

Vic (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 30 July, 2019 3:44 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Claim No 0086967403SG LKK REF CC3/AIG19001528/Khb3 EZ 3996K 19.01.19

Dear Vic,

Please proceed with settlement at 50% liability.

Thank you.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, July 29, 2019 3:30 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: SID 13292473 Claim No 0086967403SG LKK REF CC3/AIG19001528/Khb3 EZ 3996K 19.01.19

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Dear Saliha,

We refer to the below email.

We noted that Insured also disputed on the Injury Claim. As such, we called and spoke to the Insured Mr Tan where he informed us that he received a letter from AIG stating that AIG had settled the Bodily Injury Claim. He also informed us that he have not received any update from his workshop with regards to his PD claim against TP insurer.

Furthermore, TP had provided to us a copy of the video footage (uploaded in merimen).

Based on the footage, we observed that both vehicles had filtered towards the same lane. In view of the above, we are of the opinion that liability should be equally shared.

For your further comments and/or instruction if any before we proceed with settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Tuesday, 26 February, 2019 6:46 PM

To: Mutalip, Nurashikin

Cc: Admin A; Joy Irene (LKKAuto); Quek, Joyceline-CH; Paramchand, Varsha; Rumli, Sharizah; Mutalip, Nurashikin; Syed-Yusoff, Saliha

Subject: FW: SID 13292473 Claim No 0086967403SG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19001528/KJB3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Sent: Tuesday, 26 February 2019 5:50 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: FW: SID 13292473 Claim No 0086967403SG

Hi LKK,

Insd wants to dispute on TP claim, he mentioned that the accident was very minor and find that it's a fraudulent case.

Please take note that Insd wants to be informed before making any TP claim payout.

Thanks and Regards,
Ekynn

****** Entered By: sspmzb (Basheer Ahmad, Mohamed Zubair) @ 26/02/2019 10:53 AM ******

**Caller inquire on the claims status since the TP is looking forward to claim \$15K for BI
Advice the claim is still open we hasn't make any paid out towards the TP**

**Caller mentioned the accident were minor but the BI claim of \$15K is ridiculous and its a
fraudulent claim
Advice will inform claim examiner on this**

Dear Team,

**Kindly take note that OI mentioned the accident was very minor but the BI claim of \$15K is
ridiculous and its a fraudulent claim.**

Please do inform insured before proceed on the paid out as requested by OI.

Thank you.

Zubair

From: Mutalip, Nurashikin [<mailto:cl.svc.amb8@aig.com>]

Sent: Tuesday, February 26, 2019 5:46 PM

To: Mutalip, Nurashikin

Subject: SID 13292473 Claim No 0086967403SG

Referral & Escalation Form
Staff: Mutalip, Nurashikin
Vehicle number : EZ3996K
Third Party Vehicle number:

Type of Claim:**Type of Account:****Policy number :** 1800076888**Policy Holder Name :** Tan Seng Shew Victor**Caller Name :** Tan Seng Shew Victor**Claims Amount :****Contact Number :** 67427582**Fax:****Email :** victortan99@gmail.com**Service Description:** Claims - Claims Status - 1800076888 \ 0086967403SG \ 000124615

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