

## Mei Kwan (LKKAuto)

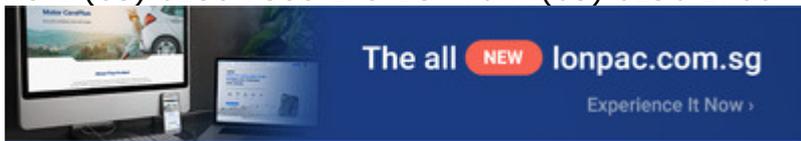
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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 24 January, 2019 9:04 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team; Asher Sng (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019  
**Attachments:** SJX9202E 180119.PDF  
**Categories:** HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, 23 January, 2019 7:05 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team; Asher Sng (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021344**  
**LKK REF: CC4/LPC19001559/ea3**

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 23 January, 2019 4:34 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 23 January, 2019 4:25 PM  
**To:** [richard@ltm.sg](mailto:richard@ltm.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Our Ref: 18/19/19/VP05/021344 FW: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019  
**Importance:** High

Without Prejudice

Dear Richard

You may liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

fya

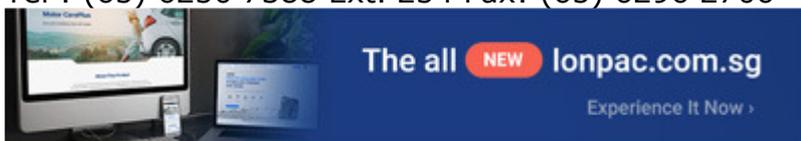
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]  
**Sent:** Wednesday, 23 January, 2019 4:15 PM  
**To:** MT\_Claim\_SG  
**Cc:** Mandy  
**Subject:** RE: Survey Request - Third Party Claim - GBH3588Y Your Insured : SJX9202E D.O.A : 18/01/2019  
**Importance:** High

WITHOUT PREJUDICE

Our ref : LTP012019/007 (GBH 3588 Y)

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBH3588Y** to submit a claim against your insured, **SJX9202E** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement or otherwise

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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**LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

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SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

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[WWW.LTM.SG](http://WWW.LTM.SG)

**BRANCH**

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