

ASS. REC. BY:

REF:

CS/EG119061631/Uqdz

72

Special Instruction:

Surveyor:

Marius

ASSIGNMENT (Office)

From (Person):

Steve Lim

of

EG1

Date/Time:

23/11/19 @ 4:57pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

YM 2346A

Insured:

XB8053A

at Workshop m/s

Kai Liang Motor

Tel:

6747 4189

of

11 Caki Bkt Ave 6 # 01-101

Policy No.:

Claim No.:

XB8053A

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/01/19

CA / REV / REP. / REV 24 HRS

Cap

H.O.D. Endorsement:

Date/Time:

24/11/19 @ 2:11pm

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	YM 2346A-X
	XB 8053A-X
25/01/19 @ 2:17pm	Informed Steve Lim, we are pending estimate from repairer.
27/2/19 @ 11:45am	revised to Steve Lim by email.
	Not registered. Please quote our vehicle number

08/11/13 wef

REF:

ASS. REC. BY: *Morley*

Enr 1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: *YM 2346A*

at Workshop m/s *Kearney*

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: *2* Consistent? : Yes or No

Est. Repairs: *1/2* days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *31/12/2020*

Date: _____ Person Contacted: _____

Veh No: *1/M 2346A* Yr Regn: *11 06*

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Mit FM 657* c.c. *7545*

Colour: *Blue* A/C: Insured / Std / NI / NA

Sp. Reading: *408496* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *FM 657 MB 10005*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: *NI* / S/Rim / STD A/Rim or

Tyre Size: F: *11 R 22-5*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal. *6* mm R/Bal. *6/6* mm

L/Bal. *6* mm L/Bal. *6/6* mm

D.O.A. *22/1/19* D.O.L. *24/1/19*

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

frt w/screen cracked

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<i>22/1/19</i>	<i>LTA 11545</i>
<i>22/1/19</i>	<i>4/5 @ 900 confirmed with railway. (Ref 61763, 66%)</i>
RECEIVED 22 FEB 2019	

Date/Time, File Pass to? ☐ : Prel. Report

1) 22/2 typist ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: *1/2*

Resurvey No. of Trip: *1*

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL

Report Format: *TP*

Lump Sum / I.B.A. (\$) *900*

250



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: XB8053A

Date: 22nd February 2019

Our Ref: CS/EGH19001631/Uqd3

The Motor Claims Department
ERGO Insurance

Attn: Steve

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. YM 2346A

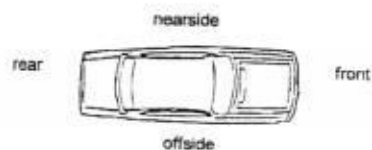
We thank you for the instruction on 23/01/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 24/01/2019 at the premises of M/s KAI LIANG MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$ <u>2,663.00</u>
Revised Estimate Amount	: S\$ <u>900.00 (Lump Sum)</u>
"Check" Items Amount	: S\$ <u>-</u>
Lump Sum Repair Estimate Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the front windscreen cracked.



Comments/ Present Status:

Damages consistent.

Days of repair: 0.5 days.

We have NOT authorize repair.

Yours faithfully

CHUA KANG SENG
Licensed Appraiser

Catherine Chong (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Wednesday, 23 January, 2019 4:57 PM
To: SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Cc: Siti Rahman; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: FW: FW: Accident claims (Our insured: XB8053A)

Hi LKK,

Please assist on below PRS. Our insured yet to report the accident

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

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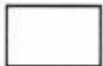
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From: Kai Liang Kai Liang [mailto:kailiangmotorservice@gmail.com]
Sent: Wednesday, 23 January, 2019 4:54 PM
To: Steve Lim
Subject: Re: FW: Accident claims (Our insured: XB8053A)

Hi Steve

We select LKK Auto Consultants Pte Ltd

Thanks
Tan



Virus-free. www.avg.com

On Wed, Jan 23, 2019 at 4:20 PM Steve Lim <steve.lim@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Kindly let us have your reply on the selection of the surveyor.

Steve Lim

Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9197

Fax.: +65 6829 9247

steve.lim@ergo.com.sg

www.ergo.com.sg

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From: Eileen Cheng
Sent: Wednesday, 23 January, 2019 3:48 PM
To: Steve Lim
Cc: Charlie Neo
Subject: FW: Accident claims

Dear Steve,

Please assist. Thanks.

Warmest Regards,

Eileen

From: Kai Liang Kai Liang [mailto:kailiangmotorservice@gmail.com]
Sent: Wednesday, 23 January, 2019 12:15 PM
To: ERGO Insurance Pte. Ltd.
Subject: Accident claims

To accident claims dept



Virus-free. www.avg.com

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 22 February 2019 11:45 AM
To: 'Steve Lim'; assignments
Cc: Siti Rahman; SUR; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: FW: Accident claims (Our insured: XB8053A)
Attachments: CSEGI19001631Uqd3.pdf

Dear Steve,

Enclosed herewith preliminary advice of YM 2346A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Friday, 25 January 2019 2:28 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Siti Rahman <Siti.Rahman@ergo.com.sg>; SUR <sur@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: FW: Accident claims (Our insured: XB8053A)

Hi Shiau Chan,

Not registered. Please quote our vehicle number

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

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From: Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]
Sent: Friday, 25 January, 2019 2:27 PM
To: Steve Lim; assignments

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 25 January 2019 2:27 PM
To: 'Steve Lim'; assignments
Cc: 'Siti Rahman'; SUR; 'ERGO Insurance Pte. Ltd. (Claims Department)'
Subject: RE: FW: Accident claims (Our insured: XB8053A)

Dear Steve,

Please be informed that we have inspected the vehicle YM 2346A on 24/01/2019.

We are pending for estimate from repairer.

Kindly advise us the claim number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 25 January 2019 10:25 AM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Siti Rahman' <Siti.Rahman@ergo.com.sg>; SUR <sur@lkkauto.com>; 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Subject: RE: FW: Accident claims (Our insured: XB8053A)

Dear Steve,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 25 January 2019 10:23 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Siti Rahman <Siti.Rahman@ergo.com.sg>; SUR <sur@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: FW: Accident claims (Our insured: XB8053A)

Hi Nivitha,

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7180N
Vehicle Details	
Vehicle No.:	YM2346A
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Jan 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	FM657MSRDEC
Primary Colour:	Blue
Manufacturing Year:	2005
Engine No.:	6D16982088
Chassis No.:	FM657MB10005
Maximum Power Output:	-
Open Market Value:	\$58,351.00
Original Registration Date:	25 Jan 2006
First Registration Date:	25 Jan 2006
Transfer Count:	2
Actual ARF Paid:	\$2,918.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Dec 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$22,416.00
COE Rebate Amount:	\$11,545.00
Total Rebate Amount:	\$11,545.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 25 Jan 2019

OK

凱探汽車服務

KAI LIANG MOTOR SERVICE

AUTOBAY @ KAKI BUKIT
BLK 1 KAKI BUKIT AVE 6 #01-101 SINGAPORE 417883
TEL: 67474189 FAX: 6743116

ERGO INSURANCE PTE LTD
5, TEMASEK BLVD
SINGAPORE 038985
CLAIM DEPT: TP CLAIM

DATE: 23/01/2019

ACCIDENT INVOLVING YM2346A / XB8053A BUKIT BATOK WEST AVE 8 (CONST SITE)

REPAIRING QUOTATION

1 PC	FRONT WINDSCREEN	1300	CNE	\$ 1967.10
1 PC	FRONT WINDSCREEN RUBBER		SVC	\$ 647.10
		25%	LESS 10%	\$ 261.20
	GUM		11	\$ 60.00
	CHANGE FRONT WINDSCREEN LABOUR			\$ 250.00
				2662.78
	TOTAL			\$ 2663.00

not Authorized
N/A

24/1/19

1/5 @ 900

1/2 day

take photo After repair

1300
250
975
150
1725

Signature of Repairer
Date




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI19001631/Uqd3n2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 22-02-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XB 8053A	Veh. Inspected	YM 2346A	
Policy No.		Coverage (\$)	0.00	
Claim No.	XB8053A	Excess (\$)	0.00	
Assign From	STEVE LIM	Assign Date	23/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI FM657	c.c	7545	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	FM657MB10005	Colour	BLUE	
Odometer	408496	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	11 R22.5	DUNLOP	6 mm	
L/H Front Tyre	11 R22.5	DUNLOP	6 mm	
R/H Rear Tyre	11 R22.5 (D)	DUNLOP	6/6 mm	
L/H Rear Tyre	11 R22.5 (D)	DUNLOP	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT WINDSCREEN CRACKED. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/01/2019	Inspection Date	24/01/2019	
Survey held at	KAI LIANG MOTOR SERVICE BLK 1 KAKI BUKIT AVE 6 #01-101 AUTOBAY @KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		0.500 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YM 2346A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT WINDSCREEN	CRACKED	1,967.10	1,300.00
1	FRONT WINDSCREEN RUBBER	SERVICEABLE	647.10	-
	LESS 10% DISCOUNT		-261.42	-
	LESS 25% DISCOUNT		-	-325.00
			2,352.78	975.00
	SPECIAL NETT ITEMS			
1	GUM (SN)	NOT NECESSARY	60.00	-
			60.00	-
	LABOUR			
	CHANGE FRONT WINDSCREEN LABOUR.		250.00	150.00
			250.00	150.00
	GRAND TOTAL		2,662.78	1,125.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			900.00

Report Ref No. CS/EGI19001631/Uqd3n2

CHUA KANG SENG

Licensed Appraiser

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