

## **Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)**

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** 25/04/2019 18:33  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: LOD Re: Accident on 19/1/2019 involving SHB 708L & GBB 6584H (EQ's insured) Our Ref: TAX/01/19/2093/lg \*\*\* CC3/EQI19001484/Jha3  
**Attachments:** TAX 01 19 2093.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

<b>LKK ref</b>	<b>Officer in charge</b>
CC3/EQI19001484/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Sent:** Thursday, 25 April, 2019 6:16 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD Re: Accident on 19/1/2019 involving SHB 708L & GBB 6584H (EQ's insured) Our Ref: TAX/01/19/2093/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3555.53
Loss of Rental	\$758.10 ( 6.5 days x \$116.63 )
Loss of Income	\$390.00 ( 6.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4710.63</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190400007  
Date : 03.04.2019  
Vehicle No. : SHB708L  
Your Ref No. : TAX/01/19/2093  
Our Ref No. : 24099757  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
FENDER FRT/LH	1.00	\$ 723.40	(25.00 )	\$ 180.85	\$ 542.55
"NAME PLATE (HYBRID)"#####	1.00	\$ 51.90	(25.00 )	\$ 12.97	\$ 38.93
FENDER LINER FRT/LH	0.00	\$ 171.70	0.00	\$ 0.00	\$ 0.00
WHEEL DISC. FRONT	1.00	\$1484.20	(100.00)	\$1484.20	\$ 0.00
DOOR FRT/LH	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TAPE OUT WIN FRAME LHF, DOOR	0.00	\$ 45.60	0.00	\$ 0.00	\$ 0.00
DOOR LOCK FRT/LH	0.00	\$ 575.80	0.00	\$ 0.00	\$ 0.00
DOOR OUTER HANDLE FRT/LH	1.00	\$ 370.80	(100.00)	\$ 370.80	\$ 0.00
HINGE UPPER LHF, DOOR	0.00	\$ 80.50	0.00	\$ 0.00	\$ 0.00
HINGE LOWER LHF, DOOR	0.00	\$ 90.10	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, FR DOOR	0.00	\$ 150.30	0.00	\$ 0.00	\$ 0.00
MIRROR ASSY, LH	0.00	\$1224.90	0.00	\$ 0.00	\$ 0.00
COVER, OUTER MIRROR, LH	1.00	\$ 107.40	(100.00)	\$ 107.40	\$ 0.00
MIRROR LAMP LH	1.00	\$ 65.30	(10.00 )	\$ 6.53	\$ 58.77
DOOR RR/LH	1.00	\$ 954.50	(25.00 )	\$ 238.62	\$ 715.88
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
HINGE LOWER LHR, DOOR	0.00	\$ 72.20	0.00	\$ 0.00	\$ 0.00
HINGE UPPER LHR, DOOR	0.00	\$ 81.70	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, RR DOOR	0.00	\$ 150.30	0.00	\$ 0.00	\$ 0.00
TAPE OUT WIN FRAME LHR, DOOR	0.00	\$ 32.30	0.00	\$ 0.00	\$ 0.00
FENDER RR/LH	1.00	\$ 766.80	(100.00)	\$ 766.80	\$ 0.00
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
BUMPER FRT#####	1.00	\$ 482.00	(100.00)	\$ 482.00	\$ 0.00
"BUMPER SUPPORT F/LH"#####	1.00	\$ 76.40	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190400007  
Date : 03.04.2019  
Vehicle No. : SHB708L  
Your Ref No. : TAX/01/19/2093  
Our Ref No. : 24099757  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Sub-Total					\$ 1505.53
<b>Labour</b>					
TO REPAIR LH PORTION	1.00	\$ 750.00	0.00	\$ 0.00	\$ 750.00
<b>Others</b>					
TO RESPRAY VIEW MIRROR	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 3,555.53

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 18.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/19/2093

From: SMRT Taxis Pte Ltd

Date: 30/01/2019

**ACCIDENT INVOLVING SHB 708L & GBB 6584H ON 19/1/2019 AT THE JUNCTION  
OF SIMS AVE & TANJONG KATONG RD**

This is to confirm that the daily rental rate for SHB 708L is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 19/01/2019  
Accident End Date : 27/02/2019

Date Generated : 27/02/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/19/2093	SHB708L	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099757	19/01/2019 8:55 AM	25/01/2019 1:45 PM





Date: 19/1/2019


Our Ref. No.:

### Letter of Authorisation

I, SONDREX BEN SUNREH (NRIC No.: S7H03439/2) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number S7B708L hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and GBB 6584H Third party vehicle no. happened on 19/01/19 Date & time 04:00AM along SIMS AVE

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: SONDREX BEN SUNREH Signature:   
NRIC No.: S7H03439/2  
Tel No.: 82997771  
Address: 368 TAMPERES ST 3H  
#10-55

1/21/2019

Vehicle Hub

## Enquire Transaction History

Transaction History Details

Log Date/Time:	21 Jan 2019 / 14:25:39	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBB6584H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190121142539030941

Search Date / Time: 19 Jan 2019 04:00:00  
Insurance Company: EQ INSURANCE COMPANY LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



## **AUTHORISATION TO ACT**

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 708L** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 708L** that was damaged pursuant to the accident which occurred on **19/01/2019** (date) along **SIMS AVE JUNCTION TANJONG KATONG ROAD** (location) involving vehicle no/s **GBB 6584H** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of April (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19001484/Jha3

29 April 2019

**SM LAUNDRY & LINEN PTE LTD**  
7 LOYANG WALK  
SINGAPORE 508790

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB6584H & SHB708L ON 19/01/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 10/05/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)