

Adrian merinen

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100229161-08

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 1400

(Client's Record)

Make of Veh: \_\_\_\_\_

(Pot. 2y Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: 451C

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 <sup>hrs</sup> days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: 8668118Y      Yr Reg: 2010 / Sept.  
 Type: M.Cam / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Audi AS Coupe. cc 1984.

Colour White A/C: Insured / Std / NI / NA

Sp. Reading 137772 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU 2228 T 78A.011667

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/35 R19

R: 255/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

| Front                 | Rear                   |
|-----------------------|------------------------|
| R/Bal. <u>06</u> mm   | R/Bal. <u>06</u> mm    |
| L/Bal. <u>06</u> mm   | L/Bal. <u>06</u> mm    |
| D.O.A. <u>12/1/19</u> | D.O.I. <u>24/01/19</u> |

Survey held at *Premier*

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

[illegible]

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 15 March 2019 3:34 PM  
**To:** 'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR  
**Subject:** RE: FINAL REVISION - SGG8118Y -OD AIG - SURVEYED 24 JAN 19

Dear Mr Boo,

Confirm repair cost of \$5,738.68 before excess \$1400/- @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Thursday, 7 March 2019 4:42 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SGG8118Y -OD AIG - SURVEYED 24 JAN 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5738.68 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## View Received Message

This mail is associated with :

**\*SGG8118Y (2710312173SG)**

OD

Jan 12 2019 8:10PM

[LIM YAN AN]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 15/03/2019 14:31 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5738.68) - SGG8118Y - Claim Handler: Dally Amri, Mimi Zarina

Approved:5738.68,

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 13 Mar 2019

**Preliminary Advice**

|                    |                                                                          |                         |                 |
|--------------------|--------------------------------------------------------------------------|-------------------------|-----------------|
| Vehicle No         | : SGG8118Y                                                               | Accident Date           | : 12/01/2019    |
| Make               | : AUDI A5                                                                | Policy No.              | : 2100229161-08 |
| Assignment Date    | : 24/01/2019                                                             | Excess                  | : S\$1,400.00   |
| Date of Inspection | : 24/01/2019                                                             | Est. Duration of Repair | : 3.00          |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |                 |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 13,363.00 |
| Revised Amount              | :S\$ | 5,738.68  |
| Check Items (Estimated)     | :S\$ | 0.00      |
| Total                       | :S\$ | 5,738.68  |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 45,000.00 |
| COE / PARF Rebate  | :S\$ | 34,126.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 10,874.00 |

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 25 January 2019 4:47 PM  
**To:** 'NORA ' ; SUR; 'Claims Dept'  
**Cc:** Adrian Ling (LKKAUTO)  
**Subject:** RE: OD APPROVAL SGG 8118 Y-DOA: 12/1/2019

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SGG 8118Y not exceeding part by part \$9,000/- (Excess \$1400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 24 January 2019 5:29 PM  
**To:** 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>  
**Subject:** RE: OD APPROVAL SGG 8118 Y

Dear Nora,

Kindly check vehicle able to repair part by part not exceeding \$9,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** NORA <nora.khai@premiumauto.com.sg>  
**Sent:** Thursday, 24 January 2019 2:37 PM  
**To:** SUR <sur@lkkauto.com>

Cc: Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
Subject: OD APPROVAL SGG 8118 Y

Dear All,

Kindly assist for OD approval.

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg) Audi  
Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65  
6836 2223

[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

-----Original Message-----

From: [copierscan@premiumauto.com.sg](mailto:copierscan@premiumauto.com.sg) [mailto:[copierscan@premiumauto.com.sg](mailto:copierscan@premiumauto.com.sg)]  
Sent: Thursday, 24 January 2019 11:39 AM  
To: [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
Subject: sgg 8118 y

Scan 2 Email  
-Service Advisor  
-Claim

## View Received Message

This mail is associated with :

**\*SGG8118Y (2710312173SG)**

OD

Jan 12 2019 8:10PM

[LIM YAN AN]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 25/01/2019 15:48 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5734.00) - SGG8118Y - Claim Handler: Dally Amri, Mimi Zarina

Approved:5734.00:Upload MV and PARF. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 24 Jan 2019

**Preliminary Advice**

|                    |                                                                          |                         |                 |
|--------------------|--------------------------------------------------------------------------|-------------------------|-----------------|
| Vehicle No         | : SGG8118Y                                                               | Accident Date           | : 12/01/2019    |
| Make               | : AUDI A5                                                                | Policy No.              | : 2100229161-08 |
| Assignment Date    | : 24/01/2019                                                             | Excess                  | : S\$0.00       |
| Date of Inspection | : 24/01/2019                                                             | Est. Duration of Repair | : 3.00          |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |                 |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 13,363.00 |
| Revised Amount              | :S\$ | 5,734.00  |
| Check Items (Estimated)     | :S\$ | 4,394.00  |
| Total                       | :S\$ | 10,128.00 |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 45,000.00 |
| COE / PARF Rebate  | :S\$ | 34,126.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 10,874.00 |

**Remarks**

☐ The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☒ Other comments : Pending repair cost from repairer

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                          |
|-------------------------------------|--------------------------|
| <b>Vehicle Owner Particulars</b>    |                          |
| Owner ID Type:                      | Singapore NRIC           |
| Owner ID:                           | 6071G                    |
| <b>Vehicle Details</b>              |                          |
| Vehicle No.:                        | SGG8118Y                 |
| Vehicle to be Exported:             | No                       |
| Intended Deregistration Date:       | 24 Jan 2019              |
| Vehicle Make:                       | AUDI                     |
| Vehicle Model:                      | A5 2.0L TFSI QUATTRO     |
| Primary Colour:                     | White                    |
| Manufacturing Year:                 | 2010                     |
| Engine No.:                         | CDN139926                |
| Chassis No.:                        | WAUZZZ8T7BA011667        |
| Maximum Power Output:               | 155.0 kW (207 bhp)       |
| Open Market Value:                  | \$49,098.00              |
| Original Registration Date:         | 16 Sep 2010              |
| First Registration Date:            | 16 Sep 2010              |
| Transfer Count:                     | 0                        |
| Actual ARF Paid:                    | \$49,098.00              |
| <b>Intended PARF Rebate Details</b> |                          |
| PARF Eligibility:                   | Yes                      |
| PARF Eligibility Expiry Date:       | 15 Sep 2020              |
| PARF Rebate Amount:                 | \$27,003.00              |
| <b>Intended COE Rebate Details</b>  |                          |
| COE Expiry Date:                    | 15 Sep 2020              |
| COE Category:                       | B - Car (1601cc & above) |
| COE Period(Years):                  | 10                       |
| QP Paid:                            | \$43,334.00              |
| COE Rebate Amount:                  | \$7,123.00               |
| <b>Total Rebate Amount:</b>         | <b>\$34,126.00</b>       |

The information contained herein is correct as at 24 Jan 2019

OK

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Information           |                          |
|-------------------------------|--------------------------|
| Owner ID Type:                | Singapore NRIC           |
| Owner ID:                     | 6071G                    |
| Vehicle Details               |                          |
| Vehicle No.:                  | SGG8118Y                 |
| Vehicle to be Exported:       | Yes                      |
| Intended Deregistration Date: | 24 Jan 2019              |
| Vehicle Make:                 | AUDI                     |
| Vehicle Model:                | A5 2.0L TFSI QUATTRO     |
| Primary Colour:               | White                    |
| Manufacturing Year:           | 2010                     |
| Engine No.:                   | CDN139926                |
| Chassis No.:                  | WAUZZZ8T7BA011667        |
| Maximum Power Output:         | 155.0 kW (207 bhp)       |
| Open Market Value:            | \$49,098.00              |
| Original Registration Date:   | 16 Sep 2010              |
| First Registration Date:      | 16 Sep 2010              |
| Transfer Count:               | 0                        |
| Actual ARF Paid:              | \$49,098.00              |
| Intended PARF Rebate Details  |                          |
| PARF Eligibility:             | Yes                      |
| PARF Eligibility Expiry Date: | 15 Sep 2020              |
| PARF Rebate Amount:           | \$27,003.00              |
| Intended COE Rebate Details   |                          |
| COE Expiry Date:              | 15 Sep 2020              |
| COE Category:                 | B - Car (1601cc & above) |
| COE Period(Years):            | 10                       |
| QP Paid:                      | \$43,334.00              |
| COE Rebate Amount:            | \$7,123.00               |
| Total Rebate Amount:          | \$34,126.00              |

The information contained herein is correct as at 24 Jan 2019

OK



☆ Posted: 20-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Coupe 2.0A TFSI Quattro \$33,988 \$11,780 /yr 12-Mar-2010 1,984 cc 145,000 km Sports Available

Most Wear And Tear Replaced. Well Maintained Unit. New Coat Of Paint As Wanted Drive All The Way. 20" Rims. Overhaul Done With Piston Changed And Receipt To Proof. Aircn System Just Replaced. More Th...

SMALL OWNER

☆ Posted: 16-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Sportback 2.0A TFSI Quattro \$45,000 \$17,620 /yr 15-Apr-2010 1,984 cc 120,000 km Luxury Available

☆ Posted: 21-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Sportback 2.0A TFSI Quattro \$42,000 \$15,160 /yr 15-Apr-2010 1,984 cc 120,000 km Luxury Available

All The Audi Problems Gone. You Want A Cheap Audi Without Problems? Look Elsewhere. Full Engine Overhaul. No Oil Leak With Piston Rings Changed. Gear Fly Wheel Changed. Gear Mechatronics Changed. All ...

SMALL OWNER

☆ Posted: 05-Dec-2018 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



Compare your car insurance quotations!

Save 25% on your car insurance, compare your quote from 10 insurers! Make your choice on zero excess and own workshop! Get your cheaper quote now!

Find out more!



☐ Audi A5 Sportback 2.0A TFSI Quattro \$42,888 \$15,480 /yr 27-Apr-2010 1,984 cc - Luxury Available

Audi A5 Sportback With Matt Chrome Grey Wrap Just Done End Dec 2018.20" Designer "Fierce" Offset Rims And P Zero Tyres Just Change Dec 2018.LTA Approved Supersprint Catback Quad Exhaust.R5 Front Grill...

Car Search

EXCELLENT

☆ Posted: 17-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Sportback 2.0A TFSI Quattro (New 10-yr COE) \$77,800 \$7,770 /yr 24-May-2010 1,984 cc 119,890 km Luxury Available

Full Loan Available! Other Loan Packages From Bank/In House/Balloon Scheme Available With Most Attractive And 100% Fast Approval Rates! Immaculate Condition! 100% Stock Condition! Original Paintwork! ...

Le Motor Enterprise

EXCELLENT

☆ Posted: 14-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$47,800 \$13,470 /yr 18-Jun-2010 1,984 cc - Sports Available

5 Pass, EP Or LTV Pass Welcome To Loan! In-House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! Viewing And Test Drive Available Daily From 10.30 A.M. To 6.30 ...

BB Motor Trading

EXCELLENT

☆ Posted: 10-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Coupe 2.0A TFSI Quattro \$45,888 \$14,180 /yr 27-Jul-2010 1,984 cc 145,000 km Sports Available

Very Well Maintained Unit. Very Beautiful Inside Out With Relatively New Rare Paint Colour. Comes With Nice Bodykits, 20" Vossen Rims And Bastick Quart Exhaust With LTA Approval. Recent Overhaul Done ...

EXCELLENT

☆ Posted: 17-Dec-2018 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Sportback 2.0A TFSI Quattro \$42,800 \$11,720 /yr 18-Sep-2010 1,984 cc 115,331 km Luxury Available

Up To 95% Loan Package Available. High Approval Rate. Balloon Scheme To Lessen Your Monthly Installment Burden. All Vehicles Are Inspected By Our Professional Team For Highest Quality. Extended Warrant...

Avant Automobile Pte Ltd

☆ Posted: 09-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Sportback 2.0A TFSI Quattro \$43,800 \$12,260 /yr 22-Sep-2010 1,984 cc 112,345 km Luxury Available

New Arrival. Cheapest And Reasonable Price. New Super White Paintwork Premium Automobile Car, Super Tip Top Condition, Original Paintwork, Many Value In This Unit. Do Not Miss This Excellent Unit. Hig...

EXCELLENT

☆ Posted: 11-Jan-2019 Tags: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi

SHORTLISTED HISTORY

Compare

☐ Audi A5 Coupe 2.0A TFSI \$47,800 \$12,800 /yr 18-Nov-2010 1,984 cc 72,163 km Sports Available



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Lim Yan An  
**Period of Insurance** : 16 Sep 2018 To 15 Sep 2019  
**Engine No.** : CDN139926  
**Chassis No.** : WAUZZZ8T7BA011667

**Vehicle No.** : SGG8118Y  
**Policy No.** : 2100229161-08  
**Endorsement No.** :  
**Issued Date** : 11 Sep 2018

### ABOUT THE COVER

**Make/Model** : AUDI A5 2.0 TFSI QU  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2010  
**Insuring with COE/PAF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

**Section 2**  
Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

Lim Yan An - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).)

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. Brink*

**AIG Asia Pacific Insurance Pte. Ltd.**  
**AUTHORISED REPRESENTATIVE**

MSOMC05LAPP

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                           |
|----------------------------|-------------------------------------------|
| Date Of Report             | 21/01/2019 15:01                          |
| Date Of Accident           | 12/01/2019 20:10                          |
| Exact Location Of Accident | JUNCT OF BAYFRONT AVE & CENTRAL BOULEVARD |
| Country/State of Loss      | SINGAPORE                                 |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SGG8118Y             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | LIM YAN AN           |
| NRIC No                     | S7526071G            |
| Email Address               | LESLIE.LIM@UBT.SG    |
| Mobile Phone No             | (LOCAL) +65-91739923 |
| Alternative Phone No        | OTHERS-91739923      |

### Vehicle Particulars

|                                                                              |                |
|------------------------------------------------------------------------------|----------------|
| Manufacturer                                                                 | AUDI           |
| Model                                                                        | A5 2.0 TFSI QU |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE    |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES            |
| If No, Please state action to be taken                                       |                |
| Vehicle Category                                                             | PRIVATE CAR    |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100229161-08                        |
| Cover Note Number         |                                      |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | LIM YAN AN             |
| NRIC No              | S7526071G              |
| Date Of Birth        | 04/09/1975             |
| Occupation           | INDOOR                 |
| Date Of Driving Pass | 04/02/2000             |
| Driving Experience   | 18 YEARS AND 11 MONTHS |
| Gender               | MALE                   |
| Mobile Number        | (LOCAL) +65-91739923   |
| Fax Number           |                        |
| Contact Number       | OTHERS-91739923        |
| EMail Address        | LESLIE.LIM@UBT.SG      |

|                                                     |               |
|-----------------------------------------------------|---------------|
| Address                                             | 38 CHUAN VIEW |
| Postcode                                            | 554599        |
| Was driver an employee of the Insured's Company     | NO            |
| If No, Relationship of the Driver with the Insured  | OWNER         |
| Vehicle Registration Number of Driver's Own Vehicle | -             |
|                                                     | -             |
|                                                     | -             |
| Insurance Company of Driver's Own Vehicle           | -             |
|                                                     | -             |
|                                                     | -             |

#### General Information of the Accident

|                    |                            |
|--------------------|----------------------------|
| Type Of Accident   | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | RAINING                    |
| Road Surface       | WET                        |

#### Other Information

|                                                                                             |                                      |
|---------------------------------------------------------------------------------------------|--------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                   |
| Number of vehicles (including own vehicle) involved in the accident                         | 3                                    |
| Was any body injured in the Accident?                                                       | NO                                   |
| Was any injured conveyed to hospital by ambulance?                                          |                                      |
| Was any other material or property damaged?                                                 | YES                                  |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                   |
| Number of Passengers (Including Driver)                                                     | 3                                    |
| Passenger 1                                                                                 | NAME: : KATHY NG<br>GENDER: : FEMALE |
| Passenger 2                                                                                 | NAME: : KIERAN LIM<br>GENDER: : MALE |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I WAS DRIVING ALONG BAYFRONT AVENUE AND STOPPED AT THE TRAFFIC JUNCTION OF BAYFRONT AVENUE AND CENTRAL BOULEVARD. THERE WAS A TAXI IN FRONT OF ME. UPON THE TRAFFIC LIGHT TURNING GREEN, THE TAXI TURNED RIGHT AND I TURNED RIGHT DIRECTLY AFTER THE TAXI INTO CENTRAL BOULEVARD. SUDDENLY, THE TAXI SHD4240G, BRAKED VERY HARD JUST AS HE TURNED NOT LONG. I COULD NOT BRAKE SUFFICIENTLY IN TIME AND THE FRONT OF MY CAR HIT HIS REAR BUMPER.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |             |
|-----------------------------|-------------|
| Vehicle Registration Number | SHD4240G    |
| Vehicle Make/Model/Colour   |             |
| Details Of Properties       |             |
| Vehicle Category            | PRIVATE CAR |
| Name of Driver              |             |
| NRIC/Passport Number        |             |
| Contact Number              |             |



Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

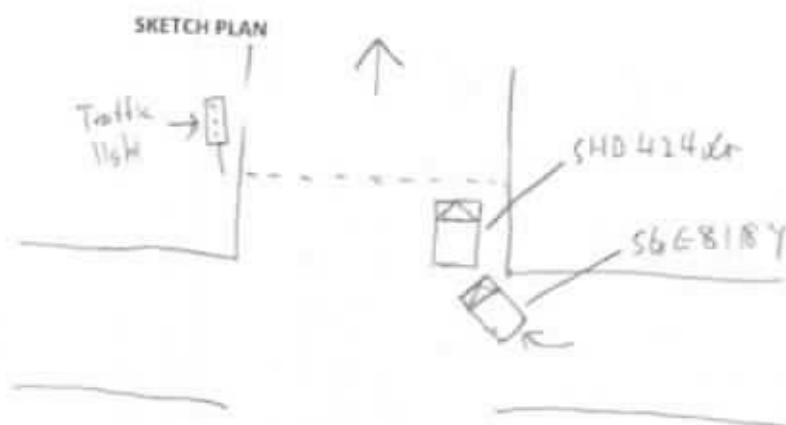
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Tim Fong  
NRIC/FIN No: 63040147X

# Sketch Plan #2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Bayfront Avenue and stopped at the traffic junction of Bayfront Avenue and Central Boulevard. ~~When~~ There was a taxi in front of me. Upon the traffic light turning green, ~~both~~ the taxi turned right, and I turned right directly after the taxi into Central Boulevard. Suddenly the taxi SHD 42406 braked very hard ~~at the~~ just as he turned not long ~~and~~ and I could not brake sufficiently in time and ~~to hit~~ the front of my car hit his rear bumper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: *[Signature]*  
NRIC/FIN No.: 620401471

Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0100/2019/KN  
**Date** : 10-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Lim Yan An  
**Address** : 38 Chuan View  
Singapore 554599  
**Telephone** : HP +65 91739923  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100229161-08  
**Vehicle No** : **SGG 8118 Y**  
**Model Code** : Audi A5 TFSI QU 8T306  
**Model / Year** : 16/9/2010  
**Engine No** : CDN 139926  
**Chassis No** : WAUZZZ8T7BA011667  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 12-Jan-19  
**Place of Accident** : Junct of Bayfront Ave & Central BLVD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGG 8118 Y

| S/n                  | Nature of Jobs                                                                                                                            | Estimated Charges            | Surveyor's Recommendation |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|---------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ 480.00 ✓              | ✓                         |
| 2                    | To dismantle and renew front bumper and LHS headlight. Re-organise crash management components. Reinstall all parts removed.              | \$ <del>1,400.00</del> 500 ✓ | ✓                         |
| 3                    | To respray front bumper                                                                                                                   | \$ <del>900.00</del> 550 ✓   | ✓                         |
| 5                    | To carry out diagnostic check.                                                                                                            | S/N \$ 192.00 ✓              | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                           | : \$ <u>2,972.00</u>         |                           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SGG 8118 Y**

| S/N                          | Parts Description                             | <b>Damaged Parts &amp; Prices</b> |           |
|------------------------------|-----------------------------------------------|-----------------------------------|-----------|
|                              |                                               | S/Nett                            | Remark    |
| 1                            | FRONT BUMPER <i>Rehanded</i>                  | \$ 1,907.00                       | ✓ 1525.60 |
| 2                            | FRONT BUMPER FIXING PARTS <i>new</i>          | \$ 234.00                         | ✓         |
| 3                            | FRONT BUMPER SIDE REINFORCEMENT <i>Best</i>   | \$ 802.00                         | ? 644.00  |
| 4                            | FRONT BUMPER SUPPORT-LH <i>new</i>            | \$ 26.00                          | ? X       |
| 5                            | FRONT BUMPER BRACKET-LH <i>new</i>            | \$ 207.00                         | ? X       |
| 7                            | FRONT BUMPER GUIDE PIECE <i>new</i>           | \$ 40.00                          | ✓         |
| 8                            | FRONT BUMPER SECURING STRIP - LHS <i>new</i>  | \$ 32.00                          | ✓         |
| 9                            | FRONT BUMPER SECURING STRIP - RHS <i>new</i>  | \$ 32.00                          | ✓         |
| 10                           | FRONT BUMPER COVER <i>Cracked</i>             | \$ 116.00                         | ✓ 92.40   |
| 11                           | FRONT BUMPER CLOSING ELEMENT <i>new</i>       | \$ 216.00                         | ✓         |
| 12                           | FRONT BUMPER TRIM CHROME <i>new</i>           | \$ 527.00                         | ✓         |
| 13                           | FRONT BUMPER FOAM FILLER PIECE <i>new</i>     | \$ 116.00                         | ? X       |
| 14                           | FRONT BUMER AIR GUIDE GRILLE - LH <i>new</i>  | \$ 134.00                         | ✓         |
| 15                           | FOG LAMP TRIM - LH <i>new</i>                 | \$ 64.00                          | ✓         |
| 16                           | FRONT BUMPER COVER <i>Cracked</i>             | 2 \$ 89.00                        | ? 70.58   |
| 17                           | RADIATOR GRILLE <i>Cracked</i>                | \$ 1,851.00                       | ✓ 1450.80 |
| 18                           | RADIATOR GRILLE CHROME TRIM <i>Cracked</i>    | \$ 113.00                         | ✓ 90      |
| 19                           | FRONT PARKING SENSOR <i>new</i>               | 2 \$ 419.00                       | ✓         |
| 20                           | FRONT PARKING SENSOR SEAL RING <i>Not New</i> | 4 \$ 5.00                         | ✓         |
| <b>SUB-TOTAL SPARE PARTS</b> |                                               | <b>\$ 6,930.00</b>                |           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SGG 8118 Y**

| S/N                         | Parts Description                                   | Damaged Parts & Prices |         |
|-----------------------------|-----------------------------------------------------|------------------------|---------|
|                             |                                                     | S/Nett                 | Remark  |
| 21                          | WARNING SIGN FOR ENGINE COVER <i>? free</i>         | \$ 13.00               | ✓       |
| 22                          | AIR CONDITIONER STICKER <i>free</i>                 | \$ 18.00               | ✓       |
| 23                          | FRONT CORNERING HEADLIGHT-LH <i>free</i>            | \$ 2,467.00            | ? X     |
| 24                          | FRONT MAIN BEM HEADLIGHT MOUNTING-LH <i>cracked</i> | \$ 114.00              | ? 90.80 |
| 25                          | FRONT MAIN BEAM HEADLIGHT BRACKET-LH <i>free</i>    | \$ 73.00               | ? X     |
| 26                          | HEADLIGHT WIPER WASHER CYLINDER <i>new</i>          | \$ 251.00              | ✓       |
| 27                          | FRONT NUMBER PLATE <i>Best</i>                      | S/N 25                 | ✓ 95    |
| 28                          | SUNDRIES <i>new</i>                                 | 500                    | ? X     |
| <b>TOTAL SPARE PARTS</b>    |                                                     | <b>\$ 10,391.00</b>    |         |
| <b>TOTAL LABOUR CHARGES</b> |                                                     | <b>\$ 2,972.00</b>     |         |
| <b>GRAND TOTAL</b>          |                                                     | <b>\$ 13,363.00</b>    |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lij  
Surveyed Date : 24/01/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0100/2019/KN  
Date : 10-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

3 days - ok - jb - 7 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lim Yan An  
Address : 38 Chuan View  
Singapore 554599  
Telephone : HP +65 91739923  
Type of Claim : Own Damage Claims  
Policy No. : 2100229161-08  
Vehicle No : **SGG 8118 Y**  
Model Code : Audi A5 TFSI QU 8T306  
Model / Year : 16/9/2010  
Engine No : CDN 139926  
Chassis No : WAUZZZ8T7BA011667  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 12-Jan-19  
Place of Accident : Junct of Bayfront Ave & Central BLVD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGG 8118 Y

| S/n                  | Nature of Jobs                                                                                                                            |        | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|------------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ | 480.00               | \$ 480.00                    |
| 2                    | To dismantle and renew front bumper and LHS headlight. Re-organise crash management components. Reinstall all parts removed.              | \$     | 1,400.00             | \$ 500.00                    |
| 3                    | To respray front bumper                                                                                                                   | \$     | 900.00               | \$ 550.00                    |
| 5                    | To carry out diagnostic check.                                                                                                            | S/N \$ | 192.00               | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                           | :      | \$ 2,972.00          | \$ 1,722.00                  |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SGG 8118 Y**

| S/N                          | Parts Description                 | <u>Damaged Parts &amp; Prices</u> |                    |
|------------------------------|-----------------------------------|-----------------------------------|--------------------|
|                              |                                   | S/Nett                            | Remark             |
| 1                            | FRONT BUMPER                      | \$ 1,907.00                       | \$ 1,525.60        |
| 2                            | FRONT BUMPER FIXING PARTS         | \$ 234.00                         |                    |
| 3                            | FRONT BUMPER SIDE REINFORCEMENT   | \$ 802.00                         | \$ 641.20          |
| 4                            | FRONT BUMPER SUPPORT-LH           | \$ 26.00                          |                    |
| 5                            | FRONT BUMPER BRACKET-LH           | \$ 207.00                         |                    |
| 7                            | FRONT BUMPER GUIDE PIECE          | \$ 40.00                          |                    |
| 8                            | FRONT BUMPER SECURING STRIP - LHS | \$ 32.00                          |                    |
| 9                            | FRONT BUMPER SECURING STRIP - RHS | \$ 32.00                          |                    |
| 10                           | FRONT BUMPER COVER                | \$ 116.00                         | \$ 92.40           |
| 11                           | FRONT BUMPER CLOSING ELEMENT      | \$ 216.00                         |                    |
| 12                           | FRONT BUMPER TRIM CHROME          | \$ 527.00                         |                    |
| 13                           | FRONT BUMPER FOAM FILLER PIECE    | \$ 116.00                         |                    |
| 14                           | FRONT BUMER AIR GUIDE GRILLE - LH | \$ 134.00                         |                    |
| 15                           | FOG LAMP TRIM - LH                | \$ 64.00                          |                    |
| 16                           | FRONT BUMPER COVER                | 2 \$ 89.00                        | \$ 70.88           |
| 17                           | RADIATOR GRILLE                   | \$ 1,851.00                       | \$ 1,480.80        |
| 18                           | RADIATOR GRILLE CHROME TRIM       | \$ 113.00                         | \$ 90.00           |
| 19                           | FRONT PARKING SENSOR              | 2 \$ 419.00                       |                    |
| 20                           | FRONT PARKING SENSOR SEAL RING    | 4 \$ 5.00                         |                    |
| <b>SUB-TOTAL SPARE PARTS</b> |                                   | <b>\$ 6,930.00</b>                | <b>\$ 3,900.88</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SGG 8118 Y**

| S/N                         | Parts Description                    | <u>Damaged Parts &amp; Prices</u> |                    |
|-----------------------------|--------------------------------------|-----------------------------------|--------------------|
|                             |                                      | <u>S/Nett</u>                     | <u>Remark</u>      |
| 21                          | WARNING SIGN FOR ENGINE COVER        | \$ 13.00                          |                    |
| 22                          | AIR CONDITIONER STICKER              | \$ 18.00                          |                    |
| 23                          | FRONT CORNERING HEADLIGHT-LH         | \$ 2,467.00                       |                    |
| 24                          | FRONT MAIN BEM HEADLIGHT MOUNTING-LH | \$ 114.00                         | \$ 90.80           |
| 25                          | FRONT MAIN BEAM HEADLIGHT BRACKET-LH | \$ 73.00                          |                    |
| 26                          | HEADLIGHT WIPER WASHER CYLINDER      | \$ 251.00                         |                    |
| 27                          | FRONT NUMBER PLATE                   | S/N 25                            | \$ 25.00           |
| 28                          | SUNDRIES                             | 500                               |                    |
| <b>TOTAL SPARE PARTS</b>    |                                      | <b>\$ 10,391.00</b>               | <b>\$ 4,016.68</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                      | <b>\$ 2,972.00</b>                | <b>\$ 1,722.00</b> |
| <b>GRAND TOTAL</b>          |                                      | <b>\$ 13,363.00</b>               | <b>\$ 5,738.68</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGG 8118 Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0100/2019/MAS

28 March 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGG 8118 Y, Audi A5 2.0 TFSI Qu**

With reference to the above-mentioned vehicle, no. **SGG 8118 Y**, claimant, **Mr. Lim Yan An**, please find the related document per attached.

1. A copy of the Original invoice no. 85013599 – S\$4,642.39
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGG 8118 Y

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 119998  
Main Telephone: 6346 1223  
Main Telefax: 6471 5733  
Page 1 17:25

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 119998  
Telephone: 6388 2223  
Telefax: 6475 1023

**UBi Service Centre**  
55 Ubi Road 1  
Singapore 408722  
Telephone: 6108 2333  
Telefax: 6108 7447

**Customer Service**  
Service Appointment  
Service Breakdown Service  
Email: customer.care@premiumauto.com.sg

6346 1223  
6475 1223

**INSURANCE INVOICE**  
Company No: 199902271W  
GST Reg. No: 199902271W

|                                                                                                                               |                                                                      |                                                                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85013599<br>Date: 18/03/2019<br>Order: SGG8118Y<br>Term: 30 | Account: A0006 IT: 01<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|

|                                               |                            |                   |                |
|-----------------------------------------------|----------------------------|-------------------|----------------|
| Regn No.: SGG8118Y (V 13484)                  | Regn Date: 16/09/2010      | Mileage: 138838   | WTP No.: 40245 |
| Model: A5 2.0 TFSI QU 8T366Y (MY11)           | Chassis: WAUZZZ8T78A011667 | Engine: CDN139926 | Dept: U        |
| USD No.:                                      |                            |                   |                |
| You have been assisted by :- UB-Jiayee ( 33 ) |                            |                   |                |

|   |                 | Details                                                                                                                                                | Qty      | Unit Price | Amount    |
|---|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| S | SUBLET          | M:<br>TO SUPPLY VEHICLE NUMBER PLATE                                                                                                                   | 25.00    | 1.00       | 25.00     |
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                  | -1400.00 | 1.00       | -1,400.00 |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER FRONT WIRE HARNESS<br>FOR HEADLIGHT, HORN, OUTSIDE TEMPERATURE<br>SENSOR, HEADLIGHT WASHER ASSY AND FRONT<br>PARKING AID, | 488.00   | 1.00       | 488.00    |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER, REORGANISE<br>CRASH MANAGEMENT COMPONENTS, REINSTALL ALL<br>PARTS REMOVED.                                  | 500.00   | 1.00       | 500.00    |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER                                                                                                                          | 550.00   | 1.00       | 550.00    |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                    | 192.00   | 1.00       | 192.00    |
| X | A8T0853651F 1RR | GRILLE Less 020%                                                                                                                                       | 1.00     | 1851.00    | 1,488.00  |

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159998  
Main Telephone: 6346 2222  
Main Fax: 6471 3233

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159998  
Telephone: 6388 2222  
Telefax: 6475 1033

Ubi Service Centre  
85 Ubi Road 1  
Singapore 408622  
Telephone: 6388 2222  
Telefax: 6475 1033

Customer Service  
Service Appointment  
Your Breakdown Service  
Email: customer.care@premiumauto.com.sg

6346 2222  
6475 1033

INSURANCE INVOICE

Company No. 199902271W

GST Reg. No. 199902271W

Page 2 17:25

|                                                                                                                               |                                                                      |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120-079120 | Invoice: 85813599<br>Date: 18/03/2019<br>Order: 8668118Y<br>Term: 30 | Account: A0006 IT 01<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                               |                            |                   |                |
|-----------------------------------------------|----------------------------|-------------------|----------------|
| Regn No.: 8668118Y (V 13484)                  | Regn Date: 16/03/2018      | Mileage: 138038   | WIP No.: 40245 |
| Model: RS 2.0 TFSI QUATTRO (4x4)              | Chassis: WAUZZZ8T78A011667 | Engine: CDN139326 | Dept: U        |
| VEB No.:                                      |                            |                   |                |
| You have been assisted by :- UB-Jiayee ( 33 ) |                            |                   |                |

|   |                 | Details                        | Qty  | Unit Price | Amount   |
|---|-----------------|--------------------------------|------|------------|----------|
| X | AGT0807081A     | COVER Less 820%                | 1.00 | 115.50     | 92.40    |
| X | AGT0807113F     | BEAM Less 820%                 | 1.00 | 601.50     | 641.20   |
| X | AGT0807105E GRU | BUMPER W/HW PA 5-LIN Less 820% | 1.00 | 1987.00    | 1,525.60 |
| X | AGT08053736 212 | INSCRIPTION 'SS' Less 820%     | 1.00 | 112.50     | 90.00    |
| X | AGT0805607      | MOUNTING Less 820%             | 1.00 | 113.50     | 90.00    |
| X | AGT0807217A 81C | COVER Less 820%                | 1.00 | 86.60      | 70.00    |

|                 |             |          |
|-----------------|-------------|----------|
| Parts 3,991.60  | Sub-Total   | 4,338.60 |
| Labour 8.00     | 7% GST      | 303.71   |
| Sublet 1,747.00 | Grand Total | 4,642.39 |
| Menus 8.00      |             |          |
| Lubricant 0.00  |             |          |

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGG 8118**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0100/2019/PH  
31st January 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A5 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZ8T7BA011667  
**Vehicle Regn No.** : SGG 8118 Y  
**Vehicle Mileage** : 138038 KM  
**Vehicle Owner** : Mr. Lim Yan An  
**Certificate No** : 2100229161-08  
**Own Damage Excess** : S\$1498.00 (include 7% GST)  
**Accident Date** : 12/01/2019  
**Place** : Junction of Bayfront Ave & Central BLVD  
**Repair Cost** : \$ 4,642.39  
**WIP No.** : 40245  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
2:28 pm  
1/2/19

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

 Licence Number: **S7526071G**  
Name: **LIM YAN AN**  
(LIN YAN'AN)

Birth Date: **04 Sep 1975**  
Issue Date: **13 Aug 2012**

 002005295E

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

|                                                                                                                                   | <b>EFFECTIVE DATE</b> |
|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| <b>Class 3</b> Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver, and other motor vehicles $\leq$ 2500kg | <b>04 Feb 2000</b>    |

 Licence No: S7526071G

NP 428A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Lim Yan An  
**Period of Insurance** : 16 Sep 2018 To 15 Sep 2019  
**Engine No.** : CDN139926  
**Chassis No.** : WAUZZZ8T7BA011667

Vehicle No. : SGG8118Y  
Policy No. : 2100229161-08  
Endorsement No. :  
Issued Date : 11 Sep 2018

## ABOUT THE COVER

|                                                 |                       |                            |                |
|-------------------------------------------------|-----------------------|----------------------------|----------------|
| Make/Model                                      | : AUDI A5 2.0 TFSI QU |                            |                |
| Engine Capacity/Tonnage                         | : 1,984.00 CC         | Sum Insured                | : Market Value |
| Driver Restriction                              | : NA                  | Off Peak Car               | : No           |
| Person or Classes of Persons Entitled to Drive* | :                     | First Year of Registration | : 2010         |
|                                                 |                       | Insuring with COE/PARF     | : Yes          |

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

**EXCESS**

Section 1  
Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

**Section 2**  
Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

Lim Yan An - \$1400 (Own Damage)

**APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)**

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd

Manila

**AIG Asia Pacific Insurance Pte. Ltd.**

**AUTHORISED REPRESENTATIVE**

## ATTENDING RAPS

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                      |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|----------------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified             | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 24 Jan 2019<br>16:56 |               | 24 Jan 2019<br>16:38<br><a href="#">Edit Adj Rpt</a> | <b>S\$5,738.68</b><br><a href="#">Edit Estimates</a> | <b>S\$5,738.68</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                                                                                                   | Reference | Claim Details                                                                              | Documents  | Show All |         |             |              |            |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                                                                                                                                                 |           |                                                                                            |            |          |         |             |              |            |       |
| Insured: <b>LIM YAN AN</b> , ID: S7526071G, Tel: +6591739923, Email: LESLIE.LIM@UBT.SG                                                                                                                                                                                                                                                                                 |           |                                                                                            |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SGG8118Y</b>                                                                                                                                                                                                                                                                                                                                      |           | Date of Loss: 12/01/2019 20:00 - :59<br>[99 Months and 27 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 2710312173SG</b>                                                                                                                                                                                                                                                                                                                                   |           | Policy/Cover Note No.: 2100229161-08 (Comprehensive)<br>Coverage: 16/09/2018 - 15/09/2019  |            |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                                                                                                        |           | Excess: S\$1,400.00                                                                        |            |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                                                                                                                                                                                                                                                 |           |                                                                                            |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Dally Amri, Mimi Zarina</b> ]<br>MimiZarina.DallyAmri@aig.com                                                                                                                                                                                                |           |                                                                                            |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 04/02/2019]                                                                                                                                                                                                                                |           |                                                                                            |            |          |         |             |              |            |       |
| Driver/Custodian: <b>LIM YAN AN</b> (43 / Male) , NRIC: S7526071G, Tel: +6591739923 Email: LESLIE.LIM@UBT.SG                                                                                                                                                                                                                                                           |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                                                                                                                                          |           |                                                                                            |            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (15/03/2019): Alert - Adj Mandate Approved (S\$5738.68) - SGG8118Y - Claim Handler: Dally Amri,...</li> <li>AIG_SG (25/01/2019): Alert - Adj Mandate Approved (S\$5734.00) - SGG8118Y - Claim Handler: Dally Amri,...</li> <li>AIG_SG (25/01/2019): SGG8118Y / OD / 12/01/2019 / Coverage &amp; Excess update</li> </ul> |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                                                                                                                                          |           |                                                                                            |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                                                                                               | Priority  | Type                                                                                       | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                                                                                            |           |                                                                                            |            |          |         |             |              |            |       |

## Claim Documents

\*SGG8118Y (2710312173SG)  
 OD  
 Jan 12 2019 8:10PM  
 [LIM YAN AN]  
 Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)
**View**
[View in Browser](#)

### Assessment Reports

1 per page



| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                     | Print                    |
|----|----------------|-----------------------------------|-----------------------------------------------------------------------------------------------|--------------------------|
| 1  | 24/01/19 17:20 | Adjuster Immediate Advice         |  Load HTML | <input type="checkbox"/> |
| 2  | 13/03/19 16:46 | Adjuster Immediate Advice         |  Load HTML | <input type="checkbox"/> |

### Photos/Images

3 per page



| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                               |
|----|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| 1  | 24/01/19 16:57  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 2  | 24/01/19 16:57  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 3  | 24/01/19 16:57  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 4  | 24/01/19 16:57  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 5  | 24/01/19 16:57  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 6  | 24/01/19 16:57  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |
| 7  | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 8  | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 9  | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 24/01/19 16:57  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 19 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 20 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 21 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 22 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 23 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 24 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 25 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 26 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 27 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 28 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 29 | 12/03/19 17:49  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |

### Documentation

1 per page



| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                    |
|----|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|--------------------------|
| 1  | 24/01/19 17:12  | Singapore Accident Statement      |  Load PDF | <input type="checkbox"/> |
| 2  | 24/01/19 17:12  | Certificate of Insurance          |  Load PDF | <input type="checkbox"/> |
| 3  | 24/01/19 17:13  | Insured's Driving License         |  Load PDF | <input type="checkbox"/> |

| Assessment Reports |                |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                               |
| 4                  | 24/01/19 17:14 | MARK ESTIMATE                     |  Load PDF |                                     |
| 5                  | 25/01/19 16:41 | Log card (if available)           |  Load PDF |                                     |
| 6                  | 13/03/19 16:40 | SURVEYOR MARKING                  |  Load PDF |                                     |
| 7                  | 03/04/19 09:51 | Workshop Invoice                  |  Load PDF |                                     |
| 8                  | 03/04/19 09:51 | Discharge Voucher                 |  Load PDF |                                     |

## Linked Accident Report Documents

| Assessment Reports |                |                                   | View                                                                                           | View in Browser                     |
|--------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 21/01/19 15:24 | Accident Statement                |  Load HTM   |                                     |
| Photos/Images      |                |                                   | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 4                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 5                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 6                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 7                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 8                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 9                  | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 10                 | 21/01/19 15:20 | Accident Photo                    |  Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                  | 21/01/19 15:18 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 21/01/19 15:18 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19001619/AVD3E2

Date: 03/04/2019

### REFERENCE

Insured/Claimant: LIM YAN AN Policy No: 2100229161-08  
Date of Loss: 12/01/2019 Nature of Claim: OD Claim No: 2710312173SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGG8118Y  
Make & Model: AUDI A5, 2.0 TFSI QUATTRO (A) Engine No: CDN139926  
Reg. Date: 16/09/2010 (Man. Year: 2010) Chassis No: WAUZZZ8T7BA011667  
Colour: White Odometer: 137772 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$45,000.00  
Sum Insured (\$\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 255/35 R19 Rear Tyre Size: 255/35 R19  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                       | Repairer's       | Adjuster's      | Difference      | Diff %       |
|--------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                                | 10,391.00        | 4,016.68        | 6,374.32        | 61.34        |
| Miscellaneous Items                  | 0.00             | 0.00            | 0.00            |              |
| Labour                               | 2,972.00         | 1,722.00        | 1,250.00        | 42.06        |
| Paintwork Labour                     | 0.00             | 0.00            | 0.00            |              |
| Towing                               | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (\$\$)</b> | <b>13,363.00</b> | <b>5,738.68</b> | <b>7,624.32</b> | <b>57.06</b> |
| <b>- Excess (\$\$)</b>               | <b>1,400.00</b>  | <b>1,400.00</b> | <b>0.00</b>     | <b>0.00</b>  |
| <b>(\$\$)</b>                        | <b>11,963.00</b> | <b>4,338.68</b> | <b>7,624.32</b> | <b>63.73</b> |
| <b>+ GST 7.00/7.00% (\$\$)</b>       | <b>837.41</b>    | <b>303.71</b>   | <b>533.70</b>   | <b>63.73</b> |
| <b>Nett Amount (\$\$)</b>            | <b>12,800.41</b> | <b>4,642.39</b> | <b>8,158.02</b> | <b>63.73</b> |

### INSPECTION

Date of Assignment: 24/01/2019  
Date Inspected: 24/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

| No.                | Qty | Part No. | Particulars                             | Condition     | Repairer's  | Amount       |
|--------------------|-----|----------|-----------------------------------------|---------------|-------------|--------------|
| 1                  | 1   |          | *FRONT BUMPER                           | Deformed      | 1,907.00 FS | *1,525.60 FS |
| 2                  | 1   |          | *FRONT BUMPER FIXING PARTS              | Not Necessary | 234.00 FS   | *- FS        |
| 3                  | 1   |          | *FRONT BUMPER SUPPORT - LH              | Not Necessary | 26.00 FS    | *- FS        |
| 4                  | 1   |          | *FRONT BUMPER BRACKET - LH              | Not Necessary | 207.00 FS   | *- FS        |
| 5                  | 1   |          | *FRONT BUMPER GUIDE PIECE               | Not Necessary | 40.00 FS    | *- FS        |
| 6                  | 1   |          | *FRONT BUMPER SECURING STRIP - LHS      | Not Necessary | 32.00 FS    | *- FS        |
| 7                  | 1   |          | *FRONT BUMPER COVER                     | Cracked       | 116.00 FS   | *92.40 FS    |
| 8                  | 1   |          | *FRONT BUMPER CLOSING ELEMENT           | Not Necessary | 216.00 FS   | *- FS        |
| 9                  | 1   |          | *FRONT BUMPER TRIM CHROME               | Not Necessary | 527.00 FS   | *- FS        |
| 10                 | 1   |          | *FRONT BUMPER FOAM FILLER PIECE         | Not Necessary | 116.00 FS   | *- FS        |
| 11                 | 1   |          | *FRONT BUMPER AIR GUIDE GRILLE - LH     | Not Necessary | 134.00 FS   | *- FS        |
| 12                 | 1   |          | *FOG LAMP TRIM - LH                     | Not Necessary | 64.00 FS    | *- FS        |
| 13                 | 2   |          | *FRONT BUMPER COVER                     | Cracked       | 89.00 FS    | *70.88 FS    |
| 14                 | 1   |          | *RADIATOR GRILLE                        | Cracked       | 1,851.00 FS | *1,480.80 FS |
| 15                 | 1   |          | *RADIATOR GRILLE CHROME TRIM            | Cracked       | 113.00 FS   | *90.00 FS    |
| 16                 | 2   |          | *FRONT PARKING SENSOR                   | Not Necessary | 419.00 FS   | *- FS        |
| 17                 | 4   |          | *FRONT PARKING SENSOR SEAL RING         | Not Necessary | 5.00 FS     | *- FS        |
| 18                 | 1   |          | *WARNING SIGN FOR ENGINE COVER          | Not Necessary | 13.00 FS    | *- FS        |
| 19                 | 1   |          | *AIR CONDITIONER STICKER                | Not Necessary | 18.00 FS    | *- FS        |
| 20                 | 1   |          | *FRONT CORNERING HEADLIGHT - LH         | Not Necessary | 2,467.00 FS | *- FS        |
| 21                 | 1   |          | *FRONT MAIN BEAM HEADLIGHT BRACKET - LH | Not Necessary | 73.00 FS    | *- FS        |
| 22                 | 1   |          | *HEADLIGHT WIPER WASHER CYLINDER        | Not Necessary | 251.00 FS   | *- FS        |
| 23                 | 1   |          | *FRONT NUMBER PLATE                     | Bent          | 25.00 FS    | *25.00 FS    |
| 24                 | 1   |          | *SUNDRIES                               | Not Necessary | 500.00 FS   | *- FS        |
| 25                 | 1   |          | *FRONT BUMPER SIDE REINFORCEMENT        | Bent          | 802.00 FS   | *641.20 FS   |
| 26                 | 1   |          | *FRONT BUMPER SECURING STRIP - RHS      | Not Necessary | 32.00 FS    | *- FS        |
| 27                 | 1   |          | *FRONT MAIN BEM HEADLIGHT MOUNTING - LH | Cracked       | 114.00 FS   | *90.80 FS    |
| Total Parts (\$\$) |     |          |                                         |               | 10,391.00   | 4,016.68     |

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                      | Particulars                                                                                                                              | Lab.Type | Repairer's | Amount   |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>     |                                                                                                                                          |          |            |          |
| 1                       | TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID | New      | 480.00     | 480.00   |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED              | New      | 1,400.00   | 500.00   |
| 3                       | TO RESPRAY FRONT BUMPER                                                                                                                  | New      | 900.00     | 550.00   |
| 4                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                            | New      | 192.00     | 192.00   |
| Gross Labour Cost (S\$) |                                                                                                                                          |          | 2,972.00   | 1,722.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >