

(PAGE)

INS. CASE OWNER:

ke

CC

/AXA1900

1605, 12 hb3

LKK:

IDAC:

Surveyor:

Zarifiah

DOI:

ASSIGNMENT

11/1/19

Date / Time:

11/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 5428J

Name of Insured:

Sim maw vkr vkr

Insured Tel No.:

HP:

D.O.A.:

11/1/19

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: SIM KHERA 41m

Driver Tel No.:

(V/L YES / NO)

Claim No.:

9AM01BUC/15716

Policy No.:

6414057

Make / Model:

Mazda

Place of Accident:

Sim maw vkr

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHA 8276



INSRS:

WSP:

Tel:

Liability:

RMKS:

my automatic



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/1/19
vic

SHA 8276-X

SLC 5428J-4

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI

After call 1st to OI

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act

Release Voucher DO BY

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA/GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

Confirm by:

Email ☐ Call ☐

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: L10

SS 4,100.00

4 days Reduction:

44 %

FINAL SETTLEMENT

Date/Time:

Confirm with:

12/1/19

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

96

Repair Cost (w/Gen)

SS 4,387.00

Loss of Rental (LOR):

SS

546.00

(5 days) x 109.60

Loss of Use (LOU):

SS

150.00

(50 x 3 days)

Loss of Income (LOI):

SS

-

(5

x

3 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

5,187.00

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

5,187.00

Name 1:

BING AUTOMOTIVE PTB LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4360.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001605/T1hb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 24-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 5428J	Veh. Inspected	SHA 827G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/01/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	23/01/2019	Inspection Date	24/01/2019
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

24/01/2019 10:39

JOB-NO: 50111353

OWNER'S PARTICULARSNAME: CityCab PTE LTD (Fleet)
ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0CONTACT: 85533880
64739522

Page 1 of 2

VEHICLE DETAILSLICENSE NO: SHA0827G
MAKE / MODEL: HYUNDAI / i40

TRANS: AUTO

CHASSIS: KMHLB41UMEU061574

ENGINE: D4FDEU449439

OWNER'S INSURER: MS First Capital Insurance Limited
JOB-CODE: TP SA: Ding Auto User 1CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR_DISP	REV PRICE
<u>LABOUR</u>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	800.00	0.00	800.00		600 Y	300
2 R&R CONDENSOR AND RADIOCTR AND REFILL AIRCON GAS	1.00	150.00	0.00	150.00		Y	? 120
3 R&R TYRE AND RIM	1.00	120.00	0.00	120.00		Y	30
4 FRONT WHEEL ALIGNMENT AND BALANCING	1.00	120.00	0.00	120.00		Y	80
5 CHECK WIRING	1.00	150.00	0.00	150.00		Y	30
6 RUSH PROOFING	1.00	150.00	0.00	150.00		Y	30
7 SPRAY PAINTING ON FRONT BUMPER	1.00	250.00	0.00	250.00		Y	200
8 SPRAY PAINTING ON FRONT FENDER	1.00	250.00	0.00	250.00		Y	200
9 SPRAY PAINTING ON BONNET	1.00	250.00	0.00	250.00		Y	X
TOTAL:		2,240.00	0.00	2,240.00			

MATERIALS

1 FRONT BUMPER	1.00	599.68	119.94	479.74	L	Y	de
2 FRONT BUMPER RETAINER RH	1.00	42.32	8.46	33.86	L	Y	de
3 HEAD LAMP RH LOWER BRACKET	1.00	68.32	13.66	54.66	L	Y	2 x un
4 HEAD LAMP RH	1.00	1,808.10	361.62	1,446.48	L	Y	un
5 FRONT FENDER RH	1.00	659.50	131.90	527.60	L	Y	bt
6 FRONT FENDER RH INNERSHIELD	1.00	185.12	37.02	148.10	L	Y	de
7 FRONT RIM CAP RH	1.00	250.00	50.00	200.00	L	Y	un
8 SUPPORT PANEL	1.00	962.67	192.53	770.14	L	Y	? de
9 FRONT BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	re
10 FRONT FENDER RH INNER SHIELD CLIP	1.00	35.00	0.00	35.00	S	Y	re
11 FRONT FENDER ADS STICKER	1.00	180.00	0.00	180.00	S	Y	re
12 FRONT TYRE RH	1.00	350.00	0.00	350.00	S	Y	2 x un
TOTAL:		5,175.71	915.13	4,260.58			

TOTAL PARTS & LABOUR: 7,415.71 915.13 6,500.58

EXCESS/LOADING: S\$ 0.00

No. Of Day:

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 24 / 1 / 19

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

SURVEYED BY:

CONTACT NO:

FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "no advice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Service Request Details

Claim

S9M01BQC

Reference

None 

Loss Date

January 23, 2019

Request Date

January 24, 2019

Due Date

January 31, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

24/01/2019 @ 9:21am
Guang vch in
Tavukh

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SHA827G

Make

TPVD HYUNDAI

Service Address

...

Primary Contact/Insured

SIM MEOW LIAN IRENE
187 TENAH MERAH KECHIL AVENUE, 465721, Singapore

JOANNECHONG@ANDA.COM.SG

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: taxiscs@stengg.com
Sent: Wednesday, 23 January, 2019 6:22 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG; carlor.chan@dingauto.sg; Dd hashim
Subject: ACCIDENT INVOLVING SHA827G AND SLC5428J ON 23/01/2019 ARRANGE SURVEY
Attachments: SAS2541326.PDF; Invoice SHA827G - SLC5428J.html
Categories: Santosh

Dear Officer ,

Please arrange surveyor come onto Survey SHA827G ASAP

The vehicle SHA827G already in 31 Corporation Road 649825 .

Thanks

Best Regards

Ding Automotive Pte Ltd
Guang
Hp : 62657130 / 94669828

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :

BLOCK 10 #01-20
SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

Re:RE: Re:<MANDATE IA> S9M01BOC ACCIDENT INVOLVING VEHICLES SLC 5428J(Q) AND SHA 827G(TP) ON 23/01/2019 TOTAL: \$5,266.80

Type

🔗 Question

Message

PLS PROCEED FOR SETTLEMENT NOT EXCEEDING \$5,187.00

Reply

DING AUTOMOTIVE PTE LTD

OUR REF : 50111353/ TP/SHA827G/AD /23/01/2019/ DD HASHIM

YOUR REF : SLC5428J/ --

19 February 2019

Motor Claims Department
AXA INSURANCE
8 SHENTON WAY, #24-01
AXA TOWER, 068811 SINGAPORE

ACCIDENT INVOLVING: SHA827G AND SLC5428J on 23/01/2019
LOCATION ALONG: SIN MING DRIVE TOWARDS 383 SIN MING DRIVE

We refer to the above matter.

	Rate per day	Repair days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost of Repair	\$ -	6	\$ 4,100.00	\$ 287.00	\$ 4,387.00
Loss of Rental	\$ 109.60	6	\$ 657.60	\$ -	\$ 657.60
Loss of Income	\$ 80.00	6	\$ 480.00	\$ -	\$ 480.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 189.60	6	\$ 5,239.47	\$ 287.13	\$ 5,526.60

The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Repair Estimate	☺	Discharge Voucher
☺	GIA/Police Accident Report	☺	Certificate Of Insurance
☺	LTA 3rd Party Search Fee	☺	Letter Of Demand
☺	Mileage Record	☺	Repair Tax Invoice/Final Bill
☺	Rental Rates Confirmation	☺	Confirmation Finalize&Liability Email Copy
☺	Letter Of Authority	☺	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the repair and accept payment in relation to the claim for repairs or loss of use and execute documents on behalf of insurer.

Please look into our client's claim soonest possible.

Yours sincerely
DING AUTOMOTIVE PTE LTD
DD HASHIM
HP: 81160811
Office: 6452 1208
Fax: 6452 0614

Satisfaction Voucher

Date: 28/01/2019

MS First Capital Insurance Limited

Attention: MOTOR CLAIMS DEPT

Dear Sir/Madam

S135 Tan Yian Sze

28 JAN '19 11:39

+ 1.5hr

1309

I/We hereby acknowledge having received from Singapore Technologies Kinetics

Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHA0827G

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD _____ account for such repairs is in full discharge

of my/our claim upon the corporation under the policy number D-18088937MFSH

reference claim number 50111353 in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the 23/01/2019

at SIN MING DRIVE

Dated this day of _____, 201 _____.

Signature: Tan Yian Sze

NRIC No: Tan Yian Sze

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE
SINGAPORE 575717 0

Company Stamp if applicable



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 MARCH 2019

**SIM MEOW LIAN IRENE
187 TANAH MERAH KECHIL AVENUE
SINGAPORE 465721**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/ASM19001605/T1hb3
YOUR REF : SLC 5428J
ACCIDENT INVOLVING SLC 5428J AND SHA 827G ALONG SIN MING DRIVE ON
23.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s DING AUTO PTE LTD acting on behalf of the owner of SHA 827G against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHA 827G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Simkc1@gmail.com / joannechong@anda.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 11 March, 2019 10:51 AM
To: Simkc1@gmail.com
Cc: joannechong@anda.com.sg; Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLC 5428J_ACCIDENT INVOLVING SLC 5428J AND SHA 827G ALONG SIN MING DRIVE ON 23.01.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 MARCH 2019

**SIM MEOW LIAN IRENE
187 TANAH MERAH KECHIL AVENUE
SINGAPORE 465721**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM19001605/T1hb3

YOUR REF : SLC 5428J

ACCIDENT INVOLVING SLC 5428J AND SHA 827G ALONG SIN MING DRIVE ON 23.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s DING AUTO PTE LTD acting on behalf of the owner of SHA 827G against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHA 827G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORITY

ACCIDENT

INVOLVING SHA827G & SLC5428J ON 23/1/19.

I, Tan Yoon Sze NRIC NO. S354679G of
citycab pte ltd owner/ hirer of the Vehicle Registration
No. SHA 827G hereby authorize **Ding Automotive Pte
Ltd** to submit, correspond, negotiate and settle my claim for
cost of repair and uninsured losses arising from the above
accident.

I further authorize that agreed settlement sum for cost of
repair, loss of income and rental, survey report fee, third
party vehicle insurance particulars enquiry fee etc. Be made
in favour of the **Ding Automotive Pte Ltd** and that the said
payment be forwarded to them as full and final discharge of
my claim.

SIGNED BY:



DATE:

23/1/19



redefining / insurance

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLC 5428J (Insd veh)	Model:	HYUNDAI I40
	SHA 827G (TP veh)		
Date of Accident/ Time:	23/01/2019 - 14:30		

Repair Estimate	: \$	6,955.61	
Final Repair Cost	: \$	4,387.00	
Loss of Use	: \$	250.00	5 days at \$ 50.00 per day
Rental (if any)	: \$	548.00	5 days at \$109.60 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	-	
Final Settlement Sum	: \$	5,187.00	

Payee Name: DING AUTOMOTIVE PTE LTD

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	(Kindly indicate below)
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No:	
	BOLA Liability: (%)	Assessed Liability (%): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVE THEIR RIGHTS OF RECOVERY IN THE EVENT OF FRAUD / MIS REPRESENTATION / MISTAKE / MATERIAL NON DISCLOSURE. AXA ALSO RESERVES THEIR RIGHTS TO WITHDRAW THEIR ACCEPTANCE IN THE EVENT OF ANY INCONSISTENCIES/FRAUD/SUSPECTED FRAUD/MIS REPRESENTATION AND/OR MATERIAL NON DISCLOSURE OF FACTS/MISTAKE(S).

Only applicable to rental claims - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (and the policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident. We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Kelly Ding

Date: 05/04/19

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: DD HASHIM

Date: 05/04/19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**AXA INSURANCE PTE LTD**8 SHENTON WAY #27-01, AXA TOWER
SINGAPORE 068811

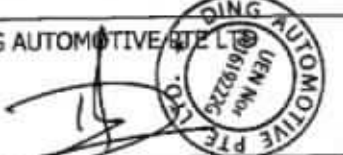
ATTN : MOTOR CLAIMS DEPT

TEL : FAX :

INVOICE : I-000588
DATE : 05/04/2019
GST REG NO : 201619222G
TERMS : C.O.D.
PO NO : SLC5428J
OUR REF : SHA827G
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	COST OF REPAIR	1	4,100.00	4,100.00
2.	LOSS OF RENTAL (W/O GST)	5	109.60	548.00
3.	LOSS OF INCOME (W/O GST)	5	50.00	250.00
4.	LTA SEARCH FEE	1	1.87	1.87
REMARKS : 50111353 YOUR REF: LKK REF CC4/ASM1900 OIC: MR VIC ALPEH (LKK) DOA: 23/01/2019		SUB TOTAL	:	4,899.87
		GST	:	287.13
		TOTAL SGD	:	5,187.00
		DEPOSIT	:	
		O/S BALANCE	:	

FOR DING AUTOMOTIVE PTE LTD


Authorised Signature

Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

Our Ref: CC19010686



Date: 14 February 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/01/2019 @ 14:30 hrs
ALONG	ALONG SIN MING DRIVE TOWARDS 383 SIN MING DRIVE
INVOLVING	SLC5428J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0827G** (the "Taxi"). The Taxi was hired to **TAN YIAN SZE IC NO S1354679G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

^{\$109.60}
Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-013586
Date of Request: 23/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 23/01/2019
Enquiry By: You Jing Feng
TP Vehicle No.: SLC5428J
Accident Date: 23/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC5428J	AXA Insurance Pte Ltd	06/08/2018-05/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-19-013586
Date of Request: 23/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575845

Dear Sir/Madam,

Enquiry Date 23/01/2019
Enquiry By You Jing Feng
TP Vehicle No. SLC5428J
Accident Date 23/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC 5428J (Insd veh)	Model:	HYUNDAI I40
	SHA 827G (TP veh)		
Date of Accident:	23/01/2019		

Global Sum Settlement	: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Repair Estimate	: \$	6,955.61
Final Repair Cost	: \$	4,387.00
Loss of Token Sum	: \$	250.00 5days at \$50.00 per day
Rental (if any)	: \$	548.00 5 days
LTA / GIA Search Fee	: \$	2.00

Others:	: \$	0.00
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	: \$	
Final Settlement Sum	: \$	5,187.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	DING AUTOMOTIVE PTE LTD	: \$ 5,187.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001605/T1hb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 07-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 5428J	Veh. Inspected	SHA 827G
Policy No.	GA124057	Coverage (\$)	0.00
Claim No.	S9M01BQC	Excess (\$)	0.00
Assign From		Assign Date	24/01/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU061574	Colour	YELLOW
Odometer	512925	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TRIANGLE	6 mm
L/H Front Tyre	205/60 R16	TRIANGLE	6 mm
R/H Rear Tyre	205/60 R16	TRIANGLE	6 mm
L/H Rear Tyre	205/60 R16	TRIANGLE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	23/01/2019	Inspection Date	24/01/2019
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 827G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	599.68	599.68
1	FRONT BUMPER RETAINER RH (CONSISTENT)	NECESSARY	42.32	42.32
1	HEADLAMP RH LOWER BRACKET (CONSISTENT)	NOT NECESSARY	68.32	-
1	HEAD LAMP RH (CONSISTENT)	CRACKED	1,808.10	1,808.10
1	FRONT FENDER RH (CONSISTENT)	BENT	659.50	659.50
1	FRONT FENDER RH INNERSHIELD (CONSISTENT)	DEFORMED	185.12	185.12
1	FRONT RIM CAP RH (CONSISTENT)	CUT	250.00	250.00
1	SUPPORT PANEL (CONSISTENT)	DEFORMED	962.67	962.67
	LESS 20% DISCOUNT		-915.14	-901.48
			3,660.57	3,605.91
<u>SPECIAL NETT ITEMS</u>				
1	FRONT BUMPER CLIPS (CONSISTENT) (SN)	NECESSARY	35.00	35.00
1	FRONT FENDER RH INNER SHIELD CLIP (CONSISTENT) (SN)	NECESSARY	35.00	35.00
1	FRONT FENDER ADS STICKER (CONSISTENT)(SN)	NECESSARY	180.00	180.00
1	FRONT TYRE RH (CONSISTENT)(SN)	NOT NECESSARY	350.00	-
			600.00	250.00
<u>LABOUR</u>				
	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.		800.00	600.00
	R&R CONDENSOR AND RADIATOR AND REFILL AIRCON GAS.		150.00	120.00
	R&R TYRE AND RIM.		120.00	30.00
	FRONT WHEEL ALIGNMENT AND BALANCING.		120.00	80.00
	CHECK WIRING.		150.00	30.00
	RUSH PROOFING.		150.00	30.00
	SPRAY PAINTING ON FRONT BUMPER .		250.00	200.00
	SPRAY PAINTING ON FRONT FENDER.		250.00	200.00
	SPRAY PAINTING ON BONNET.	NOT NECESSARY	250.00	-
			2,240.00	1,290.00
GRAND TOTAL			6,500.57	5,145.91

Report Ref No. CC4/ASM19001605/T1hb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,100.00
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Report Ref No. CC4/ASM19001605/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: 59M01BQC

Reference: CCA/ASM19001405/T118342

Loss Date: 23 January 2019

Report Date: 24 Jan 2019 8:56:26 AM

Request Date: 24 January 2019

Due Date:

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Additional Instructions: NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	10 May 2019

Vehicle Information

Incident Vehicle Registration #: 9H4827G

Make: TPWD HYUNDAI

Model: I40-1.7 D

Service Address

...

Primary Contact/Insured

SIM MEOW LIAN IBENE
187 TENAH MERAH KECIL AVENUE, 465721, Singapore

JOANNECHONG@AXA.COM.SG















Claim Handler





CHAN Kian Chuan
656804269
kianchuan.chan@axa.com.sg

Actions

Next Step: Wait for Agent Invoice

Add Request

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKK/Inspection (T1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 D's FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 Email from TP dM 130319.pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	26 March 2019
 MANDATE 1A.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2019
 MANDATE 1A.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 Email from TP LOD dM 190319.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 OI CIA REPORT.pdf	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 TP CIA REPORT.PDF	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 Email to OI dtd 110319.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 March 2019
 EMAIL FROM WORKSHOP FOR TP REG.mig	Letters and Correspondence	Others	NIKAM Sarloah Pandurang	24 January 2019