

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 10 June 2019 2:10 PM
To: 'Danial Zhang'
Cc: chandramoorthi; SUR
Subject: FW: FBN5549D - 2nd before repair survey
Attachments: FBN5549D - Invoice.pdf; FBN5549D - DV.pdf

Dear Danial,

Kindly send to SOMPO INSURANCE.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danial Zhang <danialzhang@hlcorp.com.sg>
Sent: Monday, 10 June 2019 1:52 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; chandramoorthi <chandramoorthi@hlcorp.com.sg>
Subject: RE: FBN5549D - 2nd before repair survey

Hi Veron,

Please refer to the attachments for the Invoice and DV.

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 6 June 2019 1:49 PM
To: Danial Zhang <danialzhang@hlcorp.com.sg>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; chandramoorthi <chandramoorthi@hlcorp.com.sg>
Subject: RE: FBN5549D - 2nd before repair survey

Dear Danial,

Yes.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danial Zhang <danialzhang@hlcorp.com.sg>

Sent: Thursday, 6 June 2019 1:45 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; chandramoorthi <chandramoorthi@hlcorp.com.sg>

Subject: RE: FBN5549D - 2nd before repair survey

Hi Veron,

So amount will be \$10,553.60 before excess of \$1250 and gst right?

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 3 June 2019 10:11 AM

To: Danial Zhang <danialzhang@hlcorp.com.sg>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; chandramoorthi <chandramoorthi@hlcorp.com.sg>

Subject: RE: FBN5549D - 2nd before repair survey

Dear Danial,

Confirmed amount \$10,553.60 before excess \$1250 @ 10 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 23 May 2019 10:39 AM

To: assignments <assignments@lkkauto.com>

Subject: FW: FBN5549D - 2nd before repair survey

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danial Zhang <danialzhang@hlcorp.com.sg>

Sent: Thursday, 23 May 2019 10:31 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: chandramoorthi <chandramoorthi@hlcorp.com.sg>

Subject: RE: FBN5549D - 2nd before repair survey

Hi Veron,

Bike has been fully repaired. Able to be surveyed anytime weekday 9am to 5.30pm (except lunchtime 12.30 to 1.30pm). Kindly refer to attachments for the additional parts and finalised copy.

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 7 May 2019 4:57 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Danial Zhang <danialzhang@hlcorp.com.sg>

Subject: RE: FBN5549D - 2nd before repair survey

Dear Danial,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAUTO)
Sent: Tuesday, 26 February 2019 12:05 PM
To: Danial Zhang <danialzhang@hlcorp.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: FBN5549D - 2nd before repair survey

Hi Danial,

Proceed with the repair

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Danial Zhang [<mailto:danialzhang@hlcorp.com.sg>]
Sent: Tuesday, 26 February, 2019 12:03 PM
To: Rasul (LKKAUTO)
Cc: Veron Chen (LKKAUTO)
Subject: RE: FBN5549D - 2nd before repair survey

Hi Rasul,

As spoken on the phone, please refer to the attached pictures of the motor assy. The gears of the motor assy are damaged and therefore needed to be replaced. Do get back to me asap on this, appreciate it.

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Tuesday, 26 February 2019 8:33 AM
To: Danial Zhang <danialzhang@hlcorp.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: FBN5549D - 2nd before repair survey

Hi Danial,

Can proceed with the repair but the additional part motor assy not given

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Danial Zhang [<mailto:danialzhang@hlcorp.com.sg>]

Sent: Monday, 25 February, 2019 11:07 AM

To: Rasul (LKKAuto)

Cc: Veron Chen (LKKAuto)

Subject: RE: FBN5549D - 2nd before repair survey

Hi Rasul,

For the approval of the check items and supplementary parts.

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]

Sent: Monday, 25 February 2019 9:14 AM

To: Danial Zhang <danialzhang@hlcorp.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: FBN5549D - 2nd before repair survey

Hi Danial,

What confirmation actually you asking?

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Veron Chen (LKKAUTO)
Sent: Monday, 25 February, 2019 8:46 AM
To: Rasul (LKKAUTO)
Subject: FW: FBN5549D - 2nd before repair survey

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danial Zhang <danialzhang@hlcorp.com.sg>
Sent: Friday, 22 February 2019 3:45 PM
To: SUR <sur@lkkauto.com>
Cc: chandramoorthi <chandramoorthi@hlcorp.com.sg>
Subject: FBN5549D - 2nd before repair survey

Hi Rasul,

We are awaiting for your confirmation email so that we may proceed with the ordering of the necessary parts. Your colleague came to our workshop to look on the check items on 18 Feb and said that you will get back to us through email. Kindly get back to us asap with thanks.

Thank you.

Regards,

Danial Zhang

Yamaha Division (Service Centre)

Tel: 6746 0415 (EXT. 122) | Fax: 6748 9238

Service HP (SMS Only): 9383 5711

E-mail: danialzhang@hlcorp.com.sg



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