

NATIONAL Assessment Centre Services.

(wef 1 Jan 2005) MIA 11/9/2005

Date In: 21/1/19-16.22	Job description	Date & Time Completed	Done by
Ref No: NA 1900694	SAS e-filing		
Veh No: 5MG 6793A	E-mail (within 3hrs, A/C 2hrs)		
D.O.A: 21/1/19-13:43	I-Motor Claim Form	17/10/19-001	21/1/19 18:08
☒ Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

TP Particulars:

Veh No: 5MG 6793A

INC () / Non-INC ()

Owner / Driver: (

Tel:

Policy No: (

Period: (

Cover Type: (

Confirmed by: (

Date:

Time:

Insured/Driver Liability: (%) [Note-Est Status (WO): N: 0-20%; P: 21-79% P: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)

Date & Time Completed:

Done by

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury:

Date/Time

Actions

23/1/19 Reopen file to change DA due to MUC.

18/4/19 reopen ref only * 1st doc 28/1/19, 17/10/19

NA 1900694 / NA 19024101

Claimant's Particulars:

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:

Ref 1:

Ref 2 / 3:

Invoice Preparation Checklist

Am (\$)
Tfr Bill

Am (\$)
Add Bill

1) AR: Accident Reporting (\$30);

2) DA: Damage Assessment (\$100); INC (\$80)

3) TP: Towing Fee \$40/\$45

4) FT: Follow-Through Survey \$120

5) FT: Follow-Through Survey (Resurvey) \$30

For claiming against INC Only (wef 10 Jan 2005)

6) TR: Re-inspection \$75

7) N1: Idac DA + SMRT Survey \$160

8) NTUC Additional Services:-

Q1)*

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/01/2019 16:22
Date Of Accident	22/01/2019 23:40
Exact Location Of Accident	JUNC MARINA BLVD & SHEARES AVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG6397A
Insured/Policyholder	
Name Of Registered Owner	H & H RENTAL & LEASING PTE LTD
Co Reg No	201703965Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91515465
Alternative Phone No	OFFICE-91515465

Vehicle Particulars

Manufacturer	TOYOTA
Model	NOAH HYBRID 1.8X CVT
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5090735902-01
Cover Note Number	

Driver

Name of Driver	KANG HAN CHUAN (JIANG HANQUAN)
NRIC No	S7607912I
Date Of Birth	20/03/1976
Occupation	OUTDOOR
Date Of Driving Pass	17/02/1998
Driving Experience	20 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96102020
Fax Number	
Contact Number	OFFICE-96102020
Email Address	NOEMAIL

Address	BLK 101 SERANGOON NORTH AVENUE 1 #03-807
Postcode	550101
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : - GENDER: : MALE
Passenger 2	NAME: : - GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	SERANGOON NORTH NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 108 SERANGOON NORTH AVENUE 1 #01-709 , POSTCODE: 550108 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2849999 - FAX NO: 63431742
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20190123/2105.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM1027G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR

Name of Driver	SANI BIN DAUD
NRIC/Passport Number	S8116352I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

DETAILS OF INJURED PERSON 1

Name	KANG HAN CHUAN (JIANG HANQUAN)
Approximate Age	
Injuries Sustain	BODY
Injured person in which vehicle?	SMG6397A
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Police Report



**SINGAPORE
POLICE FORCE**



T/20190123/2105

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

1 of 3

Report No. T/20190123/2105

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 23/01/2019 16:21	Vide Report No.:	Station Diary No.: 17
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Informant's Particulars**General Information of the Accident****Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLM1027G	Car	MAZDA	3	Silver	Slightly Damaged	0
SMG6397A	Car	TOYOTA	NOAH	White	Seriously Damaged	2

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Police Report



**SINGAPORE
POLICE FORCE**



T/20190123/2105

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

2 of 3

Report No. T/20190123/2105

CONTINUATION OF REPORT

Driver			
Name	SANI BIN DAUD		ID No. S8116352I
Related Vehicle	SLM1027G (Car)		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	KANG HAN CHUAN		ID No. S7607912I
Related Vehicle	SMG6397A (Car)		Contact No. 96102020
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL		Class of Driving Licence & Expiry Date Class: 2B,2A,3 Date of Expiry: NIL
Date Treatment	23/01/2019	Date Discharge	23/01/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details.

I am a 'GO JEK' driver. On 22/01/2019 @2340hrs, I was driving my rented car (SMG6397A) along Marina Boulevard going towards the direction of the Cruise Centre and there were 2 passengers in my vehicle who were seated at the rear passenger seat. When I reached the junction of Marina Boulevard and Sheares Ave, I stopped my vehicle at the traffic light was 'Red'. After the traffic light turned 'Green', I slowly moved my vehicle and drove forward and suddenly a car (SLM1027G) came from Sheares Ave and beat the traffic light although the traffic light was 'Red'. My car then collided onto the right side of the said car at the middle of the traffic light junction. The incident was captured by an in-car camera of another vehicle whom the driver came forward to become a witness and forwarded me the video. My 2 passengers was conveyed to Singapore General Hospital by an ambulance. One of the passenger sustained some facial injuries while the other passenger had some red marks on his neck and back of body. Earlier today I felt pain on my left hand and I seek medical attention at Mount Alvernia Hospital and were given 3 days of medical leave. I wish to state that Traffic Police personnel were at the accident scene.

Police Report



**SINGAPORE
POLICE FORCE**



T/20190123/2105

Police Station Of Origin:
Serangoon North NPP
108 Serangoon North Ave 1 #01-709
SINGAPORE 550108
Tel No: 1800-2849999

3 of 3

Report No. T/20190123/2105

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /
SI ABDUL RASHID BIN ABDULLAH

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / AEIT /
SSI 2 YEO GEAK ENG CECILIA
Contact No: 65476404

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
23/01/2019 16:21

Classification Of Case:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA119011750 Vehicle Registration No: SMG6397A
Name(as shown in NRIC) : H & H RENTAL & LEASING PTE LTD NRIC/FIN/Passport No : 201703965Z
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore()
Contact (Tel) : _____ Mobile No. : 91515465
Email Address : _____
Date of Accident : 22/01/2019 Time of Accident : 23:40
Place of Accident : JUNC MARINA BLVD & SHEARES AVE
Insurance Company: NTUC Income Insurance Co-operative Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend to claiming own damage.

I wish to add in the statement that after the accident happen, my vehicle has * The front parts & internal all broke. pls check on it.



Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No.: MMN 119011750-01 Vehicle Registration No.: SMG 6397A
Name (as shown in NRIC): H & H Rental & Leasing Pte Ltd NRIC/FIN/Passport No.: _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: _____ Singapore()
Contact (Tel): _____ Mobile No.: 9131 5465
Email Address: _____
Date of Accident: 22/1/19 Time of Accident: 23:40
Place of Accident: Junc marina blvd & sheares Ave.
Insurance Company: MTVC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I wish to state after the incident, when brake
my veh, the brake got sound - my veh alignment,
car bearing and mounting not stable.




Policyholder / Driver's Signature
Date:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7607912I



Name
KANG HAN CHUAN
(JIANG HANQUAN)
江 汉 泉

Race
CHINESE

Date of birth
20-03-1976

Sex
M

Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7607912I

Name
KANG HAN CHUAN (JIANG HANQUAN)

Birth Date **20 Mar 1976**
Exp Date **14 Feb 2003**



3876895



NRIC No: S7607912I



Date of issue
10-05-2006

APT BLK 101 SERANGOON NORTH AVENUE 1 #03-807
SINGAPORE 550101
NRIC No: S7607912I Date: 12/09/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Valid Until
Class 2B	Motorcycles not exceeding 250 cc	18 Feb 1998
Class 2A	Motorcycles between 201 cc and 400 cc	15 Sep 1998
Class 3	Motor Cars and Motor Trucks the weight of which (unladen) does not exceed 2500 kilograms	17 Feb 1998

License No: S7607912I



eBaoTech

Hello, NAC_PAYA_UBI_800601

GeneralClaim

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	22/01/2019 23:40
Vehicle No. (For Motor)	SMG6397A	Certificate Number	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5090735902-01		H & H RENTAL & LEASING PTE. LTD.	2017039652	GFT	drive CLASSIC	SMG6397A	SMG6397A	27/12/2018	
Continue										

Policy Information

Policyholder Mailing Address

Address 1	61 UBI AVENUE 2	Address 2	#04-12 AUTOMOBILE MEGAMART	Address 3	SINGAPORE 408898
Address 4		Address Type	Singapore address	Post Code	408898
Unit No.	04-12	Related Policy Number	5104976511		

Insured Object: SMG6397A

Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Number	Endorsement Status	Endorsement Content
1	28/03/2018 00:00	Basic Information Endorsement	000001286783177	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that the following vehicle(s) has/have been deleted from this policy: VEHICLE NUMBER CANCELLATION DATE REFUND PREMIUM (INCL GST) 1. SGY6835D 28-03-2018 \$1,176.42 In view of this amendment, a refund of \$1,176.42 (inclusive of GST) will be adjusted against the outstanding premium.
2	29/03/2018 00:00	Basic Information Endorsement	000001286785069	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that this policy is extended to cover the following vehicle(s) as follows: CHASSIS NUMBER EFFECTIVE DATE PREMIUM (INCL GST) 1. GB71058136 02-04-2018 \$1,061.56 2. NHP1707115022 02-04-2018 \$1,061.56 In view of this amendment, an additional premium of \$2,123.12 (inclusive of GST) is payable under your policy. Please ignore this premium payment request if you have since made payment. Otherwise, we would appreciate it if you could make payment to us within 14 days from the date of this letter. For cheque payment, please issue the cheque in favour of "NTUC Income" with your name and policy number indicated on the reverse of the cheque. Alternatively, you could also make payment at any of our branches by

Claim Handling

The premium of this policy has not been collected.

- Exit

Accident HT/1029430

Policy No.	1090120902-01	Vehicle No.	SHG6397A	GST Registration No.	
Certificate No.					
Policyholder Name	H & H RENTAL & LEASING PTE. LTD.	Cover Type	Drive CLASSIC	Policyholder NRIC	2017039652
Product Code	FLEET INSURANCE	Contact No (Office)	0	Leading	0
Contact No (Mobile)	91114445	Special Remark		Contact No (Home)	0
Email Address		TCA	☒ No ☐ Yes	eCode	
Age	☒ No ☐ Yes	WCD Endorment(%)	0	eCode Reason	
ATO Protection	No			Private Hire	Yes
Accident Details					
Report Date	24/01/2019 18:07	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Cross Junction
Date of Accident	22/01/2019	Time of Accident (H:MM)	23:45	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	JUNC MARINA BLVD & SKEAKES AVE				
Excess					
Own damage Excess	2,000.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess	2,000.00		
Third Party Excess	1,500.00	Outside Singapore TP Excess	1,500.00		
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date		GST Status (Vehicle)	Yes
GST Registration No.					
Modification History					
Policyholder Mailing Address					
Address 1	81 LEO AVENUE 2	Address 2	#04-12 AUTOHOBLE MEGAMALL	Address 3	SINGAPORE 408699
Address 4		Address Type	Singapore address	Post Code	408699
Unit No.	04-12	Related Policy Number	5104976511		
OT Driver Info					
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	20/03/1979
Unnamed driver Name	KANG HAN CHUAN (TANG HAN)	Driver NRIC	S96079121	Driving Experience	20
Register Date of Driver License	17/02/1998	Driver Age	42	Contact No (Home)	0
Contact No (Mobile)	96102020	Contact No (Office)	0	Address 1	SINGAPORE 530101
Address 1	RUE 201	Address 2	SEARANGGON NORTH AVENUE 1	Address 3	SINGAPORE 530101
Address 4		Address Type	Singapore address	Post Code	530101
Unit No.	03-807	Driver Vehicle No.		Driver Insurer Company	
Does he own a Singapore Registered car?	☐ Yes ☒ No				
Declaration					
Breathalyzer or Blood Test Reading?	0 mg	Any injury?	☒ Yes ☐ No		
Modification History					

Claim 001 OD-MX New

Claim Type *	OD-MX	Insured Name	H & H RENTAL & LEASING PTE.	Insured NRIC	2017039652
Contact No (Mobile)		Contact No (Home)	Nil	Contact No (Office)	Nil
Email Address		OT Vehicle Number	SHG6397A	TP Vehicle Number	SLH1027G
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *	E.E	Claimant NRIC *			
Claimant Address					
Claim Description	SHG6397A / SLH1027G ON 22 Jan 2019				
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	24/01/2019 18:08	Claim Close Date		Date Received	24/01/2019 18:10
Report Taken By	Jackson	Workshop Reporter		Total Loss Out Reported	
☒ Print Ack letter					
[Save] [Submit]					

Attachment

Accident No.	MT/1029430	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	24/01/2019 18:10
Path *			

ASSIGNMENT (IDAC)

By CSO: Nature of Accident:

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit ?? ☐
- a) Motorcycle ☐ b) Pedestrian ☐
- c) Bicycle ☐ d) Animal ☐
- 3) Vehicle hit Road Side Objects: ☐
- a) Govt Property ☐ b) Road Work Object ☐
- (e.g. signpost, barrier, tree etc)
- c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
- a) Fallen Object ☐ b) Flood ☐
- c) Other ☐
- 6) Parked & Found Damaged: ☐
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case ☐
- a) Stolen ☐ b) Damage found ☐
- when recovered
- 8) Fire ☐
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Owner come back after almost 2mths after the accident and decided to claim on with the partial repair of the damaged.

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor: 1) Vehicle Information

Vehicle No: **SMG6397A** Date: **27 Dec 2018**

Type: **Car** M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / ☐ / Truck / Trailer or ☐

Make & Model: **Toyota Naah Hybrid 1.8X CVT 1797**

Colour: **White** Transmission Type: **Auto** Manual ☐

Eng/No: **ZWR800347525** Sp. Reading: **20642**

C/Ho: **3**

Gen. Cond: **Good** Fair / Poor / Burnt or ☐

Steering: **Good** Jammed / Leaked / Burnt or ☐

Brake: **Good** Jammed / Leaked / Burnt or ☐

Modi: **Nil** (S/Rim) / STD A/Rim or ☐

Tyre Size: F: **195/65 R15**

R: **195/65 R15**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / **YOKO** or ☐

Front

R/Bal

6

mm

Rear

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

Parallel Import: **Yes** / No ☐

Towed-In: Yes / No ☐

Repair Type: **LS** / L.B.I ☐

Towing Required: **Yes** / No ☐

No of Repair Days: **6**

Vehicle in Idac: **Yes** / No ☐

D.O.I: **19/3/2019**

Time: **5.05 pm**

By Assessor: 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐

e. Animal ☐ f. Govt Object ☐ g. Road Work Object ☐

h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐

3) Vehicle does not seem damaged as a result of:

a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐

e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

MOTOR CAR (Frt)

Front Portion

NAC	INC	Item	CON	AC	QTY
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	992341	Frt Bumper Clips	BR		
1006	991325	Frt Bumper Bracket	NEC	6	
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement	DIS	2	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper 2 Tow Eye Cover	BT		
1013	991363	Frt Bumper Grille	CRA		
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover	CRA		
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover	BT R		
1027	992416	Horn	ART		
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	BR		
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BUC		
1034	991328	Bonnet Emblem Moulding			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper	BT	2	
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Cowling			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			

Claim Handling

Task Transfer Exit

UDS SAL SUB

Accident MT/1029430

Policy No.	S090735902-01	Vehicle No.	SMG6397A	GST Registration No.	
Certificate No.					
Policyholder Name	H & H RENTAL & LEASING PTE. LTD.			Policyholder NRJC	201703965Z
Product Code	FLEET INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91515465	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	Yes
Accident Details					
Report Date	24/01/2019 18:07	Accident Report Within 24 hrs	No	Accident Type	Collision - Cross Junction
Date of Accident	22/01/2019	Time of Accident (h:mm)	23:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	JUNG MARINA BLVD & SHEARES AVE				
Excess					
Own damage Excess	2000.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess	2000.00		
Third Party Excess	1500.00	Outside Singapore TP Excess	1500.00		
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date		GST Status Verified	Yes
GST Registration No.					
Modification History					

Policyholder Mailing Address

Address 1	51 UBI AVENUE 2	Address 2	#04-12 AUTOMOBILE MEGAMAI	Address 3	SINGAPORE 408898
Address 4		Address Type	Singapore address	Post Code	408898
Unit No.	04-12	Related Policy Number	S104976511		

OT Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	KANG HAN CHUAN (JIANG HAN)	Driver NRJC	S7607912I	Driver DOB	20/03/1976
Register Date of Driver License	17/02/1998	Driver Age	42	Driving Experience	20
Contact No.(Mobile)	96102020	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 101	Address 2	SERANGOON NORTH AVENUE 1	Address 3	SINGAPORE 550101
Address 4		Address Type	Singapore address	Post Code	550101
Unit No.	03-807				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☒ Yes ☐ No
Modification History	28/01/2019 18:10 s018940 Modify Accident Report Within 24 hrs(Yes-->No)		

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

UDS SAL SUB

Claim Type	OD-MD	Insured Name	H & H RENTAL & LEASING PTE.	Insured NRJC	201703965Z
Contact No.(Mobile)		Contact No.(Home)	NIL	Contact No.(Office)	NIL
Email Address		OT Vehicle Number	SMG6397A	TP Vehicle Number	SLM1027G
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRJC			
Claimant Address					
Claim Description	SMG6397A / SLM1027G ON 22 Jan 2019			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Not at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	24/01/2019 18:13	Claim Close Date		Date Received	21/03/2019 12:24
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	
Modification History					

Type of Tender * Assessor Name * Survey Current Status

IDAC/Workshop Name NATIONAL ASSESSMENT CENTRE IDAC/Workshop Location 51 UBI AVENUE 1 #01-25 PAYA

Windscreens Parts & Labour Cost Total Loss * ☐ Yes ☒ No

Market Value(\$) Scrap Value(\$) Economical Repair Value(\$)

Remark: NO OF REPAIR DAY: 6 DAYS: 1 X FRT BUMPER TOW EYE COVER - REPLACE. 1 X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE. 1 X FRT LH FENDER EMBLEM - REPLACE. 1 X FRT RH FENDER EMBLEM - REPLACE.

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
not						
Not Applicable	1	16000101	BUMPER (FRONT)	1	Replace	☒
ABS	2	16002401	BUMPER CLIPS (FRONT)	6	Replace	☒
ABSORBER	3	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	☒
ACCELERATOR	4	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	☒
ACTUATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	☒
ADVERTISEMENT STICKER	6	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	☒
AIR BAG	7	16003201	BUMPER GRILLE (FRONT)	1	Replace	☒
AIR BLOWER	8	16004201	BUMPER MOULDING (FRONT)	1	Unconfirm	☒
AIR BOX	9	16005501	BUMPER SENSOR (FRONT)	1	Unconfirm	☒
AIR CHAMBER BOX	10	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace	☒
AIR CLEANER	11	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	☒
AIR COMPRESSOR	12	27100101	GRILLE (FRONT)	1	Unconfirm	☒
AIR CON	13	27100801	GRILLE EMBLEM (FRONT)	1	Unconfirm	☒
AIR CON (VAN)	14	41300101	SUPPORT PANEL (FRONT)	1	Repair	☒
AIR COOLER	15	27700101	HEAD LAMP (LEFT)	1	Replace	☒
AIR DISTRIBUTOR	16	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	☒
AIR FILTER	17	149001	BONNET	1	Replace	☒
AIR FLOW	18	149039	BONNET MOULDING	1	Unconfirm	☒
AIR GRILLE	19	14903402	BONNET LOCK (UPPER)	1	Unconfirm	☒
AIR HORN	20	14902201	BONNET HINGE (LEFT)	1	Replace	☒
AIR INTAKE	21	14902202	BONNET HINGE (RIGHT)	1	Replace	☒
AIR RESONATOR BOX	22	112023	AIR CON CONDENSER	1	Unconfirm	☒
AIR THROTTLE BODY AND SENSOR	23	112064	AIR CON FAN COWLING	1	Unconfirm	☒
ALARM	24	344001	RADIATOR	1	Unconfirm	☒
ALTERNATOR	25	344005	RADIATOR COWLING	1	Unconfirm	☒
ALUMINIUM PANEL - SIDE	26	141002	BATTERY BRACKET	1	Repair	☒
AMPLIFIER	27	25400102	FENDER (FRONT LEFT)	1	Repair	☒
ANTENNA	28	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	☒
ANTI ROLL	29	25400103	FENDER (FRONT RIGHT)	1	Repair	☒
APRON	30	25400904	FENDER INNER SHIELD (REAR RIGHT)	1	Unconfirm	☒
ARCH	31	2330C202	DOOR (FRONT RIGHT)	1	Repair	☒
ARM REST						
ASH TRAY						
AUTO CLUTCH						
AUTO COOLER PIPE						
AUTO CRUISE MOTOR						
AUTO TRANSMISSION						
AXLE						
BACK REST (M/C)						
BACK SEAT						
BALANCER						
BATTERY						
BEADING (M/C)						

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Friday, 22 March 2019 2:44 PM
To: NAC ; AutoPoint
Subject: SMG6397A, OD claim no : MT/1029430

Importance: High

Dear AutoPoint,

OD excess of \$2,000/- is applicable.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

Kindly update owner on the repair status and the nos of repair days required.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher together with some photos on after repairs within 14 days after the repair has been done/ finalized with Surveyor to my email.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

Our Ref: MT/CA/OD/051/1029430-001/TSC

22 Mar 2019

AMK AUTOPOINT PTE LTD

BLK 10 ANG MO KIO INDUSTRIAL PARK 2A

#01-22 AMK AUTOPOINT

SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1029430-001

REPAIR OF VEHICLE NUMBER: SMG6397A

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 22 Mar 2019

Make: TOYOTA

Model: NOAH

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 2000.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NAC
NATIONAL
ASSESSMENT
CENTRE

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SM 6397A Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Baby's X

Collection Date: 23/03/19 Time: 1135 with Keys: Yes / No

Tow Truck No: YN7944K Tow Man: Jacky Lee NRIC: 1822610C
96691023

Signature: [Signature]

For office use

Attended by: Jackson

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____