Est Repairs: days Res.: Yes or No Lum Sum: 3 Val.: Yes or No.

CA / REV / REP. / 24 HRS

Date:

Vehicle: tN / OUT Person Contacted:

Survey held at Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction DO ALG 28072017 @15:53 - Reauthorise Vepair by Victor Koh. oti@5 lbpm: email to poremium authorise repair \$600)excess Submit preli report to TP claim and withdraw OD claim owner converted

Date/Time, File Pass to? Date/Time, File Return to?		Part Pric	es Check:	Survey Fee:	Date:
1) 2012 Typist	2)	IN	OUT	Basic & Add.	200
3)	4)			S+RS,SI	
5)	6)			Photos	
Preli. Report				Others	10
Final Report				TOTAL	210

# Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Friday, 25 January 2019 5:16 PM

To:

'Claims'

Cc:

SUR

Subject:

SGG 3300U / OD / AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGG 3300U (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

## View Received Message

This mail is associated with :

### \*SGG3300U (0452717014SG)

OD Jan 19 2019 2:20PM [TAN WEI MING] Premium Automobiles Pte Ltd

Reply All Mark as Unread Print Message Delete Message Forward AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 25/01/2019 15:53 PM. From

Alert - Adj Mandate Approved (S\$13308.00) - SGG3300U - Claim Handler: Loo, Tong Shing Subject Approved:13308.00:Re-inspection to be done for damage check and supplementary items / labour,

DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAuto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Saturday, 16 February 2019 11:49 AM

To:

Denise Tay (LKKAuto)

Cc:

SUR; claims@premiumauto.com.sg

Subject:

RE: SGG 3300U / OD / AIG

Attachments:

SAS2553418.PDF

Dear Denise,

Kindly be inform, owner decided convert claim to TP claim and withdraw OD claim.

Attached GIA report for your kind reference and we will process close off OD claim.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

The all-new Audi O2

#untaggable

Discover orders

http://www.audi.com.sg/sea/brand/sg/audi\_promotions/promotions/car\_promotions/new-audi-q2-2017.html

#### **Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify as immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Friday, 25 January, 2019 5:16 PM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com> Subject: SGG 3300U / OD / AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGG 3300U (Excess \$600/-).

#### Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date: 24 Jan 2019

## Preliminary Advice

Vehicle No

: SGG3300U

Accident Date

: 19/01/2019

Make

: 2100484062-02

: AUDI A4

Policy No.

Assignment Date

: 23/01/2019

Excess

: \$\$0.00

Date of Inspection

: 23/01/2019

Est. Duration of Repair

: 4.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,424.00
Revised Amount	:S\$	13,308.00
Check Items (Estimated)	:S\$	1,568.00
Total	:S\$	14,876.00

Lump Sum Repair :S\$

### **Total Loss Consideration**

New for Old	Value	:S\$

Pre-Accident Value :S\$ 103,000.00 COE / PARF Rebate :S\$ 63,931.00

Salvage Value :S\$

Margin for Repair :S\$ 39,069.00

### Remarks

(X)	The vehicle is repairable at our	adjusted amount.	We have also	confirmed exc	cess and policy	coverage.	Kindly
	let us have your authorisation.						

( ) T	ne vehicle	is uneconomical to	be repaired.	you are advised	to invite	tender	for t	he wrec	ĸ.
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) Other comments:

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

/ehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	33251
/ehicle Details	
/ehicle No.:	SGG3300U
/ehicle to be Exported:	No
ntended Deregistration Date:	24 Jan 2019
/ehicle Make:	AUDI
/ehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CVN017922
Chassis No.:	WAUZZZF49HA030600
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,161.00
Original Registration Date:	28 Sep 2016
First Registration Date:	28 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$27,026.00
ntended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2026
PARF Rebate Amount:	\$20,269.00
ntended COE Rebate Details	
COE Expiry Date:	27 Sep 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$56,889.00
COE Rebate Amount:	\$43,662.00
Total Rebate Amount:	\$63,931.00

The information contained herein is correct as at 24 Jan 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as fruthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available.

	ACCIDENT STATEMENT
Date Of Report	21/01/2019 17:18
Date Of Accident	19/01/2019 14:20
Exact Location Of Accident	8 AMBER ROAD S(439853) B1 CARPARK LOT 27
Country/State of Loss	SINGAPORE
D	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SGG3300U
Insured/Policyholder	
Name Of Registered Owner	TAN WEI MING
NRIC No	S8603325I
Email Address	TWM3300L@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91119480
Alternative Phone No	HOME-69256036
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100484062-02
Cover Note Number	
Driver	
Name of Driver	TAN WEI MING
NRIC No	S8603325I

NRIC No S86033251 Date Of Birth 08/02/1986 Occupation INDOOR Date Of Driving Pass 19/05/2004

**Driving Experience** 14 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91119480

Fax Number

Contact Number HOME-69256036

EMail Address TWM3300L@HOTMAIL.COM

8 AMBER ROAD Address

#08-03

Postcode 439853

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE

CLEAR Weather Conditions

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

ACCIDENT HAPPENED IN B1 CARPARK OF MY HOME RESIDENCE. I WAS HOME BETWEEN 1PM - 4PM AND WAS UNAWARE OF ACCIDENT TILL I WANTED TO GO OUT AND SAW MY CAR WAS DAMAGED ON THE FRONT RIGHT SIDE. THERE WAS DAMAGE TO FRONT BUMPER, FRONT FENDER AND NOTED THAT MY CAR WAS PUSHED TO THE LEFT. WAS ALSO NOTED THAT THE FRONT WHEELS WERE TILTED AND STEERING WHEEL WAS TURNED LEFT (I LET IT STRAIGHT AS ALWAYS AFTER I PARKED EVERY TIME). OTHER PARTY LEFT CONTACT AND I CALLED HIM. HE APOLOGISED FOR TURNING TOO EARLY AND BANGING MY CAR, ADVISED ME TO REPORT INSURANCE, HE DID NOT INFORM MY SECURITY. NOTED CAR WAS VEERING TO THE RIGHT IN A STRAIGHT LINE WITH A TILTED LIGHT BEAM ON RIGHT LIGHT AND SOME NOISES FROM SUSPENSION OR STEERING.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBG8890J

Vehicle Make/Model/Colour

TOYOTA VAN / GREEN

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

MUHAMMAD AMIRUL ADLI BIN KHIRULSALEH

NRIC/Passport Number

S9434930C

Contact Number

97547422

Address

BLK 842 WOODLANDS ST 82

#04-53

Postcode Insurance Company Name Nature Of Damage No. Of Passenger (Including Driver) 730842 NTUC INCOME INSURANCE CO-OPERATIVE LTD

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report garrectly the details of the accident to specified the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material. facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (FDPA)

I uniterstand, acknowledge, agree and consent that:

- (a) My insures, my workshop and the General Insurance Association of Singapore (1684") may/are permitted to collect, use, disclose and/or process my personal data/personal information set but in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me-
  - (by administering my claims (including the mailing of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) samplying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents/including their lawyers/law firm), which may be sited outside of Singapore, for one or more of the above Purposes.
- [ft] my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

th requirements under any regulations, faces or court orders.

Followholder's Signature

Date & Time . 7

Driver's Signature

(If driver is not the poly

Date & Time:

Reporting Contre Personnel's Signature

Gay Friend Name

NRIC/FIN No.: GREYOUTY



# CERTIFICATE OF INSURANCE

### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder Period of Insurance

: TAN WEI MING (CHEN WEIMING) : 28 Sep 2018 To 27 Sep 2019

Engine No.

: CVN017922

Chassis No.

: WAUZZZF49HA030600

Vehicle No.

: SGG3300U

Policy No.

Issued Date

: 2100484062-02

Endorsement No.

: 28 Aug 2018

#### ABOUT THE COVER

Driver Restriction

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\* :

b) Any other portion who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if ha/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") If You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fulfion, driving fent, racing, pace-making, reliability this or speed-lesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade

Loss of Use 1800cc - 2000cc Optional

Limitations randered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act. 1987 (Mullaysia), are not to be included under these headings

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TAN WEI MING (CHEN WEIMING) - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add; 55 Utu Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AJG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6336 6200. Alternatively, you may refer to AJG website www.aig.com.sg or AJG SG Mobile App. Simply search and download "AJG SG" from ITunes or Google Play.

### **IMPORTANT NOTES**

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of insurance misters is issued in accordance in the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Trind Party Risks) Rules, 1959 (Malaysia) nce with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of y

0504125217

PREMIUM LEASING - EF

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AiG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

AIG Asia Facilic Historiance Pte 11d

#### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident.
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medicai Referral Assistance

#### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(les).
   Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whit/Summons/Correspondences from third partyries) to AIG immediately.

#### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or suthorised repairers within 24 hours or the next working day of the accident.

#### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

#### LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

#### Steps to activate Loss of Use Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
- 7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess sability for the Rental Car, Collision Damage Wainer, etc).

#### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$86033251





TAN WEI MING (CHEN WEIMING)

Ross CHINESE Date of birth

08-02-1986

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

NP 428A

MIC = \$86033251

5610339

09-06-2016

8 AMBER ROAD #08-03 SINGAPORE 438853 NRIC No: \$86033251

Date: 28/10/2017

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

### Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1

Contact No : 6366 2323

Fax No : 6841 1183

Reference : PA/OD/0098/2019/GW

Date : 22-jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : GBG 8890 J

NTUC Income Insurance Co - Claims Department

73 Bras Basah Road #05-01 NTUC Trade Union House Singapore 189556

Attn: Motor Claims Dept Tel: Fax 6338 1504

Owner's Name : Dr. Tan Wei Ming

Address : 8 Amber Road

#08-03

Singapore 439853
Telephone : HP +65 91119480

Type of Claim : Third Party Claims OD Claims

 Policy No.
 : 2100484062-02

 Vehicle No
 : SGG 3300 U

 Model Code
 : A4 Sedan 1.4 TFSI

Model / Year : Sep-16
Engine No : CVN 017922

Chassis No : WAUZZZF49HA030600

Mileage :

Date In : Liability : Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 19-Jan-19

Place of Accident : 8 Amber Road S(439853) B1 Carpark Lot 27

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

# Estimated Labour Charges for Accident Vehicle. SGG 3300 U

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.	S/N	s	360.00	
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$	2,100,00	1259
3	To respray front bumper and rhs front fender.		\$	1,500.00	1100
4	To renew rhs front rim and carry out wheel alignment. To inspect rhs front suspension for futher damages.	S/N	s	280.00	W.
5	To carry out diagnostic checks.	S/N	S	192.00	K!
	TOTAL LABOUR CHARGES	:	\$	4,432.00	•

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No. SGG 3300 U

276500	anner con		Damaged Parts & Price	
/N	Parts Description		S/Nett	Remark
1	FRONTBUMPER Deld	s	1,946.00	
2	FRONT BUMPER FIXING PARTS M	s	258.00 +	
3	FRONT BUMPER SECURING STRIP ALL	2 5	64.00 *	
4	FRONT BUMPER CLOSING ELEMENT	5	191.00	
5	FRONT BUMPER AIR GUIDE -LH	\$	56.00-	
6	FRONT BUMPER AIR GUIDE GRILLE-LH /4 ~	5	333.00 4	
7	FRONT BUMPER GUIDE SECTION-LH 2 d	s	33.00	
8	FOAM FILLER PIECE # ?	S	113.00	
9	FRONT BUMPER CARRIER 7	s	733.00 7	
10	FRONT FENDER-RH Ruled	5	700.00	
11	FRONT FENDER ATTACHMENT PARTS-RH ~~	S	48.00	
12	FRONT FENDER CLOSING ELEMENT-RH	5	45.00	
13	FRONT FENDER BRACKET-RH	5	32.00 🐇	
14	FRONT FENDER DEFORMATION ELEMENT-RH	5	45.00	
15	FRONT FENDER BRACE-RH	5	107.00	
16	FRONT WHEEL HOUSING LINER-RH	5	220.00	
17	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH	\$	82.00 7	
18	FRONT WHEEL SPOILER-RH ALL -	5	66.00	
19	FRONT FENDER LEDGE-RH	5	33.00	
20	FRONT STONE CHIP GUARD-RH	5	46.00	
	SUB - TOTAL SPARE PARTS CHARGES	\$	5,151.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

# Material List for Accident Vehicle Regn No. SGG 3300 U

					Damaged	Parts 8	k Prices
S/N	Parts Description				S/Nett		Remark
21	FRONT FENDER LEDGE COVER	R-RH	2 ce	s	28.00	-	
22	FRONT FENDER LEDGE TOP C	OVER-RH		s	21.00	-	
23	LED HEALDLIGHT -RH	ht		\$	7,087.00	-	
24	RUBBER VALVE	me -	- 4	\$	13.00	4	
25	LED HEADLIGHT LIFT CYLIND			- 5	192.00	A.	
26	FRONT RIM-RH	( )	jis		TBC	4	
27	SUNDRIES	7		\$	500.00	?	
	TOTAL SPARE PARTS CHARGES		\$	\$	12,992.00		
	TOTAL LABOUR CHARGES			\$	4,432.00		
	GRAND TOTAL			\$	17,424.00		
					Section Construction Construction	=	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

**Authorised Date** 

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey before latter spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Dated

rel Anthonsed, O4 Dys

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBI	FOLDER TRAC	KING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	8	Adj Submitt	ted Ins Au	th'ed	Status	
Main	24 Jan 2019 10:54		23 Jan 2019 16:55 Edit Adj Rpt	The second of	308.00 stimates	\$\$13,308. View Rpt	00		Pending for Surve Report Cancel Case	
	Main	Refe	rrence	C	laim Detail	• ][	Docu	ments	٦.	Show All
CLAIM SU	BFOLDER DE	TAILS				[Create	ed by insure	1		
Insured	TAN WEI P	ING, 1D: 586033	251, Tel: +6591	119480,	Email: TWM	3300L@HO1	MAIL.COM			
Vehicle Reg No.:	SGG3300	)U			Date of Los		019 14:00 - :: oths and 22 Da		A Reg Date (	Man Yr)]
Claim Type	OD / 045	2717014SG			Policy/Cove Note No.:	210048	4062-02 (Com	prehensive)		
					Excess:	5\$600.0	00			
Repairer:	Premium /	lutomobiles Pte L	td (UBI) 55 Ubi Ri	pad 1, 408	1699 Ubi - T	el: 6768982	8/9827/9911			
Handling Insurer:	AIG Asia P	acific Insurance	Pte. Ltd. (SG) - Te	el: 65-641	9-3000 [	Handled by I	Loo, Tong Shi	ing] TongSh	ing Leo∰aig	.com
Adjuster:	LKK Auto	Consultants Pte L	td (HQ) - Tel: 625	6-3561	[Handled b	ADRIAN L	.ING] [Fin	al Rpt du	e 01/02/2	019]
Driver/Cust dian:	TAN WEI M	ING (32 / Male),	NRIC: S86033251,	Tel: +65	91119480			00		
ASSOCIAT	ED MAIL REC	EIVED						View All	Compos	e Case Mail
	/25/01/20101-	Alert - Adj Manda	te Approved (5\$				Handler: Loc	o, Tong		
		56633000 / 00								
• AIG_SG			//////////////////////////////////////			View All	Search Task	s Create	New Task	Complete

## Claim Documents

\*SGG3300U (0452717014SG)
OD
Jan 19 2019 2:20PM
[TAN WEI MING]
Premium Automobiles Pte Ltd

Ass	essment Reports		1 per	page V	<b>V</b>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1000	Thumbnail	-
1	24/01/19 10:58	Adjuster Immediate Advice	0	Load HTM	-
		Total Power Communication Comm			
Pho	tos/Images		3 per	page 🔍	~
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	-
1	24/01/19 11:04	General View	0	Load JPG	V
2	24/01/19 11:04	Chassis Number	0	Load JPG	V
3	24/01/19 11:04	General View	0	Load JPG	3
4	24/01/19 11:04	General View	0	Load JPG	1
5	24/01/19 11:04	General View	0	Load JPG	V
6	24/01/19 11:04	General View	0	Load JPG	W
7	24/01/19 11:04	General View	0	Load JPG	V
8	24/01/19 11:04	General View	0	Load JPG	V
9	24/01/19 11:04	General View	0	Load JPG	V
10	24/01/19 11:04	General View	0	Load JPG	V
11	24/01/19 11:04	General View	0	Load JPG	~
12	24/01/19 11:04	General View	0	Load JPG	V
13	24/01/19 11:04	General View	0	Load JPG	V
14	24/01/19 11:04	General View	0	Load 3PG	4
Doc	umentation		1 per	page V	₩
Na	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	24/01/19 11:03	Singapore Accident Statement	0	Load PDF	
2	24/01/19 11:03	Certificate of Insurance	0	Load PDF	
3	24/01/19 11:03	Driver's Driving License	0	Load PDF	
4.	24/01/19 11:03	ESTIMATE	0	Load PDF	
5	20/02/19 11:03	AMENDED GIA REPORT	0	Load PDF	

# **Linked Accident Report Documents**

			View View in Bro	wser Y
Ass	essment Reports		1 per page	
No:	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbra	il Print
1	21/01/19 17:48	Accident Statement	■ Load HT	4
2.	22/01/19 21:00	Addendum Sheet	£oad JPC	<b>∀</b>
3	22/01/19 21:01	Accident Statement Addm. #1	E Load HT?	1
4	16/02/19 11:46	Addendum Sheet	Load JPC	
5	16/02/19 11:47	Accident Statement Addm. #2	■ Load HT1	4
Pho	tos/Images		3 per page	
Na	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbna	il Print
1	21/01/19 17:35	Accident Photo	■ Load JPC	· 2

Page 2 of 2

Ass	essment Reports		1 per p	page V	V
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2	21/01/19 17:35	Accident Photo	0	Load JPG	V
3	21/01/19 17:35	Accident Photo	0	Load JPG	V
4	21/01/19 17:35	Accident Photo	0	Load JPG	Z
5	21/01/19 17:35	Accident Photo	0	Load JPG	<b>V</b>
6	21/01/19 17:35	Accident Photo	0	Load JPG	Z
7	21/01/19 17:35	Accident Photo	0	Load JPG	V
8	21/01/19 17:35	Accident Photo	0	Load JPG	1
9	21/01/19 17:35	Accident Photo	0	Load JPG	V
10	21/01/19 17:35	Accident Photo	0	Load JPG	2
11	21/01/19 17:35	Accident Photo	0	Load JPG	Z)
Doc	umentation		1 per	page 🔻	V
No.	Finalized On	Premium Automobiles Pte Ltd (UB1)		Thumbnail	Print
1	21/01/19 17:30	Sketch Plan	0	Load JPG	2
2.	21/01/19 17:30	Sketch Plan #2	0	Load JPG	V

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			Y
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg. No. 199807 1988)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG19001543/ATD3E2

Date:

21/02/2019

Claim No:

REFERENCE

Insured/Claimant:

TAN WEI MING

Policy No:

2100484062-02

Date of Loss: 19/01/2019 Nature of Claim:

OD

0452717014SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGG3300U

Make & Model:

AUDI A4, 1.4 (A)

Engine No:

CVN017922

43023 km

Reg. Date: Colour

28/09/2016 (Man. Year. 2016)

Chassis No: Odometer:

WAUZZZF49HA030600

Engine Capacity:

White

1395 cc

Market Value/New Car Price: S\$103,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

225/50 R17

Rear Tyre Size:

225/50 R17

Front Tyre Size: Front Left Side:

Michelin 6 mm

Rear Left Side: Rear Right Side:

No

Michelin 6 mm Michelin 6 mm

Front Right Side: Michelin 6 mm The above values represent the remaining tyre treads depth

	Repairer's	Adjuster's	Difference	Diff %
	12,992.00	10,126.00	2,866.00	22.06
	0.00	0.00	0.00	
	4,432.00	3,182.00	1,250.00	28.20
	0.00	0.00	0.00	
	0.00	0.00	0.00	
Gross Total (S\$)	17,424.00	13,308.00	4,116.00	23.62
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	16,824.00	12,708.00	4,116.00	24,47
T 7.00/7.00% (S\$)	1,177.68	889.56	288.12	24.47
Nett Amount (S\$)	18,001.68	13,597.56	4,404.12	24.47
	- Excess (S\$) (S\$) T 7.00/7.00% (S\$)	12,992.00 0.00 4,432.00 0.00 0.00 0.00  Gross Total (S\$) 17,424.00 - Excess (S\$) 600.00 (S\$) 16,824.00 17.00/7.00% (S\$) 1,177.68	12,992.00 10,126.00 0.00 0.00 4,432.00 3,182.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	12,992.00 10,126.00 2,866.00 0.00 0.00 4,432.00 3,182.00 1,250.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0

INSPECTION

Date of Assignment:

23/01/2019

Date Inspected:

23/01/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING Manager: DENISE TAY KWEE CHENG NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS \$\$1,568.00 NETT) Adjuster Report Page 4 of 5

# REPAIR DETAILS

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,946.00FS	*1,946.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*-FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*-FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	191.00 FS	*-FS
5	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	56.00 FS	*-FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	333.00 FS	*-FS
7	1		*FRONT BUMPER GUIDE SECTION - LH	Damaged	33.00 FS	*33.00 FS
8	1		*FOAM FILLER PIECE	* Check	113.00 FS	*-FS
9	1		*FRONT BUMPER CARRIER	* Check	733.00 FS	*-FS
10	1		*FRONT FENDER - RH	Dented	700.00 FS	*700.00FS
11	1		*FRONT FENDER ATTACHMENT PARTS - RH	Not Necessary	48.00 FS	*-FS
12	1		*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	45.00 FS	*-FS
13	1		*FRONT FENDER BRACKET - RH	Not Necessary	32.00 FS	*-FS
14	1		*FRONT FENDER DEFORMATION ELEMENT - RH	Necessary	45.00 FS	*45.00 FS
15	1		*FRONT FENDER BRACE - RH	* Check	107.00 FS	*-FS
16	1		*FRONT WHEEL HOUSING LINER - RH	Deformed	220.00 FS	*220.00 FS
17	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - RH	* Check	82.00 FS	*-FS
18	1		*FRONT WHEEL SPOILER - RH	Not Necessary	66.00 FS	*-FS
19	1		*FRONT FENDER LEDGE - RH	* Check	33.00 FS	*-FS
20	1		*FRONT STONE CHIP GUARD - RH	Necessary	46.00 FS	*46.00 FS
21	1		*FRONT FENDER LEDGE COVER - RH	Necessary	28.00 FS	*28.00 FS
22	1		*FRONT FENDER LEDGE TOP COVER - RH	Necessary	21.00 FS	*21.00 FS
23	1		*LED HEADLIGHT - RH	Cut	7,087.00 FS	*7,087.00 FS
24	4		*RUBBER VALVE	Not Necessary	13.00 FS	*-FS
25	1		*LED HEADLIGHT LIFT CYLINDER FOR WASHER SYSTEM - RH	Not Necessary	192.00 FS	*-FS
26	1		*FRONT RIM - RH (NPA)	Repair	0.00 FS	*-FS
27	1		*SUNDRIES	* Check	500.00 FS	*-FS
F≡Fri	nchise	part. S=5	TAILY VIII	Total Parts (S\$)	12 992 00	10,126.00
				Dian , anto (04)	12,002.00	10,120,00

Report was unsubmitted during this print-out.

Adjuster Report Page 5 of 5

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT. TO INSPECT RHS FRONT SUSPENSION FOR FUTHER DAMAGES	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gross Labou	ir Cost (S\$)	4,432.00	3,182.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >