

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 28 January 2019 3:00 PM
To: 'richard@ltm.sg'
Subject: RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 23 January, 2019 4:25 PM

To: richard@ltm.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E
D.O.A : 18/01/2019

Importance: High

Without Prejudice

Dear Richard

You may liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

fya

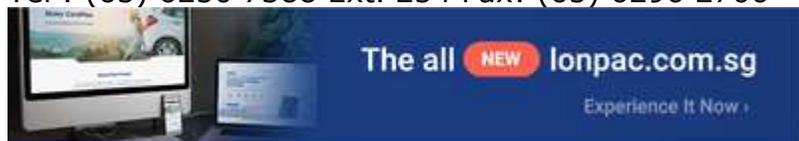
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: richard@ltm.sg [mailto: richard@ltm.sg]

Sent: Wednesday, 23 January, 2019 4:15 PM

To: MT_Claim_SG

Cc: Mandy

Subject: RE: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/007 (GBH 3588 Y)**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBH3588Y** to submit a claim against your insured, **SJX9202E** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement or otherwise

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
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