

INS. CASE OWNER:

CC 6, ALG1900 1575, Upa37

LKK:  
IDAC:

Surveyor:

M. Arrows

DOI:

24.1.19

Date / Time:

24.1.19

Registered in Merimen:

24.1.19

Pre-assign / CCU / FTE

GBH 52130



Insured Vehicle No.:

FIDENS G6. PL

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 22/01/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLJ 2784m



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tan Lim

02530



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/1/19

SLJ 2784m - X, GBH 52130 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 021119 18/3/19

After call ltr to OI: 021119 20/3/19 via OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 14/5/19 4:55pm

Confirm with: JOMMIA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

25023

Repair Cost:

SS 1498.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

300.00 (560 x 5 days)

Loss of Income (LOI):

SS

- (5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

749

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS 1805.49

Global Sum SS: 1800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1800.00

Name 1:

Tan Lim Motor Pte Ltd

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

CLH  
22/5/19

REF: ALH

## ASSIGNMENT

Form: Date: 24/01/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAB Accident Report:

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs:

days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

02523

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLJ2784M

Veh Reg:

12 / 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA/

Make:

Munro verel Hybrid 1896

Colour:

red

NC

Insured / Std / NI / NA

Sp Reading:

163687

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Ru3 1209651

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bat:

7

mm

R/Bat:

7

mm

L/Bat:

7

mm

L/Bat:

7

mm

D.O.A:

22/1/19

D.O.I:

24/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof/Top or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/1/19 Confirmed r/s \$1400 with willies.

Red - \$1111 36/44%

\* 4 repair days + 1 PRS = 5 days.

Clock/Time: File Pass to?

☐

: Preli. Report

(1)

☐

: Final Report

Clock/Time: File Return to?

(2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) ... + PRS ...

) ...

) ...

) ...

TOTAL

Report Format:

Lump Sum / L.B.I: \$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$



陳林摩打私人有限公司

TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216

Tel : 68585151 ( 24 Hours ) Fax : 68580877

GST Regn. No. : M2-8922054-2

AIGAsia Insured's Veh No : GBH5213D

Date of Accident : 22 January 2019

Messrs A&P GISELLE

Date : 22 January 2019

Estimate To Repair SLJ2784M - Honda VEZEL 1.5X HYBRID AT ABS D/AIR

Chassis No : RU31209651

S/No	Quantity	Description	Amount
		<b>LIST ITEMS</b>	
01	1 pc	n/s rear fender <i>Body</i>	\$ 782.50
02	1 pc	n/s rear fender arc garnish <i>DIS</i>	\$ 195.20
03	1 pc	rear windshield side weatherstrip <i>11</i>	\$ 36.50
			\$ 1,014.20
		Less 20 %	\$ 202.84
			\$ 811.36
		<b>SPECIAL NETT ITEMS</b>	
04	1 pc	rear windshield glass sealant <i>11</i>	\$ 150.00
05	1 pc	rear windshield glass inner sponge seal <i>11</i>	\$ 80.00
			\$ 230.00
		<b>LABOUR &amp; MISC. CHARGES</b>	
01		To remove and refit rear windscreen glass.	\$ <i>11</i> 120.00
02		To dismantle and refit rear seat, backrest, trimming, garnish, roof-lining, speaker shelfboard, carpeting and other to enable body work repair.	\$ 120.00
03		To rust-proofing of the affected areas.	\$ 80.00
04		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 750.00
05		Putty and spray painting of the affected portion.	\$ 400.00
			\$ 1,470.00
		<b>Total</b>	\$ 2,511.36

Not Attached  
2/5/1400/-  
4 day  
24/1/19  
Bright. Adhesive

977.7  
202  
782.16  
1772.60

## THE SCHEDULE

### Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract.

We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5086494498-02		
The Policyholder	: A&P GISELLE		
	: BLK 504C #13-118		
	: YISHUN STREET 51		
	: ACACIA BREEZE @ YISHUN		
	: SINGAPORE 763504		
Period of Insurance	: 02 Dec 2018 To 01 Dec 2019		
Sum Insured	: Market Value of Insured Vehicle at Time of Loss		
Premium (inclusive GST)	: S\$2,037.64		
Interest Insured			
Cover Type	: drive PREMIUM		
Primary Driver	: ANG GUOJUN		
Named Driver (1)	: N/A		
Named Driver (2)	: N/A		
Make/Model	: HONDA/VEZEL	Capacity	: 1500cc
Registration Number	: SLJ2784M	Registration Year	: 2016
Chassis Number	: RUJ31209651	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: Yes	Insure with COE	: Yes
Excess (Section 1)	: S\$2,000	NCD Entitlement	: 30%
Excess (Section 2)	: S\$1,500	NCD Protection	: No
Windscreen Excess	: S\$100		
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: S9 CAPITAL PTE LTD		
Optional Cover			
Transport Allowance	: No		
Excess Waiver	: No		

Memo A : The Policy does not cover any driver who is below 22 years old or with less than 2 years driving experience.

1) The Policy does not cover any driver who is below 22 years old or with less than 2 years driving experience.

2) Section 1 clause 8 on Unnamed driver excess will not apply.

Endorsement Operative : M7

Agency	: HUA YANG CREDIT PTE LTD (00000613824)
Date of Issue	: 29 Nov 2018 15:08 hrs
Reprint	: 29 Nov 2018 15:08 hrs

#### DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

**Enquire Vehicle & Owner Information ( Vehicle No. GBH5213D As At 22 Jan 2019 / 13:45:00 )****Law Firm Search Details**

**Search Reason:** Insurance claim in relation to traffic accident  
**Law Firm Case No.:** SLJ2784M

**Current Owner Details**

**Owner ID Type:** Company  
**Owner ID:** 199203566N  
**Owner Name:** FIDENS ENGINEERING PTE LTD  
**Registered Address Type:** Private Residential (Condo Apt or House) / Shopping / Office Complexes  
**Registered Block/House No.:** 705  
**Registered Street Name:** SIMS DRIVE  
**Registered Unit No.:** # 04 - 10  
**Registered Building Name:** SHUN LI INDUSTRIAL COMPLEX  
**Registered Postal Code:** 387384

**Current Vehicle Details**

**Vehicle No.:** GBH5213D  
**Make Description/Model:** NISSAN / NV200 1.5 MT  
**Insurance Company Name:** AIG ASIA PACIFIC INSURANCE PTE. LTD.

## Cecilia Chong (LKK Auto)

---

**From:** Foo, Chityan <Chityan.Foo@aig.com>  
**Sent:** Monday, 13 May 2019 8:52 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Our ref: CC6/AIG19001575/Upa3 (Your Ref: 7463263350SG) \*\*\* ACCIDENT INVOLVING GBH 5213D & SLJ 2784M ON 22/01/2019 \*\*\*

Hi Cecilia,

We refer to your email dated 25.04.19.

Please proceed to settle at best after reviewing third party video footage.

Kind regards,

Jimmy Foo  
AIG  
Complex Claims Examiner  
AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Thursday, April 25, 2019 12:54 PM  
**To:** Foo, Chityan <Chityan.Foo@aig.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Our ref: CC6/AIG19001575/Upa3 (Your Ref: 7463263350SG) \*\*\* ACCIDENT INVOLVING GBH 5213D & SLJ 2784M ON 22/01/2019 \*\*\*

This message is from an external sender; be cautious with links and attachments.

Dear Chityan,

Third party have submitted the AVF for our reference.  
Kindly give us your comments/instruction to settle at best. Thanks

Best Regards,  
Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Foo, Chityan [mailto:Chityan.Foo@aig.com]  
**Sent:** Wednesday, 24 April 2019 2:57 PM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our ref: CC6/AIG19001575/Upa3 (Your Ref: 7463263350SG) \*\*\* ACCIDENT INVOLVING GBH 5213D & SLJ 2784M ON 22/01/2019 \*\*\*

Hi Cecilia,

We refer to your email dated 03.04.19.

Please request video footage from third party workshop as third party mentioned footage is available inside GIA report.

You may proceed to offer 50/50 liability to third party workshop based on insured's reporting.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Wednesday, April 3, 2019 6:40 PM

**To:** Foo, Chityan <[Chityan.Foo@aig.com](mailto:Chityan.Foo@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] Our ref: CC6/AIG19001575/Upa3 (Your Ref: 7463263350SG) \*\*\* ACCIDENT INVOLVING GBH 5213D & SLJ 2784M ON 22/01/2019 \*\*\*

Caution: External Email

Your ref: 7463263350SG

Our Ref: CC6/AIG19001575/Upa3

Dear Sirs,

**ACCIDENT INVOLVING GBH 5213D(OI) & SLJ 2784M(TP) ON 22/01/2019**

We refer to the above matter.

Third party driver reported that he was driving along Balestier Road open carpark. Upon seeing his passenger, he alighted from his car to assist his passenger on arranging the goods inside the boot. While stationary, Our insured reversed and collided onto his car.

Our insured driver reported that he was reversing out his vehicle from the parking lot after checking the blindspot and ensuring no car behind, suddenly Third Party reverse too and collided onto his vehicle.

There is no Accident Video Footage to support this case, hence, we propose to settle the matter based on 50/50.

Therefore would be very much appreciated if you can let us have your comments/ instruction if we may proceed to settle the matter at best or else advise further instruction.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Cecilia Chong (LKK Auto)**

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**From:** Caymen <caymen@tlmotor.com.sg>  
**Sent:** Saturday, 16 March 2019 12:37 PM  
**To:** Admin A; Hsiao Tong (LKKAuto)  
**Cc:** 'Johnson Chua'; wei.shong@tlmotor.com.sg  
**Subject:** Letter of Demand - TLM Ref: TP022012019; LKK Ref: TBA; Accident involving SLJ2784M (TLM) & GBH5213D (AIG) on 22.01.2019  
**Attachments:** Supporting Doc.pdf  
**Importance:** High

**Without Prejudice**

Dear LKK,

We refer to the above matter.

It appears that your principal insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on their behalf.

The quantification of our client's claim is as follows:-

Cost of repair	\$1,498.00 (agreed)
Loss of use	\$ 500.00 (\$100.00 x 5 days)
LTA	\$ 7.49
<b>Total</b>	<b><u>\$2,005.49</u></b>

Please note that the driver's injury and other consequential losses are excluded in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

Thank you.

Regards,



**Caymen**  
caymen@tlmotor.com.sg

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Lt**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19001575/Upa3

20 March 2019

**FIDENS ENGINEERING PTE LTD**

705 Sims Drive

#04-10 Shun Li Industrial Complex

Singapore 387384

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 5213D & SLJ 2784M ON 22/01/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

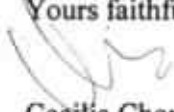
Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/03/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: Ceciliachong@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, A & P GISELLE ("the third party claimant")  
of BHK 504C 418HUN STREET ST #13-118 8 763504 (address),  
owner of SLJ2784M (vehicle no.) hereby authorize  
TAN LIM MOTOR PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SLJ2784M that was  
damaged pursuant to the accident which occurred on 22-01-2019 (date) along  
551 BALESTIER ROAD OPEN CARPARK (location)  
involving vehicle no/s GBH 5213D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment furtherto settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 22nd day of January (month) 20 19 (year)

A&P GISELLE

Signed by "the third party claimant"



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Tan Lim Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,800.00(Global Sum) for vehicle no. SLJ 2784M that was damaged pursuant to the accident which occurred on 22/01/2019 (date) along 551 BALESTIER ROAD OPEN CARPARK involving vehicle no/s GBH 5213D.

This is pursuant to the inspection conducted on 24/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner A&P GISELLE ("the third party claimant") of vehicle no. SLJ 2784M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ 2784M(vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of May (month) 2019 (year)

CKS

Signed by appointed surveyor



Johnson Chua

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



**TAX-INVOICE**  
**NUMBER: TP0219/006**

(Please quote our reference number TP022012019 for payment)

陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

A&P Giselle

Date: 12/02/2019

Vehicle No: SLJ2784M  
Model: HONDA VEZEL 1.5 X

Description	Amount
To lump sum repair as recommended by surveyor.	\$1,400.00

Sub Total	\$1,400.00
Add 7% GST	\$98.00
<b>Total</b>	<b>\$1,498.00</b>

  
Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365  
~~No. 61 Defu Lane 10 Singapore 539216~~  
Tel : 6858 5151 (24 hours) Fax : 6858 0877  
email@tlimotor.com.sg www.tlimotor.com.sg  
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2



# Thank you

Lee Ming Hui Kelvin has successfully logged out.  
Your last login date and time was 22 Jan 2019, 16:32:07.  
To return to ONE MOTORING, please click [here](#)  
For security reasons, please CLEAR YOUR CACHE after each session.

## Session Transaction History

2/3

S/N	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)
1	Vehicle	GBH5213D	-	18.17 Enquire Veh Owner Info (Others) by Law Firm	7.49

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019 <a href="#">Edit Reg</a>		24 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>Fidens Engineering Pte Ltd</b> , Co. Reg. No.: 199203566N, Tel: +6599999999									
Main Claimant: <b>A&amp;P GISELLE</b> , Co. Reg. No.: 53330253J									
Vehicle Reg. No.:	<b>SLJ2784M</b>	Date of Loss:	22/01/2019 00:00 - :59 [25 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7463263350SG</b>	Policy/Cover Note No.:	1800073550						
Vehicle Reg. No. (Insured):	<b>GBH5213D</b>	Policy No. (Claimant):	5086494498-02						
		Excess:							
Repairer: <b>Tan Lim Motor Pte Ltd (Defu)</b> 1 Defu Lane 6, 539365 Defu Lane - Tel: 6858 5151									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 04/02/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (25/01/2019): <b>Conflicting DOA</b></li> <li>AIG_SG (25/01/2019): <b>Request To Upload TP GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLJ2784M (7463263350SG)**  
**[GBH5213D]**  
**TP**  
**A&P GISELLE**  
**Jan 22 2019 12:00AM**  
**[Fidens Engineering Pte Ltd]**  
**Tan Lim Motor Pte Ltd**

Upload Documents
Upload Photos
Compose New Letter
Upload Video
Upload Audio

**View** View in Browser

**Letters/Correspondences**

1 per page ☐




No	Finalized On		Thumbnail	Print
1	(Draft)	<b>LKK Auto Consultants Pte Ltd (HQ)</b> <b>Third Party Express Settlement – Payment Breakdown</b>	Edit	<input type="checkbox"/>

**Photos/Images**

3 per page ☐

No	Relabel/Reorder		Thumbnail	Print
1	24/01/19 17:58	<b>LKK Auto Consultants Pte Ltd (HQ)</b> <b>Odometer Reading</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
2	24/01/19 17:58	<b>Chassis Number</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
3	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
4	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
5	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
6	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
7	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
8	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
9	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
10	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
11	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
12	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
13	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
14	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
15	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
16	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
17	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
18	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
19	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
20	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
21	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
22	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
23	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
24	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
25	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
26	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
27	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
28	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
29	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
30	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
31	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
32	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
33	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>
34	24/01/19 17:59	<b>General View</b>	Load JPG <input type="checkbox"/>	<input checked="" type="checkbox"/>



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/01/19 11:56	TP ESTIMATE - MARKED		Load PDF
2	29/01/19 11:56	TP GIA REPORT		Load PDF
3	30/05/19 10:32	WORKSHOP INVOICE		Load PDF
4	30/05/19 10:32	AUTHORISATION TO ACT FORM		Load PDF
5	30/05/19 10:32	Release Voucher		Load PDF
6	30/05/19 10:32	LTA SEARCH		Load PDF
7	30/05/19 10:32	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/01/19 14:25	OI GIA REPORT		Load PDF
2	24/04/19 14:50	Clear Report		Load DOCX

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	GBH5213D (Insd veh)	Model:	HONDA VEZEL 1.5 1.5X CVT
	SLJ2784M (TP veh)		(A)
Date of Accident:	22/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,687.16
Final Repair Cost	:	\$	1,800.00
Loss of Use	:	\$	5.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,800.00

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Tan Lim Motor Pte Ltd	:	\$ 1,800.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

30 May  
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19001575/UGA3Q2

Date: 30/05/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800073550

Claimant Vehicle No: SLJ2784M

Insured Vehicle No: GBH5213D

Date of Loss: 22/01/2019

Nature of Claim: TP

Claim No: 7463263350SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ2784M

Make &amp; Model: HONDA VEZEL, 1.5 1.5X CVT (A)

Engine No: LEB5909661

Reg. Date: 02/12/2016 (Man. Year: 2016)

Chassis No: RU31209651

Colour: Red

Odometer: 163687 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 7 mm

Rear Left Side: Dunlop 7 mm

Front Right Side: Dunlop 7 mm

Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,041.36	782.16	259.20	24.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,470.00	990.00	480.00	32.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,511.36</b>	<b>1,772.16</b>	<b>739.20</b>	<b>29.43</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,400.00</b>		
(S\$)	2,511.36	1,400.00	1,111.36	44.25
<b>+ GST 7.00/7.00% (S\$)</b>	175.80	98.00	77.80	44.25
<b>Nett Amount (S\$)</b>	<b>2,687.16</b>	<b>1,498.00</b>	<b>1,189.16</b>	<b>44.25</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		300.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,805.49</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,800.00</b>		

### INSPECTION

Date of Assignment: 24/01/2019

Date Inspected: 24/01/2019 Inspected At:

Tan Lim Motor Pte Ltd (Defu)  
1 Defu Lane 6  
Singapore 539365

Estimated Period of Repair: 4.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*N/S REAR FENDER	Badly Dented	782.50 FL	*782.50 FL
2	1		*N/S REAR FENDER ARC GARNISH	Distorted	195.20 FL	*195.20 FL
3	1		*REAR WINDSHIELD SIDE WEATHERSTRIP	Not Necessary	36.50 FL	*- FL
4	1		*REAR WINDSHIELD GLASS SEALANT	Not Necessary	150.00 FS	*- FS
5	1		*REAR WINDSHIELD GLASS INNER SPONGE SEAL	Not Necessary	80.00 FS	*- FS
					<b>Sub Total (S\$)</b>	<b>1,244.20      977.70</b>
					<b>+ List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>202.84      195.54</b>
					<b>Total Parts (S\$)</b>	<b>1,041.36      782.16</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	120.00	0.00
2	TO DISMANTLE AND REFIT REAR SEAT ,BACKREST ,TRIMMING ,GARNISH,ROOF-LINING ,SPEAKER SHELFBOARD ,CARPETING AND OTHER TO ENABLE BODY WORK REPAIR	New	120.00	80.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	80.00	30.00
4	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	750.00	580.00
5	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	400.00	300.00
Gross Labour Cost (S\$)			<b>1,470.00</b>	<b>990.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >