

REF:

AU1

CC3 / AU119001692 / And3er

ASSIGNMENT

From: Date: 25012019

Estimated Cost:

① TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SMC 5899X

at Workshop m/s

Premium

of

55 Ubi Rd 1

Insured:

Policy No:

18000 81532

Claims No:

Sum Insured:

Excess:

600

(Client's Record)

Make of Veh:

11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

125K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3.88p

days

Res.: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMC5899X

Veh Regn: 2018 July

Type: ☒ M2B / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan

cc 999.

Colour:

White

A/C: Insured / Std / NI / NA

Sp Reading:

5235.

T/Radio: Insured / Std / NI / NA

Eng/No:

ChNo:

WAU2228VJA118914

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / ☒ STD A/Rim or

Tyre Size:

F:

205/55R16-

R:

205/55R16.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

ob

Rear

R/Bal:

mm

R/Bal:

ob

mm

L/Bal:

mm

L/Bal:

ob

mm

D.O.A:

18/1/19

D.O.A:

25/01/19

Survey held at:

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S.

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

OD ALG.

28/1/19 Email Hora vehicle ex \$600f

13/3/19 final fig \$3837.76 (Red 2805.24, 429m confirmed by email)

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Survey Fee:

200

1)

☐

Final Report

Transportation

Date/Time, File Return to?

2) 29/3 - typist

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Invo (\$

☐

Week-end (\$

Report Format:

merimen

Lump Sum / L.B.I. (\$

3837.76

TOTAL

10

210

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 28 January 2019 11:58 AM
To: 'NORA'; 'Claims Dept'; SUR
Subject: RE: SMC 5899X-DOA: 18/1/2019 (AIG OD)

Dear Nora,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Friday, 25 January 2019 8:33 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SMC 5899X-DOA: 18/1/2019 (AIG OD)

Dear Veron,

Noted with thanks. Kindly check for the excess.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 25 January 2019 5:43 PM
To: (nora.khai@premiumauto.com.sg); 'Claims Dept'; SUR
Subject: SMC 5899X-DOA: 18/1/2019 (AIG OD)

Dear Nora,

As instructed by our client , please proceed to repair the insured vehicle **SMC 5899X (Excess TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 2097E

Vehicle Details

Vehicle No.: SMC5899X
Vehicle to be Exported: No
Intended Deregistration Date: 25 Jan 2019
Vehicle Make: AUDI
Vehicle Model: A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour: White
Manufacturing Year: 2018
Engine No.: CHZ953027
Chassis No.: WAUZZZ8V7JA118914
Maximum Power Output: 85.0 kW (113 bhp)
Open Market Value: \$24,169.00
Original Registration Date: 11 Jul 2018
First Registration Date: 11 Jul 2018
Transfer Count: 0
Actual ARF Paid: \$25,837.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 10 Jul 2028
PARF Rebate Amount: \$19,377.00

Intended COE Rebate Details

COE Expiry Date: 10 Jul 2028
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$25,000.00
COE Rebate Amount: \$23,643.00
Total Rebate Amount: \$43,020.00

The information contained herein is correct as at 25 Jan 2019

OK

RECEIVED
08 JUL 2018

BY: 11:19 Am

AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : GOH I'LING ADELINE
Period of Insurance : 11 Jul 2018 to 10 Jul 2020
Engine No. : CHZ953027
Chassis No. : WAUZZZ8V7JA118914

Cover Note No. : 1800081532
Endorsement No. :
Issued Date : 09 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
GOH I'LING ADELINE - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centre/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0504125203

PREMIUM LEASING - KT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE Cheong Chong Chee

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S7422097E**

Name:
GOH FLING AELINE

Birth Date: **01 Jul 1974**

Issue Date: **22 Jul 2003**

 000676301H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	23 Jul 1993

NP 425A

Licence No: S7422097E



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	22/01/2019 19:31
Date Of Accident	18/01/2019 18:30
Exact Location Of Accident	CARPARK OF GOODWOOD GRAND
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMC5899X
Insured/Policyholder	
Name Of Registered Owner	GOH I'LING ADELINE
NRIC No	S7422097E
Email Address	ADELEGOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96863160
Alternative Phone No	OTHERS-96863160
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SB 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800081532
Cover Note Number	-
Driver	
Name of Driver	GOH I'LING ADELINE
NRIC No	S7422097E
Date Of Birth	01/07/1974
Occupation	INDOOR
Date Of Driving Pass	23/07/1993
Driving Experience	25 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96863160
Fax Number	
Contact Number	OTHERS-96863160
E-Mail Address	ADELEGOH@GMAIL.COM

Address	BLK 673 HOUGANG AVENUE 8 #09-651
Postcode	530673
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : ANDREW WONG GENDER: : MALE
Passenger 2	NAME: : CHERYL WEN GENDER: : FEMALE
Passenger 3	NAME: : DANNY GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature

Date & Time:

22/11/2019

Driver's Signature:

(If Driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature:

Name:

NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While reversing into a parking space, at Goodwood Grand on 16 Balmoral Road, the car hit a divider wall at the edge.

The rear sensors were not working at that instance, which led to the accident. When repositioning the car, the rear sensors were working loud and clear.

DECLARATION

1/We declare the foregoing particulars are true in every respect.

Policy Analyst, S. Bradburn

Date: 6/1/2004

22/1/2019

Donor's Signature: _____

```

if driver is not the polymorphic

```

Dante B. Turner



Reporting Centre Personnel's Signature _____

name: John Foley

NRDC/ETN 700 6242197A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0107/2019/KN
Date	:	23-Jan-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle number : SMC 5899 X

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Adeline Goh l'Ling
Address	:	Blk 673 Hougang Ave 8 #09-651 Singapore 530673
Telephone	:	HP +65 96863160
Type of Claim	:	Own Damage Claim
Policy No.	:	180081532
Vehicle No	:	SMC 5899 X
Model Code	:	Audi A3 Sedan 1.0 TFSI 8v
Model / Year	:	Jul-18
Engine No	:	CHZ 953027
Chassis No	:	WAUZZZ8V7JA118914
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Jan-19
Place of Accident	:	Carpark of Goodwood Grand

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 5899 X

S/n	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓ ✓
2	To dismantle and renew rear bumper. To inspect rhs rear fender for further damages. Re-organise crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓
3	To respray rear bumper.	\$ 800.00 550 ✓
4	To carry out diagnostic check	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES - FRONT		: \$ <u>2,172.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 5899 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER COVER <i>Rehanded</i>	\$ 1,708.00	✓ 1366-40
2	REAR BUMPER STICKY PAD <i>new</i>	\$ 11.00	+
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 175.00	+
4	REAR BUMPER LOCKING MECHNISM - LH <i>2 new</i>	\$ 12.00	+
5	REAR BUMPER LOCKING MECHNISM - RH <i>2 new</i>	\$ 12.00	+
6	REAR ADAPTER WHEEL HOUSING LINER - LH <i>2 new</i>	\$ 34.00	+
7	REAR ADAPTER WHEEL HOUSING LINER - RH <i>2 new</i>	\$ 34.00	+
8	REAR BUMPER SPOILER <i>Rehanded</i>	\$ 216.00	✓ 172.80
9	REAR SIDE LIGHT REFLECTOR - RH <i>new</i>	\$ 27.00	+
10	REAR BUMPER SIDE REINFORCEMENTS <i>new</i>	\$ 522.00	+
11	REAR BUMPER BRACKET - RH <i>new</i>	\$ 26.00	+
12	REAR BUMPER GUIDE SECTION - RH <i>new</i>	\$ 60.00	148
13	REAR BUMPER SENSOR <i>new</i>	2 \$ 462.00	+
14	REAR BUMPER SENSOR SEAL RING <i>new</i>	4 \$ 12.00	+
15	REAR LED TAIL LIGHT - RH <i>Cracked</i>	\$ 800.00	✓ 640
16	SUNDRIES <i>new</i>	\$ 300.00	? 40.56
TOTAL SPARE PARTS CHARGES		\$ 4,411.00	
TOTAL LABOUR CHARGES		\$ 2,172.00	
GRAND TOTAL		\$ 6,583.00	6643

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

6631

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adnan (L)
: 25/01/19.
:
:
:
: Authorized Repairs, 03 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiuauto.com.sg / claims@premiuauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0107/2019/KN
Date	:	23-Jan-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle number : SMC 5899 X

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb 4 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Adeline Goh l'Ling
Address	:	Blk 673 Hougang Ave 8 #09-651 Singapore 530673
Telephone	:	HP +65 96863160
Type of Claim	:	Own Damage Claim
Policy No.	:	180081532
Vehicle No	:	SMC 5899 X
Model Code	:	Audi A3 Sedan 1.0 TFSI 8v
Model / Year	:	Jul-18
Engine No	:	CHZ 953027
Chassis No	:	WAUZZZ8V7JA118914
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Jan-19
Place of Accident	:	Carpark of Goodwood Grand

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 5899 X

S/n	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. To inspect rhs rear fender for further damages. Re-organise crash management components. Reinstall all parts removed.		\$	900.00	\$ 500.00
3	To respray rear bumper.		\$	800.00	\$ 550.00
4	To carry out diagnostic check	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES - FRONT		:	\$	2,172.00	\$ 1,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 5899 X

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER COVER	\$ 1,708.00	\$ 1,366.40
2	REAR BUMPER STICKY PAD	\$ 11.00	
3	REAR BUMPER FIXING PARTS	\$ 175.00	
4	REAR BUMPER LOCKING MECHNISM - LH	\$ 12.00	
5	REAR BUMPER LOCKING MECHNISM - RH	\$ 12.00	
6	REAR ADAPTER WHEEL HOUSING LINER - LH	\$ 34.00	
7	REAR ADAPTER WHEEL HOUSING LINER - RH	\$ 34.00	
8	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80
9	REAR SIDE LIGHT REFLECTOR - RH	\$ 27.00	
10	REAR BUMPER SIDE REINFORCEMENTS	\$ 522.00	
11	REAR BUMPER BRACKET - RH	\$ 26.00	
12	REAR BUMPER GUIDE SECTION - RH	\$ 60.00	\$ 48.00
13	REAR BUMPER SENSOR	2 \$ 462.00	
14	REAR BUMPER SENSOR SEAL RING	4 \$ 12.00	
15	REAR LED TAIL LIGHT - RH	\$ 800.00	\$ 640.00
16	<i>Added parts - see attached</i>	\$ 60.00	\$ 48.00
17	SUNDRIES	\$ 300.00	\$ 40.56
TOTAL SPARE PARTS CHARGES		\$ 4,471.00	\$ 2,315.76
TOTAL LABOUR CHARGES		\$ 2,172.00	\$ 1,522.00
GRAND TOTAL		<u>\$ 6,643.00</u>	<u>\$ 3,837.76</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0107/2019/KN 13-Feb-19 Kee Siang 1 of 1 SMC 5899 X Audi A3 Sedan 1.0 TFSI 8v	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	Guide Section LH <i>nk</i>	\$ 60.00	\$	48.00
TOTAL		\$ 60.00	\$	48.00

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 13 March 2019 10:12 AM
To: 'Boo seng yak'; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SMC5899X - OD AIG - SURVEYED 25 JAN 19

Dear Mr Boo,

Confirm repair cost of \$3,837.76 before excess \$600 and GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 4 March 2019 12:57 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMC5899X - OD AIG - SURVEYED 25 JAN 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3837.76 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 5899 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0107/2019/MAS

28 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMC 5899 X, Audi A3 SB 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMC 5899 X**, claimant, **Ms. Goh I'Ling Adeline**, please find the related document per attached.

1. A copy of the Original invoice no. 85013591 – S\$3,464.40
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMC 5899 X



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6334 1223
Main Telefax: 6471 9733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

UBi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24 Hour Breakdown Service
Tel: 6388 2223
Customer Care: premiumauto.com.sg

6366 2223
9628 1233

INSURANCE INVOICE
Company Reg. No: 659902271M
GST Reg. No. 199902271M

Page 1 15128

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013591 Date: 14/03/2019 Order: SMC5899X Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SMC5899X (V 38706)	Regn Date: 11/07/2018	Mileage: 5717	WIP No.: 40538
Model: A3 SPORTSBACK 1.4 TFSI BVFANG	Chassis: WAUZZZ8V7JA118914	Engine: CHZ 953027	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID, CHECK FUNCTION	288.00	1.00	288.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER, TO INSPECT RHS REAR FENDER FOR FUTHER DAMAGES, REORGANISE CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V0945106	(V) (SK) REFLECTOR 14/	1.00	25.50	21.52
X	A8V4945092	TAIL LIGHT	1.00	600.00	648.00
X	A8V3807521X 989	SPOILER	1.00	216.00	172.80
X	A8V4807067L GRU	COVER	1.00	1700.00	1,366.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119908
Main Telephone: 6394 2223
Main Telefax: 6471 1732

Alexandra Service Centre
281 Alexandra Road
Singapore 119908
Telephone: 6394 2223
Telefax: 6471 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6886 2000
Telefax: 6886 2271

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6394 2223
6471 1238

INSURANCE INVOICE

Company No: 199902271W
GST Reg. No. 199902271W

Page 2 15:28

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85813591 Date : 14/03/2019 Order : SMC5899X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SMC5899X (V 38706)	Regn Date: 11/07/2018	Mileages: 5717	WIP No.: 40538
Model: A3 SPORTSBACK 1.8 TFSI 8V FANG	Chassis: WAUZZZ847JA110914	Engine: CHZ 953827	Depts: U
VSB No.:			
You have been assisted by :- UB-Jiayee	(33)		

		Details	Qty	Unit Price	Amount
X	ABV4887739C	CATCH Less 028%	1.00	11.90	9.52
X	ABV4887740C	CATCH Less 028%	1.00	11.90	9.52
X	ABV4887378D	GUIDE Less 028%	1.00	60.00	46.00
X	ABV4887377D	GUIDE Less 028%	1.00	60.00	46.00

Parts 2,315.76	Sub-Total	3,237.76
Labour 0.00	7% GST	226.64
Sublet 1,522.00	Grand Total	3,464.40
Menus 0.00		
Lubricant 0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMC5899X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0107/2019/TF
15 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SPORTSBACK 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7JA118914
Vehicle Regn No. : SMC5899X
Vehicle Mileage : 5717 KM
Vehicle Owner : Ms. Goh I'Ling Adeline
Certificate No : 1800081532
Own Damage Excess : S\$ 642.00 (Inclusive 7% GST)
Accident Date : 18/01/2019
Place : Carpark of Goodwood Grand
Repair Cost : \$ 3,464.40
WIP No. : 40530
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



15/2/19

REPUBLIC OF SINGAPORE DRIVING LICENCE

 Licence Number: **S7422097E**
Name:
GOH FLING AELINE

Birth Date: **01 Jul 1974**
Issue Date: **22 Jul 2003**

 000676301H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	23 Jul 1993

NP 429A

 Licence No: S7422097E

RECEIVED
10 JUL 2018

BY: 11:14 Am.

AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is **HELD COVERED** on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : GOH I'LING ADELINE
Period of Insurance : 11 Jul 2018 to 10 Jul 2020
Engine No. : CHZ953027
Chassis No. : WAUZZZ8V7JA118914

Cover Note No. : 1800081532
Endorsement No. :
Issued Date : 09 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
- b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
GOH I'LING ADELINE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323
For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact us immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0504125203

PREMIUM LEASING - KT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE Cheng Cheng Chee

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2019 17:26		25 Jan 2019 14:56 Edit Adj Rpt	\$53,837.76 Edit Estimates	\$53,837.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GOH I'LING ADELINE , ID: S7422097E, Tel: +6596863160, Email: ADELEGOH@GMAIL.COM									
Vehicle Reg. No.: SMC5899X		Date of Loss: 18/01/2019 18:00 - :59 [6 Months and 7 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 8784762264SG		Policy/Cover Note No.: 1800081532 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/02/2019]									
Driver/Custodian: GOH I'LING ADELINE (44 / Female) , NRIC: S7422097E, Tel: +6596863160 Email: ADELEGOH@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (28/01/2019): SMC5899X / OD / 18/01/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMC5899X (8784762264SG)
OD
Jan 18 2019 6:30PM
[GOH I'LING ADELINE]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Photos/Images										3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print	
1	25/01/19 17:27	General View									Load JPG	☒	
2	25/01/19 17:27	General View									Load JPG	☒	
3	25/01/19 17:27	General View									Load JPG	☒	
4	25/01/19 17:27	General View									Load JPG	☒	
5	25/01/19 17:27	General View									Load JPG	☒	
6	25/01/19 17:27	General View									Load JPG	☒	
7	25/01/19 17:27	General View									Load JPG	☒	
8	25/01/19 17:27	General View									Load JPG	☒	
9	25/01/19 17:27	General View									Load JPG	☒	
10	25/01/19 17:27	General View									Load JPG	☒	
11	25/01/19 17:27	General View									Load JPG	☒	
12	25/01/19 17:27	General View									Load JPG	☒	
13	25/01/19 17:27	General View									Load JPG	☒	
14	25/01/19 17:27	General View									Load JPG	☒	
15	25/01/19 17:27	General View									Load JPG	☒	
16	25/01/19 17:27	General View									Load JPG	☒	
17	25/01/19 17:27	General View									Load JPG	☒	
18	25/01/19 17:27	General View									Load JPG	☒	
19	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
20	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
21	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
22	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
23	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
24	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
25	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
26	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
27	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
28	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
29	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
30	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
31	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
32	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
33	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
34	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
35	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
36	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
37	12/03/19 17:52	Reinspection Photo									Load JPG	☒	
38	12/03/19 17:52	Reinspection Photo									Load JPG	☒	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
39	12/03/19 17:52	Reinspection Photo	 Load JPG	☒
40	12/03/19 17:52	Reinspection Photo	 Load JPG	☒
41	12/03/19 17:52	Reinspection Photo	 Load JPG	☒
42	12/03/19 17:52	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/01/19 17:35	Singapore Accident Statement	 Load PDF	
2	25/01/19 17:36	Certificate of Insurance	 Load PDF	
3	25/01/19 17:36	Insured's Driving License	 Load PDF	
4	25/01/19 17:36	MARK ESTIMATE	 Load PDF	
5	03/04/19 09:24	Workshop Invoice	 Load PDF	
6	03/04/19 09:24	Discharge Voucher	 Load PDF	
7	03/04/19 09:28	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page	☒
1	22/01/19 19:37	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/01/19 19:37	Accident Photo	 Load JPG	☒
2	22/01/19 19:37	Accident Photo	 Load JPG	☒
3	22/01/19 19:37	Accident Photo	 Load JPG	☒
4	22/01/19 19:37	Accident Photo	 Load JPG	☒
5	22/01/19 19:37	Accident Photo	 Load JPG	☒
6	22/01/19 19:37	Accident Photo	 Load JPG	☒
7	22/01/19 19:37	Accident Photo	 Load JPG	☒
8	22/01/19 19:37	Accident Photo	 Load JPG	☒
9	22/01/19 19:37	Accident Photo	 Load JPG	☒
10	22/01/19 19:37	Accident Photo	 Load JPG	☒
11	22/01/19 19:37	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/01/19 19:36	Sketch Plan	 Load JPG	☒
2	22/01/19 19:36	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Reset Save Print

