

ASS. REC. BY:

REF: es/cti19001587/Jsd3n2 Special Instruction:

Survey of Home fire

ASSIGNMENT (Office)

From (Person): Irene Tay

of CTI

Date/Time: 21/1/19 @ 12:27pm

Estimated Cost:

Bill to:

OD  WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLC 7563M

Insured: SKC 9197K

at Workshop m/s: CYS Automobile

Tel: 6219 2098

of 38 woodlands Ind. Park EI # 07-17

Policy No:

Claim No: SNM19D20036602/7

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 18/01/2019

CA / REV / REP. / REV 24 HRS 1up

H.O.D. Endorsement:

Date/Time: 2:09pm @ 21/1/19

Person Contacted: Ms. Tee

Vehicle  IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLC 7563M-X</u>
	<u>SKC 9197K-X</u>

Hwee Jie

REF: CT1

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLC7563M Yr Regn: 25 may 2016  
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Honda Shuttle c.c. 1496  
 Colour: white A/C: Insured / Std / NI / NA  
 Sp. Reading: 46619 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: GK81004828  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Tyre Size: F: 185/60 R15  
R: -  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 18/1/19 D.O.I. 24/1/19  
 Survey held at CYS Automotive  
 Des. of Damages: Frt / Rear / O/S N/S / UIC / Rooftop or \_\_\_\_\_

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - \$58,000
	PV - \$41,465
	NV - \$16,535

RECEIVED 31 JAN 2019

31/1/19 Confirmed P/P \$850/- with 3 days of repair.  
 31/01/19 Confirmed P/P \$850/- @ 3 days with Hwee Jie  
 (\$525.10 Red - 41%)

Date/Time. File Pass to?  : Preli. Report  
31/01/19  : Final Report  
 1) Typist

Days Of Repair: 3  
 Resurvey No. of Trip: 1

Survey Fee:	
Transportation:	
) \$ + PS. \$	
) Photos	
) Others	
TOTAL	<u>220</u>

Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech. Invs (\$)  
 Weekend (\$)

Report Format:  
 Lump Sum / I.B.I.: (\$ 250/- P/P)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	(Not Notified)		24 Jan 2019 14:18 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>		[Created by insurer]							
Insured:									
Main Claimant:	<b>QUEK CHEE HEONG</b>								
Vehicle Reg. No.:	<b>SLC7563M</b>	Date of Loss:	18/01/2019 08:00 - :59						
Claim Type:	<b>TP</b>	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	<b>SKC9197K</b>	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	<b>CYS Automobile Services Pte Ltd (Woodlands)</b> 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park, 757700 Woodlands - Tel: 6219 2098								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 04/02/2019]								
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date:	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shirley Hiew (LKK Auto)

---

**From:** Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Sent:** Thursday, 31 January 2019 3:28 PM  
**To:** CYSAUTO  
**Cc:** Shirley Hiew (LKK Auto)  
**Subject:** RE: FINALISATION & PHOTOS FOR SLC7563M

Hi Ms Tee,

Finalized P/P repair \$850/- 3days.

Best Regards,  
**Hwee Jie | Assistant Automotive Assessor**  
**LKK Auto Consultants**  
Phone: 9180 3151 | Email: [hweejie@lkkauto.com](mailto:hweejie@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CYSAUTO [mailto:[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)]  
**Sent:** Wednesday, 30 January, 2019 11:41 AM  
**To:** Hwee Jie (LKK Auto)  
**Subject:** FINALISATION & PHOTOS FOR SLC7563M

Dear Mr Hwee Jie,

**WITHOUT PREJUDICE**

Attached herewith estimate and photos for your attention.

We have calculate the repair cost at \$850 based on parts by parts.

Kindly check and confirm. Thanks and look forward for your reply.

Warm regards,  
Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**  
38 Woodlands Industrial Park E1 #07-17 S(757700)  
Tel: 62192098 Fax: 62192096  
Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

## Nivitha (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 24 January 2019 12:27 PM  
**To:** CYS Auto, Woodlands  
**Cc:** assignments; Admin A  
**Subject:** OUR REF: SLC7563M YOUR INSURED: SKC9197K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY - SNM19D200366C02/7  
**Attachments:** ESTIMATE.jpg; SAS2538456.PDF; WhatsApp Video 2019-01-18 at 3.38.27 PM.mp4

### WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter and our telephone conversation a moment ago.

We will appoint LKK to conduct PRS.

Aside to LKK;

Please assist to liaise with CYS Auto.

Thank you.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Claims Dept of CTI

**Sent:** Thursday, 24 January, 2019 12:24 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Subject:** OUR REF: SLC7563M YOUR INSURED: SKC9197K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY - SNM19D200366C02/7

**From:** CYSAUTO [mailto:cysauto@singnet.com.sg]

**Sent:** Monday, 21 January, 2019 4:53 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** OUR REF: SLC7563M YOUR INSURED: SKC9197K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY - SNM19D200366C02/7

Our Ref: SLC7563M  
Your Insured: SKC9197K

**WITHOUT PREJUDICE**

Dear Sirs,

**ACCIDENT INVOLVING SLC7563M AND SKC9197K ALONG PORTSDOWN AVE TOWARDS AYE ON 18 JANUARY 2019**

Attached herewith estimate, GIA report and video footage for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have your list of 10 motor surveyors. Thanks

Dear officer in charge,

Kindly check liability. Your early reply is awaited. Thanks

Warm regards,  
Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---



進友成汽車服務私人有限公司  
**CYS Automobile Services Pte Ltd**

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR QUEK CHEE HEONG  
 BLK. 420 CANBERRA ROAD  
 #10-411 SINGAPORE 750420

POLICY NO : THIRD PARTY CLAIM  
 YOUR REF : SKC 9197 K (CHINA)  
 OUR REF : TP 5984  
 VEHICLE NO : SLC 7563 M  
 MAKE/MODEL : HONDA SHUTTLE  
 DATE OF ACCIDENT : 18.01.19

SURVEY BY

DATE : 21.01.19

1 PC ROCKER PANEL GARNISH RH *Repair*

	S\$	493.87 x
LESS	20%	98.77
	S\$	<u>395.10</u>

LABOUR CHARGES

S\$ 350.00 ✓

TO PUTTY AND SPRAY PAINTING CHARGES

~~500~~ 700.00 ✓

S\$ 1,445.10

SIN DOLLARS: ONE THOUSAND FOUR HUNDRED FORTY-FIVE AND CENTS TEN ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

*[Signature]* 28/1/19

Hwee Jie - Lkk

24/1/19

P/P 3day

*[Signature]*

hweejie@lkkauto.com

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19001587/JSD3N2

Date: 01/02/2019

#### REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMHCSN16849117011
Claimant Vehicle No :	SLC7563M	Insured Vehicle No :	SKC9197K
Date of Loss:	18/01/2019	Nature of Claim:	TP
		Claim No:	SNM19D200366

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLC7563M	Engine No:	L15B3535639
Make & Model:	HONDA SHUTTLE, 1.5 G (A)	Chassis No:	GK81004828
Reg. Date:	25/05/2016 (Man. Year: 2016)	Odometer:	46619 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	185/60R15	Rear Tyre Size:	185/60R15
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	395.10	0.00	395.10	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	850.00	200.00	19.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,445.10</b>	<b>850.00</b>	<b>595.10</b>	<b>41.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>101.16</b>	<b>59.50</b>	<b>41.66</b>	<b>41.18</b>
<b>Nett Amount (S\$)</b>	<b>1,546.26</b>	<b>909.50</b>	<b>636.76</b>	<b>41.18</b>

#### INSPECTION

Date of Assignment:	24/01/2019	
Date Inspected:	24/01/2019 Inspected At:	CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park Singapore 757700
Estimated Period of Repair:	3.0 days	

Adjuster: ONG HWEE JIE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 01 Feb 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLC7563M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*ROCKER PANEL GARNISH RH	Repair	493.87 FL	*- FL	
			F=Franchise part. L=ListItemDisc.				
					<b>Sub Total (\$\$)</b>	<b>493.87</b>	<b>0.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>98.77</b>	<b>0.00</b>
					<b>Total Parts (\$\$)</b>	<b>395.10</b>	<b>0.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES	New	350.00	350.00
2	TO PUTTY AND SPRAY PAINTING CHARGES	New	700.00	500.00
<b>Gross Labour Cost (S\$)</b>			<b>1,050.00</b>	<b>850.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >