

INS200

INS. CASE OWNER:

CC 1/III1900 1509, Debris

LKK:
IDAC:

Surveyor:

Bryna

DOI:

12/1/19

Date / Time:

12/1/19

Registered in Merimen:

12/1/19

Pre-assign / CCU / FTE

SHD 4852R



Insured Vehicle No. :

LOU

Claim No. :

Name of Insured :

Policy No. :

MUM0015

Insured Tel No. :

HP:

Make / Model :

MURATA

Excess Sec II :SS

D.O.A. :

11/1/19

Place of Accident :

PIE TRUCK UE

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

TAM KUNN VEE

OI GIA REPORT: YES / NO :

YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SHD 7605U



INSRS:
WSP:
Tel :
Liability :
RMKS:

Chunni



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	STAGE	DATE / PIC
30/11/19 Ashur	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI: Documentation Check List: Handler Typist	
*	To obtain video from TP to check on consistency of damage at front portion To adjust repair cost if not consistent.	
15/03/19	Forward 19006/- with 12 days of pay	
01-04-19	SEEK MANDATE FOR LIABILITY.	
	MANDATE APPROVE LIABILITY.	
26.11.19	FILE PASS TO TYRST TO PREPARE REPORT.	
PRELIMINARY ADVICE	Date/Time: Sent By:	Confirm by: PABT
FINALIZATION	Date/Time: Confirm with:	Confirm by: PABT
Repair Cost: 45 SS19,000.00 (12 days) Reduction: 40 %		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 17-03-20 Confirm with WILLIAM	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : NIL		If NO or B 28, Ass. Lia : TP LANE (REFER TP VIDEO)
Repair Cost: 01/157 SS20,330.00		
Loss of Rental (LOR): SS 2,382.60 (19 days) x +125.90		
Loss of Use (LOU): SS - (5 x days)		
Loss of Income (LOI): SS 760.00 (540 x 19 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input checked="" type="checkbox"/> [Tick only one]		
GIA/LTA Search: SS -		
Medical: SS -		
Disbursement: SS - (e.g. Tow/ Independent)		
Legal Cost: SS -		
Total: SS 23,472.60 Global Sum SS: 23,870 (MANDATE APPROVED)		
FINAL PAYMENT	Date/Time: 17-03-20 Confirm with: WILLIAM	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1: SS 23,870.00 Name 1: CHUNNI MOTOR WORK PIE LTD		
Payee 2: (Strike if N.A.) SS Name 2:		
Payee 3: (Strike if N.A.) SS Name 3:		

COPY SENT 25/2/2020

REF:

ASSIGNMENT

COB Sept 2024

From _____ Date _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV _____
 To Inspect Vehicle No. _____
 at Workshop n/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh. _____

Veh No **SHD 3605U** Yr Regn **2016 Sept**
 Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Toyota Prius** CC **1798**
 Colour **Blue** A/C: Insured / Std / NI / NA
 Sp. Reading **419319** T/Radio: Insured / Std / NI / NA
 Eng/No: **2ZRR#917320**
 C/No: **JTDKB3FU103530197**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or **65**
 Tyre Size: F: **195/65 R15**
 R: **— " —**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Westlake**

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **128** days Res: Yes or No
 Lum Sum: **20** % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS _____
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front _____ Rear _____
 R/Bal. **6** mm R/Bal. **6** mm
 L/Bal. **6** mm L/Bal. **6** mm
 D.O.A. **11/01/2019** D.O.I. **17/01/2019**
 Survey held at **Chunni AMK**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Front y Front N/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction
11/ SHD 4852R

To check on consistency of front damage
 To obtain TP video of before submitted.

15/03/19 J Nagar H/S 19000/- with 12 days of rev ✓

(RES) → 12,526.28 40% ✓

Date/Time, File Pass to? : Preli. Report Days Of Repair: _____
 : Final Report Resurvey No. of Trip: _____ Survey Fee _____
 Date/Time, File Return to? _____
 1) _____
 2) _____
 Report Format: _____
 Lump Sum / I.B.I: (\$) _____
 Add Fee: Site Insp (\$) _____
 Interview (\$) _____
 Tech. Insp (\$) _____
 Weekend (\$) _____
) S + RS (\$) _____
) Photos _____
) Other _____
) TOTAL _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC3/III19001509/Deb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 23-01-2019	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 4852R	Veh. Inspected	SHD 3605U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/01/2019	Inspection Date	17/01/2019
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

CHUNNI MOTOR WORK PTE LTD

INDIA

REPAIR ESTIMATE

VEHICLE NO: SHD 3605U

DATE : 14.01.2019

MAKE :

TEL NO : 6542 5119

MODEL : TOYOTA PRIUS

FAX NO : 6542 6039

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
	BONNET <i>Dented</i>			S 950.50	✓
	RADIATOR GRILLE <i>2 NH</i>			S 438.00	✗ X
	LAMP ASSY, FOG, LH <i>2 mounting broken</i>			S 920.00	✗ ✓
	FRONT BUMPER COVER <i>Dented</i>			S 499.90	✓
	FRONT BUMPER REINFORCEMENT <i>2 NH</i>			S 696.40	✗ X
	FRONT BUMPER REINFORCEMENT ABSORBER <i>2 NH</i>			S 115.70	X
	FRONT BUMPER SPONGE <i>2 NH</i>			S 78.80	✗ X
	FRONT BUMPER CENTRE GRILLE <i>NH</i>			S 301.90	X
	FRONT BUMPER CLIPS <i>N/C</i>			S 22.00	✓
	FRONT BUMPER SIDE RETAINER, LH <i>S/C</i>			S 77.00	X
	SUPPORT FR BUMPER, LH <i>NH</i>			S 81.70	X
	BRACKET, FRONT BUMPER SIDE, LH <i>NH</i>			S 82.30	X
	UNIT ASSY, HEADLAMP, LH (LED) <i>2 mounting broken</i>			S 3,455.00	✗ ✓
X	HEAD LAMP PANEL (LH) <i>NH NH</i>			S 240.10	X
X	TOP PANEL CENTRE <i>NH 2 1/2</i>			S 364.90	✗ ✓
X	TOP PANEL SIDE, LH <i>NH 1/2</i>			S 69.20	✗ ✓
X	RADIATOR ASSY <i>NH 1/2 / punctured</i>			S 1,841.80	✗ ✓
	RADIATOR FAN COWLING ASSY <i>NH</i>			S 661.30	X
	RADIATOR BOTTOM MOUNTING <i>NH</i>			S 27.50	X
	STAY, RADIATOR SUPPORT, LH <i>NH</i>			S 65.70	X
	RADIATOR FAN BLADE (LH) <i>NH</i>			S 233.10	X
	RADIATOR FAN MOTOR (LH) <i>NH</i>			S 543.70	X
	DEFLECTOR, RADIATOR SIDE, LH <i>NH</i>			S 77.00	X
	FENDER SUB-ASSY, FRONT LH <i>Dented</i>			S 945.30	✓
	FRONT FENDER SHIELD, LH <i>deformed</i>			S 196.60	✓
	FRONT FENDER SHIELD CLIP <i>N/C</i>			S 3.80	✓
	FRONT FENDER HYBRID EMBLEM, LH <i>N/C</i>			S 53.50	✓
	FRONT WINDSCREEN GLASS MOULDING <i>NH</i>			S 208.60	X
	FRONT WINDSCREEN GLASS PILLAR <i>NH</i>			S 343.10	X
	FRONT WHEEL RIM (LH) <i>cut</i>			S 1,555.10	✓
	FRONT WHEEL HUB CAP (LH) <i>NH</i>			S 177.70	X
	FRONT WHEEL HUB BEARING (LH) <i>2 Down</i>			S 560.10	✗ ✓
	FRONT SHOCK ABSORBER (LH) <i>2 distorted</i>			S 401.80	✗ ✓
	ABSORBER TOP MOUNTING, LH <i>NH</i>			S 196.20	X
	FRONT SUSPENSION LOWER ARM (LH) <i>2 distorted</i>			S 637.50	✗ ✓
	FRONT DRIVE SHAFT (LH) <i>NH distorted</i>			S 1,310.10	✗ ✓
	RACK & PINION ASSY <i>NH 2 Down</i>			S 1,634.90	✗ ✓
	BAR, STABILIZER <i>2 distorted</i>			S 360.00	✗ ✓
	LINK ASSY, FRONT STABILIZER, LH <i>2 distorted</i>			S 199.00	✗ ✓
	KNUCKLE, STEERING, LH <i>2 distorted</i>			S 562.30	✗ ✓
	END SUB-ASSY, TIE ROD, LH <i>2 distorted</i>			S 158.10	✗ ✓
	ENGINE UNDER COVER <i>NH</i>			S 457.20	X
	ENGINE CROSS MEMBER <i>NH distorted</i>			S 2,531.70	✗ ✓
	WIRING FRONT <i>NH 2 broken</i>			S 8,450.50	✗ ✓
	SUB TOTAL			S 32,786.60	
	LESS 20% 25%			S 6,557.32	
	DISCOUNTED TOTAL			S 26,229.28	

~~26215.60~~
27683.60
20762.70

SHD 3605U

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
FRONT DOOR COMFORT LOGO ^{HC}			\$ 75.00	NETT ✓
FRONT WINDSCREEN SEALANT ^{HH}			\$ 46.00	NETT X
FRONT TYRE (LH) ^{HH}		75.00	\$ 216.00	NETT X
			\$ 337.00	
LABOUR CHARGE				
Panel Beating			\$ 1,600.00	600/-
Spray Painting Charge			\$ 1,250.00	600/-
Wiring Charge			\$ 50.00	30/-
Tuff Kote			\$ 100.00	40/-
Towing Charge			\$ 50.00	10/-
Remove/Refix Undercarriage (FRT)			\$ 200.00	150/-
FRT Wheel Alignment			\$ 120.00	60/-
Remove/Refix Aircon & Refill Gas			\$ 150.00	80/-
Remove/Refix Dashboard		1760.00	\$ 400.00	150/-
Remove/Refix Fuse Box			\$ 120.00	50/-
Remove/Refix Front Windscreen Glass			\$ 90.00	14
Remove/Refix Cushion & Upholstery Front			\$ 150.00	14
Re-set Frt ABS System			\$ 200.00	14
Diagnosis & Resetting To Erase Fault Code			\$ 480.00	14
			\$ 4,960.00	
			\$ 31,526.28	
<p>17/01/19 @ 1430m HA Auto 2/5mm 12 days Pym LKK Auto</p>		<p>22597.70 Supp 1152.45 23750.15 L/S 19000/-</p>	<p>32945.56x</p>	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party surveys on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

1/1 time

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SHD 3605U (Supplementary)

DATE : 21.01.2019

MAKE :

TEL NO : 6542 5119

MODEL : TOYOTA PRIUS

FAX NO : 6542 6039

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
X	CONDENSER ASSY, W/RECEIVER <i>BT</i> SUB TOTAL LESS 20% <i>25%</i> DISCOUNTED TOTAL <i>you</i> <i>LKK Auto</i>  <i>22/01/2019</i>			\$ 1,336.60 ✓ \$ 1,336.60 \$ 267.32 \$ 1,069.28 <hr/> \$ 1,336.60 1002.45

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Belell

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SHD 3605U (Supplementary)

DATE : 22.01.2019

MAKE :

TEL NO : 6542 5119

MODEL : TOYOTA PRIUS

FAX NO : 6542 6039

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
	Remove/Refix Engine			\$ 400.00
	TOTAL LABOUR			\$ 400.00
	ESTIMATE TOTAL			\$ 400.00
	<p><i>Imp 22/01/2019</i></p> <p><i>2/K/AAU</i></p> 			150.00

150/-

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

NAME
ADDRESS

Home Tel.:
VIN:
Registration: SHD 3605 U
Technician:
Mileage: 419319
Time Printed 18.1.19 12:06 PM

TOYOTA PRIUS

Front : Left

Actual	BEFORE	Specified Range
1°21'		-1°20' 0°10'
6°21'		2°25' 3°55'
5°01'		-0°06' 0°06'
20°27'		11°50' 13°20'
21°48'		10°30' 13°30'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
1°38'		-1°20' 0°10'
6°46'		2°25' 3°55'
0°04'		-0°06' 0°06'
15°01'		11°50' 13°20'
16°38'		10°30' 13°30'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
-0°17'		-0°45' 0°45'
-0°25'		-0°45' 0°45'
5°26'		-0°45' 0°45'
5°04'		-0°12' 0°12'

Rear : Left

Actual	BEFORE	Specified Range
-1°48'		-2°00' -1°00'
0°20'		0°02' 0°17'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°04'		-2°00' -1°00'
-0°07'		0°02' 0°17'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
-0°45'		-0°30' 0°30'
0°13'		0°03' 0°33'
0°14'		

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	23 Jan 2019 14:42	Clim Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Lau Shu Pei
2	23 Jan 2019 14:42	Clim Created	Reg No: SHD3605U. Acct Date: 2019/01/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] Lau Shu Pei
3	23 Jan 2019 14:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	23 Jan 2019 14:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/01	[A] Lau Shu Pei
5	23 Jan 2019 14:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	23 Jan 2019 14:43	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	23 Jan 2019 14:43	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] Lau Shu Pei
8	30 Jan 2019 11:29	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	30 Jan 2019 11:29	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	01 Apr 2019 16:54	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID SWERVED INTO TP LANE (REFER TO TP VI DEO VIA EMAIL)	[A] Asher Sng Rong Yi
11	02 Apr 2019 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/01. Mandate Remarks: Viewed TP video footage, OID swerved to TP lane.	[I] Zuhaidah Bte Samsuri
12	02 Apr 2019 10:13	Adj Mandate Set	Approved:0.00:Viewed TP video footage, OID swerved to TP lane.	[I] Zuhaidah Bte Samsuri
13	21 Aug 2019 16:43	Video Downloaded	Downloaded Video - Accident(TP)	[A] VIVIAN LAU PEI FENG
14	24 Dec 2019 16:05	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
15	24 Dec 2019 16:05	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] NUR SHAQILAH BTE ABDOL WAHAB
16	24 Dec 2019 16:05	Clim Dtl Modified	JPI Reg. Date: -> 2016/09/14.	[A] NUR SHAQILAH BTE ABDOL WAHAB
17	24 Dec 2019 16:05	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
18	24 Dec 2019 17:50	Adj Mandate Request	Cur.Reg:23472.60:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$20,330.00 + (b) LOR : \$2,382.60 (19days x \$125.40) + (c) LOI \$760.00 (19days x \$40) Total: a+b+c = \$23,472.60 VEH MODEL: TOYOTA PRIUS TAXI 1798cc PLEASE REVERT WITH YOUR APPROVAL /	[A] Asher Sng Rong Yi
19	02 Jan 2020 16:07	Video Downloaded	Downloaded Video - Accident(TP)	[I] Sherini Pillai
20	16 Jan 2020 11:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/02/01. Mandate Remarks: As per audatex report, the labour is \$1,279.70. Can you nego with repairers to reduce the labour.	[I] Sherini Pillai
21	16 Jan 2020 11:10	Adj Mandate Set	Maintained:As per audatex report, the labour is \$1,279.70. Can you nego with repairers to reduce the labour.	[I] Sherini Pillai

Date From Date To Audit Type Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2103718	02 Apr 2019	Video Upload	Motor	India	India	SHD3605U	Zuhaidah Bte	xx.xx

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10	01 Apr 2019 16:54	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B;NIL OID SWERVED INTO TP LANE (REFER TO TP VI DEO VIA EMAIL)	[A] Asher Sng Rong Yi
11	02 Apr 2019 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/01. Mandate Remarks: Viewed TP video footage, OID swerved to TP lane.	[1] Zuhaidah Bte Samsuri
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Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2103718	02 Apr 2019 10:13:10	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHD3605U	Zuhaidah Bte Samsuri	xx.xx
2386618	24 Dec 2019 16:05:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3605U	SHD4852R	11.77

2/12/2020

Merimen e-Claims

Print Received Message

This mail is associated with :

***SHD3605U (MCT19010309)**

[SHD4852R]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 11 2019 11:00PM

[COMFORT TRANSPORTATION PTE LTD]

Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2020 17:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$22870.00) - SHD3605U - Claim Handler: Sherini Pillai

Approved:22870.00:As per audatex report, the labour is \$1,279.70. Can you nego with repairers to reduce the labour.

Our Ref : SHD 3605 U (110119)

Your Ref : CC3/19001509/Deb3

Date 10 FEB 2020

M/s Lkk Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25
Ubi Avnue 1
Singapore 408933

WITHOUT PREJUDICE

Attention : Asher Sng
Case Handler

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD 3605 U & SHD 4852 R AT THE SLIP ROAD FROM PIE
TOWARDS CTE ON 11-01-2019**

Your email of 15-02-2020 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and Loss of rental & income during the period of repair) at a global sum of \$22,870.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHD 3605 U, How Koon Yong's rights to claim damage for his injury against your principal, M/s India International Insurance Pte Ltd or/their insured, if any.

As requested, we return the attached Discharge Voucher executed together with the original LOD for your onward transmission.

Kindly expedite to process payment and forward us your cheque for the settlement sum of **\$22,870.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Yours faithfully,

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2019 Edit Reg		17 Jan 2019 00:00 Edit Adj Rpt	S\$19,000.00 Edit Estimates	S\$19,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)**CLAIM SUBFOLDER DETAILS**[\[Created by adjuster\]](#)

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD3605U	Date of Loss:	11/01/2019 23:00 - :59 [27 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19010309	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD4852R	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 01/02/2019]		

ASSOCIATED MAIL RECEIVED[View All](#)[Compose Case Mail](#)

- III_SG (24/01/2020): Alert - Adj Mandate Approved (S\$22870.00) - SHD3605U - Claim Handler: Sherini Pi...
- III_SG (16/01/2020): Alert - Adj Mandate Maintained - SHD3605U - Claim Handler: Sherini Pillai
- III_SG (02/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SHD3605U - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD3605U (MCT19010309)**
[SHD4852R]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 11 2019 11:00PM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser ▾
Video			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	02/04/19 10:13	Video - Accident(TP)	i	Load MP4
Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/03/19 13:25	Front View Right	i	Load JPG <input checked="" type="checkbox"/>
2	09/03/19 13:25	Front View Left	i	Load JPG <input checked="" type="checkbox"/>
3	09/03/19 13:28	General View	i	Load JPG <input checked="" type="checkbox"/>
4	09/03/19 13:28	General View	i	Load JPG <input checked="" type="checkbox"/>
5	09/03/19 13:28	General View	i	Load JPG <input checked="" type="checkbox"/>
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2	23/01/19 18:52	TP GIA REPORT		Load PDF
3	24/12/19 17:27	LOD		Load PDF
4	24/12/19 17:27	RENTAL MILEAGE		Load PDF
5	24/12/19 17:27	RENTAL RECEIPT		Load PDF
6	28/02/20 08:55	Authorisation to Act		Load PDF
7	28/02/20 08:55	DISCHARGE VOUCHER		Load PDF
8	28/02/20 08:55	WORKSHOP INVOICE		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	25/01/19 09:30	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p>Note: Remarks are private unless you show it to other parties.</p>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19001509/DES3S2
Date: 28/02/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SHD3605U	Insured Vehicle No :	SHD4852R
Date of Loss:	11/01/2019	Nature of Claim:	TP
		Claim No:	MCT19010309

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD3605U	Engine No:	2ZRR917320
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKB3FU103530197
Reg. Date:	14/09/2016 (Man. Year: 2016)	Odometer:	419319 km
Colour:	Blue		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	27,635.56	21,840.15	5,795.41	20.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,360.00	1,910.00	3,450.00	64.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	32,995.56	23,750.15	9,245.41	28.02
Approved Total (Overridden) (S\$)		19,000.00		
(S\$)	32,995.56	19,000.00	13,995.56	42.42
+ GST 7.00/7.00% (S\$)	2,309.69	1,330.00	979.69	42.42
Nett Amount (S\$)	35,305.25	20,330.00	14,975.25	42.42
+ Loss of Use (19.0 x S\$40.00/day) (S\$)		760.00		
+ Car Rental (19.0 x S\$125.40/day) (S\$)		2,382.60		
Nett Liability (S\$)		23,472.60		
Global Sum Settlement (S\$)		22,870.00		

INSPECTION

Date of Assignment: 17/01/2019

Date Inspected: 17/01/2019 Inspected At:

Chunni Motor Work Pte Ltd (HQ)
Bik 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK
Autopoint
Singapore 568047

Estimated Period of Repair: 12.0 days

Adjuster: BRYAN TANI

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2020)
Parts: 144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHD3605U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Dented	950.50 FL	*950.50 FL
2	1		*RADIATOR GRILLE	Not Necessary	438.00 FL	*- FL
3	1		*LAMP ASSY, FOG, LH	Mtg Broken	920.00 FL	*920.00 FL
4	1		*FRONT BUMPER COVER	Dented	499.90 FL	*499.90 FL
5	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	696.40 FL	*- FL
6	1		*FRONT BUMPER REINFORCEMENT ABSORBER	Not Necessary	115.70 FL	*- FL
7	1		*FRONT BUMPER SPONGE	Not Necessary	78.80 FL	*- FL
8	1		*FRONT BUMPER CENTRE GRILLE	Not Necessary	301.90 FL	*- FL
9	10		*FRONT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
10	1		*FRONT BUMPER SIDE RETAINER, LH	Serviceable	77.00 FL	*- FL
11	1		*SUPPORT FR BUMPER, LH	Not Necessary	81.70 FL	*- FL
12	1		*BRACKET, FRONT BUMPER SIDE, LH	Not Necessary	82.30 FL	*- FL
13	1		*UNIT ASSY, HEADLAMP, LH (LED)	Mtg Broken	3,455.00 FL	*3,455.00 FL
14	1		*HEAD LAMP PANEL (LH)	Not Necessary	240.10 FL	*- FL
15	1		*TOP PANEL CENTRE	Bent	364.90 FL	*364.90 FL
16	1		*TOP PANEL SIDE, LH	Bent	69.20 FL	*69.20 FL
17	1		*RADIATOR ASSY	Bent / Punctured	1,841.80 FL	*1,841.80 FL
18	1		*RADIATOR FAN COWLING ASSY	Not Necessary	661.30 FL	*- FL
19	1		*RADIATOR BOTTOM MOUNTING	Not Necessary	27.50 FL	*- FL
20	1		*STAY, RADIATOR SUPPORT, LH	Not Necessary	65.70 FL	*- FL
21	1		*RADIATOR FAN BLADE (LH)	Not Necessary	233.10 FL	*- FL
22	1		*RADIATOR FAN MOTOR (LH)	Not Necessary	543.70 FL	*- FL
23	1		*DEFLECTOR, RADIATOR SIDE, LH	Not Necessary	77.00 FL	*- FL
24	1		*FENDER SUB-ASSY, FRONT LH	Dented	945.30 FL	*945.30 FL
25	1		*FRONT FENDER SHIELD, LH	Deformed	196.60 FL	*196.60 FL
26	1		*FRONT FENDER SHIELD CLIP	Necessary	3.80 FL	*3.80 FL
27	1		*FRONT FENDER HYBRID EMBLEM, LH	Necessary	53.50 FL	*53.50 FL
28	1		*FRONT WINDSCREEN GLASS MOULDING	Not Necessary	208.60 FL	*- FL
29	1		*FRONT WINDSCREEN GLASS PILLAR	Not Necessary	343.10 FL	*- FL
30	1		*FRONT WHEEL RIM (LH)	Cut	1,555.10 FL	*1,555.10 FL
31	1		*FRONT WHEEL HUB CAP (LH)	Not Necessary	177.70 FL	*- FL
32	1		*FRONT WHEEL HUB BEARING (LH)	Damaged	560.10 FL	*560.10 FL
33	1		*FRONT SHOCK ABSORBER (LH)	Distorted	401.80 FL	*401.80 FL
34	1		*ABSORBER TOP MOUNTING, LH	Not Necessary	196.20 FL	*- FL
35	1		*FRONT SUSPENSION LOWER ARM (LH)	Distorted	637.50 FL	*637.50 FL
36	1		*FRONT DRIVE SHAFT (LH)	Distorted	1,310.10 FL	*1,310.10 FL
37	1		*RACK & PINION ASSY	Damaged	1,634.90 FL	*1,634.90 FL
38	1		*BAR, STABILIZER	Distorted	360.00 FL	*360.00 FL
39	1		*LINK ASSY, FRONT STABILIZER, LH	Distorted	199.00 FL	*199.00 FL
40	1		*KNUCKLE, STEERING, LH	Distorted	562.30 FL	*562.30 FL
41	1		*END SUB-ASSY, TIE ROD, LH	Distorted	158.10 FL	*158.10 FL
42	1		*ENGINE UNDER COVER	Not Necessary	457.20 FL	*- FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*ENGINE CROSS MEMBER	Distorted	2,531.70 FL	*2,531.70 FL
44	1		*WIRING FRONT	Torn	8,450.50 FL	*8,450.50 FL
45	1		*FRONT DOOR COMFORT LOGO	Necessary	75.00 FS	*75.00 FS
46	1		*FRONT WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS
47	1		*FRONT TYRE (LH)	Not Necessary	216.00 FS	*- FS
48	1		*CONDENSER ASSY, W/RECEIVER	Bent	1,336.60 FL	*1,336.60 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	34,460.20	29,095.20
- List Item Discount on L Items 20.00/25.00% (S\$)	6,824.64	7,255.05
Total Parts (S\$)	27,635.56	21,840.15

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	1,600.00	600.00
2	SPRAY PAINTING CHARGE.	New	1,250.00	600.00
3	WIRING CHARGE.	New	50.00	30.00
4	TUFF KOTE.	New	100.00	40.00
5	TOWING CHARGE.	New	50.00	0.00
6	REMOVE / REFIX UNDERCARRIAGE (LH)	New	200.00	150.00
7	FRT WHEEL ALIGNMENT.	New	120.00	60.00
8	REMOVE / REFIX AIRCON & REFILL GAS.	New	150.00	80.00
9	REMOVE / REFIX DASHBOARD.	New	400.00	150.00
10	REMOVE / REFIX FUSE BOX.	New	120.00	50.00
11	REMOVE / REFIX FRONT WINDSCREEN GLASS.	New	90.00	0.00
12	REMOVE / REFIX CUSHION & UPHOLSTERY FRONT.	New	150.00	0.00
13	RE-SET FRT ABS SYSTEM.	New	200.00	0.00
14	DIAGNOSIS & RESETTING TO ERASE FAULT CODE.	New	480.00	0.00
15	REMOVE / REFIX ENGINE.	New	400.00	150.00
Gross Labour Cost (\$\$)			5,360.00	1,910.00

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