

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 30 January, 2019 5:28 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Poh Kin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBB6584H (OI : EQI - DM19HO00204-JG) AND SHB708L (TP : LKK REF - CC3/EQI19001484/Jha3) on 19/01/2019
Attachments: GBB6548H.pdf

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please assist to obtain video footage from third party before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh
Sent: Tuesday, January 29, 2019 1:47 PM
To: 'Mei Kwan (LKKAUTO)'
Cc: Vic (LKKAUTO); Poh Kin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBB6584H (OI : EQI - TBA) AND SHB708L (TP : LKK REF - CC3/EQI19001484/Jha3) on 19/01/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, January 24, 2019 1:45 PM
To: EQI PRS
Cc: Joel Goh; Janet Tan; Vic (LKKAUTO); Poh Kin (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GBB6584H (OI : EQI - TBA) AND SHB708L (TP : LKK REF - CC3/EQI19001484/Jha3) on 19/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 708L at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)