

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 July 2019 9:56 AM
To: Asher Sng (LKKAuto); Admin A
Cc: Ong Chin Kiat; Chee So Chow; Alfred Toh; Chong Boon Sen; Hsiao Tong (LKKAuto)
Subject: RE: [URGENT] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX1644R (OI: SNM19D200408C02/4(ock) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI19001564/Apa3
CTI REF - SNM19D200408C02/4(ock)

Dear Asher

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$7,588.45.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 19 July, 2019 9:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [URGENT] RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX1644R (OI: SNM19D200408C02/4(ock) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

Hi Boon Sen,

We refer to the email dated 26/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 9 July 2019 9:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; alfred.toh@sg.cntaiping.com; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX1644R (OI : CAI - TBA) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

Hi Boon Sen,

We refer to the email dated 26/06/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 24 June 2019 5:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; alfred.toh@sg.cntaiping.com; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX1644R (OI : CAI - TBA) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

Your ref : TBA

Our ref : CC6/CTI19001564/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**VISION AUTOWORK PTE LTD**" at **\$ 7,588.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 20,558.18	\$ 6,741.00
2. Loss of Rental (7days x \$180)	\$ 1,260.00	\$ 840.00 (7days x \$120)
3. LTA Search Fee	\$ 22.40	\$ 7.45
Total	\$ 21,840.58	\$ 7,588.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 5 March 2019 10:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJX1644R (OI : CAI - TBA) AND SLH2134A (TP : LKK REF - CC6/CT119001564/Apa3) on 19/01/2019

Dear Mei Kwan,

Pls find Insured report.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, March 4, 2019 10:26 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJX1644R (OI : CAI - TBA) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 24 January, 2019 2:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJX1644R (OI : CAI - TBA) AND SLH2134A (TP : LKK REF - CC6/CTI19001564/Apa3) on 19/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLH 2134A at M/s Vision Autowork Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Demand

Re : Accident involving my vehicle no. SLH2134A and vehicle no. SJX1644R on 19/01/2019 at 15:30 HRS PM/AM along PIE towards Changi (Before Kim Keat Link Exit)

We refer to the above matter.

Attached copies of the following for your kind perusal :

Vehicle Repair cost / Excess	\$	6741.00
Vehicle Rental Fee for <u>7</u> days @ \$ <u>180.00</u> per day	\$	1260.00
Loss of use for <u>-</u> days @ \$ <u>-</u> per day	\$	-
Police search fee/police report fee/LTA search fees	\$	22.40
Others	\$	-
Total :	\$	8023.40

Yours faithfully,

ABBY



ABBY

HP : 9856 4815

E-mail: visionautowork@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19001564/Aga3

12 April 2019

LOH HUEY WEN

Blk 130 Choa Chu Kang Ave 1

#09-38

Singapore 680130

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 1644R / SLH 2134A / OTHERS ON 19/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: Ceciliachong@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Authorization To Act

I, Abdullah Bin Abdul Jabbar ("the third party claimant") of
BLK 572B Woodlands Avenue 1 # 15-03B Singapore 732572
(address), owner of SLH 2134A (vehicle no.) hereby
authorize Vision Autowork Pte. Ltd.
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLH 2134A that was damaged pursuant to the accident which
occurred on 19/01/2014 (date) along PIE towards Changi
(Before km KGT LINK EXIT) (location) involving
vehicle no/s SJX 1644R
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 day of 01 (month) 20 14 (year)



Signed by "the third party claimant"



Signed by "the workshop"

**"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3077821700 Claim No : SNM19D200408C02/4
 Claimant : ABDULLAH BIN ABDUL JABBAR
 Amount : S\$7,588.45
 DOLLARS SEVEN THOUSAND FIVE HUNDRED EIGHTY EIGHT AND CENTS
 FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLH 2134A
 Insured Vehicle No. : SJX 1644R

Date of Loss : 19/01/2019
 Place of Accident : PIE TWDS CHANGI B4 KIM KEAT LINK EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH HUEY WEN
 Driver Name : CHAN WAE TING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	6,741.00
(3) Loss of Use/Rental/Earning	S\$	840.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,588.45

Claimant Name : ABDULLAH BIN ABDUL JABBAR

NRIC No : S1502197G

Signature : _____

Date : _____



29/07/19

VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4,
#08-09 Premier @ Kaki Bukit,
Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201500371E

Email : visionautowork@gmail.com

TAX INVOICE

INVOICE No **TI V16879**

Date : 11.04.19

Vehicle Number : **SLH2134A**

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 6,300.00
	Sub Total	\$ 6,300.00
	Add GST 7%	\$ 441.00
	Total Amount	\$ 6,741.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO
' VISION AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :

Alby



Co's stamp & Authorised Signature



CAR COVE
LEASING PTE LTD

CAR COVE LEASING PTE LTD

1557 Keppel Road Block C #01-02 , Cantonment Centre , Singapore 089066

Tel:63926608

INVOICE

RCB : 201602573M

ABDULLAH BIN ABDUL JABBAR
BLK 572B WOODLANDS AVENUE 1 #15-838
SINGAPORE 732572
NRIC/UEN: S1502197G

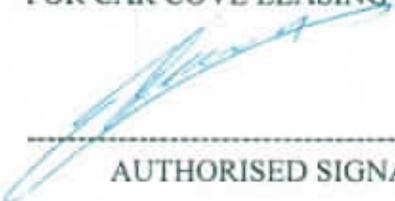
REMARKS : RENTAL BILLING FROM 19/01/2019 TO 26/01/2019 (SLH2134A)

- HYUNDAI – SANTA FE
- SKB3326A
- 7 DAYS - \$1,260

AMOUNT : S\$1,260.00

**ONE THOUSAND TWO HUNDRED AND SIXTY DOLLARS AND ZERO
CENTS ONLY**

FOR CAR COVE LEASING PTE LTD



AUTHORISED SIGNATURE

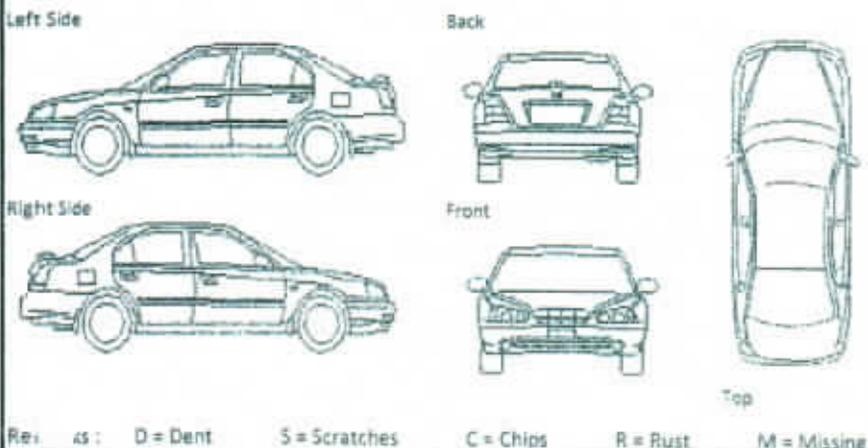
CAR COVE LEASING PTE LTD

1557 Keppel Road Block C #01-02 089066 ROC: 201602573M

OFFICE
FAX
EMAIL

INVOICE :
DATE : 19/1/19

Company Name
Company Address
Hirer's Name **ABDULLAH BIN ABU JABBAR**
Hirer's Address **BLK 528 WOODLAND AVENUE 1 #15-338**
NRIC/Passport No. **S15021974** SIN **730573** DOB : **7/7/1961**
Driving License No. **S15021974**
Local Contact



Model **Hyundai Santafe**
Licence Plate **SKB3326A**
Colour **Maroon**

* Rates does not include Petrol.
Taken
E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
Return
E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
* Every 1/8 of petrol used is chargeable @ \$10 nett.

Remarks : D = Dent S = Scratches C = Chips R = Rust M = Missing

RENTAL DATA

Start Date **19/01/19** Start Time **4.45pm**
Return Date **26/01/19** Return Time **4.50pm**

	RATES	QTY	TOTAL
Rental Amount	180	1	1260
Additional Driver			
Malaysia Usage *Destination : ()			
Rental of GPS			
Rental of P-Plate			
Total Cost Of Rental			1260

Remarks:

REPLACEMENT FOR **JLH2134A**


Hirer's Signature

Car Cove Leasing Pte Ltd ("The Company")

Hirer / Authorized Driver ("Driver")

Hirer / Driver must produce a valid Singapore Class 3 Driving License and NRIC or valid international Driving License and Passport and guarantees that he / she is not under any suspension order on the License

Rates

All rates quoted are in Singapore Currency (SGD) During rental period insurance, maintenance and unlimited mileage are included. Minimum charge is one-day's rate except weekend or public holiday surcharge. Each excess hour is charged at one-fifth of daily rate. Vehicle returned after office hours, the hirer will be charged till 10 am the next working morning day. Petrol is not included and is chargeable to the hirer should the vehicle be returned with less petrol than when it was taken by the hirer. Parking Fines, Traffic Fines / fees, ERP charges are all borne by Hirer / Driver during the rental / leasing period.

Hirer / Driver are fully responsible for all traffics and parking violations during the rental period.

Damage to vehicle

Hirer is also fully responsible for the full compensation / repair cost payable to the Company if the vehicle breakdown is due to lead to carelessness of the hirer or the driver. Hirer is also responsible for the full compensation / repair payable to the Company for any loss or damage to the vehicle during the hirer period and additional charges for loss earnings to the company while damaged vehicle is under repair if there is an accident that results or possibly results in any Third Party claim and the Company Third Party insurance is involved, the hirer is responsible to pay the Company an excess of \$2000.00 and / or \$5000.00 for probation drivers. Hirer is also responsible for tyre during rental period. Hirer should take note of the water temperature, should there be any event whereby vehicle is overheated due to negligent. Hirer / Driver will be liable for the repair cost.

Rental Extension

Hirer / Driver wishes to extend the hire period are to inform the Company immediately and is required to make advance payment for the extension provided the hire extension is acceptable by the company.

Termination of Payment

Hire charges for the hire period is payable by the hirer at the time of returning over the vehicle. A final adjustment will be made upon completion of the hire period. No part of such hire period charge shall in any circumstances be refundable except at the discretion of the company. For the removal of doubt, the hirer is to pay a \$300 refundable deposit that will be due back to the hirer 30 days from the end of the hiring Period, in order for the company to pay for any fines or summons incurred by the Hirer or the Authorized driver during the rental period.

Restriction on use

Vehicle is strictly restriction for Singapore use only. Hirer / Driver shall not take the hired vehicle outside mainland of Singapore without the written consent of the Company. Failure to comply with this term may entail serious consequences and the hirer shall assume personal and fully responsibility and in event of the said vehicle being damaged, confiscated, forfeited or seized as a result thereof, the hirer shall indemnify the Company for all the losses incurred including the full value of the said vehicle.

The Hirer / Authorized Driver covenants to use the vehicle only for Lawful and Legitimate purposes AND not to use the vehicle for any unlawful purpose activity. It is with this express understanding that the Company leases the vehicle to the hirer.

The vehicle may only be driven by the Hirer or by person or persons who have been expressly designated and authorized herein (hereinafter called the "Authorized Driver") The Hirer and the Authorized Driver must be in possession of a valid-Driving license and shall all times drive the vehicle in a careful and skillful manner observing the traffic regulations and laws.

The Hirer / Driver is NOT ALLOWED to sublet or lend the hired vehicle to a third party, during or within the rental period. If the vehicle is found to be driven by anyone other than the hirer or the Authorized Driver named in the Hire Agreement, the vehicle will be seized by the Company without any refund. If the hirer sublet the vehicle to a third party without notification to the Company, and the vehicle is involved in an accident the hirer will bear the whole cost of the claim and repair costs of the vehicle rented and other third party claims. If the vehicle is involved in an accident, the hirer has to inform the company immediately. No repair is to be done without the Company approval, if the Hirer is caught repairing the vehicle at any workshop unauthorized by the company, compensation of \$53000.00 is payable to the company.

The Hirer / Authorized Driver shall refrain from smoking, eating or carrying pets in the vehicle. A cleaning fee of \$550.00 will be levied for smoke odour and / or dirty wheel.

Other Conditions

If for reason the vehicle described in the schedule of any other vehicle reserved by the hirer prior to the commencement of the period of rental is available at the time of such commencement, the Company shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or the company shall decline to provide an alternative vehicle then the Hirer shall be refund by the Hiring charge and deposit paid by him after offsetting any Hiring charge and costs incurred by the Company but shall have no other claim of any kind whatsoever against the Company. The vehicle must be refuel using unleaded 95/98 or V POWER only. The Hirer is REQUIRED to return the vehicle and key / key tag the same condition when he / she rented from the Company. Any damage to the vehicle will be liable to the hirer according to the renewable repair costs to make good the said damage to the same condition it was at the start of the rental. If the rental vehicle have been found using for racing, exiting Singapore without written consent, undelcared location, sublet / or lend without informing Car Cove Leasing Pte Ltd personnel, Each clause will be payable as an "compensation" of \$53000.00 to the Company.

Cancellation

A cancellation charge of \$5100.00 will be imposed to the hirer / driver should the request is less than 24HRS prior notice of cancellation during the hired period.

I / We have read and agree to the above-mentioned terms and conditions.

Hirer's signature



Car Cove Leasing Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0035529-2

Print Date/Time : 19 Jan 2019 / 16:38:03

Receipt Date/Time : 19 Jan 2019 / 16:38:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190119-001481

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJX1644R

As at 19 Jan 2019/15:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SJX1644R Enquiry Fee 20190119163701782768	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0238			
	Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.