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19001692/AVD3E2

Date: 03/04/2019

REFERENCE

Insured/Claimant: GOH L'LING ADELINE Policy No: 1800081532
Date of Loss: 18/01/2019 Nature of Claim: OD Claim No: 8784762264SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC5899X**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ953027
Reg. Date: 11/07/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V7JA118914
Colour: White Odometer: 5235 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,459.00	2,315.76	2,143.24	48.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,631.00	3,837.76	2,793.24	42.12
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	6,031.00	3,237.76	2,793.24	46.31
+ GST 7.00/7.00% (S\$)	422.17	226.64	195.53	46.32
Nett Amount (S\$)	6,453.17	3,464.40	2,988.77	46.31

INSPECTION

Date of Assignment: 25/01/2019
Date Inspected: 25/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER COVER	Deformed	1,708.00 FS	*1,366.40 FS
2	1		*REAR BUMPER STICKY PAD	Not Necessary	11.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
4	1		*REAR BUMPER LOCKING MECHANISM - LH	Not Necessary	12.00 FS	*- FS
5	1		*REAR BUMPER LOCKING MECHANISM - RH	Not Necessary	12.00 FS	*- FS
6	1		*REAR ADAPTER WHEEL HOUSING LINER - LH	Not Necessary	34.00 FS	*- FS
7	1		*REAR ADAPTER WHEEL HOUSING LINER - RH	Not Necessary	34.00 FS	*- FS
8	1		*REAR BUMPER SPOILER	Deformed	216.00 FS	*172.80 FS
9	1		*REAR SIDE LIGHT REFLECTOR - RH	Not Necessary	27.00 FS	*- FS
10	1		*REAR BUMPER SIDE REINFORCEMENTS	Not Necessary	522.00 FS	*- FS
11	1		*REAR BUMPER BRACKET - RH	Not Necessary	26.00 FS	*- FS
12	1		*REAR BUMPER GUIDE SECTION - RH	Necessary	60.00 FS	*48.00 FS
13	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
14	4		*REAR BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
15	1		*REAR LED TAIL LIGHT - RH	Cracked	800.00 FS	*640.00 FS
16	1		*SUNDRIES	Necessary	300.00 FS	*40.56 FS
17	1		*GUIDE SECTION LH	Necessary	48.00 FS	*48.00 FS
Total Parts (\$\$)					4,459.00	2,315.76

F=Franchise part. S=SpcNetl.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER. TO INSPECT RHS REAR FENDER FOR FURTHER DAMAGES. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,172.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >