

ASS. REC. BY:

REF:

08/EGI19001520/Usd3n2

Special Instruction:

Surveyor:

Marius

ASSIGNMENT (Office)

From (Person):

Claims

of

EGI

Date/Time:

22/11/19 @ 4:18pm

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XD 7593D

Insured:

YN 2156 B

at Workshop m/s

Focus Auto

Tel:

68869097

of

No. 1 Kaki Bkf Ave 6 #02-50

Policy No:

Claim No:

YN 2156B

Sum Insured:

Excess:

Make of Vch:

(Client's Record)

D.O.A.

04/01/2019

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

3:03 pm @ 23/1/19

Person Contacted:

Ms. Bin

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	XD 7593D-X
	YN 2156B-X
28/01/19	@ 15:22 pm. revert pending estimate from repairer to claim via email.

08/11/13) waf  
ASS. REC. BY: MORU

REF:

ER1/

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To inspect Vehicle No: XD 7593D  
at Workshop m/s Focus  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No. \_\_\_\_\_  
Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

LTA 26613

21/2/19 1/5 @ 1200 conf. with AH Wong  
(F 4,443.00 Red - 79%)

RECEIVED 21 FEB 2019

Date/Time, File Pass to?

21/02/19

1) Typist  
Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Prel. Report  
☒ : Final Report

Days Of Repair: 2 /

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)  
☐ : Interview (\$ \_\_\_\_\_)  
☐ : Tech. Invs (\$ \_\_\_\_\_)  
☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) 1,200/- H.S.

Veh No: XD 7593D Yr Regn: 7.13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or C.M.

Make:

M.F. FV51

C.C.

12882

Colour

Yellow

A/C:

Insured / Std / NI / NA

Sp. Reading

446476

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

FV517JA10108

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

295/60 222-5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Firemax

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6 6/6 mm

L/Bal.

6

mm

L/Bal.

6/6 6/6 mm

D.O.A.

4/1/19

D.O.I.

24/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rf.

The U/C / Chassis frame / Body Structure affected due to collision.

250

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 28 January 2019 3:22 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.); 'ERGO Insurance Pte. Ltd. (Claims Department)'  
**Cc:** SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Sir/Madam,

Please be informed that we have inspected the vehicle XD 7593D on 24/01/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, 23 January 2019 2:54 PM  
**To:** 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]  
**Sent:** Tuesday, 22 January 2019 4:18 PM  
**To:** admin-d@lkkauto.com

## Catherine Chong (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 22 January, 2019 4:18 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** FW: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR  
**Attachments:** OI SAS.pdf

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.  
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

For Claims Department

ERGO Insurance Pte. Ltd.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Tuesday, 22 January, 2019 4:08 PM  
**To:** Focus Auto  
**Cc:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

WITHOUT PREJUDICE

Dear Sir,

Your email below has reference.

We shall appoint the selected surveyor to conduct the survey accordingly.

Thank you

For Claims Department

ERGO Insurance Pte. Ltd.

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**From:** Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]  
**Sent:** Tuesday, 22 January, 2019 3:51 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** Re: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Claim Department,

Thank you for your email.

Kindly be inform that we choose No. 6 LKK Auto Consultants Pte Ltd.

Thank you.

Best Regards,  
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Tuesday, 22 January 2019 03:33:25 PM +08, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "**State Courts Practice Directions Amendment No.1 of 2016**", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the survey

For Claims Department

**ERGO Insurance Pte. Ltd.**

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**From:** Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]  
**Sent:** Tuesday, 22 January, 2019 11:00 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 04/01/19 at about 1500 hours along ALONG PUNGGOL CENTRAL involving our client's XD 7593 D and YN 2156 B driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Focus Auto Pte Ltd

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Ms Sin

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5702G
<b>Vehicle Details</b>	
Vehicle No.:	XD7593D
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Jan 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	FV51JJD4RDEA
Primary Colour:	White
Secondary Colour:	Blue
Manufacturing Year:	2013
Engine No.:	6M70455971
Chassis No.:	FV51JJA10108
Maximum Power Output:	-
Open Market Value:	\$93,486.00
Original Registration Date:	30 Jul 2013
First Registration Date:	30 Jul 2013
Transfer Count:	1
Actual ARF Paid:	\$4,675.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Jul 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$59,001.00
COE Rebate Amount:	\$26,613.00
<b>Total Rebate Amount:</b>	<b>\$26,613.00</b>

The information contained herein is correct as at 25 Jan 2019

OK



# FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095 Email: focus.autopteltd@yahoo.com.sg

GST:201004495R RCB NO:201004495R

Not Attached  
L/S 1200  
24/1/19  
The photo after repair  
24/1/19

M/S : ERGO Insurance Pte Ltd  
5 Temasek Boulevard #04-01  
Suntec Tower Five  
Singapore 038985

TEL: (65)6829 9199 (Ext: 170) FAX: (65) 6829 9247  
ATTN: Motor Claim Department

Estimate No: EST0000807  
Date: 24 Jan 2019  
Policy No: P2153716  
Veh Reg No: XD7593D  
Make/Model: MITSUBISHI  
FV51JJD4RDEA  
Chassis No: FV51JJA10108  
Engine No: 6M70455971  
Reg. Date: 30-07-2013

Your Ref No: XD7593D  
Claim Type: Third Party  
Accident Date: 04-01-2019  
TP Veh Reg No: YN2156B

## Estimate Repair Cost to Vehicle No :XD7593D

PAGE: 1/1

Description	U/Price	Quantity	List Price SS	Amount SS
<b>XD7593D MITSUBISHI FUSO</b>				
<b>List Price</b>				
1 Front Corner Panel	786.0000	1 PC	786.00	
2 Front Side Lamp	298.0000	1 PC	298.00	
3 Front Bumper	3,640.0000	1 PC	3,640.00	X
4 Front Bumper Side Garnish	90.0000	1 PC	90.00	X
5 Front Step Panel Garnish	480.0000	1 PC	480.00	X
6 Front Door Garnish	346.0000	1 PC	346.00	X
7 Front Door Lamp	104.0000	1 PC	104.00	X
8 Front Side Mirror (Small)	100.0000	1 PC	100.00	X
			5,844.00	
		Less 25%	1,461.00	4,383.00
<b>Labour</b>				
9 Panel Beating	750.0000	1 PC	750.00	300
10 Check Wiring	60.0000	1 PC	60.00	20
11 Spray Painting	450.0000	1 PC	450.00	380
			1,260.00	1,260.00
		Total		SS 5,643.00

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED FORTY THREE ONLY

We warrant the following:  
• To rectify any damage during survey.  
• To rectify damaged parts during survey.  
• Parts prices are subject to confirmation.  
• This estimate is on a "Without Prejudice" basis.  
• No other work is allowed.  
• Supervisory work must be supervised and is subject to final approval from Insurance Company.  
Authorized by Registrar:  
Signature:  
Date:

For FOCUS AUTO PTE LTD

AUTHORISED SIGNATURE

P-1084  
252  
813.00  
1513




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI19001520/Usd3n2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 25-02-2019	
			Code : EGI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YN 2156B	Veh. Inspected	XD 7593D	
Policy No.		Coverage (\$)	0.00	
Claim No.	YN2156B	Excess (\$)	0.00	
Assign From	CLAIMS	Assign Date	22/01/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MITSUBISHI FV51 (M)	c.c	12882	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	FV51JJA10108	Colour	YELLOW	
Odometer	446476	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	295/80 R22.5	FIREMAX	6 mm	
L/H Front Tyre	295/80 R22.5	FIREMAX	6 mm	
R/H Rear Tyre	295/80 R22.5 (D/D)	FIREMAX	6/6 6/6 mm	
L/H Rear Tyre	295/80 R22.5 (D/D)	FIREMAX	6/6 6/6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	04/01/2019	Inspection Date	24/01/2019	
Survey held at	FOCUS AUTO PTE LTD NO 1 KAKI BUKIT AVE 6 AUTOBAY #02-48 SINGAPORE 417883			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 7593D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT CORNER PANEL N/S	CRACKED	786.00	786.00
1	FRONT SIDE LAMP N/S	CRACKED	298.00	298.00
1	FRONT BUMPER	TO REPAIR SEE LABOUR	3,640.00	-
1	FRONT BUMPER SIDE GARNISH	TO REPAIR SEE LABOUR	90.00	-
1	FRONT STEP PANEL GARNISH	NOT NECESSARY	480.00	-
1	FRONT DOOR GARNISH	NOT NECESSARY	346.00	-
1	FRONT DOOR LAMP	NOT NECESSARY	104.00	-
1	FRONT SIDE MIRROR (SMALL)	NOT NECESSARY	100.00	-
	LESS 25% DISCOUNT		-1,461.00	-271.00
			4,383.00	813.00
	<b>LABOUR</b>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND FRONT BUMPER SIDE GARNISH.		750.00	300.00
	CHECK WIRING.		60.00	20.00
	SPRAY PAINTING.		450.00	380.00
			1,260.00	700.00
	<b>GRAND TOTAL</b>		<b>5,643.00</b>	<b>1,513.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,200.00</b>

Report Ref No. CS/EGI19001520/Usd3n2

CHUA KANG SENG

Licensed Appraiser

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