

- SID 13243138 & CLAIM NO 4766483590SG - PLS CTC INSD AS SHE NEEDS EXPLANATION WHY AIG WILL PAY MAX OF \$15,000 ONLY?

From: Paramchand, Varsha
To: CS A Team, Admin A, admin-d@lkkauto.com
Cc: Loo, Tong Shing, Quek, Joyceline-CH, Rumli, Sharizah, Mutalip, Nurashikin
Sent: Friday, 25 January, 2019 5:09:36 PM

Hi Tong Shing,

Insd wants to know why AIG will only pay up to S\$15,000 max. Insd needs explanation
.pls ctc insd @ 97862823.
TQ

Varsha

From: Paramchand, Varsha [mailto:cl.svc.amb2@aig.com]

Sent: Friday, January 25, 2019 5:08 PM

To: Paramchand, Varsha

Subject: SID 13243138 & CLAIM NO 4766483590SG - PLS CTC INSD AS SHE NEEDS EXPLANATION WHY AIG WILL PAY MAX OF \$15,000 ONLY?

Referral & Escalation Form	
Staff: Paramchand, Varsha	
Vehicle number : SKQ7394Y	
Third Party Vehicle number:	
Type of Claim:	
Type of Account:	
Policy number : 2100395403	
Policy Holder Name : Tan Lay Hoon	
Caller Name : Tan Lay Hoon	
Claims Amount :	
Contact Number : 64722578	Fax:
Email : feliciatlh@hotmail.com	
Service Description: Claims - Speak to Claims Examiner	
Hi Tong Shing, Insd wants to know why AIG will only pay up to S\$15,000 max. Insd needs explanation .pls ctc insd @ *** Entered By: sspsaw (Sarah Mathew) @ 25/01/2019 04:42 PM *** Hi Claims Accident was on 24/1/19. Claim ref: 4766483590SG AUDI AUTO PROTECTOR PRIVATE VEHICLE She may claim under OD. Audi workshop told insured that the maximum that AIG will pay for the damage is \$15,000. Insured wants to speak with claim officer regarding this, **** Entered By: sspsaw (Sarah Mathew) @ 25/01/2019 04:42 PM **** Hi Claims Accident was on 24/1/19. Claim ref: 4766483590SG AUDI AUTO PROTECTOR PRIVATE VEHICLE She may claim under OD. Audi workshop told insured that the maximum that AIG will pay for the damage is \$15,000. Insured wants to speak with claim officer regarding this,	

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