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To Inspect Ve	E STTP RES / OD RES / EVA / INV / MV 7 CS	Bill to:	Insured	SGQ 4523P	
of		there 3	#01-83		_
Policy No		Claim No:			-
Sum Insured:		Excess:_			_
Make of Veh: (Client's Record		· ·	D.0	8104/10/0c A	
	REP. / REV 24 HRS Person Contacted.	Roge		O.D. Endorsement:	
Date/Time	Action/Instruction ( × ) Estimate				
	SIU 2122P-NBA/10C19001347	14		DOM: 20/01/2019	
	8004523P-NBA/LR1900134			DOA: 00/01/30/09	
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Policy No.		C/N	0: (	200		-1
Claims No.		Ger	n. Cond. Good	/ Fair / Poor / Burn	nt	
Sum insured:	Excess:	Ste	ering: Inorder	Jammed / Leaker	d/Burnt or	
(Client's Record)		Bra	ke: Inorder	/ Jammed / Leaker	d / Burnt or	
Make of Veh:		Mo	di: Nil (S/B	m / STD A/Rim	- 1 111/1	
		Tyr	e Size: F	10	5 3000	
(Policy Condition)			R			
Remark: The veh had comme	nced its N/S	0/S BS	/ DUN / EXNO	VA / GY / FS / LIZ	A / MIC / OHTSU/ PIR)	SUMI/
repair at the time of	inspection.	V T	OYOTYOKO	or		
Bal, or Market Value.		Ero	ont C		Rear	
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Lum Sum:	% 3 Val.: Yes or No	Su	rvey held at	28 Am	verks. (	1.
CA / REV / REP. / 24	HRS "WP"	PRS' DE	es. of Damages	: Frt / Rear ) Of	S / N/S / U/C / Rooft	op or
THE THEFT INCHES ONCE	Vehicle	IN / OUT				Contraction of
125-210	1 Contacted:		The U/C / C		ody Structure affected	
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					707.4	210

## Nivitha (LKK Auto)

From:

Desmond Lee Ker Wen (ECICS, Claims) < Desmond\_Lee@ecics.com.sg>

Sent:

Thursday, 24 January 2019 10:39 AM

To:

Pearlyn Goh; SUR; assignments

Cc:

ECICS Claims; Natalie Ng; Janice Goh Siew Geok (ECICS, Claims)

Subject:

RE: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJU2122P & SGQ4523P ON 20TH

JANUARY 2018 AT ABOUT 2145HRS [1901-7044]

Dear Catherine

Please assist to get back for the PRI.

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167

Tel (65) 6337 4779

Email Desmond Lee@ecics.com.sg Web www.ecics.com.sg

Address 10 Euros Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Desmond Lee Ker Wen (ECICS, Claims) Sent: Tuesday, 22 January 2019 5:03 PM

To: 'Pearlyn Goh'; SUR

Cc: ECICS Claims; 'Natalle Ng'; Janice Goh Siew Geok (ECICS, Claims)

Subject: RE: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJU2122P & SGQ4523P ON 20TH JANUARY 2018 AT

ABOUT 2145HRS [1901-7044]

Dear Pearlyn

In this respect, we will appoint LKK for the survey,

Dear LKK

Kindy assist with the survey.

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167

Tel (65) 6337 4779

Email Desmond Lee@ecics.com.sg Web www.ecics.com.sg

Address 10 Euros Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Pearlyn Goh [mailto:pearlyn_goh@rssolomon.com]  Sent: Tuesday, 22 January 2019 4:25 PM  To: Desmond Lee Ker Wen (ECICS, Claims)  Cc: ECICS Claims; Natalie Ng; Janice Goh Siew Geok (ECICS, Claims)  Subject: Re: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJU2122P & SGQ4523P ON 20TH JANUARY 2018 AT ABOUT 2145HRS [1901-7044]
Dear Desmond,
We refer to your email of even date.
We write to inform that our clients will be appointing their independent surveyors.
In this respect, please arrange your Surveyors to contact Mr. Roger of 28 Auto Werks Pte Ltd at mobile No. 93628159 for a pre-repair survey of our clients' vehicle located at Blk 1002 Bukit Merah Lane 3 #01-83 Singapore 159719.
Thank you and Best Regards,
Pearlyn Goh
Sent for and On behalf of
R. S. SOLOMON LLC
On Tue, Jan 22, 2019 at 4:18 PM Desmond Lee Ker Wen (ECICS, Claims) < Desmond Lee@ecics.com.sg > wrote:
Without prejudice
Dear Pearlyn
Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop.

We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

- LKK
- JP knight
- Formteam
- Appraisal Associates
- 5. Autoprobe
- Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167

Tel (65) 6337 4779

Email Desmond Lee@ecics.com.sg Web www.ecics.com.sg

Address 10 Euros Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Pearlyn Goh [mailto:pearlyn\_goh@rssolomon.com]

Sent: Tuesday, 22 January 2019 3:15 PM To: Desmond Lee Ker Wen (ECICS, Claims)

Cc: Natalie Ng

Subject: RE: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJU2122P & SGQ4523P ON 20TH JANUARY 2018 AT

ABOUT 2145HRS [1901-7044]

Dear Sirs.

We act for the owner ('our client') of vehicle no. SJU2122P.

Our client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SGQ4523P at the material time. As a result, our client's vehicle was damaged and before our client proceed to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's vehicle within the stipulated timeline, our client will proceed to repair his vehicle without further reference to you.

Please see below,the following documents for your necessary action:-

- Our letter of even date;
- 2. GIA report lodged by our client's driver.

Let us hear from you soonest.

Thank you and Best Regards.

Pearlyn Goh

Sent for and On behalf of

R. S. SOLOMON LLC

### Advocates & Solicitors

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

# > Back to OneMotoring

Enquire PARF/COE I	Rebate for Registered	Vehicle
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Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	4850F
Vehicle No.:	SJU2122P
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jan 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA5 5-DOOR WAGON 2.0L SP.6EAT SUNROOF
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	PE10355037
Chassis No.:	JM6CW1071G0124048
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$20,747.00
Original Registration Date:	30 Aug 2016
First Registration Date:	30 Aug 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$21,046.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Aug 2026
PARF Rebate Amount: Intended COE Rebate Details	\$15,784.00
COE Expiry Date:	29 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,500.00
COE Rebate Amount:	\$42,830.00
Total Rebate Amount:	\$58,614.00

The information contained herein is correct as at 30 Jan 2019

OK

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy fiability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

	ACCIDENT STATEMENT
Date Of Report	21/01/2019 18:35
Date Of Accident	20/01/2019 21:45
Exact Location Of Accident	BETWEEN WOODLANDS AVENUE 12/WOODLANDS LANE
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SJU2122P
Insured/Policyholder	
Name Of Registered Owner	LIM BAK LENG
NRIC No	S1754850F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97977120
Alternative Phone No	OTHERS-97866756
Vehicle Particulars	
Manufacturer	MAZDA
Model	5
Exact Purpose for which vehicle was being used at time of accident	GOING HOME AFTER DINNER
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05019971
Cover Note Number	
Driver	
Name of Driver	MAX LIM WEI JIE

 Name of Driver
 MAX LIM WEI JIE

 NRIC No
 \$9821906D

 Date Of Birth
 09/07/1998

 Occupation
 INDOOR

 Date Of Driving Pass
 05/12/2017

Driving Experience 1 YEAR AND 1 MONTH

Gender MALE

Mobile Number (LOCAL) +65-97977120

Fax Number

Contact Number OTHERS-97866756

EMail Address NOEMAIL

BLK 787D WOODLANDS CRESCENT Address

#08-20

Postcode 734787

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO NO

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

7

Number of Passengers (Including Driver)

Passenger 1

NAME:

: PASSENGER

GENDER:

FEMALE

Passenger 2

NAME:

PASSENGER

GENDER:

FEMALE

Passenger 3

NAME: GENDER: : PASSENGER

FEMALE

Passenger 4

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 5

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 6

NAME:

: PASSENGER

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGQ4523J

Vehicle Make/Model/Colour SUZUKI SWIFT

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver GREGORY RICHARD PEREIRA

NRIC/Passport Number S9613694C Contact Number 90214149

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

vo. Of Passenger (including Driver)

Passenger 1 NAME:

GENDER

Passenger 2

NAME:

GENDER:

#### Accident Sketch Plan

### SKETCH PLAN

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- 3 information provided must be as truthful and accurate as possible. Any wilful managementation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 3. Concent under the Personal Data Protection Act (PDPA)

i understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ["GSA"] may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other gersonal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such hersonal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims.
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which sould involve disclasure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to sollect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and.
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their (awyers/law tirms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (c) the information to collected under (it) above may be shared / disclosed
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraut, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(u) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Tree

Galeier's Signature

(if driver is not the pulcyholder)

Date & Time

Righting Centre I

NRC/FINNS

### Accident Sketch Plan

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Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Midnight Accident

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Main	12 Feb 2019 08:49 Edit Reg		24 Jan 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Surv Report Cancel Case
	Main	Refe	rence	Claim Deta	ils	Documents	Show Al
CLAIM SU	BFOLDER DET	AILS			[Created b	y adjuster]	
Insured:	-, Co. Reg.	No.: -, Email: EM	AIL@EMAIL.COM				
Main Claimant:							
Vehicle Reg No.:	SJU2122	Р		Date of L	oss: 20/01/2018 [16 Months	00:00 - :59 and <b>21</b> Days From LT	A Reg Date (Man Yr)
Claim Type	TP / DMP	C1900018H/JG		Palicy/Co Note No.:		13600	
Vehicle Reg No. (Insured):	5GQ45233			Policy No (Claimant			
				Excess:			
Repairer:	28 Auto W	erks Pte Ltd (HQ)	BLK 1002 BUKIT M	ERAH LANE 3 #01-	83, 159719 Bukit	Merah - Tel:	
Handling Insurer:	ECICS Limi	ted (HQ) - Tel: 63	374779 /6303 0178	[Handled by Ja	nice Goh - 6303	0182]	
Adjuster:	04/02/201		d (HQ) - Tel: 6256	-3561 [Handled	by MOHD TAUFI	KH BIN HAMID]	Final Rpt due
ASSOCIA	TED MAIL REC	EIVED				View All	Compose Case M
There are n	o mail for this c	ase.					Art -
ALL ASSO	CIATED TASK	(S)=1			View All.   Se	earch Tasks   Create	New Task   Compl
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Merimen e-Claims Page 1 of 2

## Claim Documents

\*SJU2122P (DMPC1900018H/JG) [SGQ4523J] TP

> Jan 20 2018 12:00AM [-] 28 Auto Werks Pte Ltd

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69	30/01/19 11:36	Photographs of Damaged Parts	0	Load JPG	<b>V</b>
70	30/01/19 11:36	Photographs of Damaged Parts	0	Load JPG	1
71	30/01/19 11:36	Photographs of Damaged Parts	0	Load JPG	V

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset S	ave Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		^
		~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

## LKK Auto Consultants Pte Ltd (Co. Reg. No.:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/ICS19001581/T1CD3E2

Date:

12/02/2019

REFERENCE

Handling Insurer: ECICS Limited

Policy No:

MPC18A00113600

Claimant Vehicle

SJU2122P

Insured Vehicle No:

SGQ4523J

Date of Loss:

20/01/2018

Nature of Claim:

TP

Claim No:

DMPC1900018H/JG

JM6CW1071G0124048

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

**SJU2122P** 

Make & Model:

MAZDA 2, 1.5 R (A)

30/08/2016 (Man. Year: 2016)

PE10355037

35629 km

Reg. Date: Colour:

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Engine No:

Chassis No:

Odometer:

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Right Side:

Pirelli 6 mm

Rear Left Side: Rear Right Side: Pirelli 6 mm Pirelli 6 mm

Pirelli 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0,00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

24/01/2019

Date Inspected:

24/01/2019 Inspected At:

28 Auto Werks Pte Ltd (HQ)

BLK 1002 BUKIT MERAH LANE 3 #01-83

Singapore 159719

Estimated Period of Repair.

5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CELINE FONG

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 4

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 -\$5,000.00

Adjuster Report Page 3 of 4

## REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 12 Feb 2019)

Parts: 143 MAZDA 2 1.5 R (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJU2122P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >