



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2019

**KWANG SING ENGINEERING PTE LTD  
2 PENJURU PLACE  
#01-02 2.8 PENJURU TECH HUB  
SINGAPORE 608783  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM19001697/Uhb3  
YOUR REF : GBB 5913Z  
ACCIDENT INVOLVING GBB 5913Z AND SLK 815R ALONG SIMEI STREET ON  
22.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s HOCK WAH MOTOR WORKSHOP PTE LTD acting on behalf of the owner of SLK 815R against your motor insurance policy.

Based on the accident report, accident scenario, available evidence at hand and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[Kse2000@singnet.com.sg](mailto:Kse2000@singnet.com.sg)  
(Email)

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 4 December, 2019 8:59 AM  
**To:** Kse2000@singnet.com.sg  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** YOUR REF: GBB 5913Z - ACCIDENT INVOLVING GBB 5913Z AND SLK 815R ALONG SIMEI STREET ON 22.01.2019

04 DECEMBER 2019

**KWANG SING ENGINEERING PTE LTD  
2 PENJURU PLACE  
#01-02 2.8 PENJURU TECH HUB  
SINGAPORE 608783  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM19001697/Uhb3**

**YOUR REF : GBB 5913Z**

**ACCIDENT INVOLVING GBB 5913Z AND SLK 815R ALONG SIMEI STREET ON 22.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

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Based on the accident report, accident scenario, available evidence at hand and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

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- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK**

Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## AUTHORISATION TO ACT

I, NICOLE THAM WEI MIN (NICOLE TAN HUI MIN) ("the third party claimant") of 21 PASIR RIS LINK #01-01 Singapore 518168 (address), owner of SLK B15 R (vehicle no.) hereby authorize HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLK B15 R that was damaged pursuant to the accident which occurred on 22/01/19 (date) along ROAD 1 SIMEL ST 2 CARPARK LOT 19 (location) involving vehicle no/s 4SD 5913 Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of JAN (month) 20 19 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with company stamp if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with company stamp)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBB5913Z (Insd veh)	Model: KIA SORENTO 2.4(A) SUNROOF
	SLK815R (TP veh)	
Date of Accident/ Time:	22/01/2019 @ 1715HRS	

Repair Estimate	S	1,885.95	
Final Repair Cost	S	802.50	
Loss of use	S		
Rental (if any)	S	280.00	2 days at \$140 per day
LTA / GIA Search Fee	S		
Others	S		
Final Settlement Sum	S	1,082.50	
Payee Name : HOCK WAH MOTOR WORKSHOP PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES     NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed liability _____ (%)	
B)	For GIA Registered Workshop:	BCIA Applicable: Yes/ No: <u>NO</u>	BCIA Scenario No: <u>100</u>
	BCIA liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BCIA does not apply.			
Remarks:			

**NOTE:**

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirm that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: DHAN  
Date: 23/2/19



OKB

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness:  
Date:

*(Handwritten signature)*

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor / Representative:  
Date:

GOOD WAY RENT-A-CAR PTE LTD



## Invoice

VENTURI LUIGI CHWEE GIUSEPPE  
21 PASIR RIS LINK  
#01-01  
S(518168)

Invoice No : GPLIN0001699  
Invoice Date : 11/12/2019  
Due Date : 11/12/2019  
VHA No : 2020  
Referral ID : H006

Description :	Amount
Rental for 2 Day/s @ \$140 per Day \$	280.00

Vehicle No : SJZ542Y

Vehicle Description : Toyota Wish 1.8X A

Rental Period : 09/12/2019 to 10/12/2019

Total Amount Payable : \$ 280.00

# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2020

Invoice No: 2020/11/17

Hirer's Vehicle No:

## VEHICLE RENTAL AGREEMENT

UEN: 201505120D

### HIRER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC / FIN No: \_\_\_\_\_

Address (Res): \_\_\_\_\_

Name & Address of Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Singapore Driving Licence No: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP: \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC / FIN No: \_\_\_\_\_

Address (Res): \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

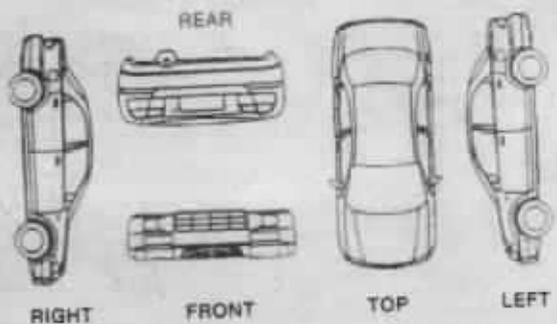
Singapore Driving Licence No: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ H/P: \_\_\_\_\_

### VEHICLE CHECK LIST

INDICATE:  
D - DENTS  
A - ACCIDENTS  
S - SCRATCHES



### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: \_\_\_\_\_

Vehicle No: _____	Replace Veh No: _____
Mileage Out: _____	Mileage Out: _____
Make & Model: _____	Auto / Manual _____
Out: Date _____	Time: _____
HIRE / PERIOD EXPIRY _____	Time: _____
NON-WAIVER EXCESS=\$ _____	

CHARGES		
Daily	@\$ _____	per day
Weekly	@\$ _____	per week
Monthly	@\$ _____	per month
Hours	@\$ _____	per hour
Extension	@\$ _____	
Delivery/Collection Service		
<b>SUB-TOTAL \$</b>		

PETROL LEVEL									
Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
Fuel									
Traffic / Parking Fines									
<b>TOTAL CHARGES \$</b>									

Hirer's Signature \_\_\_\_\_

Additional Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS USER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PU WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
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