

Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 7 December 2019 10:39 AM
To: Khanchna (LKK Auto); Admin A
Cc: Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto); Claims Dept of CTI
Subject: RE: Mandate Request -Accident Involving GBF650T (OI: SNM19D200629C02/ock/at) and SHD6426A (TP : LKK REF -CC3/CTI19001620/Jha3) on 22/01/2019

LKK REF - CC3/CTI19001620/Jha3
CTPIS REF – SNM19D200629C02/0(ock/at)

Dear Khanchna

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$3,879.09 as follow:

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 6,711.90	\$ 3,222.69
2. Loss of Rental (4 days x \$112.35)	\$ 449.40	\$ 449.40 (4 days x \$112.35)
3. Loss of Income (4 days x \$ 60)	\$ 240.00	\$ 200.00 (4 days x \$ 50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 7,408.30	\$ 3,879.09

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 6 December, 2019 6:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Mandate Request -Accident Involving GBF650T (OI: SNM19D200629C02/ock/at) and SHD6426A (TP : LKK REF - CC3/CTI19001620/Jha3) on 22/01/2019

Your ref : Please advice
Our ref : CC3/CTI19001620/Jha3

Dear Sirs,

We refer to the above matter.

Insured driver reversed to park and collided into parked third party vehicle. We are of the opinion that liability is down against our Insured as police investigation result is against Insured under Rule 29 for careless driving and opine that BOLA 23 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 6,711.90	\$ 3,222.69
2. Loss of Rental (4 days x \$112.35)	\$ 449.40	\$ 449.40 (4 days x \$112.35)
3. Loss of Income (4 days x \$ 60)	\$ 240.00	\$ 240.00 (4 days x \$ 60)
4. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 7,408.30	\$ 3,919.09

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

Please note that: -

LKK ref	Officer in charge
CC3/CTI19001620/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, 12 March, 2019 9:53 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 22/1/2019 involving SHD 6426A & GBF 650T (China Taiping's insured) Our Ref: TAX/01/19/2108/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3222.69
Loss of Rental	\$449.40 (4 days x \$112.35)
Loss of Income	\$240.00 (4 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3919.09

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19001620/Jka3

09 SEPTEMBER 2019

ONLY STAINLESS STEEL ENGINEERING

BLK 5056 ANG MO KIO

INDUSTRIAL PARK 2

#01-1173

SINGAPORE 569559

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 6426A & GBF 650T ON 22/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

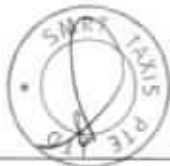
AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD6426A(vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD6426A that was damaged pursuant to the accident which occurred on 22/01/2019(date) along CARPARK BLK 527 ANG MO KIO AVE 10 (location) involving vehicle no/s GBF 650T("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

k

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3037781800 Claim No : SHM19D200629C02(ock/at)

Claimant : SMRT TAXIS PTE LTD

Amount : S\$3,879.09
DOLLARS THREE THOUSAND EIGHT HUNDRED SEVENTY-NINE AND NINE CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6426A
Insured Vehicle No. : GBF650T

Date of Loss : 22/01/2019
Place of Accident : CARPARK BLK 527 ANG MO KIO AVE 10

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONLY STAINLESS STEEL ENGINEERING
Driver Name : TOM LYE HENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,222.69
(3) Loss of Use/Rental/Earning	S\$	649.40
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,879.09

Claimant Name : Tom Lee Gell

NRIC No : SXXXX706F

Signature : [Signature]

Date : 17 DEC 2019

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence in prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190200257
Date : 20.02.2019
Vehicle No. : SHD6426A
Your Ref No. : TAX/01/19/2108
Our Ref No. : 24099787
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) %	(Discount) Amount	Amount
Parts					
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, RH	0.00	\$ 910.20	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER RH	0.00	\$ 28.10	0.00	\$ 0.00	\$ 0.00
UNIT, HEADLAMP , RH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
Sub-Total					\$ 2342.69
Labour					
TO REPAIR RH FRONT PORTION	1.00	\$ 450.00	0.00	\$ 0.00	\$ 450.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY FRONT BUMPER	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
GRAND TOTAL					\$ 3,222.69

Remark :

Make/Model : PRIUS4
Accident Date : 21.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2108

From: SMRT Taxis Pte Ltd

Date: 30/01/2019

ACCIDENT INVOLVING SHD 6426A & GBF 650T ON 22/1/2019 AT THE OPEN SPACE CAR PARK OF BLK 527 ANG MO KIO AVE 10

This is to confirm that the daily rental rate for SHD 6426A is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 18/01/2019
Accident End Date : 27/02/2019

Date Generated : 27/02/2019
User Name : LeeGok

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/19/2106	SHD9426A	SMART Taxis Pte Ltd	TOYOTA	PRIUS4	24099787	22/01/2019 1:23 PM	26/01/2019 10:37 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	22 Jan 2019 / 08:56:40	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBF650T	Business Transaction Reference No:	2019Q123085640332135
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		

Search Date / Time:	22 Jan 2019 07:30:00
Insurance Company:	CMBIA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK