

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 23 January, 2019 7:16 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A; CS A Team; Poh Kin (LKKAUTO)
Subject: RE: Our Ref: 18/19/19/VP05/021356 RE: REQUEST FOR DIRECT SETTLEMENT - SMH1520M & SKJ5841Z ON 21/01/2019

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021356
LKK REF: CC4/LPC19001560/fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 23 January, 2019 3:33 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VP05/021356 RE: REQUEST FOR DIRECT SETTLEMENT - SMH1520M & SKJ5841Z ON 21/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 23 January 2019 8:56 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Our Ref: 18/19/19/VP05/021356 RE: REQUEST FOR DIRECT SETTLEMENT - SMH1520M & SKJ5841Z ON 21/01/2019

Without Prejudice

Dear Caroline

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

FYA

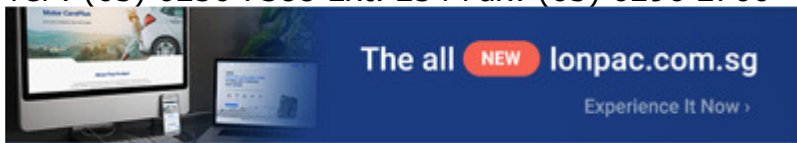
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 23 January, 2019 8:38 AM

To: MT_Claim_SG

Subject: REQUEST FOR DIRECT SETTLEMENT - SMH1520M & SKJ5841Z ON 21/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

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