

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 30 May, 2019 6:14 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7 LKK REF CC3/AIG19001599/Jhb3

Without Prejudice

Dear Eileen,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured to report the accident despite several reminders already.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:eileenbay@smrt.com.sg]
Sent: Thursday, 30 May, 2019 6:06 PM
To: Vic (LKKAuto)
Cc: Admin A; CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

WITHOUT PREJUDICE

Dear Vic,

Kindly settle our claim asap.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 14 February 2019 5:09 PM
To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; CS A Team
Subject: FW: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref | Officer in charge |
|----------------------|-------------------|
| CC3/AIG19001599/Jhb3 | Vic |

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Sent: Thursday, 14 February 2019 5:08 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SG1049S AND SJN2736E ON 17/1/2019 ALONG WOODLANDS AVE 7

Our Ref: **BUS/01/19/1044/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1049S**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$3,220.26 |
| Loss of Use | \$550.00 (2 days x \$275.00) |

| | |
|----------------|-------------------|
| LTA Search Fee | \$7.00 |
| Total | \$3,777.26 |

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD.**

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

