

165

eBaoTech

Hello, NAC_PAYA_UBI_800601

General Claim

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Policy Query

| | | | |
|---------------------------------------|--------------------------------------|--------------------|---|
| Policy No. | <input type="text"/> | Date of Accident | <input type="text" value="21/01/2019 11:00"/> |
| Vehicle No. (For Motor) | <input type="text" value="SLM616M"/> | Certificate Number | <input type="text"/> |
| <input type="button" value="Search"/> | | | |

| Select | Policy No. | Certificate Number | Policyholder Name | Policyholder NRIC | Product | Cover Type | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|----------------------------------|------------|--------------------|-------------------|-------------------|---------|---------------|-------------|----------------|---------------|-------------|
| <input checked="" type="radio"/> | 5099600017 | | TAN MENG LIANG | S8032021C | GPC | drive CLASSIC | SLM616M | SLM616M | 20/04/2018 | 19/04/2019 |

TP Claims against NTUC Income: Follow-Through Survey

Date : 6/3/2019

| S/No | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle No. | Income Vehicle No. | Date of Accident | Time of Accident | Estimate | Tentative repair cost |
|------|------------------|---------------------------------|----------------------|--------------------|------------------|------------------|-------------|-----------------------|
| 1 | MT/1028852-002 | SMRT TAXIS PTE LTD | SHF 434E | SLM 616M | 21/1/2019 | 9:20 | \$ 7,690.88 | \$ 2,250.00 |

Shirley Hiew (LKK Auto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Monday, 4 March 2019 11:49 AM
To: Hwee Jie (LKK Auto)
Cc: Shirley Hiew (LKK Auto)
Subject: RE: SHF434E

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Monday, 4 March 2019 11:30 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Shirley Hiew (LKK Auto)
Subject: RE: SHF434E

Hi poh suan,

Finalized L/S \$2,250/- 4days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Wednesday, 27 February, 2019 5:33 PM
To: Hwee Jie (LKK Auto)
Cc: SUR; CS A Team; Leong Chee Kwong
Subject: SHF434E

Hi Hwee Jie,

Attached herewith the repair estimate of SHF 434E having Case No: TAX/01/19/2103.

There is no change to the approved amount of \$2,250 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Wednesday, 27 February 2019 5:00 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Scan Data from FX-D421D6

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------|
| Date Of Report | 21/01/2019 13:27 |
| Date Of Accident | 21/01/2019 09:20 |
| Exact Location Of Accident | JALAN SULTAN |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHF434E |
| Insured/Policyholder | |
| Name Of Registered Owner | SMRT TAXIS PTE LTD |
| Co Reg No | 198905369K |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-80000000 |

Vehicle Particulars

| | |
|--|--------------------|
| Manufacturer | TOYOTA |
| Model | PRIUS TAXI-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident | HIRE AND REWARD |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | TAXI |

Insurance Company

| | |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage | THIRD PARTY FIRE AND/OR THEFT |
| Fleet Policy | YES |
| Policy Number | D-18090213MFSH |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | CHEE KHENG HOCK |
| NRIC No | S2012799F |
| Date Of Birth | 02/07/1952 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 01/01/2000 |
| Driving Experience | 19 YEARS AND 0 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-80000000 |
| Fax Number | |
| Contact Number | |
| EEmail Address | NOEMAIL |

| | |
|---|---------------|
| Address | 503 |
| Postcode | |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OTHER - HIRER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|------------|
| Type Of Accident | SIDE SWIPE |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-------------------------------------|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 3 |
| Passenger 1 | NAME: : UNKNOWN GENDER: : FEMALE |
| Passenger 2 | NAME: : UNKNOWN GENDER: : FEMALE |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG JALAN SULTAN AT THE CENTRE LANE WHEN THE VEHICLE SLM616M DASHED OUT FROM MINTO ROAD AND CUT ACROSS INTO MY LANE. AS A RESULT, ITS RIGHT REAR PORTION COLLIDED WITH THE LEFT FRONT PORTION OF MY TAXI.

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|-------------|
| Vehicle Registration Number | SLM616M |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

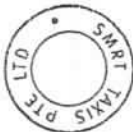
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



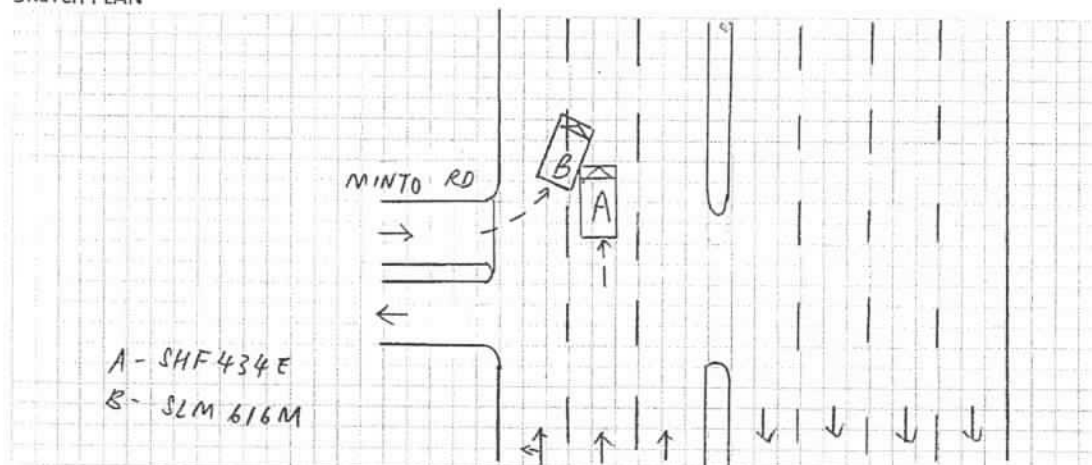
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

21/1/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

JALAN SULTAN

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 2/11/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

date 21/1/2019



Case Details

Case Reference Number : TAX/01/19/2103
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF434E

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5442-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd
 Accident Date and Time : 21/01/2019 01:20 AM
 Vehicle Age(In Months) : 61

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

| BOM Type | Costing Type | Portion | Material Number | SMRT Recommendation | | | | | | Surveyor Approval | | | | Remarks |
|-----------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|-------------------|-------------------|--------------------------|----------------|---------|
| | | | | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | |
| One Time Key In | Main | | | FENDER FRT/LH | 1 | 723.40 | 723.40 | 25.00 | 542.55 | Replace | 1 | 542.55 | Replace ▾ | BUC |
| One Time Key In | Main | | | NAME PLATE (HYBRID) | 1 | 51.90 | 51.90 | 25.00 | 38.92 | Replace | 1 | 38.92 | Replace ▾ | NEC |
| One Time Key In | Main | | | FENDER LINER FRT/LH | 1 | 171.70 | 171.70 | 25.00 | 128.77 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | FENDER LINER PAD, FR WHEEL LH | 1 | 49.30 | 49.30 | 25.00 | 36.97 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | WHEEL DISC. FRONT | 1 | 1,484.20 | 1,484.20 | 25.00 | 1,113.15 | Replace | 1 | 0 | Repair ▾ | |
| One Time Key In | Main | | | TYRE | 1 | 126.74 | 126.74 | 0.00 | 126.74 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | BUMPER FRT | 1 | 482.00 | 482.00 | 25.00 | 361.50 | Replace | 1 | 361.50 | Replace ▾ | PD |
| One Time Key In | Main | | | BUMPER ENERGY ABSORBER FRT | 1 | 78.80 | 78.80 | 25.00 | 59.10 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | BUMPER REINFORCEMENT FRT | 1 | 498.40 | 498.40 | 25.00 | 373.80 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | ARM SUB-ASSY, FR BUMPER LH | 1 | 250.40 | 250.40 | 25.00 | 187.80 | Replace | 0 | 0 | Not Give ▾ | |
| One Time Key In | Main | | | BUMPER SUPPORT F/LH | 1 | 76.40 | 76.40 | 25.00 | 57.30 | Replace | 0 | 0 | Check ▾ | |

Total Spare Part Cost 5,029.88

Surveyor Total 1,793.65

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 4,023.90

Final Sur Total 1,434.92

SMRT Recommendation

Surveyor Approval

| BOM Type | Costing Type | Portion | Material Number | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
|-----------------------|--------------|---------|-----------------|---------------------|-----|-------------------------|----------------|--------|-----------------|------------------|-------------------|--------------------------|----------------|---------|
| One Time Key In | Main | | | BUMPER SUPPORT F/RH | 1 | 76.40 | 76.40 | 25.00 | 57.30 | Replace | 0 | 0 | Not Give | ▼ |
| One Time Key In | Main | | | HEAD LAMP LH | 1 | 945.20 | 945.20 | 10.00 | 850.68 | Replace | 1 | 850.68 | Replace | ▼ |
| One Time Key In | Main | | | SUPPORT SUB-ASSY | 1 | 1,460.40 | 1,460.40 | 25.00 | 1,095.30 | Replace | 0 | 0 | Not Give | ▼ |
| Total Spare Part Cost | | | | | | | | | 5,029.88 | Surveyor Total | | | 1,793.65 | |
| Lump Sum Discount (%) | | | | | | | | | 20.00 | Lump Sum Dis (%) | | | 20 | |
| Final Spare Part Cost | | | | | | | | | 4,023.90 | Final Sur Total | | | 1,434.92 | |

Labour's Cost Detail

| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|----------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO REPAIR FRONT LH PORTION | 845.00 | 450 | |
| Total: | | | 845.00 | 450.00 | |

Spray Cost Detail



| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|--------------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO RESPRAY FRONT FENDER LH | 378.00 | 200 | |
| 2 | Main | TO RESPRAY RIM | 180.00 | 50 | |
| 3 | Main | TO REPSRAY FRONT BUMPER | 378.00 | 200 | |
| 4 | Main | TO RESPRAY FRONT SUPPORT PANEL | 180.00 | 0 | |
| Total: | | | 1,116.00 | 450.00 | |

Other Cost Detail

| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|---|-------------------------|-------------------------|---------|
| 1 | Main | TO CHECK WIRING AND SYSTEM FUNCTION | 80.00 | 20 | |
| 2 | Main | TO APPLY RUST-PROOFING ON AFFECTED AREA | 100.00 | 30 | |
| 3 | Main | TO DO WHEEL ALIGNMENT / TYRE BALANCING | 120.00 | 60 | |
| 4 | Main | TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE) | 120.00 | 30 | |
| 5 | Main | TO REMOVE AND REFIT TYRE | 120.00 | 0 | |
| Total: | | | 700.00 | 140.00 | |

| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|--------------|-------------------------|----------------------------|----------------------------|---------|
| 6 | Main | TO WASH AND VACUUM | 60.00 | 0 | |
| 7 | Main | TO REPLACE SUNDRY PARTS | 100.00 | 0 | |
| Total: | | | 700.00 | 140.00 | |

Summary

| | Estimator Assesment(\$) | Surveyor Assesment(\$) |
|--------------------------|---|--|
| Total Spare Part Detail | 4,023.90 | 1,434.92 |
| Total Labour Cost | 845.00 | 450.00 |
| Total Spray Painting | 1,116.00 | 450.00 |
| Other | 700.00 | 140.00 |
| Overall Total | 6,684.90 | 2,474.92 |
| Lump Sum Repair Option | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Lump Sum Total | 6,700.00 | 2,450.00 |
| Surveyor Approved Amount | | 2,450.00 |
| No of Repair Days* | 5 | 4 |
| Remarks | | L/S repair, photo after paint. |
| Surveyor Name | | Hwee jie |
| Signature |  |  23/1/19 |
| Survey Date | 22/01/2019 | |

Save

Clear

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

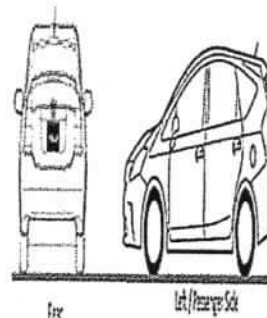
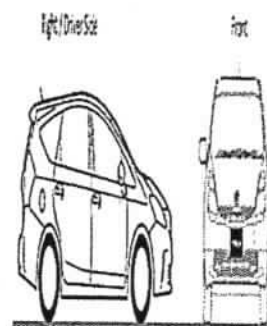
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

| | |
|------------------------------------|--------------------|
| Registration Number | SHF434E |
| Case Reference Number | TAX/01/19/2103 |
| Registration Date | 20/12/2013 |
| Company Type | SMRT Taxis Pte Ltd |
| Make | TOYOTA |
| Model | PRIUS |
| Name of Driver | CHEE KHENG HOCK |
| Type of Accident | Side Swipe |
| Accident Date and Time | 21/1/2019 9:20 AM |
| Accident Reported Date and Time | 21/1/2019 1:29 PM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 24099772 |
| Special Instruction to ARC, if any | TP |
| Prepared Date and Time | 22/1/2019 9:16 AM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |



Type of Damage

Section B - Summary of Repair Estimates

Summary of Repair Estimates

| | Quotation from ARC | Adjusted by Surveyor, if applicable |
|------------------------------|--------------------|-------------------------------------|
| Total Labour Cost | \$845.00 | \$450.00 |
| Total Spray Cost | \$1,116.00 | \$450.00 |
| Total Spare Part Cost | \$5,029.88 | \$1,793.66 |
| Total Other Cost | \$700.00 | (\$443.66) |
| TOTAL COST | \$7,690.88 | \$2,250.00 (L/S) |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 5.0 | 4.0 |
| Prepared / Adjusted By | Zhi Yang Phua | Hwee Jie (LKK) / NTUC |
| ARC / Surveyor Sign Off Date | 22/01/2019 6:38 PM | 22/01/2019 4:10 PM |
| Signature | | |
| Remarks | | L/S repair, photo after paint. |

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1902-0188 | Invoice Number | |
| Quotation Date | 18.02.2019 | Invoice Date | |
| Invoice Amount | | Prepared Date | |

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------------|-------------------|-------------------------------------|
| TO REPAIR FRONT LH PORTION | \$845.00 | \$450.00 |
| Total Labour | \$845.00 | \$450.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO RESPRAY FRONT SUPPORT PANEL | \$180.00 | \$0.00 |
| TO REPSRAY FRONT BUMPER | \$378.00 | \$200.00 |
| TO RESPRAY RIM | \$180.00 | \$50.00 |
| TO RESPRAY FRONT FENDER LH | \$378.00 | \$200.00 |
| Total Spray Painting & Panel Beating | \$1,116.00 | \$450.00 |

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| Lump Sum Adjustment by Surveyor | \$0.00 | (\$583.66) |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | \$100.00 | \$30.00 |
| TO CHECK WIRING AND SYSTEM FUNCTION | \$80.00 | \$20.00 |
| TO DO WHEEL ALIGNMENT / TYRE BALANCING | \$120.00 | \$60.00 |
| TO REMOVE AND REFIT TYRE | \$120.00 | \$0.00 |
| TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE) | \$120.00 | \$30.00 |
| TO REPLACE SUNDRY PARTS | \$100.00 | \$0.00 |
| TO WASH AND VACUUM | \$60.00 | \$0.00 |
| Total Other Costs | \$700.00 | (\$443.66) |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|-------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| | nn | 53852-47020 | FENDER LINER PAD, FR WHEEL LH | 0.00 | \$49.30 | 0.00 | \$0.00 | Replace | Not Given X |
| | DEF | 52119-47930 | BUMPER FRT | 1.00 | \$482.00 | 25.00 | \$361.50 | Replace | Replace ✓ |
| | nn | 52611-47080 | BUMPER ENERGY ABSORBER FRT | 0.00 | \$78.80 | 0.00 | \$0.00 | Replace | Not Given X |
| | nn | 57014-47030 | ARM SUB-ASSY, FR BUMPER LH | 0.00 | \$250.40 | 0.00 | \$0.00 | Replace | Not Given X |
| | nn | 52021-47023 | BUMPER REINFORCEMENT FRT | 0.00 | \$498.40 | 0.00 | \$0.00 | Replace | Not Given X |
| | nn | 52115-47040 | BUMPER SUPPORT F/RH | 0.00 | \$76.40 | 0.00 | \$0.00 | Replace | Not Given ✓ |
| | SCR | 81170-47500 | HEAD LAMP LH | 1.00 | \$945.20 | 10.00 | \$850.68 | Replace | Replace ✓ |
| | nn | 53201-47902 | SUPPORT SUB-ASSY | 0.00 | \$1,460.40 | 0.00 | \$0.00 | Replace | Not Given X |
| | rec | 75374-47051 | NAME PLATE (HYBRID) | 1.00 | \$51.90 | 25.00 | \$38.93 | Replace | Replace ✓ |
| | nn | | TYRE | 0.00 | \$126.74 | 0.00 | \$0.00 | Replace | Not Given X |

| | | | | | | | | | |
|--------|-------------|---------------------|------|------------|--------|------------|---------|-----------|---|
| nn | 52116-47040 | BUMPER SUPPORT F/LH | 0.00 | \$76.40 | 0.00 | \$0.00 | Replace | Check | X |
| BVC | 53802-47050 | FENDER FRT/LH | 1.00 | \$723.40 | 25.00 | \$542.55 | Replace | Replace | ✓ |
| Repair | 42611-47140 | WHEEL DISC. FRONT | 1.00 | \$1,484.20 | 100.00 | \$0.00 | Replace | Repair | R |
| nn | 53876-47030 | FENDER LINER FRT/LH | 0.00 | \$171.70 | 0.00 | \$0.00 | Replace | Not Given | X |
| Total | | | | \$6,475.24 | | \$1,793.66 | | | |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

1793.66
+ 450.00
+ 590.00

2833.66

- 20%

2266.93

L/S \$ 2250/-

9136.24

4/3/19 - Finalised L/S \$2250/- 4 days.





National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



| | | | | |
|--|--|-----------------|------------------|---|
| NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19001491/Jsd3e2 | | | | |
| 73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556 | | | Date: 07-03-2019 |  |
| Code: INC4 | | | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLM 616M | Veh. Inspected | SHF 434E | |
| Policy No. | 5099600017 | Coverage (\$) | 0.00 | |
| Claim No. | MT/1028852-002 | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 22/01/2019 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | TOYOTA PRIUS | c.c | 1798 | |
| Engine No. | HIDDEN | Year of Reg. | 2013 | |
| Chassis No. | JTDKN36U005719113 | Colour | MAROON | |
| Odometer | 538942 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | SPORTS RIM | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 195/65 R15 | FALKEN | 6 mm | |
| L/H Front Tyre | 195/65 R15 | FALKEN | 6 mm | |
| R/H Rear Tyre | 195/65 R15 | FALKEN | 6 mm | |
| L/H Rear Tyre | 195/65 R15 | FALKEN | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 21/01/2019 | Inspection Date | 22/01/2019 | |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 4 Working Days | | |

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 434E

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|----------------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | BUMPER FRT (DISC 25%) | DEFORMED | 482.00 | 361.50 |
| 1 | NAME PLATE (HYBRID) (DISC 25%) | NECESSARY | 51.90 | 38.93 |
| 1 | FENDER FRT / LH (DISC 25%) | BUCKLED | 723.40 | 542.55 |
| 1 | HEAD LAMP LH (DISC 10%) | SCRATCHED | 945.20 | 850.68 |
| 1 | FENDER LINER PAD, FR WHEEL. LH | NOT NECESSARY | 49.30 | - |
| 1 | BUMPER ENERGY ABSORBER FRT | NOT NECESSARY | 78.80 | - |
| 1 | ARM SUB-ASSY, FR BUMPER LH | NOT NECESSARY | 250.40 | - |
| 1 | BUMPER REINFORCEMENT FRT | NOT NECESSARY | 498.40 | - |
| 1 | BUMPER SUPPORT F/RH | NOT NECESSARY | 76.40 | - |
| 1 | SUPPORT SUB-ASSY | NOT NECESSARY | 1,460.40 | - |
| 1 | TYRE | NOT NECESSARY | 126.74 | - |
| 1 | BUMPER SUPPORT F/LH | NOT NECESSARY | 76.40 | - |
| 1 | FENDER LINER FRT/LH | NOT NECESSARY | 171.70 | - |
| 1 | WHEEL DISC.FRONT | TO REPAIR SEE LABOUR | 1,484.20 | - |
| | | | 6,475.24 | 1,793.66 |
| | <u>LABOUR</u> | | | |
| | TO WASH AND VACUUM. | NOT NECESSARY | 60.00 | - |
| | PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF WHEEL DISC. FRONT. | | 845.00 | 450.00 |
| | SPRAY PAINT. | | 1,116.00 | 450.00 |
| | TO APPLY RUST-PROOFING ON AFFECTED AREA. | | 100.00 | 30.00 |
| | TO CHECK WIRING AND SYSTEM FUNCTION. | | 80.00 | 20.00 |
| | TO DO WHEEL ALIGNMENT / TYRE BALANCING. | | 120.00 | 60.00 |
| | TO REMOVE AND REFIT TYRE. | NOT NECESSARY | 120.00 | - |
| | TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE). | | 120.00 | 30.00 |
| | TO REPLACE SUNDRY PARTS. | NOT NECESSARY | 100.00 | - |
| | | | 2,661.00 | 1,040.00 |
| | GRAND TOTAL | | 9,136.24 | 2,833.66 |

Report Ref No. NS/INC19001491/Jsd3e2

| | | | |
|---|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED) | | | 2,250.00 |
|---|--|--|----------|

Report Ref No. NS/INC19001491/Jsd3e2

ONG HWEE JIE

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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