

## Asher Sng (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 12 April 2019 3:51 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Our Ref: 18/19/19/VP05/021344 Survey Request - Third Party Claim - GBH3558Y Your Insured : SJX9202E D.O.A : 18/01/2019 [External General]

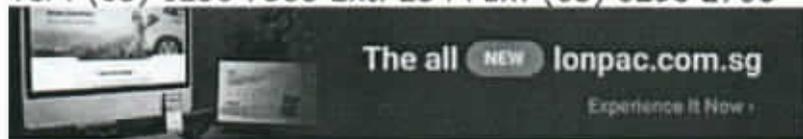
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 11 April, 2019 4:39 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3558Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 23/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to repairer **LIM TAN MOTOR PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,140.45	\$ 2,193.50
2. Loss of Rental (4days x \$70)(w/GST)	\$ 299.60	\$ 299.60 (4days x \$70)

3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 3,447.50</b>	<b>\$ 2,500.55</b>

\*\*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 27 February 2019 9:39 AM

**To:** ONG LI LI <[llog@lonpac.com](mailto:llog@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021344**

**LKK REF: CC4/LPC19001559/Kea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBH 3558Y

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

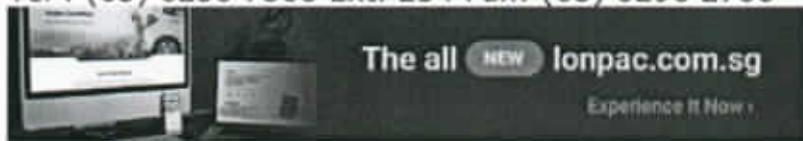
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 24 January, 2019 9:04 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, 23 January, 2019 7:05 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team; Asher Sng (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021344**  
**LKK REF: CC4/LPC19001559/ea3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 23 January, 2019 4:34 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 23 January, 2019 4:25 PM  
**To:** [richard@ltm.sg](mailto:richard@ltm.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019  
**Importance:** High

Without Prejudice

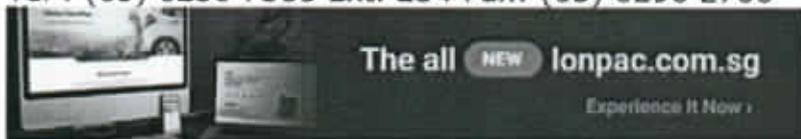
Dear Richard

You may liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]  
**Sent:** Wednesday, 23 January, 2019 4:15 PM

**To:** MT\_Claim\_SG

**Cc:** Mandy

**Subject:** RE: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP012019/007 (GBH 3588 Y)**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBH3588Y** to submit a claim against your insured, **SJX9202E** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement or otherwise

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

[www.LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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[www.facebook.com/LTM.Performance.Singapore](http://www.facebook.com/LTM.Performance.Singapore)



LIM TAN MOTOR PTE LTD 林陈廖球私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: S43-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #01-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

**BRANCH**

BLK 9 SECTOR C #01-08/09/02  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2120 FAX: +65 6452 2139

EMAIL: [sales@lta.sg](mailto:sales@lta.sg)

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm



24hrs hotline: +65 64520893

[www.lta.sg](http://www.lta.sg)

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Asher



Date: 04 MAR 2019

Your Ref: CC4/LPC19001559/Kea3  
Our ref: LTP012019/007 (GBH 3558 Y)

( WITHOUT PREJUDICE )

Attention To : MS ASHER SNG (From LKK Auto Consultants Pte Ltd)

Insurance Company : LONPAC INSURANCE BHD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING GBH3558Y & SJX9202E ON 18.01.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

- Authorization To Act
- Original Tax Invoice no. INV38916
- Original Rental Receipt and Agreement
- LTA search receipt
- Letter Of Discharge
- \_\_\_\_\_

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 19-Feb-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1 ] Cost of repair (inclusive of 7% GST)	\$	2,193.50
2 ] Vehicle Rental	\$	299.60
3 ] LTA Search Fee	\$	7.45
Total	\$	<u>2,500.55</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully  
**Mandy Lim**

Email: [mandy@ltn.sg](mailto:mandy@ltn.sg)

Lim Tan Motor Pte Ltd  
 Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721  
 Tel:65-64520893 Fax:65-64589127 Email: [edmund@LTM.sg](mailto:edmund@LTM.sg) Website: [www.LTM.sg](http://www.LTM.sg)  
 Co. Reg No. 199307277D GST Reg No. M2-0019086-0

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## To Whom It May Concern

### AUTHORIZATION TO ACT

I/We, B & I RESOURCES PTE LTD ('the third party Claimant') of 20 ANG MO KIO INDUSTRIAL PARK 2A #04-08 AMK TECHLINK SINGAPORE 567761 (Address) owner of GBH3558Y (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number GBH3558Y that was damaged pursuant to the accident which occurred on 18-Jan-19 (date) along TPE NEAR EXIT 3C TOWARDS TAMPINES AVENUE 12 (locate on) involving vehicle number SJX9202E (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 19<sup>th</sup> (day) of January (month) 2019 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '



# LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021344  
DATE : 16 APRIL 2019

## DISCHARGE VOUCHER

I/We, B & I RESOURCES PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJX 9202E the sum of Singapore Dollars TWO THOUSAND FIVE HUNDRED AND CENTS FIFTY FIVE ONLY. (\$2,500.55) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, GBH 3558Y on 18/01/2019 along/at TPE TOWARDS TAMPINES AVE 12.

I /We hereby agree to indemnify and keep indemnify (TAY WAN CHIAU /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s LIM TAN MOTOR PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



**SIGN HERE**

Signature of vehicle owner/Date 29 APR 2019

B & I RESOURCES PTE LTD  
Name of vehicle owner/Date 29 APR 2019



**LIM TAN MOTOR PTE LTD**  
**林陳摩哆私人有限公司**

Company's Registration No.: 199307272D  
 GST Registration No.: M2-0119086-0

**Branch**  
 (Warranty and Performance) Blk 9 Sector C #01-38/40/42  
 Sin Ming Industrial Estate, Singapore 575644  
 Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65  
 Sin Ming Industrial Estate, Singapore 575675

**Main Office / Workshop**  
 Blk 176 Sin Ming Drive #03-09/10/06  
 Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
 Fax: +65 6458 9127  
 Email: sales@LTM.sg

**WWW.LTM.SG**

**B & I RESOURCES PTE LTD**  
 20 ANG MO KIO INDUSTRIAL PARK 2A  
 #04-08, AMK TECHLINK  
 SINGAPORE 567761

ATTN : MOTOR CLAIMS DEPT  
 TEL :  
 FAX :  
 A/C NO. : 30B0/056

MILEAGE :  
 W.O NO. : SO39670  
 CAR NO. : GBH3558Y  
 MAKE : KIA  
 MODEL : K2500 6MT

**TAX INVOICE**

NO : INV38916  
 DATE : 26-02-2019  
 TERMS : COD  
 PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			2,050.00

SINGAPORE DOLLARS : TWO THOUSAND ONE HUNDRED NINETY THREE AND FIFTY CENTS ONLY

REMARKS: D.O.A : 18.01.2019  
 LKK REF : CC4/LPC19001559/Kea3

TOTAL QTY: 1.00

SUBTOTAL	2,050.00
DISCOUNT	0.00
TOTAL	2,050.00
GST 7 %	143.50
NET	2,193.50
Deposit	0.00
Balance	2,193.50

  
  
 AUTHORIZED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

# MK Vehicle Rental Pte Ltd

48 Toh Guan Road East #04-124 Enterprise Hub Singapore 608586

Tel: 6763 6363 | Fax: 6763 0919

Website: www.mkvehicle.com.sg | Email: rental@mkvehicle.com.sg

GST No. 200819177M | Reg No.: 200819177M

**RECEIVED**  
01 MAR 2019

BY: **Rental Agreement**  
**No. RA19020059**

Veh Reg No.: GZ9145L

Date: 15/02/2019

PARTICULARS	HIRER	DRIVER	PARTICULARS	AMOUNT S\$
Name	B & I RESOURCES PTE LTD	LEE KING HWEE	HOURS @ 0.00	0.00
Address	20 Ang Mo Kio Industrial Park 2A #04-0B Singapore 567761	APR BLK 307B ANG MO KIO AVENUE 1 #65-485 SINGAPORE 562307	4 DAYS @ 70.00	280.00
			WEEKS @ 510.00	0.00
			MONTH @ 1,600.00	0.00
Tel. No.	8842 1223	8842 1223	OVERDATE CHARGE PER DAY @ 85.00	0.00
Nationality / Co. Reg. No.	200202782D	SINGAPOREAN	250KM/DAY OVERMILEAGE CHARGE @ 0.20	0.00
Passport / NRIC No.		S1209906A		
Date Of Birth		21/04/1956	Collision Damage	
Driving License No.		S1209906A	Petrol / Diesel	
Passing Date		26/07/1978	Repair	
Class Of Licensed		3	GST 7.00 %	19.60
Purpose Of Use	TRANSPORT GOODS & WORKERS	Remarks (If Any)	Total	299.60
Vehicle Type (Internal)	10ft Lorry (Canopy) - E4	REPLACEMENT VEHICLE FOR ACCIDENT, TAX INVOICE BILL TO LIM TAN MOTOR, STARTS FROM 19/02/19 ESTIMATE 3-4 DAYS, TAKE VEHICLE ON 18/02/19 (APPROVED BY BOSS)	Deposits	0.00
Agreed Period	4 DAYS		Rental Payment	
Date & Time Out	19/02/2019 09:30		Balance Payable / Refundable	
Date & Time In	20/2/19 12 PM		Refund / Received Cash / Cheque No.	

Date

Recipient's Signature

Attended by

Signature

- MK Vehicle Rental Pte Ltd shall not be responsible for any loss or expenses its vehicle breaks down mechanically or accidentally.
- Vehicle must be returned in a clean condition or min \$30.00 will be charged for maintenance.
- Hirer shall be responsible for any losses and expenses if vehicle is towed back after expiration of the agreed period and a \$300.00 towing fee will be charge.
- Please check water & engine oil daily.
- At all time the vehicle found without sufficient oil and radiator water, the deposit will be forfeited and hirer had to pay the full amount for cost of repair and loss of used.
- Vehicle shall be operated by the hirer and authorized driver named above.
- Hirer and his authorized driver jointly and severally declares that the vehicle will not be used for any unlawful purpose ie (smuggling cigarettes) which will result in its forfeiture by the relevant authorities. When this happens the hirer guarantor and his authorized driver will pay to MK Vehicle Rental Pte Ltd the full value of the vehicle at the time of the loss including all hire charges and expenses payable to MK Vehicle Rental Pte Ltd.
- It is essential that the vehicle be returned to us not later than the date and time stated above. On the expiration of that period all third party or the insurance cover ceases to be effective. The rented vehicle shall be considered lost or stolen if it is not returned within twenty-four(24) hours after the expiry date and time.

## Insurance Coverage: THIRD PARTY ONLY

- Compulsory Insurance Claim Excess of Section 2: S\$ 3,000.00
- All driver's age must be 27 to 65 with driving experience 2 years and above.
- Additional Insurance Excess of S\$ 3,000.00 for Section 2 will be imposed for work permit & S Pass holder; Young & Inexperience driver aged between 22 to 26 years old and/or with driving experience less than 2 years. Vehicle driven outside Singapore; drivers aged between 66 to 70 & with more than 2 year Driving Experience.
- Declined drivers: Driver with less than 1 year driving experience; aged 21 years old and below; aged 70 years old and above
- Amount had to make in full on the accident reporting date Hirer, Guarantor and Driver shall take full responsible for any third party claim and loss of used for any invalid driving experience or age.
- The insurance is not covered if the hirer/driver did not report any accident within 24 hours or insurance excess is not made to MCA (MCA) within 7 days.

Hirer's Signature

Name: B &amp; I RESOURCES PTE LTD

NRIC: 200202782D

Driver's Signature

Name: LEE KING HWEE

NRIC: S1209906A

Guarantor's Signature

Name: LIM TAN MOTOR PTE LTD

NRIC: 199307277D

Address: 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721

Contact: 84845418

I/We declare that the above information are true, I/We have read the terms and conditions herein and those attached to the reverse page of this agreement and agree to them. We are not bankruptcy.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jan 2019 / 09:54:15

Receipt Date/Time : 21 Jan 2019 / 09:54:15

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190121-000491

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJX9202E As at 18 Jan 2019/11:50:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SJX9202E Enquiry Fee 20190121095206263393	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF