

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 12 December 2019 2:52 PM
To: Asher Sng (LKKAuto)
Cc: claims-singapore
Subject: [VC012278] [MANDATE REQUEST] Your ref : VC012278, ACCIDENT INVOLVING SHC 5433R AND GBG 2379J ON 22/01/2019
Attachments: TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Kindly proceed with the settlement.

regards

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 12 December 2019 11:04 AM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] Your ref : VC012278, ACCIDENT INVOLVING SHC 5433R AND GBG 2379J ON 22/01/2019

Your ref : VC012278

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SHC 5433R AND GBG 2379J ON 22/01/2019

The accident occurred when our insured open door and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$4,681.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 30,994.37	\$ 4,226.50
2. Loss of Rental (3days x \$99.32)	\$ 297.96	\$ 297.96 (3days x \$99.32)
3. Loss of Income (3days x \$50)	\$ 150.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total : \$ 4,681.95	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1901-221

Your Ref : GBG2379J

Date : 16.October 2019

QBE INSURANCE INT'L LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5433R AND GBG2379J ON 22/01/19 08:30 PM ALONG Race Course Road Taxi Stand

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,226.50
2.	Loss of Rental for <u>3</u> days @ \$ 99.33 per day	\$	297.96
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,681.95

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Our Ref: CC3/QBE19001698/Kpb3

29 March 2019

ONE HEART CLEANING PTE LTD
280 Woodlands Industrial Park E5,
#01-08,
SINGAPORE 757322
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 2379J AND SHC 5433R ON 22/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SHC 5433R against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

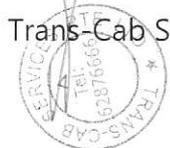
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5433R and GBG2379J along Race Course Road Taxi Stand on 22/01/19 08:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 21 (day) of March 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : AAD1901-221
Our Reference : VC012278

I/We, **TRANS-CAB SERVICES PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **FOUR THOUSAND SIX HUNDRED EIGHTY ONE AND CENTS NINETY FIVE ONLY (S\$4,681.95)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ONE HEART CLEANING PTE LTD**', over damage to my/our vehicle **SHC 5433R** from an accident involving **GBG 2379J** at/along **RACE COURSE ROAD TAXI STAND**, which occurred on **22 JAN 2019** at about **2030hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ONE HEART CLEANING PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13 of (month) DEC (year) 2019

Signature  
Claimant's Name
Ng Wai Yin
G2815702P
FIN/NRIC No.


Witness's Signature
Amanda Tay
Witness's Name
59735511C
FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7766

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7766

Address

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: QBE INSURANCE (SINGAPORE) PTE LTD 60 Anson Road #11-01 079914 Singapore ATTENTION:	INVOICE NO. : INV1910-044 DATE : 16. October 2019 REFERENCE NO : AAD1901-221 TERMS : DUE DATE : 16. October 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1902-261:			
1.	6050101	REPAIR-SHC5433R;DOA 22.01.19(LUMP SUM-19)	1	4,226.50	4,226.50

Total SGD Excl. GST : 3,950.00

7% GST : 276.50

**** FOUR THOUSAND TWO HUNDRED TWENTY SIX AND FIFTY SGD ONLY ****

Total SGD Incl. GST : 4,226.50

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21 March, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 22/01/19 08:30 PM at Race Course Road Taxi Stand

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5433R. The taxi was hired to SUTHAN RAVINDRAN S/O VEERAPATHIRON PAVADAI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22-01-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1901-221		Accident Date 22-01-2019
1/23/2019 09:47	1/25/2019 17:00	SHC5433R	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

