

INS. CASE OWNER: Walle | CC Y ASN 1697, U #1 | LKK IDAC: AXA1900

Surveyor: Uks | DOI: ASSIGNMENT 25/1/19 | Date / Time: 25/1/19
Registered in Merimen: _____

Pre-assign / CCU / FTE
 Insured Vehicle No.: GBB 5913Z | Claim No.: 5AM01BRV | 15440
 Name of Insured: Wally Singh | Policy No.: _____
 Insured Tel No.: _____ | HP: _____ | Make / Model: _____
 Excess Sec II :SS _____ | D.O.A.: W/M | Place of Accident: _____
 Is driver the owner? (YES / NO) _____ | Nature of Accident: _____
 If NO. Driver Name / Age: _____ | OI GIA REPORT (YES / NO) : YES ; TP GIA REPORT (YES / NO) : YES
 Driver Tel No.: _____ | (VL) (YES / NO) : YES | Insured Liability: _____ % | Final ? Yes / No _____

SUK 815R → _____ → _____ → _____
 INSRs: WSP: Hock Wah | INSRs: WSP: _____ | INSRs: WSP: _____
 Tel: _____ | Tel: _____ | Tel: _____
 Liability: _____ | Liability: _____ | Liability: _____
 RMKS: _____ | RMKS: _____ | RMKS: _____

Date/ Time	STAGE	DATE/ PIC
<u>25/1/19</u>	Non-Reporting hr (1st)	<u>28-01-19 / 30-01-19</u>
	Non-Reporting hr (2nd)	
	Non-Reporting hr (Final)	
	Notification hr (if non-pickup)	
	Call OI	
	After call hr to OI	<u>04/12/19 - vic</u>
	Documentation Check List: Handler	Typist
	Notification hr (if non-pickup)	<input checked="" type="checkbox"/>
	After call hr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$5 _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: 23/12/19 Confirm with: DEHAN Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: W/L If NO or B 28, Ass. Lia: _____

Repair Cost: (w/gov) \$8 802.50 OLD REPAIR & HIT TP

Loss of Rental (LOR): \$5 280.00 (2 days) \$140.00 TP VIDEO IN

Loss of Use (LDU): \$5 - (5 x days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only LOU only LOR + LOI LOR + LO [Tick only one]

GIA/LTA Search \$5 -

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 1,082.50 Global Sum SS: -

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$5 1,082.50 Name 1: HOCK WAH MOTOR WORKSHOP PTE LTD

Payee 2: (Strike if N.A.) \$5 - Name 2: _____

Payee 3: (Strike if N.A.) \$5 - Name 3: _____

REF: ASMLAXA)

ASSIGNMENT

From: _____ Date: 25/01/2019

Estimated Cost: _____

OO / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SLK 815R

at Workshop no: Hock Wah

of: 900b Tampines Ind Park A #01-204

Incurred: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 706.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLK 815R W Page: 10/14

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Pruno Mover / Truck / Trailer (FA)

Make: KIA Sorento c.c. 2359

Colour: Brown A/C: Insured / Std / NI / NA

Sp Reading: 54060 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAK 816M.E 556 449/

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55-R19 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front: _____ Rear: _____

R/Bal: 6 mm R/Bal: 6 mm

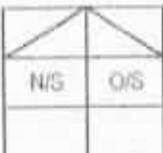
L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 22/1/19 D.O.I: 25/1/19

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



10am-11am

7/ owner resist work change by me

LTA 61496 have video of folder

Ho \$750.00

Costo: \$1,02.10 (57%)

Date/Time: File Pass 107

1) : Prel. Report

2) : Final Report

Date/Time: File Return 107

Report Format :

Lump Sum / I.B.F: 15

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

1. _____ + PS _____

1. _____

1. _____

1. _____

1. _____

TOTAL: _____

Add Fee: Site Insp \$

Interview \$

Tech. Insp \$

Weekend \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19001697/Ueb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 25-01-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBB 5913Z	Veh. Inspected	SLK 815R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	22/01/2019	Inspection Date	
Survey held at	HOCK WAH MOTOR WORKSHOP PTE LTD 3011 BEDOK INDUSTRIAL PARK E #01-2008 SINGAPORE 489977		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7085A
Vehicle Details	
Vehicle No.:	SLK815R
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Jan 2019
Vehicle Make:	KIA
Vehicle Model:	SORENTO 2.4(A) SUNROOF
Primary Colour:	Brown
Manufacturing Year:	2014
Engine No.:	G4KJJH924333
Chassis No.:	KNAKU816ME5564491
Maximum Power Output:	141.0 kW (189 bhp)
Open Market Value:	\$28,784.00
Original Registration Date:	21 Oct 2014
First Registration Date:	21 Oct 2014
Transfer Count:	1
Actual ARF Paid:	\$32,298.00 <i>6149</i>
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Oct 2024
PARF Rebate Amount:	\$24,223.00
Intended COE Rebate Details	
COE Expiry Date:	20 Oct 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,002.00
COE Rebate Amount:	\$37,273.00
Total Rebate Amount:	\$61,496.00

The information contained herein is correct as at 25 Jan 2019

OK

◀ Service Request Details

Claim

S9M01BRV

Reference

None ✎

Loss Date

January 22, 2019

Request Date

January 24, 2019

Due Date

January 31, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

24/01/2019 @ 1:40pm
Dehan veh not in.

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration

SLK815R

Make

TPVD KIA

Service Address

...

Primary Contact/Insured

KWANG SING ENGINEERING PTE LTD
2 PENJURU PLACE, #01-02 28 PENJURU TECH HUB, 608783, Singapore
81681668
KSE2000@SINGNET.COM.SG

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions
NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 24 January, 2019 11:51 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: TP CLAIM SLK815R AGAINST GBB5913Z // DOA:22/01/2019
Attachments: SLK815R_FRT_CAM.avi; SAS2540913.PDF

Categories: Pragati

Dear sir/madam

Attached here with our client's SAS report that claim against your insured GBB5913Z.

Vehicle is currently not in the workshop, Please make necessary arrangement with TAMPINES workshop.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 January, 2019

**KWANG SING ENGINEERING PTE LTD
2 PENJURU PLACE #01-02 28
PENJURU TECH HUB,
Singapore 608783**

Dear Sir,

**OUR REF : CC4/ASM19001697/Ueb3
YOUR REF : GBB 5913Z
ACCIDENT INVOLVING GBB 5913Z & SLK 815R ON 22/01/2019 ALONG/AT
ROAD 1 SIMEI ST 2 CARPARK LOT 19**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ashersng@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



KWANG SING ENGINEERING PTE LTD

2 Penjuru Place
#01-02, 2.8 Penjuru Tech Hub
Singapore 608783

Tel: 6898 3218 Fax: 6898 3228
Email: kse2000@singnet.com.sg
www.kwangsing.com.sg

坤成
工程
有限
公司

Company Reg No. 198300405C GST Reg No. M2-0050746X

Our Ref : GBB5913Z-0001

31st January 2019

LKK Auto Consultants Pte Ltd

51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

Dear Sir,

Your Ref : CC4/ASM19001697/Ueb3
Our Ref : GBB5913Z

We checked with our driver of GBB5913Z regarding the alleged incidence but was told he had no knowledge about it, he said he was not involved with any car accident on 22/01/2019.

As such, there was no reporting necessary.

Your sincerely

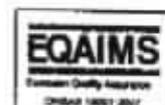
Joseph CM Lee

Director

HP : 97800321

cc : AXA Insurance Pte Ltd
Motor Claim Department

Geotechnical
Soil Investigation
Instrumentation &
Piling Specialist



bizSAFE
S T R

CERTIFICATE NUMBER: QS-14-1133

CERTIFICATE NUMBER: QS1281



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 FEB 2019

1st Reminder

KWANG SING ENGINEERING PTE LTD
2 PENJURU PLACE
#01-02 28 PENJURU TECH HUB
SINGAPORE 608783

Dear Madam,

Your Ref: GBB 5913Z

Our Ref: CC4/ASM19001697/Ueb3 / S9M01BRV

Accident involving GBB 5913Z & SLK 815R ALONG ROAD 1 SIMEI ST 2 CARPARK LOT 19 ON 22/01/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 28.01.2019 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by noon of 27.02.2019**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLK 815R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27.02.2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Kindly contact us at **6841 6051** (Asher Sng) if you have any further enquiries.

Yours faithfully

This is a computer generated letter and no signature is required.

Report Remarks Entry - CC4/ASM19001697/Uwb3

Remarks

RE-ASSIGN ***FILE PASS TO VIC

Remarks

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SLK 815R ; GBB 5913E	LSP	25/1/2019 3:22:46 PM
<input type="checkbox"/> EST : \$1762.10 ---- SUR : ----WKSP : HOCK WAH MOTOR WORKSHOP PTE LTD	LSP	28/1/2019 2:51:18 PM
<input type="checkbox"/> ClaimS9M01BRV	LSP	25/1/2019 3:23:01 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	LSP	25/1/2019 3:23:05 PM
<input type="checkbox"/> Additional Instructions NON REPORTED	LSP	25/1/2019 3:23:09 PM
<input type="checkbox"/> NO OI GIA...SENT LETTER TO OI***PASS TO ACC	LSP	28/1/2019 12:25:53 PM
<input type="checkbox"/> IA UPLOADED IN VIEWS	LSP	28/1/2019 2:53:51 PM
<input type="checkbox"/> FILE PASS TO ASHER	LSP	11/2/2019 2:13:22 PM
<input type="checkbox"/> 2/7/19 9:23 AM OH Vale----Hi Pls note we hv forwarded the video footage to Insured. If they are adamant not involving, please advise them to make Police report, thanks VO	LSP	12/2/2019 9:30:26 AM
<input type="checkbox"/> 1/24/19 1:37 PM OH Vale---Hi Pls request the following docs from Insured as well:- Driver's driving license Work permits (if is non S'porean) LOA VO-240119	LSP	12/2/2019 9:30:49 AM
<input type="checkbox"/> 13.02.19 @ 3.50pm Called oid company Mr Joseph 9700321, inform him on the non reporting and third party. Insured mention he did not recieved any video from AXA. Email 1st reminder non reporting letter to oi with tp video.	SRY	13/2/2019 3:40:52 PM
<input type="checkbox"/> Recd tp video save in (V;ASHER:2019) video clearly show that oid reversed and hit tp parked vehicle.	SRY	13/2/2019 3:41:26 PM
<input type="checkbox"/> Send our 1st reminder non reporting letter	SRY	20/2/2019 11:03:01 AM
<input type="checkbox"/> File pass to Su to follow up on non reporting	SRY	9/5/2019 8:38:02 AM
<input type="checkbox"/> Email to AXA: Request for OI GIA	STU	9/5/2019 11:02:14 AM
<input type="checkbox"/> REC'D OI GIA REPORT	STU	10/5/2019 12:02:21 PM
<input type="checkbox"/> FILE PASS BACK ***ASHER	STU	10/5/2019 12:02:33 PM
<input type="checkbox"/> FILE TRANSFER TO POH KIN	SRY	31/5/2019 4:21:57 PM

<input type="checkbox"/>	FILE TRANSFER TO VIVIAN FROM PK	CPK	11/7/2019 9:29:34 AM
<input type="checkbox"/>	7/30/19 11:23 AM-----Hi Pls forward video to Insured and obtain LOA from Insured and thereafter proceed on DS-VO	LSP	31/7/2019 9:14:25 AM
<input type="checkbox"/>	9/16/19 4:37 PM HI If you have obtained the LOA, pls proceed DS with TP, tks-VO	LSP	17/9/2019 8:46:27 AM
<input type="checkbox"/>	Hi Team, Kindly assist on urgent basis. Thanks Best Regards, Lynn Khong	LSP	3/12/2019 5:42:58 PM
<input type="checkbox"/>	Hi sir/mdm, Our insured is really angry that the matter had been dragged for so long without any updates. Please help us look into this matter and revert the liability asap. I had also attached the latest police investigation for your reference. Thank You. Best Regards Dehan	LSP	3/12/2019 5:43:14 PM

<< Re:RE: Re:<MANDATE IA>

Type

🗨 Question

Message

Hi Vic Pls proceed since there was a video footage-VO

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/12/2019

Survey Details:

Date of loss	22-Jan-19
Date of appointment	25-Jan-19
Date of survey	25-Jan-19
Location of survey	HOCK WAH MOTOR WORKSHOP PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 815R
Make and Model	KIA SORENTO 2.4(A) SUNROOF
Date of registration	21-Oct-14
Excess	
Market Value (est)	\$70,000.00
Part Rebate (est)	\$61,496.00
Nett Loss (est)	\$8,504.00

Repair details:

Initial Estimate	\$ 1,762.10
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Proposed/Revised repair cost:

Parts	\$ 662.89
Check items (estimate)	\$ -
Labour	\$ 350.00
Total	\$ 1,012.89
Lump Sum(if applicable)	\$ 750.00

Number of days for repair	2 DAYS
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs. It was reported that Insured vehicle reversed and collided to the TP vehicle. A copy of TP video footage uploaded in SC. TP LOD IN.

Mandate:

Liability(TP)		100%	
Proposed Repair Cost	\$	802.50	w/gst
Loss of Use	\$	-	no. of days
Loss of Rental	\$	280.00	\$140 x 2 days
Loss of Income	\$	-	no. of days
LTA Search Fees	\$	-	
Others (Medical Bills)	\$	-	
Proposed Total	\$	1,082.50	
***TBC - To Be Confirmed			

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Ave 4 #01-2008/2010/2012

Singapore 489977

Tel: +65 6441 5655 Fax: +65 6243 8121 / 6441 5355

R.O.C No: 200104141D Get Reg No: 20-0104141-D

Our Ref: SLK815R

Date: 11/12/2019

To:

Motor Claims Dept
AXA Insurance Singapore Pte Ltd
8 Shenton Way , SG 068811
#27-01 AXA Tower
Singapore 068811

Tel: +65 6880 4888
Fax: +65 6880 4838

Accident involving vehicle No. SLK815R AND GBB5913Z on 22/01/2019
along / at ALONG ROAD 1 SIMEI ST 2 CARPARK LOT 19

We refer to the above accident.

We were instructed by our client, NICOLE THAM WEI MIN (NICOLE TAN HUIMIN)
the owner of vehicle SLK815R to claim damages against your insured GBB5913Z
in connection with a road traffic accident as above details.

We are instructed that the accident was caused by your insured's negligent driving
and/ or management of his vehicle. As a result, our client's vehicle was damaged
and our clients have to put to loss and expenses.

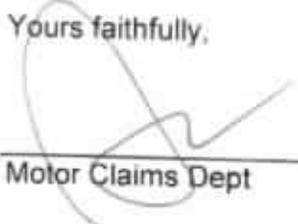
Particulars of which are as follows:

Cost of Repair W GST	\$	802.50
CAR RENTAL \$140 X 2 DAYS	\$	280.00
Total	\$	1082.50

Please revert within the next seven (7) days, so that we can advise our third party claimant
for the next course of action.

We support our claim with documents enclosed.

Yours faithfully,


Motor Claims Dept



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001697/Uhb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 06-01-2020



ATTN:VALE

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 5913Z	Veh. Inspected	SLK 815R
Policy No.	P1972041	Coverage (\$)	0.00
Claim No.	S9M01BRV	Excess (\$)	0.00
Assign From		Assign Date	25/01/2019

2. Vehicle Particulars & Condition

Make & Model	KIA SORENTO (A)	c.c	2359
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KNAKU818ME5564491	Colour	BROWN
Odometer	54060	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R19	CONTINENTAL	6 mm
L/H Front Tyre	235/55 R19	CONTINENTAL	6 mm
R/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm
L/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION,
DAMAGES SEE DETAILS.

5. General Information

Accident Date	22/01/2019	Inspection Date	25/01/2019
Survey held at	9006 TAMPINES IND PARK A #01-204		
Repairer	HOCK WAH MOTOR WORKSHOP PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 815R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT BUMPER (CONSISTENT)	DENTED / DEFORMED	709.00	709.00
12	FRT BUMPER CLIPS @\$5.00 (CONSISTENT)	NECESSARY	60.00	60.00
	LESS 10% DISCOUNT		-76.90	-76.90
			692.10	692.10
SPECIAL NETT ITEMS				
1	FRT NUMBER PLATE W HOLDER (SN) (CONSISTENT)	BENT	70.00	40.00
			70.00	40.00
LABOUR				
	LABOUR TO REMOVE AND REFIT NECESSARY PARTS.		600.00	150.00
	SPRAY PAINT ON THE AFFECTED AREAS.		400.00	200.00
			1,000.00	350.00
GRAND TOTAL			1,762.10	1,082.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				750.00

Report Ref No. CC4/ASM19001697/Uhb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01BRV
Reference	CC4/ASM19001697/Uhh3aZ
Loss Date	22 January 2019
Report Date	24 Jan 2019 12:31:56 PM
Request Date	24 January 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Vehicle Information

Incident Vehicle Registration #	SUK31SR
Make	TPWD KIA
Model	SORENTO
Service Address	

...

Primary Contact/Insured

KWANG SING ENGINEERING PTE LTD
 2 PENJURU PLACE, #01-02 28 PENJURU TECH
 #JUL 0067803, Singapore
 81681668
 KSE2000@SINGNET.COM.SG

Claim Handler

OH Vale
 6568804877
 vale.oh@axa.com.sg

Additional Instructions: NON REPORTED

- [Messages](#)
- [Invoices](#)
- [History](#)
- [Documents](#)
- [Assessment](#)
- [Metrics](#)
- [Notes](#)

Document Type

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	17 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ BENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
■ LKXinspection (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
■ LKXAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
■ PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
■ AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
■ Email from TP dd 241219.pdf	Letters and Correspondence	Workshop	LKX AUTO CONSULTANTS PTE LTD (TP)	24 December 2019
■ LOA.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ Email from CI dd 141219.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	14 December 2019
■ LOA.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	14 December 2019
■ LKX AFTER REPAIR PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 December 2019
■ MANDATE IA.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 December 2019
■ TP LOO PDF	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 December 2019
■ LKX INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 December 2019
■ Email to CI dd 041219.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	4 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
TP CHASER FWD TO LKK.pdf	Letters and Correspondence	Surveyor / Assessor	KHONG Lynn	3 December 2019
CO CLAIMANT.png	Letters and Correspondence	Workshop	DHANAL Raghav	16 September 2019
1ST NON REPORTING LETTER.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 February 2019
SLK 815R TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
F1972041_CI_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	OH Vale	24 January 2019
F1972041_BN_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	OH Vale	24 January 2019
PREMAIL RECEIVED FROM WORKSHOP.png	Letters and Correspondence	Workshop	BATAN BHOGSALE Pragati	24 January 2019