

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 4 July, 2019 8:23 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019 [External Confidential]

Dear Gerald,

We refer to the below mandate.

Please be informed that we had settled the matter with TP repairer on a global sum basis on **\$11,200.00 (all in)**.

We will now close the matter and will submit all relevant documents to your good office for payment processing.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Wednesday, 3 July, 2019 2:33 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

You can try offering a global sum of \$11,000.00 to \$11,300.00.

Best Regards
Gerald Poh

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 July, 2019 2:33 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

You can try offering a global sum of \$11,000.00 to \$11,300.00.

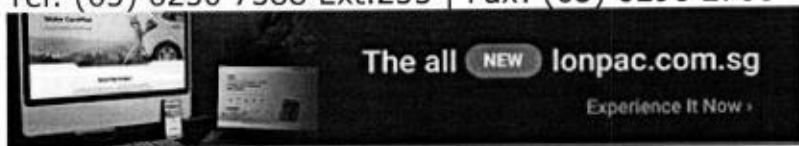
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 2 July, 2019 1:25 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019

Your Ref: 18/19/19/VP05/021351

Our Ref: CC3/LPC19001533/K1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJW 5372D(OI) AND SHC 6762J (TP) ON 21/01/2019

We refer to the subject matter and to the assignment dated 24th January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle crossed the junction with a stop line when collided to TP travelling on the main road. A copy of TP video footage is attached for your reference.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,324.95	\$ 10,272.00
Loss of Rental (\$100.37 x 11 days)	\$ 1,104.07	\$ 1,104.07
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 15,431.02	\$ 11,378.07

Breakdown of days is as follows:

Our surveyor's recommended days to repair	10 days
Downtime/Weekends	1 day
TOTAL	11 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 29 January, 2019 12:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

Our Ref :18/19/19/VP05/021351

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 29 January, 2019 10:46 AM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; ONG LI LI; ericwoo; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Thursday, 24 January, 2019 2:11 PM

To: 'MT_Claim_SG' <mt_claim@lonpac.com>

Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'LLONG@LONPAC.COM' <LLONG@LONPAC.COM>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 6762J at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To: Vic

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6762J/GS

WITHOUT PREJUDICE

11th March 2019

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Dear Sir/Madam

ACCIDENT INVOLVING SHC6762J & SJW5372D ALONG BUKIT MERAH CENTRAL NEARBY CARPARK EXIT BLK 119 ON 21.01.19

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6762J, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJW5372D at the material time of the accident with the driver of our client's vehicle, Mr Tan Hui Hock

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJW5372D, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 10,272.00 (Incl. GST)
(2) Loss of Rental - 11Days @\$100.37per day	\$ 1,104.07
(3) GIA Search Fee	\$ 2.00
	<u>\$ 11,378.07</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6762J
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

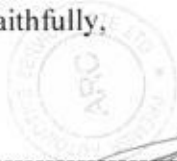
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6762J/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

AUTHORISATION TO ACT

I/We, **PREMIER TAXIS PTE LTD** ("the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6762J** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 6762J** that was damaged pursuant to the accident which occurred on **21/01/2019** (date) along **BUKIT MERAH CENTRAL** (location) involving vehicle no/s **SJW 5372D** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of July (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

CLAIM NO : 18/19/19/VP05/021351
DATE : 03 JULY 2019

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SJW 5372D the sum of Singapore Dollars Eleven Thousand Two Hundred Only (\$11,200.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHC 6762J on 21 JANUARY 2019 along BUKIT MERAH CENTRAL.

I /We hereby agree to indemnify and keep indemnify (**ZUO TAO / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

PREMIER TAXIS PTE LTD
.....
Name of vehicle owner/Date



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 21-Feb-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6762 J			\$ 9,600.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 9,600.00
GST @ 7%				\$ 672.00
GRAND TOTAL				\$ 10,272.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



31 January 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Hui Hock of NRIC Number S2504798B is a registered driver of SHC6762J. Tan Hui Hock is paying daily rental rate of \$100.37 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a horizontal line.

Kellie Poh
Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>TAN HUI HOCK</u>	
NRIC S <u>2504798B</u>	HANDPHONE <u>96156188</u>
TAXI REGN NO. S H <u>C6762J</u>	MAKE / MODEL <u>KIA</u>
DATE IN <u>2001/1/9</u> TIME IN <u>1:17 PM</u>	DATE OUT <u>2001/1/9</u> TIME OUT <u>1:20 PM</u>
KILOMETRES IN <u>628642</u> FUEL IN <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	KILOMETRES OUT <u> </u> FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Tan Hui Hock

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

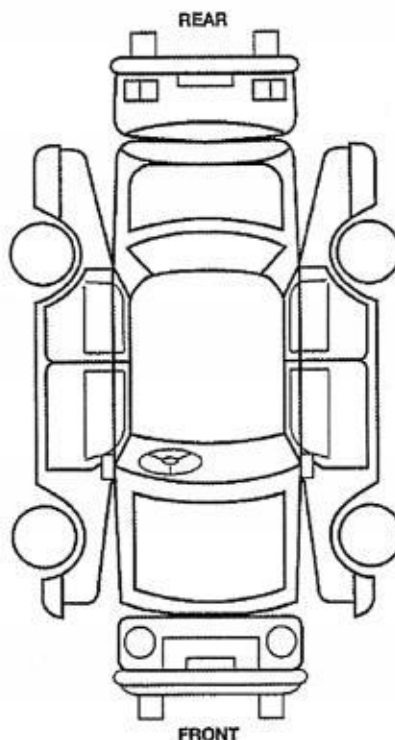
Tan Hui Hock X

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <u>2001/1/9 1:55:0</u> <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<u>TTW</u>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-012356

Date of Request: 22/01/2019

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/01/2019
Enquiry By GOH WEE DEK
TP Vehicle No. SJW5372D
Accident Date 21/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJW5372D	Lonpac Insurance Bhd	30/03/2018-29/03/2019	+65 62507388

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-012356

Date of Request: 22/01/2019

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/01/2019
Enquiry By GOH WEE DEK
TP Vehicle No. SJW5372D
Accident Date 21/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque