

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 27 February, 2019 9:40 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A; CS A Team; Asher Sng (LKKAuto)
Subject: RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021344
LKK REF: CC4/LPC19001559/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBH 3558Y

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

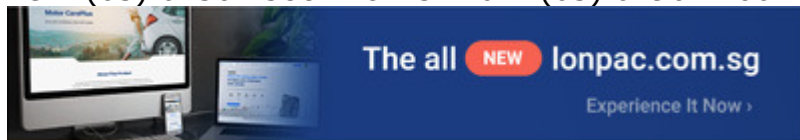
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 24 January, 2019 9:04 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 23 January, 2019 7:05 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; CS A Team; Asher Sng (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021344
LKK REF: CC4/LPC19001559/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 23 January, 2019 4:34 PM

To: 'ONG LI LI' <long@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 23 January, 2019 4:25 PM
To: richard@ltm.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019
Importance: High

Without Prejudice

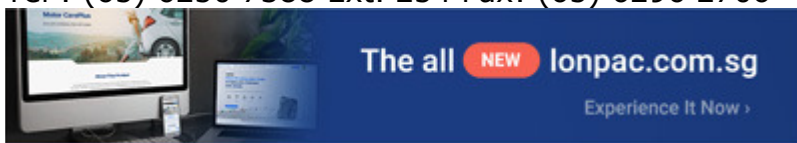
Dear Richard

You may liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Wednesday, 23 January, 2019 4:15 PM
To: MT_Claim_SG
Cc: Mandy
Subject: RE: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019
Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/007 (GBH 3588 Y)**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBH3588Y** to submit a claim against your insured, **SJX9202E** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement or otherwise

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

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EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

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