

ASS. REC. BY:

REF:

CC3/AG19001618/Asd352

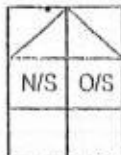
Adrian Merimen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 1700070785-01
 Claims No. _____
 Sum Insured: _____ Excess: \$600/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 118K.
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 09/85 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SBT 1323H Yr Regn: 2017, Nov
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A4 Sedan c.c. 1393
 Colour: Grey A/C: Insured / Std / Nil / NA
 Sp. Reading: 27930 T/Radio: Insured / Std / Nil / NA

Eng/No: _____
 C/No: WAU222F4BJA025197

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front		Rear	
R/Bal. <u>06</u>	mm	R/Bal. <u>06</u>	mm
L/Bal. <u>06</u>	mm	L/Bal. <u>06</u>	mm
D.O.A. <u>15/1/19</u>		D.O.I. <u>24/01/19</u>	

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>02 ALG.</u>
	<u>SBT1323H-X</u>
<u>25/1/19</u>	<u>Revert via merimen</u>
<u>04/06/19</u>	<u>Confirmed P/P \$10,900.16 @ 4 days with Adrian</u>
	<u>(\$ 5,163.84 Red - 32%)</u>

RECEIVED 27 AUG 2019

Resurvey NO. of Trip - 1

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) <u>27/08/19</u>	2) _____	IN _____	Basic & Add.	
3) <u>Typist</u>	4) _____	OUT _____	S + RS, SI	
5) _____	6) _____		Photos	
Prel. Report:			Others	
Final Report: <u>\$10,900.16 P/P</u>			TOTAL	

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 7 June 2019 1:27 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SBT1323H - OD AIG - SURVEYED 24 JAN 19

Dear Mr Boo,

Confirmed final fig \$ 10,900.16 @ 4 days of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Saturday, 23 March 2019 4:55 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SBT1323H - OD AIG - SURVEYED 24 JAN 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$10,900.16 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 19 February 2019 12:17 PM
To: nora.khai@premiumauto.com.sg; 'Claims'
Cc: SUR
Subject: RE: OD / 9039661710SG / SBT1323H - Mandate approval

Dear All,

As instructed by our client, please proceed to repair the insured vehicle **SBT 1323H (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [mailto:Norsazani.Zawaye@aig.com]
Sent: Tuesday, 19 February 2019 9:25 AM
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Cc: nora.khai@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: OD / 9039661710SG / SBT1323H - Mandate approval

Hi Victor & Kok chong,

Kindly assist to provide Mandate approval.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, February 19, 2019 9:24 AM
To: Zawaye, Norsazani
Cc: nora.khai@premiumauto.com.sg; 'Claims'; SUR; Koh, Victor-CK
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Norsazani Zawaye,

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Tuesday, 19 February 2019 9:12 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi Shirley,

Please proceed with repair since undertaking letter and interview form has been provided.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, February 19, 2019 9:01 AM
To: Zawaye, Norsazani
Cc: nora.khai@premiumauto.com.sg; 'Claims'; SUR; Koh, Victor-CK
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Norsazani Zawaye,

Any update for this case? Nora (repairer) chasing us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 18 February 2019 8:09 AM

To: Norsazani.Zawaye@aig.com

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: FW: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Norsazani Zawaye,

Any updates?

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA <nora.khai@premiumauto.com.sg>

Sent: Friday, 15 February 2019 8:06 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Resend to Claims.

From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Friday, 15 February 2019 8:05 PM

To: 'Veron Chen (LKKAuto)'; 'SUR'

Subject: FW: OD / 9039661710SG / SBT1323H - Incomplete doc

Importance: High

Hi Veron,

Any updates please.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road I Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Wednesday, 13 February 2019 8:29 AM
To: Veron Chen (LKKAuto)
Cc: SUR; Claims; (nora.khai@premiumauto.com.sg)
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi Veron,

Noted with thanks.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, February 13, 2019 7:37 AM
To: Zawaye, Norsazani
Cc: SUR; Claims; (nora.khai@premiumauto.com.sg)
Subject: FW: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Norsazani Zawaye,

Kindly refer below email from repairer.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 12 February 2019 9:36 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'NORA ' <nora.khai@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Shirley,

Kindly request officer in-charge to contact owner.

Owner told us around there don't have any camera, the TP also can't take any actions and owner will explain to officer in-charge.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 1 February, 2019 9:48 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi All,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 29 January 2019 9:26 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi Tony,

Police report statement?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 28 January 2019 10:13 PM

To: 'NORA ' <nora.khai@premiumauto.com.sg>; Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Dear Shirley,

Attached document as requested.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: NORA [mailto:nora.khai@premiumauto.com.sg]
Sent: Monday, 28 January, 2019 6:02 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi Shirley,

We are still awaiting for our client return email on the documents. Tony is the case handler.

Thank you.

Best Regards,

Norah Khai
 Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
 55 Ubi Road 1 Road Singapore 408699
 p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
 e. claims@premiumauto.com.sg w. www.audi.com.sg
 Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 28 January 2019 5:30 PM
To: 'Nora Khai'
Cc: 'Chang Chee Sing'; SUR
Subject: RE: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi All,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 25 January 2019 6:00 PM
To: 'Nora Khai' <nora.khai@premiumauto.com.sg>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: FW: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi Nora,

Please refer to the email below and update us after complete.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Friday, 25 January 2019 2:33 PM
To: SUR <sur@lkkauto.com>
Subject: OD / 9039661710SG / SBT1323H - Incomplete doc

Hi LKK,

Kindly assist provide insured police report, undertaking letter & interview form since this park and found damages vehicle.

Your assistance is much appreciated.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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This mail is associated with :

***SBT1323H (9039661710SG)**

OD

Jan 15 2019 12:30PM

[PETER BENEDICT LIM SIN PANG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/02/2019 11:15 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12557.00) - SBT1323H - Claim Handler: Mohd Zawaye, Norsazani

Approved:12557.00:Re-Inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lee, Ming-Yao

Date: 25 Jan 2019

Preliminary Advice

Vehicle No	: SBT1323H	Accident Date	: 15/01/2019
Make	: AUDI A4	Policy No.	: 1700072785-01
Assignment Date	: 24/01/2019	Excess	: S\$0.00
Date of Inspection	: 24/01/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,064.00
Revised Amount	:S\$	12,557.00
Check Items (Estimated)	:S\$	687.00
Total	:S\$	13,244.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	64,703.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,297.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/01/2019 17:25
Date Of Accident	15/01/2019 12:30
Exact Location Of Accident	29 TUAS AVENUE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBT1323H
Insured/Policyholder	
Name Of Registered Owner	PETER BENEDICT LIM SIN PANG
NRIC No	S1408423A
Email Address	LIMSINPANG@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96655293
Alternative Phone No	OTHERS-96655293

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700072785-01
Cover Note Number	

Driver

Name of Driver	PETER BENEDICT LIM SIN PANG
NRIC No	S1408423A
Date Of Birth	28/02/1960
Occupation	INDOOR
Date Of Driving Pass	04/08/1984
Driving Experience	34 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96655293
Fax Number	
Contact Number	OTHERS-96655293
EMail Address	LIMSINPANG@YAHOO.COM

Address	1 RHU CROSS #16-13
Postcode	437431
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY CAR WAS PARKED AT THE PUBLIC CAR PARK NEXT TO THE FOOD CENTRE. I WAS THERE FOR LUNCH. IT SEEMED LIKE ANOTHER VEHICLE SIDE SWIPED MY CAR, LEAVING BEHIND A DENT NEAR TO THE LEFT FRONT LIGHT. I NOTICED THE DENT ONLY TODAY. I DID NOT SEE THE INCIDENT. NEITHER WAS THERE ANY WITNESS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims; -
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

16/1/2019
4.07pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No: 62040107



Sketch Plan #2

SKETCH PLAN

Damage by Third Party (Unknown)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car was parked at the public car park next to the food centre.
I was there for lunch. It seemed like another vehicle side swiped
my car, leaving behind a dent near to the left front light.

I noticed the dent only today. I did not see the accident.
Neither was there any witness.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

16/1/2019
4.07pm

Driver's Signature

(if driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: G2041107X

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8423A
Vehicle Details	
Vehicle No.:	SBT1323H
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN045502
Chassis No.:	WAUZZZF48JA025197
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	01 Nov 2017
First Registration Date:	01 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Oct 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date:	31 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,996.00
COE Rebate Amount:	\$43,840.00
Total Rebate Amount:	\$64,703.00

The information contained herein is correct as at 24 Jan 2019

OK

Accident Photo



REPUBLIC OF SINGAPORE - DRIVING LICENCE

Licence Number: **S1408423A**

Name: **PETER BENEDICT LIM SIN PANG**

Birth Date: **28 Feb 1960**

Issue Date: **05 Jul 2003**

000646882H



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S1408423A**



Name:



PETER BENEDICT LIM SIN PANG

林新邦

Race:

CHINESE

Date of Birth:

28-02-1960

Sex:

M

Country of Birth:

SINGAPORE

S1408423A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE **04 Aug 1984**

Licence No: **S1408423A**

NP 428A



032541

NRIC No: **S1408423A**



Blood Group:

B+

Date of issue:

26-04-1992

1 RHU CROSS #16-13
SINGAPORE 437431

NRIC No: **S1408423A**

Date: **03-03-2002** No: **3861088**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PETER BENEDICT LIM SIN PANG
Period of Insurance : 01 Nov 2018 To 31 Oct 2019
Engine No. : CVN045502
Chassis No. : WAUZZZF48JA025197

Vehicle No. : SBT1323H
Policy No. : 1700072785-01
Endorsement No. :
Issued Date : 01 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PETER BENEDICT LIM SIN PANG

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SGPENC

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Peter Benedict Lim Sin Pong
VEHICLE NUMBER : SBT 1323 H
DATE/ TIME OF ACCIDENT : 15/1/2019 / 12.30 pm
PLACE OF ACCIDENT : 29 Tuen West Avenue
THIRD PARTY VEHICLE (IF ANY) : Do not know identity. Yes.

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

I started my journey from 65 Tech Park Crescent and the intended destination was 29 Tuen West Avenue.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

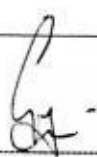
WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

My car suffered a dent on the left front of my car, adjacent to the head lamp.

It was a hit-and-run accident. I did not witness the accident. I do not know the extent of damage to the other car, vehicle, if any.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.


NAME: Peter Benedict Lim Sin Pong

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Peter Benedict Lim Sin Pang, (NRIC No. S1408423A), hereby confirm that the Singapore Accident Statement lodged by me on 16/1/2019 at 16.07 hours pertaining to the accident involving motor car Reg. No: SB11323H, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Peter Benedict Lim Sin Pang

Nric No.

:

S1408423A

Date

:

26/1/2019

Signature

:



Name of Policyholder

:

Peter Benedict Lim Sin Pang

Nric No.

:

S1408423A

Date

:

26/1/2019

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0080/2019/GW
Date : 17-Jan-19

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Peter Benedict lim sin Pang
Address : 1 RHU Cross
#16-13
Singapore 437431
Telephone : Hp : +65 96655293
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SBT 1323 H**
Model Code : Audi A4 Sedan 1.4 TFSI
Model / Year : Nov-17
Engine No : CVN 045502
Chassis No : WAUZZZF4BJA025197
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 15-Jan-19
Place of Accident : 29 Tuas Avenue Car park