

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 28 January 2019 3:22 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'; 'ERGO Insurance Pte. Ltd. (Claims Department)'  
**Cc:** SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Sir/Madam,

Please be informed that we have inspected the vehicle XD 7593D on 24/01/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, 23 January 2019 2:54 PM  
**To:** 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]  
**Sent:** Tuesday, 22 January 2019 4:18 PM  
**To:** admin-d@lkkauto.com

**Cc:** sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

**Subject:** FW: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.  
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

For Claims Department

**ERGO Insurance Pte. Ltd.**

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)

**Sent:** Tuesday, 22 January, 2019 4:08 PM

**To:** Focus Auto

**Cc:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** RE: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

WITHOUT PREJUDICE

Dear Sir,

Your email below has reference.

We shall appoint the selected surveyor to conduct the survey accordingly.

Thank you

For Claims Department

**ERGO Insurance Pte. Ltd.**

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**From:** Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

**Sent:** Tuesday, 22 January, 2019 3:51 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** Re: ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Claim Department,

Thank you for your email.

Kindly be inform that we choose No. 6 LKK Auto Consultants Pte Ltd.

Thank you.

Best Regards,  
Ms Sin

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Tuesday, 22 January 2019 03:33:25 PM +08, ERGO Insurance Pte. Ltd. (Claims Department)  
<[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the survey

For Claims Department

**ERGO Insurance Pte. Ltd.**

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**From:** Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]  
**Sent:** Tuesday, 22 January, 2019 11:00 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** ACCIDENT INVOLVING XD 7593 D & YN 2156 B ON 04/01/19 ALONG PUNGGOL CENTRAL AT ABOUT 1500 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 04/01/19 at about 1500 hours along ALONG PUNGGOL CENTRAL involving our client's XD 7593 D and YN 2156 B driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Focus Auto Pte Ltd

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

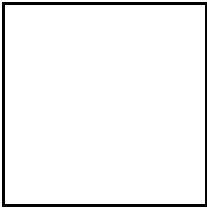
Ms Sin

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)