

ASS. REC. BY:

REP 08/CTI19001551 / TIV d3 ⁿ²

Special Instruction

Survivor
Mummen

ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTI

Date/Time:

23/1/19 @ 4.16pm

Estimated Cost:

Bill to:

OD (TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM2369M

Insured:

GBH 1876S

at Workshop in/s

cycle & carriage Automotive
209 Penden Gardens

81680997

of

Policy No:

DMCV30158410000

Claim No:

SNM19D200414C02.

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19/01/2019

CA / REV / REP. / REV 24 HRS

1up

H.O.D. Endorsement:

Date/Time:

4.54pm @ 23/1/19

Person Contacted:

Mr. Tay

Vehicle IN/OUT

OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM2369M - X
	GBH 1876S - X
12/4/19	Final fig \$ 5214 confirmed by email (Ref 1678, 249)

Taufik

CTI

CTI

Form

Date

CRASH / WRECK / RESTORATION / EVALUATION / MV

Vehicle / Vehicle No.

Location / Region

City

Inspector

Engineer

Owner

Insurance

Police / Record

Make of Vehicle

Vehicle Condition

Remarks: The vehicle had commenced its repair at the time of inspection.

Ball or Blasted Surface

BSW / Accident Report

Consistent? Yes or No

CRASH / WRECK

Consistent? Yes or No

Est. Repair

days

Res. Yes or No

Time / Date

%

3rd / Yes or No

CA / REV / REP / 24 HRS

Vehicle: IN / OUT

Date

Person Conducted

Date / Time

Action / Instruction

BS	CRS

Schedule: SLM 2369M

Vehicle: 2017 Man

Type: ☒ Car / ☐ Truck / ☐ Trailer / ☐ Van / ☐ Heavy / ☐ Boat / ☐ Prime Mover

Make: Kia Carera

Color: Red

Year: 1685

Engine: 87798

Chassis: KNAH481SVH7171371

Gen. Cond: Good / Fair / Poor / Dam

Steering: Inorder / Jammed / Leaked / Burnt

Brake: Inorder / Jammed / Leaked / Burnt

Mod: H / STD / STD / STD

Tyre Size: 215 / 50 R17

BS / DOH / EXNOVA / GY / PS / LIZA / MIG / OHTSU / PIR / SUMI / TOYO / YOKO

Front: 6 mm

Rear: 6 mm

Left: 6 mm

Right: 6 mm

D.O.A. 5/3/19 engine

Survey held at: C/C Pasha Gdn

Doc. of Damages: Frt / Rear / CR / NG / UR / Roof / Top

The UR / Chassis frame / Body Structure affected due to collision.

RECEIVED 12 APR 2019

Subline / File Number

☐ : Profit Report

☐ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

12/4 - typist

merimen

5214/2

Add Fee:

☐ Late Insp. \$

☐ Interview \$

☐ Test / Test \$

☐ We / We \$

Summary Form

Registration

200

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2019		23 Jan 2019 16:16 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	XDRIVE		
Vehicle Reg. No.:	SLM2369M	Date of Loss:	19/01/2019 20:00 - :59
Claim Type:	TP / SNM19D200414C02	Policy/Cover Note No.:	DMCV30158418000
Vehicle Reg. No. (Insured):	GBH1876S	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/02/2019]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 12 April 2019 11:20 AM
To: Songcuan JR Lauro Araos; Taufikh (LKKAUTO); SUR
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye
Subject: RE: SLM2369M (KIA) - FINALIZE TP CLAIM

Dear Larry,

WITHOUT PREJUDICE

Confirm finalized amount of **\$ 5,214.00** before Gst @ 5 working days.

Kindly send Final invoice and all supporting documents to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 12 April 2019 9:57 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: SLM2369M (KIA) - FINALIZE TP CLAIM

Dear Sir/Madam,

Pls. refer to attached files and photos.


Kindly confirm finalized amount of **\$ 5,214.00** before Gst for SLM2369M.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 **A member of the Jardine Cycle & Carriage Group**

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Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 23 January 2019 3:49 PM
To: Tay Jian Ye
Cc: assignments; Admin A
Subject: CTP REF NO. SNM19D200414 - TP CHINA TAIPING CLAIM SLM2369M AGAINST YOUR INSURE GBH1876S
Attachments: [Untitled].pdf; SLM2369M FRT VIDEO.mp4
Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Liability is down on our insured, hence, we are prepared to do a direct settlement.

We will appoint LKK to conduct PRS.

Aside to LKK;

Please assist to liaise with Cycle & Carriage.

Thank you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6192
Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com

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-----Original Message-----

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]
Sent: Tuesday, 22 January, 2019 9:45 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting
<coco.lu@cyclecarriage.com.sg>
Subject: TP CHINA TAIPING CLAIM SLM2369M AGAINST YOUR INSURE GBH1876S
Importance: High

To Officer In charge,

My client who is driving SLM2369M want to claims against GBH1876S which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]
Sent: Tuesday, 22 January, 2019 8:12 AM
To: Tay Jian Ye
Subject:

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For more information please visit <http://www.symanteccloud.com>



Vehicle No. : SLM2369M
Policy No. : 2100505065-01
Endorsement No. :
Issued Date : 22 Mar 2018

First Year of Registration : 2017
Insuring with COE/PARE : Yes

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and/or inexperienced Driver Excess" ("YDRE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Use for the earnings of passengers or goods in connection with the Policyholder's business. Use for social, domestic, pleasure purposes and business purposes of any person to whom the Vehicle is hired.
This Policy does not cover:

1: use for driving tuition, driving test, driving, road-driving, reliability trial or speed-lesson

for whilst driving a motor except the towing (other than for reward) of any one disabled using a mechanically propelled vehicle, and

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*Liabilities assumed inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 109) and Section 95 of the Road Transport Act, 1987 (Malaysia); see note to list situated under these headings.

Fire - \$0. Own Damage - \$1000. Theft - \$0. Flood Cover - \$0

Property Damage - \$2000

Wholesale cream: \$11.60

limited Driver and Excess (active and/or total)

Minimumed Value: \$1000 (The Damage) \$2000 (Property Unusable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Cycle & Carriage-Customer Service Centre (For medicines orders only). Add: 550 Dels Rd 2 Singapore 400553 STACT000

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For more, Applied Reporting Covered/All Authorized Reproducts, please contact our 24-hour accident emergency hotline at +65 6338 8260. Alternatively, you may refer to ARS website: www.ars.com.sg
or 3 x 5/5 Mobile App. Simply search and download "ARS 95" from iTunes or Google Play

IMPORTANT NOTES

If our vehicle is hired for the carriage of passengers for hire or reward, we'll direct you to be named under the Policy and registered with the service operator. Should you decide to exclude any other goods, please indicate. (Carguard reserves the right to accept/reject the inclusion of any Manual Drivens)

Hire Purchase Company/Employer's Loan: Goldbell Financial Services Pte Ltd

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 129, Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1966 (Malaysia).

0530709907

CYCLE & CARRIAGE - JAMES(KIA)

229 ALEXANDRA ROAD

SINGAPORE 150030 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manila

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

References

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: **S7901462A**
 Name: **MOHAMMAD HAFIZ BIN ZAINAL ABIDIN**
 Birth Date: 16 Jan 1979
 Issue Date: 18 Aug 2010

001576343J

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7901462A



Name: **MOHAMMAD HAFIZ BIN ZAINAL ABIDIN**
 محمد حافيظ بن زينل عبيدين
 Race: **MALAY**
 Date of Birth: 16-01-1979 Sex: **M**
 Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class	Description	Effective Date
Class 2B	Motorcycles <= 200 cc	12 Jun 1996
Class 2A	Motorcycles between 21 and 400 cc	26 Jan 1999
Class 2	Motorcycles > 400 cc	07 Mar 2000
Class 3	Motor Cars <= 3000g w of the driver, and other	18 Nov 1999

10 TEN DOLLARS

NP 428A

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

MRIC NO. S7901462A

03-07-2008

32 WOO MON CHEW ROAD
 SINGAPORE 455128

FOR C&C USE ONLY

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2019 17:08
Date Of Accident	19/01/2019 20:50
Exact Location Of Accident	BESIDE BLK 9UPPER BOON KENG RDHDB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM2369M
Insured/Policyholder	
Name Of Registered Owner	XDRIVE
Co Reg No	53350985L
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	KIA
Model	CARENS-1.7 (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100505065
Cover Note Number	

Driver

Name of Driver	MOHAMMAD HAFIZ BIN ZAINAL ABIDIN
NRIC No	S7901462A
Date Of Birth	16/01/1979
Occupation	INDOOR
Date Of Driving Pass	18/11/1999
Driving Experience	19 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97101945
Fax Number	
Contact Number	HOME-64434143
Email Address	NOEMAIL

Address	52 WOO MON CHEW ROAD
Postcode	455128
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BEDOK SOUTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 CHAI CHEE DRIVE , POSTCODE: 469045 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2448999 - FAX NO: 62446558
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH1876S
Vehicle Make/Model/Colour	TOYOTA DYNA 3.0M/SILVER
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)


SKETCH PLAN


IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

A hand-drawn diagram on grid paper showing a particle in a potential well. A rectangular box labeled 'A' is at the bottom, representing the potential well. Above it, a smaller box labeled 'B' is shown with an upward-pointing arrow, indicating the particle's trajectory. To the right of box 'B', there is a small 'x' mark and a curved arrow pointing downwards, possibly representing a force or a transition.

refer to Police Report.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Police Station Of Origin:
Bedok South N.P.C
20 Chai Chee Drive SINGAPORE 469045
Tel No: 1800-2448999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 20/01/2019 19:46		Vide Report No.:		Station Diary No.: 54
Informant's Particulars				
Name of Informant: MOHAMMAD HAFIIZ BIN ZAINAL ABIDIN		Address: 52 WOO MON CHEW ROAD SINGAPORE 455128		
ID Type / ID No.: NRIC NO / S7901462A		Contact No.: Home/Office: Mobile: 97101945		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 40	Date of Birth: 16/01/1979	Type of Informant: Vehicle Owner	
Race: Malay		Language: English	Institution / School Name:	
Occupation: SELF-EMPLOYED		Driving Licence Information: Class: 2B,2A,2,3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 19/01/2019 20:50	Type of Location: Car Park
Location: Along Road 1 UPPER BOON KENG ROAD BESIDE BLK 9 UPPER BOON KENG ROAD HDB CARPARK.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBH1876S	Lorry	TOYOTA	DYNA 3.0 MANUAL	Silver		0
SLM2369M	Car	KIA	CARENS 1.7 DCT DIESEL 5DR FWD	Red	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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Police Station Of Origin:
Bedok South N.P.C
20 Chai Chee Drive SINGAPORE 469045
Tel No: 1800-2448999

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLM2369M	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100505065-01	24/03/2018	23/03/2019

Brief Details.

On 19/01/2019 at about 2020hrs, I parked my vehicle SLM2369M at the said parking lot. After which I brought my family to nearby food centre to eat dinner.

On the same day at about 2050hrs, I came back to my vehicle and notice a scratch from the left headlight to the somewhere in the middle area of my front left car tyre. I then noticed there was a parking coupon written with words on my wind shield and the contents informed me that someone actually witnessed a lorry (GBH1876S) that reversed and scratched my car. The witness also left their names and contact numbers if I require any verification of what happened. Their names are Salleh (97928946) and Shrmani (91761985).

I called up to Salleh and Shrmani and they informed me the lorry driver came down of his vehicle and appeared to have waited for me however the driver left after waiting for awhile.

However, there was no note left nor any explanation from the lorry driver.

As of now I estimate the cost of repair for my vehicle damages to be about SGD\$2000/-.

I have CCTV built in my vehicle and I have viewed the footage of what happened to my vehicle and confirmed that said lorry (GBH1876S) has damaged my vehicle. I have said footages stored in my computer.

I am lodging this police report for insurance claims purposes and will assist traffic police in any further investigations.



**SINGAPORE
POLICE FORCE**



T/20190120/2113

3 of 3

Police Station Of Origin:
Bedok South N.P.C
20 Chai Chee Drive SINGAPORE 469045
Tel No: 1800-2448999

Report No. T/20190120/2113

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Sgt 3 EDWARD TAN CHUN SENG

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

20/01/2019 19:46

Officer In Charge Of Case:

TP / HRT /

Sr Staff Sgt ESTHER CHONG

Contact No.: 65476368

Classification Of Case:

Authentication Stamp

NP168



SINGAPORE
POLICE FORCE

SIGNATURE



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Xdrive	Cust No/Name /Mr Xdrive
52 Woo Mon Chew Road	Reg No/Reg Date SLM2369M / 24/03/201
Siglap Park	Date In/Mileage / 0
Singapore 455128	Chassis No KNAHU815VH7171371
Contact No Mobile: 97101945	Engine No D4FDGH117693
	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim AJR INFERNO RED / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	05/03/2019/ 10:28		465 / Tay Jian Ye	43267

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW FRT BUMPER, FRT LH FENDER, REPAIR FRT HOOD			✓	1100 1650.00
E PNT98000 PAINT WORK SPRAY FRT BUMPER, FR LH FENDER, HOOD			✓	840 1680.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM			✓	✓ 30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST			✓	✓ 200.00
M SUNDRY TO APPLY ANTI COROSSION			✓	60 80.00
M SUNDRY TO SUPPLY FRT NUMBER PLATE				nn x 50.00
M SUNDRY SUNDRIES			✓	ne 20.00
M BRACKET-FR BUMPER SIDE,LH	1.00	12.00	00.00	nn x 12.00
M COVER-FR BUMPER	1.00	695.00	00.00	cf 695.00
M EMBLEM-KIA	1.00	76.00	00.00	ne 76.00
M COVER-FR BUMPER FOG LAMP,LH	1.00	130.00	00.00	cut 130.00
M LAMP ASSY-FRONT FOG,LH	1.00	206.00	00.00	cut 206.00
M BRACKET-FR BUMPER SIDE,LH	1.00	12.00	00.00	ne 12.00
M LAMP ASSY-HEAD,LH	1.00	1558.00	00.00	cut 1558.00
M PANEL-FENDER,LH	1.00	425.00	00.00	cut 425.00

SURVEYOR NAME: Tay Jian Ye 97101945SURVEYOR SIGNATURE: [Signature]DATE: 5/3/19 @ 420 pmREMARKS: Repair before part4-5 days
surv / maintain

6892

Confirm & accepted by

Authorized signatory and company stamp

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

7% GST on

Nett
6824.006,824.00
477.68

Total Payable

7,301.68

Validity of this estimate is 14 days from date of quotation. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



LKK
Taufik'h

VEHICLE NO : SLM 2369 M

MODEL : KIA/CARENS 1.7 A D SX

WIP : 43267

Material	:	\$	<u>2,964.00</u>
Labour	:	\$	<u>2,250.00</u>
Sub-Total	:	\$	<u>5,214.00</u>
Less 2% Disc	:	\$	<u>—</u>
Less Excess	:	\$	<u>—</u>
Total	:	\$	<u>5,214.00</u>
GST 7%	:	\$	<u>364.98</u>
Grand Total	:	\$	<u>5,578.98</u>
Finalise By/Date : <u>LARRY on 12/04/19</u>			

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 days (week-end)

* TP vehicle no: GBH1876 S (CHINA TAMPING)

* claim GIA search fee \$2.00

* claim loss of RENTAL.



CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Xdrive	Cust No/Name /Mr Xdrive
52 Woo Mon Chew Road	Reg No/Reg Date SLM2369M / 24/03/2017
Siglap Park	Date In/Mileage 06/03/2019/ 87798
Singapore 455128	Chassis/Package KNAHU815VH7171371 /KC17S3
Contact No Mobile: 97101945	Engine No D4FDGH117693
25/03/	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim AJR INFERNO RED / WK SATURN BLACK

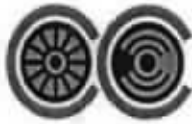
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	12/04/2019/ 09:35	TLT	884 / Lauro Songcuan	43267

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FRONT BUMPER, FRONT LH FENDER,				1100.00 ✓
E PNT98000 PAINT WORK SPRAY FRONT BUMPER, FRONT LH FENDER,				840.00 ✓
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30.00 ✓
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00 ✓
M SUNDRY APPLY ANTI COROSSION ON AFFECTED PORTIONS				60.00 ✓
M SUNDRY SUNDRIES				20.00 ✓
X COVER-FR BUMPER ✓	1.00	695.00	00.00	695.00 ✓
X EMBLEM-KIA ✓	1.00	76.00	00.00	76.00 ✓
X COVER-FR BUMPER FOG LAMP,LH ✓	1.00	130.00	00.00	130.00 ✓
X BRACKET-FR BUMPER SIDE,LH	1.00	12.00	00.00	12.00 ✓
X LAMP ASSY-HEAD,LH ✓	1.00	1558.00	00.00	1558.00 ✓
X PANEL-FENDER,LH ✓	1.00	425.00	00.00	425.00 ✓
X HOLDER-PARKING ASSIST SYSTEM N	1.00	17.00	00.00	17.00 x
X HOLDER-PARKING ASSIST SYSTEM N	1.00	17.00	00.00	17.00 x
X HOLDER-PARKING ASSIST SYSTEM N	1.00	17.00	00.00	17.00 x
X HOLDER-PARKING ASSIST SYSTEM N	1.00	17.00	00.00	17.00 x
Z TEXT TP CHINA TAIPING DOA: 19.01.2019 SURVEYOR: TAUFILH LKK 05/03/2019 5 DAYS				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	2,964.00			
Labour	2,170.00			
Standard Menu	0.00	7% GST on	5214.00	364.98
Specialist Job	0.00			
Diagnostics Job	0.00			
Sundry/Others	80.00			
Total(w/o GST)	5,214.00			
			Total Payable	5,578.98

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

INSURANCE CO. : CHINA TAIPING

Supplementary For Registration No.: SLM 2369 M

<u>Materials</u>		<u>Cost (\$)</u>
1	Holder- Parking Assist System N (KS 86581 A4 800)	17.00
2	Holder- Parking Assist System N (KS 86582 A4 800)	17.00
3	Holder- Parking Assist System N (KS 86583 A4 800)	17.00
4	Holder- Parking Assist System N (KS 86584 A4 800)	17.00
		<hr/>
		68.00
		<hr/>
		7% GST
		4.76
		<hr/>
		Total
		72.76

Thank You.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD

LARRY SONGCUAN
CUSTOMER SERVICE
TEL: 6568 4658
FAX : 6567 5258

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19001551/T1VD3N2
Date: 18/04/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCV30158418000
Claimant Vehicle No :	SLM2369M	Insured Vehicle No :	GBH1876S
Date of Loss:	19/01/2019	Nature of Claim:	TP
		Claim No:	SNM19D200414C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM2369M	Engine No:	D4FDGH117693
Make & Model:	KIA CARENS, 1.7 DCT (A)	Chassis No:	KNAHU815VH7171371
Reg. Date:	24/03/2017 (Man. Year: 2016)	Odometer:	87798 km
Colour:	Red		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/50R17	Rear Tyre Size:	215/50R17
Front Left Side:	Hablead 6 mm	Rear Left Side:	Hablead 6 mm
Front Right Side:	Hablead 6 mm	Rear Right Side:	Hablead 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,252.00	2,984.00	268.00	8.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,640.00	2,230.00	1,410.00	38.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,892.00	5,214.00	1,678.00	24.35
+ GST 7.00/7.00% (S\$)	482.44	364.98	117.46	24.35
Nett Amount (S\$)	7,374.44	5,578.98	1,795.46	24.35

INSPECTION

Date of Assignment:	23/01/2019	
Date Inspected:	05/03/2019	Inspected At: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source:	MRM-SG Version: 1.0 (Last Synchronised: 18 Apr 2019)
Parts:	143 KIA CARENS 1.7 DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLM2369M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BRACKET-FR BUMPER SIDE,LH	Not Necessary	12.00 FS	*- FS
2	1		*COVER,FR BUMPER	Deformed	695.00 FS	*695.00 FS
3	1		*EMBLEM-KIA	Necessary	76.00 FS	*76.00 FS
4	1		*COVER-FR BUMPER FOG LAMP,LH	Cut	130.00 FS	*130.00 FS
5	1		*LAMP ASSY-FRONT FOG,LH	Not Necessary	206.00 FS	*- FS
6	1		*BRACKET-FR BUMPER SIDE,LH	Necessary	12.00 FS	*12.00 FS
7	1		*LAMP ASSY-HEAD,LH	Cut	1,558.00 FS	*1,558.00 FS
8	1		*PANEL-FENDER,LH	Bent	425.00 FS	*425.00 FS
9	1		*HOLDER-PARKING ASSIST SYSTEM N (KS 86581 A4800)	Necessary	17.00 FS	*17.00 FS
10	1		*HOLDER-PARKING ASSIST SYSTEM N (KS 86582 A4800)	Necessary	17.00 FS	*17.00 FS
11	1		*HOLDER-PARKING ASSIST SYSTEM N (KS 86583 A4800)	Necessary	17.00 FS	*17.00 FS
12	1		*HOLDER-PARKING ASSIST SYSTEM N (KS 86584 A4800)	Necessary	17.00 FS	*17.00 FS
13	1		*SUNDRIES	Necessary	20.00 FS	*20.00 FS
14	1		*FRT NUMBER PLATE	Not Necessary	50.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					3,252.00	2,984.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items
There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW FRT BUMPER,FRT LH FENDER,REPAIR FRT HOOD	New	1,650.00	1,100.00
2	PAINT WORK SPRAY FRT BUMPER,FRT LH FENDER,HOOD	New	1,680.00	840.00
3	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	30.00	30.00
4	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
5	TO APPLY ANTI COROSSION	New	80.00	60.00
Gross Labour Cost (\$\$)			3,640.00	2,230.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >