

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 21 November, 2019 2:13 PM
To: Vic (LKKAUTO); Admin A
Cc: Ben Tang; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKW6102Z (OI: SNM19D200463C02/2(bt) AND SLX2901T (TP : LKK REF - CC6/CTI19001545/Ahb3) on 18.01.2019

LKK REF - CC6/CTI19001545/Ahb3)
CTPIS REF - SNM19D200463C02/2(bt)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,602.35.

We await your payment advice to enable our Ben to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 21 November, 2019 1:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKW6102Z (OI: SNM19D200463C02/2(bt) AND SLX2901T (TP : LKK REF - CC6/CTI19001545/Ahb3) on 18.01.2019

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 6 November, 2019 8:01 PM

To: claimsdept@sg.cntaiping.com

Cc: Admin A; Alfred Toh; Chong Boon Sen; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKW6102Z (OI : CTI - TBA) AND SLX2901T (TP : LKK REF - CC6/CTI19001545/Ahb3) on 18.01.2019

CTI REF - TBA

LKK REF - CC6/CTI19001545/Ahb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SKW 6102Z (OI) AND SLX 2901T (TP) ON 18/01/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured company to notify TP claim. No feedback received till date.

As such, in view of MCF and BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer XIN HUA WORKSHOP PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 11,931.30	\$ 4,952.90
Loss of Rental w/gst (\$120 x 6 days)	\$ 770.40	\$ 642.00 (\$100 x 6 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 12,709.15	\$ 5,602.35

Breakdown of days is as follows:

Recommended Days	5 days
Weekend /Downtime	1 day
TOTAL CLAIMED DAYS	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Friday, 6 September, 2019 9:57 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A; Vic (LKKAuto); Alfred Toh; 'Chong Boon Sen'

Subject: RE: Direct Settlement - Accident Involving SKW6102Z (OI : CTI - TBA) AND SLX2901T (TP : LKK REF - CC6/CTI19001545/Ahb3) on 18.01.2019

Your Ref: TBA

Our Ref: CC6/CTI19001545/Ahb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal are the following:

- Preliminary advice
- TP estimated cost of repair

We are currently preparing report for mandate approval.

Thank you.

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SLX2901R

28/3/2019

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

ACCIDENT INVOLVING SLX2901T AND SKW6102Z ON 18-Jan-2019 AT ALONG PIE (CHANGI) AT JURONG WEST AVE 2 EXIT.

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>					Amount
Repair Costs					\$ 4,952.90
Loss of Rental	\$120.00	X	6	days	\$ 770.40
Loss Of Use	\$0.00	X	6	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 5,730.75

Please look into our client claims and let us hear from you shortly.

Thank you


Kelvin Chew

Xin Hua Workshop Pte Ltd

Tel : 82925595

email : xinhuaworkshopkerry@gmail.com





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19001545/Ahb3

06 SEPTEMBER 2019

**LEE SIEW BOON ALEXIE
BLOCK 722 JURONG WEST AVENUE 5
#03-126
SINGAPORE 640722**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 6102Z AND SLX 2901T ON 18/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLX 2901T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
lbingru93@gmail.com
(Email)*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 6 September, 2019 9:40 AM
To: lbingru93@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SLX 2901T - ACCIDENT INVOLVING SKW 6102Z AND SLX 2901T ON 18/01/2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19001545/Ahb3

06 SEPTEMBER 2019

**LEE SIEW BOON ALEXIE
BLOCK 722 JURONG WEST AVENUE 5
#03-126
SINGAPORE 640722**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 6102Z AND SLX 2901T ON 18/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLX 2901T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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AUTHORIZATION FOR CAR REPAIR WORKSHOP

1. I/We, BIS Motoring Pte Ltd (claimant), owner of vehicle no. SLX2901T hereby unconditionally appoint authorize my repairer, Xin Hua Workshop Pte Ltd. to act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use and/or admin fees ("claim") for my/our vehicle no. SLX2901T that was damage pursuant to the accident which occurred at/along PIE (Changi) at Jwong West Ave 2 Exit.

2. I/We hereby authorize the workshop to proceed with the repairs of my/our damage vehicle as mentioned in the above accident and in particular appointing a surveyor and a solicitor (**M/S CHIA S ARUL LLC**) on my/our behalf to protect my/our interest. Since I/we would not be able to pay for the repairs, I/we further authorized my/our repairer to claim on all costs and expenses caused to my/our vehicle damages on the above mentioned accident. With that, my/our repairer will settle the claim in a manner that they deem fit from the 3rd party involved in the above mentioned accident. My/Our repairer is then further authorized on my/our behalf to receive payment with regards of my/our claim with payment cheque(s) being made in favour to my/our repairer / solicitor (**M/S CHIA S ARUL LLC**), from the 3rd party insurers. I/We further acknowledge that any settlement and liability my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**), may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned. I/We accept any settlement on costs and liability my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) has reached on behalf for me/us with the 3rd party insurers which are full and final.



.....
Signature of owner of vehicle no. _____

3. I/We authorize my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) to be appointed by me/us to communicate and quantify my/our claim against the negligent party and/or his insurers and settle all claims and liability on my/our behalf. I/We also undertake that I/we will attend at the office of the my/our repair workshop/solicitor (**M/S CHIA S ARUL LLC**) and to execute the Warrant To Act, Authorize to Act, Discharge Voucher and all other necessary documents which is needed to be sign by me/us and in connection with my/our claim. If I/we fail or refuse to do so thus jeopardize the claim, my/our repairer will immediately charge to me/us and that I/we will have to made payable to my/our repairer and/or solicitor's (**M/S CHIA S ARUL LLC**) costs without any conditions at all.
4. I/We understand that the law does not recognize false claims. With that, it is my/our duty to speak the truth to my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) of the accident and will not communicate with the owner and/or driver and/or the insurers of the third party relating to the accident on my claim. As thus, this will bring to jeopardize my/our claim thus resulting in repudiating my/our claim and/or affecting my/our settlement and liability. If I/we fail comply with, the repairs will reserve their rights to proceed legal action and demand all the repairs costs and all other incidental charges including of interest charges/fees as well as solicitor cost & disbursement involved from me/us. I/We understand that in the event if the insurers of the third party appointed their surveyors to examine the damage caused to my/our vehicle or after repaired/re-inspection of my vehicle, an inspection date will be given to me/us prior to an appointment being made on my/our behalf. I/we have to ensure that I'll/we'll attend the appointment on the inspection with the said vehicle at my repair's workshop. As such, if I/we fail and/or refused to turn up on the appointment of the inspection and jeopardize the claims. My/Our repairers will reserve their rights to precede legal actions against me/us to demand all the repairs costs and all other incidental charges including of interest charges/fees as well as solicitor's (**M/S CHIA S ARUL LLC**) costs & disbursements involved from me due to my/our uncooperative.
5. Further, if there is a dispute with the third party settlement and/or liability and the case will be proceed further for legal action. Mediation will conducted to resolve the matter. I/we will agree on findings by third party insurances and/or the judge's final decisions on the claims and liability given by the court and/or the third party insurance and I will give my full co-operative to attend Court if needed. I will also co-operate to obtain witness statement, police investigation result, scene photos and other documents as require by the workshop and/or solicitor (**M/S CHIA S ARUL LLC**). Should I/we disagree with the third party insurances and/or judge's final decision, I/we will agreed to discharge my/our repairers/solicitor (**M/S CHIA S ARUL LLC**) from this cause and agreed made all payment to my/our repairer/solicitor (**M/S CHIA S ARUL LLC**) on the repair costs, all other incidental charges and legal costs involved within (7) seven working days of the notice given by my/our repairer/solicitor (**M/S CHIA S ARUL LLC**) and proceed with legal action on my/our own accord.



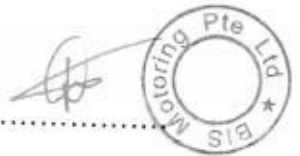
Signature of owner of vehicle no. _____

7. I/We hereby declare that I/we will always remain and be liable to my repairer and/or solicitor (**M/S CHIA S ARUL LLC**) for the cost of repair to my/our said vehicle and other incidental expenses. In the event that my/our claim are unsuccessful / repudiate / dismissed due to any willful misrepresentation or withholding of material facts as well as failure to execute the discharge vouchers and all necessary on request, I/we hereby undertake to reimburse my/our repairer/solicitor (**M/S CHIA S ARUL LLC**) the full repair costs, rental fees, surveyor fees, legal fees and all disbursements and my repair/solicitor (**M/S CHIA S ARUL LLC**) are entitled to terminate/discharge our engagement.

I/We have read all of the above terms and understand the procedure for my claim against the third party.

Dated this 22 day of 01 (month) 20 19 (year)

Name of owner of vehicle:
NRIC No.:
Address:
Vehicle No.:



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN305224180Z
Claimant : BIS MOTORING PTE LTD

Claim No : SNM19D200463C02/2 (bt)

Amount : S\$5,600.00
SINGAPORE DOLLARS FIVE THOUSAND SIX HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLX 2901T
Insured Vehicle No. : SKW 6102Z

Date of Loss : 18/01/2019
Place of Accident : PIE TOWARDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE SIEW BOON ALEXIE
Driver Name : LEE BING RU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


(1) Global Sum (all in) S\$ 5,600.00

=====

TOTAL S\$ 5,600.00

=====

Claimant Name : Bis Motoring Pte Ltd NRIC No : 201735055D

Signature :  Date : 2/12/2019



"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Xin Hua Workshop Pte Ltd
23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933
Tel : 6844-1985 Fax : 6844-5185
Business Reg No. 201838521G

Proformal Invoice

Bill To

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Invoice Date : 20-Mar-19
Invoice No : P19-0007
Vehicle No. : SLX2901T
Accident Date : 18-Jan-19

Item No	Description	Quantity	Unit Price	Amount
1	Repair as per surveyor recommend repair cost.	1		\$4,952.90
Remarks			Sub Total	\$4,952.90
			Amount Due	\$4,952.90

for Xin Hua Workshop Pte Ltd


AUTHORISED SIGNATURE





AlpineCarRental

XIN HUA WORKSHOP PTE LTD
BLK 23 KAKI BUKIT AVE 4
#04-01
SINGAPORE 415933
ATTN: AH HUA

TAX INVOICE

GST Reg no.: M2-0094320-1
Co. Reg no.: 199003483E

INVOICE NO: REN-19IR00631R

21-Jan-19

DATE :

DESCRIPTION		AMOUNT
SLR28235		
CAR NO. :		
<u>RENTAL PERIOD:</u> 21/01/2019 - 26/01/2019		
* RENTAL DAILY	\$120.00 * 6 DAYS	\$720.00
* GST 7%		\$50.40
E. & O. E.		
TOTAL:		\$770.40

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.
- PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

ALPINE CAR RENTAL PTE LTD

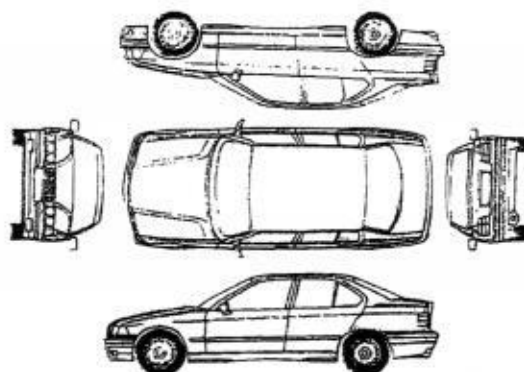
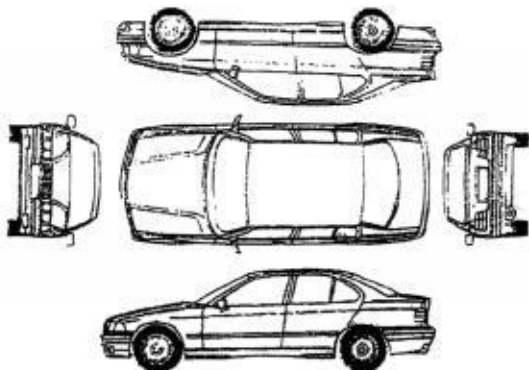
This Invoice is computer generated.
No signature is required.

Check Out / Check In List (HA No: _____)

CAR NO: _____ MAKE / MODEL: _____ AT/MT _____

1. ITEMS FITTED / PLACED ON THE CAR

O		I		O		I
<input type="checkbox"/>	RADIO / CASSETTE / CD PLAYER	<input type="checkbox"/>		<input type="checkbox"/>	RADIO REMOTE CONTROL (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	CIGARETTE LIGHTER	<input type="checkbox"/>		<input type="checkbox"/>	RADIO SPEAKERS (4 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	SPARE TYRE (1 PC)	<input type="checkbox"/>		<input type="checkbox"/>	SPARE TOOLS / JACK	<input type="checkbox"/>
<input type="checkbox"/>	FRONT SEAT BELTS (2 PCS)	<input type="checkbox"/>		<input type="checkbox"/>	REAR SEAT BELTS (3 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FLOOR MATS (4/5/6 PCS)	<input type="checkbox"/>		<input type="checkbox"/>	BOARD COVER (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT / CENTRE ROOF LIGHT	<input type="checkbox"/>		<input type="checkbox"/>	CAR / RADIO MANUALS	<input type="checkbox"/>
<input type="checkbox"/>	SPEAKER BOARD (1 PC) HATCHBACKCAR	<input type="checkbox"/>		<input type="checkbox"/>	REAR VIEW MIRROR (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	SIDE VIEW MIRRORS (2 PCS)	<input type="checkbox"/>		<input type="checkbox"/>	FRONT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	REAR WIPER (1 PC)	<input type="checkbox"/>		<input type="checkbox"/>	HEADLIGHT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	TYRES (4 PCS)	<input type="checkbox"/>		<input type="checkbox"/>	HUB CARS (4 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	PETROL COVER (1 PC)	<input type="checkbox"/>		<input type="checkbox"/>	FRONT / REAR NUMBER PLATES (2 PCS)	<input type="checkbox"/>



PETROL OUT :

E	$\frac{1}{8}$	$\frac{1}{4}$	$\frac{3}{8}$	$\frac{1}{2}$	$\frac{5}{8}$	$\frac{3}{4}$	$\frac{7}{8}$	F
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KM'OUT : 112.82

PETROL IN :

E	$\frac{1}{8}$	$\frac{1}{4}$	$\frac{3}{8}$	$\frac{1}{2}$	$\frac{5}{8}$	$\frac{3}{4}$	$\frac{7}{8}$	F
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KMIN : 125617

REMARKS : _____

CHECKED OUT BY: _____

CHECKED IN BY : alr 1440

DATE / TIME : 24/01/2017 5:45 PM/AM

DATE / TIME : 26 / 01 / 2014 PM/AM

HIRER'S SIGNATURE _____

HIRER'S SIGNATURE

NAME: [REDACTED]

NAME:

MOBILE:

MOBILE:

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jan 2019 / 11:42:55

Receipt Date/Time : 19 Jan 2019 / 11:42:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190119-000658

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Result of Insurance Enquiry - SKW6102Z

As at 18 Jan 2019/17:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SKW6102Z

Enquiry Fee

20190119114010656502

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20190119114039658 Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.