

(Sumatra - 10/4)

INSURANCE CASE OWNER: CC 3 / AIG1900 1509, JK 2019 / LKK: IDAC

Surveyor: HJ / ASSIGNMENT / DOI: m/1/19 / Date / Time: m/1/19 / Registered in Meritum: m/1/19

Pre-assign / CCU / FTE: SJN 2726E / Insured Vehicle No.: SJN 2726E / Claim No.: 904660200004
 Name of Insured: MARIC LAR RENTAL P/L / Policy No.: / Make / Model: /
 Insured Tel No.: / HP: / Place of Accident: /
 Excess Sec II :SS / D.O.A: 19/1/19 /
 Is driver the owner? (YES / NO) / Nature of Accident: /

If NO, Driver Name / Age: / Driver Tel No.: / (V/L: YES / NO) / OI GIA REPORT: YES / NO - TP GIA REPORT: YES / NO / Insured Liability: % / Final ? Yes / No

54 10495

INSRS: WSP: GMMKT. / Tel: / Liability: / RMKS: /
 INSRS: WSP: / Tel: / Liability: / RMKS: /
 INSRS: WSP: / Tel: / Liability: / RMKS: /
 INSRS: WSP: / Tel: / Liability: / RMKS: /

| Date/Time | STAGE | DATE / PIC |
|--------------|----------------------------------|--------------------------|
| 54 10495 - X | Non-Reporting Itr (1st) | 12/02/19 |
| | Non-Reporting Itr (2nd) | 21/03/19 - 207 MLC |
| | Non-Reporting Itr (Final) | |
| | Notification Itr (if non-pickup) | |
| | Call OI | |
| | After call Itr to OI | |
| | Documentation Check List: | Handler Typist |
| | Notification Itr (if non-pickup) | <input type="checkbox"/> |
| | After call Itr to OI | <input type="checkbox"/> |
| | Authorisation To Act | <input type="checkbox"/> |
| | Release Voucher | <input type="checkbox"/> |
| | Final Repair Bill | <input type="checkbox"/> |
| | Car Rental Invoice | <input type="checkbox"/> |
| | Towing Invoice | <input type="checkbox"/> |
| | LTA / GIA | <input type="checkbox"/> |
| | Medical Bill | <input type="checkbox"/> |
| | PIR | <input type="checkbox"/> |
| | Mandate/Reject Instruction | <input type="checkbox"/> |
| | LOD | <input type="checkbox"/> |
| | Payment Breakdown Form | <input type="checkbox"/> |
| | Post-Repair Photos | <input type="checkbox"/> |
| | Other: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: GMS

Repair Cost: PIP \$53,220.26 (> 3 days) Reduction: 17 % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :
 Repair Cost: \$5
 Loss of Rental (LOR): \$5 (x days)
 Loss of Use (LOU): \$5 (5 x days)
 Loss of Income (LOI): \$5 (5 x days)
 LOR only LOU only LOR + LOU LOR + LOI (Tick only one)
 GIA/LTA Search: \$5
 Medical: \$5
 Disbursement: \$5 (e.g. Tow/ Independent)
 Legal Cost: \$5
 Total: \$5 Global Sum \$5:
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: 2P/3P
 3) Survey fee: + 250

COPY SENT 9/3/2020

FINAL PAYMENT Date/Time: Confirm with: Email Call

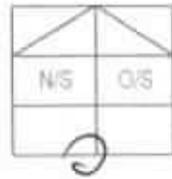
Payee 1: \$5 Name 1:
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

REF: AIG

Huan Jie

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: > days Res: Yes or No
 Lump Sum: - % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: S610495 Yr Regn: 18 Mar 2016
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Mercedes Citaro CC: 6374
 Colour: multi colour A/C: Insured / Std / NI / NA
 Sp Reading: 249450 T/Radio: Insured / Std / NI / NA
 Eng/No: -
 C/No: WEB62808323130303
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / SPR / STD A/Rim or
 Tyre Size: F: 275/70R22.5
 R: -
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Firenza
 Front: _____ Rear: _____
 R/Bal: 7 mm R/Bal: 7 mm
 L/Bal: 7 mm L/Bal: 7 mm
 D.O.A: 17/1/19 D.O.I: 23/1/19
 Survey held at: Smart
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision

| Date / Time | Action / Instruction |
|-------------|-------------------------------|
| | PP: +3,000.00 (RES: +650 11%) |

Date/Time, File Pass in? : Prel. Report
 : Final Report

Days Of Repair:
 Resurvey No. of Trip:

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Visit (\$)
 Weekend (\$)

Survey Fee
 Transporter
 [] + PR []
 [] Photo
 [] Other: DR 42-34 X 2
 []
 TOTAL

Report Format:
 Lump Sum / I.E. (\$) :



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG19001599/Jhb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 24-01-2019



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | SJN 2736E | Veh. Inspected | SG 1049S |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 24/01/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 17/01/2019 | Inspection Date | 23/01/2019 |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



SMRT Accident Vehicle Repair Estimates

| | |
|---|--|
| SMRT Automotive Services Pte Ltd | |
| 80 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63685592 | |
| Estimator Telephone Number : 68662823 | |
| Accident Reporting Number : 68662872 | |

Date Generated : 23/01/2019

User ID : BoonChewTay

Section A - Accident Details

| | |
|-------------------------------------|---|
| Registration Number | SG1048S |
| Case Reference Number | BUS/01/19/1044 |
| Registration Date | 15/8/2016 |
| Company Type | SMRT Buses Ltd |
| Make | MERCEDES |
| Model | MBOCS30 |
| Name of Driver | Rost Bin Jinn |
| Type of Accident | Head to Rear |
| Accident Date and Time | 17/1/2019 11:35 PM |
| Accident Reported Date and Time | 18/1/2019 2:08 PM |
| Is Surveyor Required? | No |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | |
| Special instruction to ARC, if any. | SG1048S - REAR PORTION SUN2736E (TP) - FRONT PORTION. INSURED WITH AIG |
| Prepared Date and Time | 23/1/2019 3:28 PM |
| Chassis Number | WEB62908323130003 |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|---|---|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$1,060.00 | \$0.00 |
| Total Spray Cost | \$446.00 | \$0.00 |
| Total Spare Part Cost | \$2,366.26 | \$0.00 |
| Total Other Cost | \$0.00 | \$0.00 |
| TOTAL COST | \$3,872.26 | \$0.00 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | | |
| Prepared / Adjusted By | Boon Chew Tay | |
| ARC / Surveyor Sign Off Date | | |
| Signature |  |  |
| Remarks | | |

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |



SMRT Accident Vehicle Repair Estimates

| |
|---|
| SMRT Automotive Services Pte Ltd |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63665582 |
| Estimator Telephone Number : 69962623 |
| Accident Reporting Number : 68662872 |

Date Generated : 29/01/2019

User ID : CatherineLee

VIC

Section A - Accident Details

| | |
|------------------------------------|---|
| Registration Number | SG10495 |
| Case Reference Number | BUS/01/18/1044 |
| Registration Date | 16/8/2016 |
| Company Type | SMRT Buses Ltd |
| Make | MERCEDES |
| Model | MBOCE30 |
| Name of Driver | Rosal Bin Amin |
| Type of Accident | Head to Rear |
| Accident Date and Time | 17/1/2019 11:35 PM |
| Accident Reported Date and Time | 18/1/2019 2:09 PM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle Issued? | No |
| Job Card Number | 24099818 |
| Special Instruction to ARC, if any | SG10495 - REAR PORTION S/N2738E (TP) - FRONT PORTION. INSURED WITH AIG |
| Prepared Date and Time | 23/1/2019 3:29 PM |
| Chassis Number | WES62808023130003 |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

Finalized - Hwee Jie

Section B - Summary of Repair Estimates

| Summary of Repair Estimates | | |
|------------------------------|---|---|
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$1,360.00 | \$0.00 |
| Total Spray Cost | \$446.00 | \$324.00 |
| Total Spare Part Cost | \$2,366.26 | \$2,366.26 |
| Total Other Cost | \$0.00 | \$0.00 |
| TOTAL COST | \$4,172.26 | \$3,220.26 |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 3.0 | 2.0 |
| Prepared / Adjusted By | Kok Khoo Gon | Hwee Jie |
| ARC / Surveyor Sign Off Date | 23/01/2019 4:54 PM | 23/01/2019 5:02 PM |
| Signature |  |  |
| Remarks | | Photo Before Paint |

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--|----------------|--|
| Quotation Number | | Invoice Number | |
| Quotation Date | | Invoice Date | |
| Invoice Amount | | Prepared Date | |



SMRT Accident Vehicle Repair Estimates

| | |
|---|--|
| SMRT Automotive Services Pte Ltd | |
| 60 Woodlands Industrial Park E4, Singapore 757705 | |
| FAX Number : 63885592 | |
| Estimator Telephone Number : 68862623 | |
| Accident Reporting Number : 88862672 | |

Date Generated : 29/01/2018
 User ID : CatherineLee

| Section D - Details of Repair Estimates | | | | | | | | | |
|--|---------|--------------------|--|----------|-------------------------------------|--------------|-------------------|--------------------|-------------------|
| Part 1 - Labour Works | | | | | | | | | |
| Job Scope | | Quotation from ARC | | | Adjusted by Surveyor, if applicable | | | | |
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREA. | | \$1,060.00 | | | \$530.00 ✓ | | | | |
| Total Labour | | \$1,060.00 | | | \$530.00 | | | | |
| Part 2 - Spray Painting & Panel Beating Related Works | | | | | | | | | |
| Job Scope | | Quotation from ARC | | | Adjusted by Surveyor, if applicable | | | | |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | | \$448.00 | | | \$324.00 ✓ | | | | |
| Total Spray Painting & Panel Beating | | \$448.00 | | | \$324.00 | | | | |
| Part 3 - Other Costs - Accident and Accident Repair Related Expense | | | | | | | | | |
| Job Scope | | Quotation from ARC | | | Adjusted by Surveyor, if applicable | | | | |
| Total Other Costs | | | | | | | | | |
| Part 4 - Spare Parts / Material Usage | | | | | | | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
| 6009907 | Body | | BUMPER REAR CENTR E FOR MB CITARO C630 | 1.00 | \$1,791.33 | 10.00 | \$1,612.20 | Replace ✓ | Replace |
| 6009908 | BODY RH | | BUMPER REAR RH FOR MB CITARO C630 | 1.00 | \$837.54 | 10.00 | \$754.06 | Replace ✓ | Replace |
| Total | | | | | \$2,629.17 | | \$2,366.26 | | |
| Added Spare Parts / Material Usage After Surveyor Signed off | | | | | | | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
| Total | | | | | | | | | |

\$530
 + \$324
 \$2366.26

P/P Total - \$3220.26 / 2 days.

View Received Message

This mail is associated with :

*SG10495 (90746028025G)
[SJM2736E]
TP
SMRT BUSES LTD
Jan 17 2019 11:00PM
[MARIC CAR RENTAL PTE LTD]
SMRT Automotive Services Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/02/2019 13:09 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur,Mithoosi
nghi@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Subject Re: No OI GIA Report

Hi,

Be informed that insured has not report accident till date.
Kindly refer to insured contact details below for your necessary action.

Thanks & Regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 11/02/2019 11:41 AM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei Admin

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 25/01/2019 02:04 PM
Subject: No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: MARIC CAR RENTAL PTE LTD

Address:

9 Tagore Lane
#03-04
9 @ Tagore
Singapore 787472

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19001599/Jhb3

12 February, 2019

MARIC CAR RENTAL PTE LTD

9 Tagore Lane #03-04,
9 @ Tagore,
Singapore 787472

Dear Sirs,

**ACCIDENT INVOLVING SG 1049S AND SJN 2736E ON 17.01.2019 ALONG/ AT
WOODLANDS AVE 7**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

View Sent Message

This mail is associated with :

***SG1049S (9074602802SG)**
[SJN2736E]
 TP
 SMRT BUSES LTD
 Jan 17 2019 11:00PM
 [MARIC CAR RENTAL PTE LTD]
 SMRT Automotive Services Pte Ltd

| | | | | |
|--------|-----------------|---------------|----------------|---------|
| Resend | View Recipients | Print Message | Delete Message | Forward |
|--------|-----------------|---------------|----------------|---------|

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **13/03/2019 14:05 PM**.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com
Subject **Re: No OI GIA Report**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
 Suwanna te-uttarung
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
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Thanks & Regards,
 Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 11/02/2019 11:41 AM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
 Shu Pei Admin

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 25/01/2019 02:04 PM
Subject: No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: MARIC CAR RENTAL PTE LTD

Address:

9 Tagore Lane
#03-04
9 @ Tagore
Singapore 787472

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, 13 March 2019 5:20 PM
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Cc: Admin A; Vic (LKKAuto)
Subject: Re: No OI GIA Report

This mail is associated with :
***SG1049S (9074602802SG)**
[SJN2736E]
TP
SMRT BUSES LTD
Jan 17 2019 11:00PM
[MARIC CAR RENTAL PTE LTD]
SMRT Automotive Services Pte Ltd

Dear Suwanna,

OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com
Sent On: 13/03/2019 02:05 PM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna te-uttaruang
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

Sent On: 11/02/2019 01:09 PM

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<-- Original Message -->

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To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com;
yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

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Thank you.

Best Regards,
Shu Pei | Admin

<-- Original Message -->

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To: LKK_HQ

Sent On: 25/01/2019 02:04 PM

Subject: No OI GIA Report

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OI name: MARIC CAR RENTAL PTE LTD

Address:

9 Tagore Lane
#03-04
9 @ Tagore
Singapore 787472

Regards,
Sheng Yang

This is an auto-generated email. Do not reply to this email.

Sent by : Azlan, Syazairdina (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19001599/Jhb3

15 MARCH 2019

By Registered Mail

MARIC CAR RENTAL PTE LTD

9 Tagore Lane #03-04,
9 @ Tagore,
Singapore 787472

Dear Sir,

**ACCIDENT INVOLVING SG 1049S AND SJN 2736E ON 17.01.2019 ALONG/
AT WOODLANDS AVE 7**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 12.02.2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **22 MARCH 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vicalpeh Sanghitan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

e.c *Claims Manager*
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19001599/Jhb3

21 March 2019

By Registered Mail

MARIC CAR RENTAL PTE LTD
9 Tagore Lane #03-04,
9 @ Tagore,
Singapore 787472

Dear Sir,

**ACCIDENT INVOLVING SG 1049S AND SJN 2736E ON 17.01.2019 ALONG/ AT
WOODLANDS AVE 7**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 12/02/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 04/04/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghlan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte. Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19001599/Jhb3

12 APRIL 2019

By Registered Mail
(FINAL REMINDER)

MARIC CAR RENTAL PTE LTD
9 Tagore Lane #03-04,
9 @ Tagore,
Singapore 787472

Dear Sir,

**ACCIDENT INVOLVING SG 1049S AND SJN 2736E ON 17.01.2019
ALONG/ AT WOODLANDS AVE 7**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 12/02/2019 & 21/03/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **29 APRIL 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,


Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 17/01/2019
Time of accident : 23:35
Place of accident : WOODLANDS AVENUE 7 – BS: 47629
(SEAGATE)
Third Party's name : SMRT BUSES LTD
Third Party's vehicle number : SG 1049S
Our insured's name : MARIC CAR RENTAL PTE LTD
Our insured's vehicle number : SJN 2736E
Our insured's NRIC number : NIL
Our insured's address : 9 TAGORE LANE #03-04, 9 @TAGORE,
SINGAPORE 787472
Our Insured's telephone number : NIL

A letter dated **(21/03/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC3/AIG19001599/Jhb3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Vic Alpeh Sanghlan
Contact Number : 6841 2096 Fax: 6741 4108
Date : 10/04/2019

Asher Sng (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 3 March 2020 2:27 PM
To: Asher Sng (LKKAuto)
Subject: RE: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

We shall be repudiating the matter since OI did not report to us.

A copy of repudiation will be shared in Merimen.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel + (65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: 26 February 2020 10:42
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] RE: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We refer to the email dated 23/09/2019.

Kindly advise any update on the case.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asbersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Monday, 23 September 2019 2:00 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

Hi Asher,

A 7 days' final reminder was sent to OI to report.

Please request TP to hold hands on our management's view on this case.

Thank You.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 20 September 2019 12:28

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

This message is from an external sender; be cautious with links and attachments.

Hi George,

We refer to the email dated on 31.07.19.

Please kindly advise as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Bk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 29 August 2019 10:22 AM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: RE: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Geroge,

We refer to the email dated on 31.07.19.

Please kindly advise as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Bk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 31 July 2019 3:57 PM

To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>

Subject: [NON-REPORTING] Your Ref: 9074602802SG, ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

Your Ref: 9074602802SG

Hi Jaclyn,

We refer to the above matter.

ACCIDENT INVOLVING SJN 2736E (OI) AND SG 1049S (TP) ON 17/01/2019

We have post out all letter including traffic police letter, however insured yet report till date.

Kindly let us have your instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkayto.com | fax: 6741-4108

88k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 6 March 2020 9:25 AM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7 LKK REF CC3/AIG19001599/Jhb3 // Your Ref: BUS/01/19/1044/EB

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: BUS/01/19/1044/EB

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SJN 2736E.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Bk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 30 May 2019 6:14 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7 LKK REF CC3/AIG19001599/Jhb3

Without Prejudice

Dear Eileen,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured to report the accident despite several reminders already.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]
Sent: Thursday, 30 May, 2019 6:06 PM
To: Vic (LKKAuto)
Cc: Admin A; CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

WITHOUT PREJUDICE

Dear Vic,

Kindly settle our claim asap.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 14 February 2019 5:09 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; CS A Team

Subject: FW: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref | Officer in charge |
|----------------------|-------------------|
| CC3/AIG19001599/jhb3 | Vic |

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>

Sent: Thursday, 14 February 2019 5:08 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

Our Ref: **BUS/01/19/1044/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1049S**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$3,220.26 |
| Loss of Use | \$550.00 (2 days x \$275.00) |
| LTA Search Fee | \$7.00 |
| Total | \$3,777.26 |

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140





Singapore Post Limited
 Reg. No. 13021230M
 10 Cross Street
 #02-01 Singapore Post Centre
 Singapore 048600

Tel: 1800
 Fax: 6342 5114
 To check delivery status or to raise an enquiry
 on your registered article(s), please visit
 www.singpost.com

(Sunderan)

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Article.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) * Please tick where applicable. It shall be assumed an Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post item(s) at the post office counter according to the sequence stated below.

| 1. Name & Address of Addressee | | AIR* () Y () N () M () SUN () | | BY* () AIR () SUN () | | For Official Use Only (Item numbers are printed in order of posting) |
|---|--|--|----------|----------------------------|-------------------|---|
| MYMS Car Lending Pte Ltd 176 Sim Ming Drive #04-02 Singapore 575721 (SGZ 2552R) | | Insurance* () Y () N () M () SUN () | Content: | RA TSN Ref: 1322/081/C0038 | Date: 22 Mar 2019 | |
| 2. Name & Address of Addressee | | AIR* () Y () N () M () SUN () | | BY* () AIR () SUN () | | |
| Magic Car Rental Pte Ltd 9 Tagore Lane #03-04, 9 @ Tagore Singapore 787472 (STN 231E) | | Insurance* () Y () N () M () SUN () | Content: | | | |

Sender's Agreement
 I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

SINGAPORE POST
 BUKIT PANJANG
 GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600
 GST Reg. No : M2-0105651-9
 Date: 22 Mar 2019 Time: 10:34:25

| Description | Amount(S\$) | GST@7% |
|---|--------------|-------------|
| Ref. No: PSL01/1322/081/0029 Postage Label LOCAL 15 X 2.54 | 38.10 | 2.49 |
| SUB TOTAL | 38.10 | 2.49 |

TOTAL AMOUNT 38.10
 GST COLLECTED BY SINGPOST 2.49
 MOP: CASH : \$38.10

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
 *Exempt
 +Out of Scope
 **Supplier Item

PAID
 22/3/19

Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is visually good, functional & performed within expectation.



POSTING RECEIPT FOR REGISTERED ARTICLES(S)

Singapore Post Limited
 Reg. No. 1926/101/0038
 10 Eunos Road 8
 #01-20 Singapore Post Centre
 Singapore 61000

Tel: 1925
 Fax: 2042 5114
 To check delivery status or to raise an enquiry
 on your registered article(s), please visit
 www.singpost.com

- NOTES:**
- Separate forms are to be used for Insured and Non-Insured Registered Article.
 - Please provide all information required and produce this receipt for all enquiries.
 - Please tick where applicable. It shall be assumed an Article of Special (AOS) is required or delivery by air is requested if relevant * is left blank.
 - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee
 Mark Car Rental PTE.LTD
 9 Tagore Lane #03-04,
 Singapore (Singapore)
 Singapore 787472 (SIN 2736E)

2. Name & Address of Addressee
 Lim Hong Siah (Lim Hong Xi)
 430C Benvale Link #22-233
 Singapore 793430 (SKT 9030T)

| | |
|--|--|
| Alt: <input checked="" type="checkbox"/> Y () N | By: <input type="checkbox"/> AIR () SUR |
| Insurance*: <input type="checkbox"/> Y () N | () N |
| Contents: | |
| Alt: <input checked="" type="checkbox"/> Y () N | By: <input type="checkbox"/> AIR () SUR |
| Insurance*: <input type="checkbox"/> Y () N | () N |
| Contents: | |

For Official Use Only
 (Item numbers are printed in order of posting at counter)
 RA TSN Ref: 1926/101/00040
 Date: 11 Apr 2019
 RA No:
 RC1142456908G
 RC1142457095G

Sender's Agreement:
 I have read, understood and agreed to the terms and conditions of posting overhead. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature _____ Date _____

12/2011

SINGAPORE POST
 MACPHERSON RD
 GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600
 GST Reg. No : M2-0105651-9
 Date: 11 Apr 2019 Time: 10:07:12

| Description | Amount(S\$) | GST@7% |
|---|--------------|-------------|
| Ref. No: PSL01/1926/101/0038 Postage Label LOCAL 4 X | 2.54 | 10.16 0.66 |
| SUB TOTAL | 10.16 | 0.66 |

TOTAL AMOUNT 10.16
 GST COLLECTED BY SINGPOST 0.66
 MOP: CASH : \$10.16

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Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

*Zero-rated for GST
 *Exempt
 +Out of Scope
 **Supplier Item
 Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|--|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 24 Jan 2019 Edit Reg | | 24 Jan 2019 00:00 Edit Adj Rpt | S\$3,220.25 Edit Estimates | S\$3,220.25 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|---|------------------------|--|----------------|----------------|--------------------|---------------------|-------------------|--------------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | MARIC CAR RENTAL PTE LTD , Co. Reg. No.: NA | | | | | | | | |
| Main Claimant: | SMRT BUSES LTD , Co. Reg. No.: 198202292D | | | | | | | | |
| Vehicle Reg. No.: | SG1049S | Date of Loss: | 17/01/2019 23:00 - :59 [33 Months and 30 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 9074602802SG | Policy/Cover Note No.: | 0999994658 | | | | | | |
| Vehicle Reg. No. (Insured): | SJN2736E | Policy No. (Claimant): | D-18090224MFBP | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 04/02/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> • AIG_SG (09/05/2019): Re: No OI GIA Report • AIG_SG (09/04/2019): Re: No OI GIA Report • AIG_SG (13/03/2019): Re: No OI GIA Report • AIG_SG (11/02/2019): Re: No OI GIA Report • AIG_SG (25/01/2019): No OI GIA Report | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SG1049S (9074602802SG)
[SJNI2736E]
TP
SMRT BUSES LTD
Jan 17 2019 11:00PM
[MARIC CAR RENTAL PTE LTD]
SMRT Automotive Services Pte Ltd

| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View <input type="button" value="View in Browser"/> | |
|----------------------|-----------------|---|---------------|-----------|-------------------------------------|--------------------|--|--|--------------|--|--|--------------|--|------------|---|--|
| Photos/Images | | | | | | | | | | | | | | 3 per page | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print | | | | | | | | | | | |
| 1 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 2 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 3 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 4 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 5 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 6 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 7 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 8 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 9 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 10 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 11 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 12 | 25/01/19 10:08 | General View | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 13 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 14 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 15 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 16 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 17 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 18 | 30/01/19 16:40 | Replacement Part Photo | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 19 | 30/01/19 16:40 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 20 | 30/01/19 16:40 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 21 | 30/01/19 16:40 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 22 | 30/01/19 16:40 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| 23 | 30/01/19 16:40 | Photo After Spray | | Load JPG | <input checked="" type="checkbox"/> | | | | | | | | | | | |
| Documentation | | | | | | | | | | | | | | 1 per page | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print | | | | | | | | | | | |
| 1 | 24/01/19 17:13 | TP ESTIMATE- MARKED | | Load PDF | | | | | | | | | | | | |
| 2 | 24/01/19 17:13 | TP GIA REPORT | | Load PDF | | | | | | | | | | | | |
| 3 | 12/02/19 11:17 | Non reporting letter | | Load PDF | | | | | | | | | | | | |
| 4 | 31/07/19 15:54 | NON-REPORTING LETTER | | Load PDF | | | | | | | | | | | | |
| 5 | 31/07/19 15:54 | 1ST AR NON REPORTING LETTER | | Load PDF | | | | | | | | | | | | |
| 6 | 31/07/19 15:54 | 2ND AR NON REPORTING LETTER | | Load PDF | | | | | | | | | | | | |
| 7 | 31/07/19 15:54 | Traffic Police (Non-Reporting) | | Load PDF | | | | | | | | | | | | |
| 8 | 06/03/20 09:25 | REPUDIATION MSG | | Load PDF | | | | | | | | | | | | |
| 9 | 06/03/20 09:25 | EMAIL WSP TO REPUDIATED CLAIM | | Load PDF | | | | | | | | | | | | |
| 10 | 11/03/20 08:40 | Registered Mail Fee | | Load PDF | | | | | | | | | | | | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | Thumbnail | Print | | | | | | | | | | | |
| 1 | 03/03/20 14:27 | Repudiation Letter to OI - Non-Reporting | | Load PDF | | | | | | | | | | | | |

Documents Checklist

| DOCUMENTS CHECKLIST | | | | Reset | Save | Print |
|--|--|--|--|-------|------|-------|
| There are no document checklists configured. | | | | | | |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001599/JES3Q2

Date: 11/03/2020

REFERENCE

| | | |
|--|-----------------------------|------------------------|
| Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. | Policy No: | 0999994658 |
| Claimant | | |
| Vehicle No : SG1049S | Insured Vehicle No : | SJN2736E |
| Date of Loss: 17/01/2019 | Nature of Claim: TP | Claim No: 9074602802SG |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | |
|-----------------------------|---|-------------------------------|
| Reg No: | SG1049S | |
| Make & Model: | MERCEDES-BENZ CITARO O530, 6.4 L AT TURBO ABS (A) | Engine No: 902926C1104985 |
| Reg. Date: | 18/03/2016 (Man. Year: 2015) | Chassis No: WEB62808323130303 |
| Colour: | Multi-colour | Odometer: 249450 km |
| Engine Capacity: | 6374 cc | |
| Market Value/New Car Price: | N/A | |
| Sum Insured (S\$): | Market Value/New Car Price | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|--------------|------------------|--------------|
| Front Tyre Size: | 275/70 R22.5 | Rear Tyre Size: | 275/70 R22.5 |
| Front Left Side: | Firenza 7 mm | Rear Left Side: | Firenza 7 mm |
| Front Right Side: | Firenza 7 mm | Rear Right Side: | Firenza 7 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------|-----------------|-----------------|---------------|--------------|
| Parts | 2,629.17 | 2,366.25 | 262.92 | 10.00 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,506.00 | 854.00 | 652.00 | 43.29 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 4,135.17 | 3,220.25 | 914.92 | 22.13 |
| Global Sum Settlement (S\$) | | 0.00 | | |

INSPECTION

| | | |
|-----------------------------|--------------------------|--|
| Date of Assignment: | 24/01/2019 | |
| Date Inspected: | 23/01/2019 Inspected At: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705 |
| Estimated Period of Repair: | 2.0 days | |

Adjuster: ONG HWEE JIE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount | |
|-----|-----|----------|---|-----------|--|-----------------|-----------------|
| 1 | 1 | | *BUMPER REAR CENTRE ,FOR MB CITARO O530 | Torn | 1,791.33 F | *1,791.33 FL | |
| 2 | 1 | | *BUMPER REAR RH FOR MB CITARO O530 | Cracked | 837.84 F | *837.84 FL | |
| | | | | | Sub Total (S\$) | 2,629.17 | 2,629.17 |
| | | | | | - List Item Discount on L Items 0.00/10.00% (S\$) | 0.00 | 262.92 |
| | | | | | Total Parts (S\$) | 2,629.17 | 2,366.25 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|--|----------|-----------------|---------------|
| Labour Items | | | | |
| 1 | TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS | New | 1,060.00 | 530.00 |
| 2 | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | New | 446.00 | 324.00 |
| Gross Labour Cost (S\$) | | | 1,506.00 | 854.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >