

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 28 March 2019 12:58 PM
To: Veron Chen (LKKAUTO); SUR; 'Claims Dept'
Subject: LOD - OD APPROVAL SGG 8118 Y-DOA: 12/1/2019
Attachments: SAftersales19032813010.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 25 January 2019 4:47 PM
To: NORA <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Subject: RE: OD APPROVAL SGG 8118 Y-DOA: 12/1/2019

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SGG 8118Y not exceeding part by part \$9,000/- (Excess \$1400/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 24 January 2019 5:29 PM

To: 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: RE: OD APPROVAL SGG 8118 Y

Dear Nora,

Kindly check vehicle able to repair part by part not exceeding \$9,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: NORA <nora.khai@premiumauto.com.sg>

Sent: Thursday, 24 January 2019 2:37 PM

To: SUR <sur@lkkauto.com>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: OD APPROVAL SGG 8118 Y

Dear All,

Kindly assist for OD approval.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi
Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65
6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

-----Original Message-----

From: copierscan@premiumauto.com.sg [<mailto:copierscan@premiumauto.com.sg>]

Sent: Thursday, 24 January 2019 11:39 AM

To: claims@premiumauto.com.sg

Subject: sgg 8118 y

Scan 2 Email

-Service Advisor

-Claim