

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 4 July, 2019 8:23 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019 [External Confidential]

Dear Gerald,

We refer to the below mandate.

Please be informed that we had settled the matter with TP repairer on a global sum basis on **\$11,200.00 (all in)**.

We will now close the matter and will submit all relevant documents to your good office for payment processing.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
**Sent:** Wednesday, 3 July, 2019 2:33 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019 [External Confidential]

## **Lonpac External - Confidential**

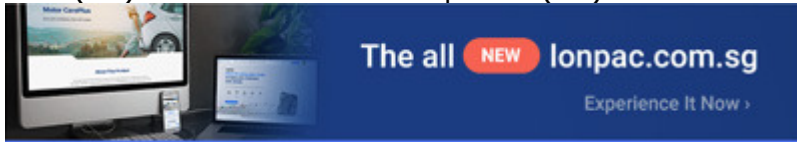
Dear Vic,

Kindly proceed as proposed.

You can try offering a global sum of \$11,000.00 to \$11,300.00.

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 2 July, 2019 1:25 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - 18/19/19/VP05/021351) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ha3) on 21/01/2019

**Your Ref:** 18/19/19/VP05/021351

**Our Ref:** CC3/LPC19001533/K1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJW 5372D(OI) AND SHC 6762J (TP) ON 21/01/2019

We refer to the subject matter and to the assignment dated 24<sup>th</sup> January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle crossed the junction with a stop line when collided to TP travelling on the main road. A copy of TP video footage is attached for your reference.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,324.95	\$ 10,272.00
Loss of Rental (\$100.37 x 11 days)	\$ 1,104.07	\$ 1,104.07
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 15,431.02</b>	<b>\$ 11,378.07</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	10 days
Downtime/Weekends	1 day
<b>TOTAL</b>	<b>11 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 29 January, 2019 12:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

Our Ref :18/19/19/VP05/021351

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

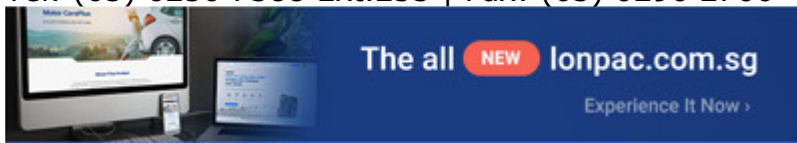
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 29 January, 2019 10:46 AM

**To:** MT\_Claim\_SG

**Cc:** GERALD POH WEE BIN; ONG LI LI; ericwoo; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 24 January, 2019 2:11 PM

**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'LLONG@LONPAC.COM' <[LLONG@LONPAC.COM](mailto:LLONG@LONPAC.COM)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJW5372D (OI : LPC - TBA) AND SHC6762J (TP : LKK REF - CC3/LPC19001533/K1ea3) on 21/01/2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 6762J at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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