

ASS. REC. BY:

REF:

es/AGI19001470/Kg db

n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office) ✓

From (Person):

Justin Wong

of

AGI

Date/Time:

22/11/19 @ 4:16pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SK2 3386A

Insured:

SJL 77847

at Workshop m/s

City Auto

Tel:

64531235

of

Blk 8 Sin Ming Drive # 01-60/62

Policy No:

Claim No:

C10002543

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17/01/2019

CA / REV / REP. / REV 24 HRS ^{lup}

H.O.D. Endorsement:

Date/Time:

5:41pm @ 20/11/19

Person Contacted:

Vronica

Vehicle IN

OUT

Date/Time	Action/Instruction (✓) Estimate
	SK2 3386A -X
	SJL 77847 -X
	Submit \$420 (Red to 906-40, 68%)

REF AGI

ASSIGNMENT

From: Date: 25/1/2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKZ 3386A

at Workshop m/s

of Blk 160 Sin Ming Drive # 05-01

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh:

Morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.8% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SKZ 3386A

Vt Regn: 01 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volvo Wagon Tiguan 1984

Colour:

M. Grey

A/C Insured / Std / NI / NA

Sp. Reading

103100

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVG8885N ZBW 950941

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F:

R:

245/45R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

8

mm

L/Bal.

7

mm

L/Bal.

8

mm

D.O.A.

17/1/19

D.O.I.

25/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rt N/S door

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

8420h

RECEIVED 31 JAN 2019

Date/Time, File Pass to?



Preli. Report



Final Report

Date/Time, File Return to?

Report Format:

Lump Sum / I.B.I. (\$)

71
420

Days Of Repair: 2

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

250

Nivitha (LKK Auto)

From: Justin Wong <justin.wong@budgetdirect.com.sg>
Sent: Tuesday, 22 January 2019 4:16 PM
To: assignments@lkkauto.com
Cc: sur@lkkauto.com
Subject: Appoint LKK to conduct TP survey on SKZ3386A | Our Ref: C10002543

Hi Team,

Please accept survey assignment and liaise with TP workshop.

Mr. Kenneth Kong was chosen.

Thank you.

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184
F +65 6725 0853
E justin.wong@budgetdirect.com.sg

**Budget
Direct**
insurance



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, 21 January 2019 3:06 PM

To: Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: RE: Arrange survey on SKZ3386A | Our Ref: C10002543

Hi Justin,

Kindly arrange **Kenneth Kong LKK Auto Consultants Pte Ltd** for survey.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Justin Wong [<mailto:justin.wong@budgetdirect.com.sg>]
Sent: Monday, 21 January, 2019 2:53 PM
To: City Auto
Subject: RE: Arrange survey on SKZ3386A | Our Ref: C10002543

Hi Vronica,

We refer to your Notice of Accident on even date.

We propose to use of to use one of the motor surveyors named in the list below to conduct the pre-repair survey.

1. Calvin Ang LKK Auto Consultant Pte Ltd
2. Bryan Ang LKK Auto Consultant Pte Ltd
3. Xing Guo Qiang LKK Auto Consultant Pte Ltd
4. Kenneth Kong LKK Auto Consultants Pte Ltd
5. Mohamad Taufihk LKK Auto Consultants Pte Ltd
6. Marcus Chua LKK Auto Consultants Pte Ltd
7. Pang Kiah Keen (Frankie) FormTeam Adjusters Pte Ltd
8. Chua Soo Teck (Benjamin) FormTeam Adjusters Pte Ltd
9. Lim Say Koon FormTeam Adjusters Pte Ltd
10. Ng You Han FormTeam Adjusters Pte Ltd
11. Soon HanXin (Gary) FormTeam Adjusters Pte Ltd
12. Kenji Tan FormTeam Adjusters Pte Ltd
13. Derrick Quok – In house Surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

Justin Wong
Executive, Claims

T +65 6540 2184
F +65 6725 0853
E justin.wong@budgetdirect.com.sg

Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

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From: City Auto <cityauto@singnet.com.sg>

Sent: Monday, 21 January 2019 12:09 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: Arrange survey on SKZ3386A

Dear Motor Claim Department,

Kindly arrange survey on following vehicle :

Survey before repair

Your vehicle : SJL7784T

Our vehicle : SKZ3386A

D.O.A : 17/01/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235

Fax : 6453 7944

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/01/2019 11:41
Date Of Accident	17/01/2019 11:45
Exact Location Of Accident	OPEN AIR CARPARK OUTSIDE BISHAN COMMUNITY CLUB
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ3386A
Insured/Policyholder	
Name Of Registered Owner	SEAH CHENG CHUAN
NRIC No	S1238819E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98289692
Alternative Phone No	OTHERS-NOPHONE
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TIGUAN 2.0L TSI AT 5N12L9 W/O SR
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087966019-01
Cover Note Number	
Driver	
Name of Driver	SEAH KIM YAM
NRIC No	S8511768H
Date Of Birth	15/04/1985
Occupation	OUTDOOR
Date Of Driving Pass	23/10/2010
Driving Experience	8 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81171177
Fax Number	
Contact Number	
Email Address	SEAHKY15@GMAIL.COM

Address	APT BLK 682A EDGEDALE PLAINS #06-751
Postcode	821682
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured In the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : PASSENGER
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL7784T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOI HWEI WEN
NRIC/Passport Number	S8007680J
Contact Number	97656119
Address	
Postcode	
Insurance Company Name	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's signature
(date & time)

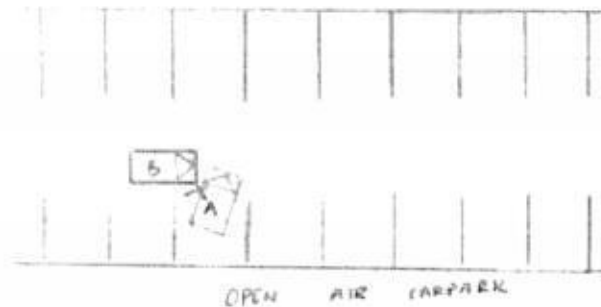
Driver's signature
(if driver is not the policyholder)
(date & time)

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 570643
Tel: 6453 1255 Fax: 6453 7944
(Claims Section)

Reporting Centre Personnel's signature
Name
NRIC ID No

Accident Sketch Plan

SKETCH PLAN



A - SK25366A

B - S3L7724T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17 January 2019, Car A entered the open air carpark beside Bishan Community Club (51 Bishan Street 13, 5579799). Car A then proceeded to reverse into a parking lot when car A was halfway inside the lot, car B ~~immediately~~ entered the turn of view of car A. Car A's front left passenger door was hit by car B's front bumper. Car A front left door was scratched and car B's bumper suffered minor scratches.

DECLARATION

I/We declare the foregoing particulars are true and correct.

Policyholder's signature
Date & Time

Driver's signature
(if driver is not the policyholder)
Date & Time

CITY AUTO PTE LTD

Blk C Sin Ming Road
#01 58/60/62 Sin Ming Ind Est
Singapore 570543
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Reporting Centre Representative's signature
Name
NRIC (if any)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 5756
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
NO. 190
CLEMENCEAU AVE
SINGAPORE SHOPPING CENTRE
SINGAPORE 239924

Contact : -

Fax No. : 6725 0853

Estimate :

200*+
220*+
= 420*00*

Date :

Vehicle No. : SKZ3386A

Make/Model : VOLKSWAGEN TIGUAN 2.0L TSI AT
5N12L9 W/O SR

Mileage (km) : 0

Chassis No. : WVGZZZ5NZBW050941

Accident Date : 17/01/2019 00:00:00

Claim No. : SJL7784T

Reference : SKZ3386A

Policy No. : 5087966019-01

Not Autham
Penny She Kim
2 days

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Front door - LH	1.0	730.00	730.00 X
2	Front door garnish LH	1.0	178.00	178.00 X
List Total :				908.00
20% Discount S\$				181.60
				726.40
LABOUR :				
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	250.00	250.00 2000
	- Spray painting on affected & replace parts	1.0	350.00	350.00 2200
				600.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

E. & O.E.

Total S\$: 1,326.40
GST 7% S\$: 92.85
Amount Due S\$: 1,419.25

for CITY AUTO PTE LTD



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI19001470/Kqd3n2

(BUDGET DIRECT INSURANCE)

190 CLEMENCEAU AVENUE #03-01

SINGAPORE SHOPPING CENTRESINGAPORE

239924

Date : 01-02-2019



Code : AGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJL 7784T	Veh. Inspected	SKZ 3386A
Policy No.		Coverage (\$)	0.00
Claim No.	C10002543	Excess (\$)	0.00
Assign From	JUSTIN WONG	Assign Date	22/01/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN TIGUAN (A)	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WVGZZZ5NZBW050941	Colour	METALLIC GREY
Odometer	103100	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/45 R19	YOKOHAMA	7 mm
L/H Front Tyre	245/45 R19	YOKOHAMA	7 mm
R/H Rear Tyre	245/45 R19	YOKOHAMA	8 mm
L/H Rear Tyre	245/45 R19	YOKOHAMA	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S DOOR. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	17/01/2019	Inspection Date	25/01/2019
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 3386A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT DOOR-LH	TO REPAIR SEE LABOUR	730.00	-
1	FRONT DOOR GARNISH LH	SERVICEABLE	178.00	-
	LESS 20% DISCOUNT		-181.60	-
			726.40	-
	<u>LABOUR</u>			
	TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF FRONT DOOR-LH.		250.00	200.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		350.00	220.00
			600.00	420.00
	GRAND TOTAL		1,326.40	420.00
RECOMMENDED COST OF REPAIRS				420.00

Report Ref No. CS/AGI19001470/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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