

ASS. REC. BY

REF

08/CTI19001469/Rqd3

n2

Special Instructions

Surveyor

Rahul

ASSIGNMENT (Office)

From (Person)

Oceline Thia

of

CTI

Date/Time

22/11/19 @ 4:53pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No.

SMC3324B

Insured:

PC7619P

at Workshop in/s

performance

Tel:

6319 0174

of

303 Alexandra Road

Policy No.

DMCVSN30670918000

Claim No.

SNM1900700781

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

12/01/19

CA / REV / REP. / REV 24 HRS

lup

23/1/19

R.O.D. Endorsement

Date/Time:

4:57pm @ 22/11/19

Person Contacted:

Caroline

Vehicle

IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SMC3324B-X

PC7619P-CS/CTI19000996/Bvd3

D.O.A.: 12/01/19

12/1/19 @

2:29pm According to Caroline, the vehicle had already convert to claim

12/1/19

Submit Reli. report.

Person

REF:

54285

CONTINUED

From: _____ Date: _____
 Estimated Cost: _____
 OO / IT / WS / TP RES / QD RES / EVA / INV / MV
 To Inspect Vehicle No: **SMC 3324B**
 at Workshop this: **PERFORMANCE**
 of: **303 ALEXANDRA RD**
 Insured: **CTI**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition) **64 12pm**
 Remark: The veh had commenced its
 repair at the time of inspection.



Ball or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **5** days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: **SMC 3324B** Yr Pugh: **2018 Jun**
 Type: **Car** M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **B.M.W 730LI** Yr: **1998**
 Colour: **WHITE** A/C: Insured / Std / NI / NA
 Sp. Reading: **11572** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WBA 7E020809913428**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: **Order** / Jammed / Leaked / Burnt or
 Brake: **Order** / Jammed / Leaked / Burnt or
 Mod: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **245/50R18**
 R: _____
 BS: **DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /**
TOYO / YOKO or
 Front: **6** mm Rear: **6** mm
 R/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **12/01/19** D.O.I: **23/01/19**
 Survey held at: **PERFORMANCE**
 Des. of Damages: Frt / **Rear** / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 12 JUL 2019

Date/Time: File Pass 107

12/7 12:15

Date/Time: File Return 107

3

Report Format:

Lump Sum / I.B.I: (\$)

☒ : Preli. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Weekend (\$)

Survey Fee:

Transportation

1. 3 + 10. 31

2. 10. 31

3. 10. 31

4. 10. 31

TOTAL

220

Nivitha (LKK Auto)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Tuesday, 22 January 2019 4:53 PM
To: assignments
Cc: PBSP
Subject: FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMC3324B & PC7619P ON 12/01/2019
Attachments: SKM_558e19012117110.pdf; SMC3324B.PDF

Dear LKK oic

Please conduct PRI. We will create in Merimen shortly

Thanks

Catherine Thia

Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



Disclaimer :

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 22 January, 2019 4:32 PM
To: Catherine Thia <catherine.thia@sg.cntaiping.com>
Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMC3324B & PC7619P ON 12/01/2019

Dear Catherine

Vehicle is in workshop, please appoint survey ASAP and reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Monday, 21 January 2019 5:27 PM
To: claimsdept@sg.cntaiping.com
Subject: RESEND. CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SMC3324B & PC7619P ON 12/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

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Shiau Chan (LKKAUTO)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 12 July 2019 2:28 PM
To: Shiau Chan (LKKAUTO)
Subject: Re: KINDLY ASSIST TO PROVIDE US THE FINAL BILL FOR FINALISE

Dear Shiau Chan

Please following vehicle has reverted to OD with recovery claim against China Insurance.

1. SMC 3324B CHINA-TP DOA: 12/01/2019

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 17 June 2019 12:11:05 PM
To: PBSP
Subject: RE: KINDLY ASSIST TO PROVIDE US THE FINAL BILL FOR FINALISE

Dear Caroline,

Kindly advise vehicles status as below.

If vehicles has been repaired, please finalize with us.

1. SMC 3324B CHINA-TP DOA: 12/01/2019
2. SLR 8806C CHINA-TP DOA: 11/12/2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 26 April 2019 3:09 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: KINDLY ASSIST TO PROVIDE US THE FINAL BILL FOR FINALISE

Dear Caroline,

Kindly advise vehicles status as below.

If vehicles has been repaired, please finalize with us.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------|
| Date Of Report | 14/01/2019 16:09 |
| Date Of Accident | 12/01/2019 13:30 |
| Exact Location Of Accident | TAGONE LANE |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SMC3324B |
| Insured/Policyholder | |
| Name Of Registered Owner | TAN SOON HOW |
| NRIC No | S6875424J |
| Email Address | JH@EAST-LIGHT.COM |
| Mobile Phone No | (LOCAL) +65-98896736 |
| Alternative Phone No | OTHERS-98896736 |

Vehicle Particulars

| | |
|------------------------------------------------------------------------------|-------------|
| Manufacturer | BMW |
| Model | 730LI |
| Exact Purpose for which vehicle was being used at time of accident | PARKING |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | GA373746/1 |
| Cover Note Number | |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | TAN SOON HOW |
| NRIC No | S6875424J |
| Date Of Birth | 05/07/1968 |
| Occupation | INDOOR |
| Date Of Driving Pass | 24/01/1997 |
| Driving Experience | 21 YEARS AND 11 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-98896736 |
| Fax Number | |
| Contact Number | OTHERS-98896736 |
| Email Address | JH@EAST-LIGHT.COM |

| | |
|-----------------------------------------------------|----------------------------------|
| Address | BLK 19 TAMPINES CENTRAL 7 #15-19 |
| Postcode | 528773 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|-----------------|
| Type Of Accident | CHAIN COLLISION |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 3 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 0 |

Details of Police Action

| | |
|-------------------------------------------|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of Intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

| | |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|-----------------------------------------------|
| Vehicle Registration Number | PC7619P |
| Vehicle Make/Model/Colour | VAN |
| Details Of Properties | |
| Vehicle Category | COMMERCIAL VEHICLE |
| Name of Driver | HAMZAH BIN MOHAMED SAID |
| NRIC/Passport Number | S1240550B |
| Contact Number | 96331921 |
| Address | |
| Postcode | |
| Insurance Company Name | CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

DETAILS OF OTHER VEHICLE PROPERTY 2

| | |
|-----------------------------|---------|
| Vehicle Registration Number | GV6435R |
|-----------------------------|---------|

| | |
|-------------------------------------|--------------------|
| Vehicle Make/Model/Colour | VAN |
| Details Of Properties | |
| Vehicle Category | COMMERCIAL VEHICLE |
| Name of Driver | SANWIN |
| NRIC/Passport Number | |
| Contact Number | 90103720 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

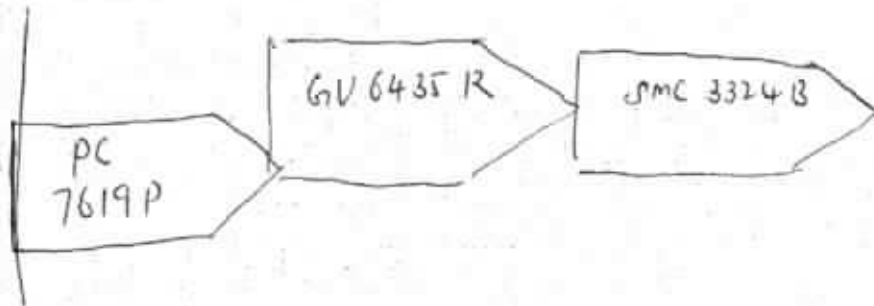
14/1/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

14/1/19

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- PC 7619P collided to GV 6435R, and GV 6435R hit to SMC 3324B
- GV 6435R and SMC 3324B are parked at the parking lot.
- PC 7619P driver is Hamzah Bin Mohamed Sa'id
IC is 512405508.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

14/1/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature]

14/1/19

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747775

289, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449777

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

21 JAN 2019

ESTIMATE

Estimate No. : b1 49757
Date Estimated : 14/01/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -
TAN SOON HOW
Blk 19 Tampines Central 7
#15-19

Singapore 528773

- ACCOUNT - 40000
Cash Sales - Service
Singapore

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|-------|---------|
| SMC3324B | G913428 | 29/06/2018 | 730Li | 0 |

DESCRIPTION

To replace rear bumper, lower trim and remove and install rear bootlid and attachment include knocking cause by the accident

1700 2,580.00

Painting rear bumper, bootlid

2102 2,338.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

To supply rear emboss number plate.

7A 83.00

Sundries.

? 150.00

Total Labour 1: 5,296.00

DESCRIPTION

REAR BUMPER ADAPTER ?
REAR BUMPER CARRIER ?
REAR BUMPER CENTRE GUIDE ?
REAR LH MOUNT LATERAL ?
REAR RH MOUNT LATERAL ?
LH TRIM EXHAUST TAILPIPE ?
RH TRIM EXHAUST TAILPIPE ?
REAR LH MOULDING ROCKER PANEL ?
REAR RH MOULDING ROCKER PANEL ?
REAR BUMPER CENTRE GUARD ?
REAR BUMPER GUARD ?
REAR BUMPER COVER ?
REAR BUMPER TRIM PRIMED ?
REAR BUMPER PANEL PRIMED (PDC/PMA) ?
REAR BUMPER TOWING EYE COVER PRIMED ?
EMBLEM GROMMET ?
LETTERING 730Li ?
REAR PLAQUE 82MM ?
DECOUPING RING PDC TORQUE CONVERTER ?
ULTRASONIC SENSOR MINERALWEISS(WA96) ?

| QTY | PRIC | VALUE |
|-----|----------|----------|
| 1 | 82.80 | 82.80 |
| 1 | 971.25 | 971.25 |
| 1 | 60.05 | 60.05 |
| 1 | 160.55 | 160.55 |
| 1 | 160.55 | 160.55 |
| 1 | 252.10 | 252.10 |
| 1 | 252.10 | 252.10 |
| 1 | 52.75 | 52.75 |
| 1 | 52.75 | 52.75 |
| 1 | 85.85 | 85.85 |
| 1 | 105.50 | 105.50 |
| 1 | 109.20 | 109.20 |
| 1 | 216.45 | 216.45 |
| 1 | 1,690.75 | 1,690.75 |
| 1 | 57.10 | 57.10 |
| 2 | 0.80 | 1.60 |
| 1 | 64.10 | 64.10 |
| 1 | 71.25 | 71.25 |
| 4 | 5.05 | 20.20 |
| 4 | 368.80 | 1,475.20 |



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Singapore 428180
Tel. 63190888 (AfterSales)
Fax. 63449773

319, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796604 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49757
Date Estimated : 14/01/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 2 of 5

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|-------|---------|
| SMC3324B | G913428 | 29/06/2018 | 730Li | 0 |

Total Parts : 5,942.10

[Signature]
25/1/19

[Signature]

23/01/19 @ 1145
Paul
9000068

5 days
Resurvey before paint

11238.10

| | | |
|----------------|---|-----------|
| Labour 1 | : | 5,296.00 |
| Parts | : | 5,942.10 |
| Labour 2 | : | 0.00 |
| Excess | : | 0.00 |
| Total GST @ 7% | : | 786.67 |
| Grand Total | : | 12,024.77 |

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
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Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190538 (AfterSales)
63190513/510 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 49757**
Date Estimated : **14/01/2019**
Prepared By : **Gary Poh Chai Hoon**

Page No. : **3 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|--------------|----------|
| SMC3324B | G913428 | 29/06/2018 | 730Li | 0 |

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 49757**
 Date Estimated : **14/01/2019**
 Prepared By : **Gary Poh Chai Hoon**

Page No. : **4 of 5**

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| SMC3324B | G913428 | 29/06/2018 | 730Li | 0 |

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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Fax. 64747770

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119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49757
Date Estimated : 14/01/2019
Prepared By : Gary Poh Chai Hoon

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| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|-------|---------|
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- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.8(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119001469/R1QD3N2

Date: 15/07/2019

REFERENCE

| | | | |
|-----------------------|-----------------------------------------------|----------------------|-------------------|
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No: | DMCVSN30670818000 |
| Claimant Vehicle No : | SMC3324B | Insured Vehicle No : | PC7619P |
| Date of Loss: | 12/01/2019 | Nature of Claim: | TP |
| | | Claim No: | SNM19D0200281 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No: | SMC3324B | Engine No: | 11145253B48B20B |
| Make & Model: | BMW 730LI, 3.0 (A) | Chassis No: | WBA7E02080G913428 |
| Reg. Date: | 29/06/2018 (Man. Year: 2018) | Odometer: | 11572 km |
| Colour: | White | | |
| Engine Capacity: | 1998 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size: | 245/50R18 | Rear Tyre Size: | 245/50R18 |
| Front Left Side: | Bridgestone 6 mm | Rear Left Side: | Bridgestone 6 mm |
| Front Right Side: | Bridgestone 6 mm | Rear Right Side: | Bridgestone 6 mm |

The above values represent the remaining tyre treads depth

COST OF CLAIMS

| | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------|------------------|-----------------|-----------------|--------------|
| Parts | 6,175.10 | 1,910.70 | 4,264.40 | 69.06 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 5,063.00 | 3,952.00 | 1,111.00 | 21.94 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 11,238.10 | 5,862.70 | 5,375.40 | 47.83 |
| + GST 7.00/7.00% (S\$) | 786.67 | 410.39 | 376.28 | 47.83 |
| Nett Amount (S\$) | 12,024.77 | 6,273.09 | 5,751.68 | 47.83 |

INSPECTION

| | | |
|---------------------|------------|-----------------------------------------------------------------------------------------------------------------------|
| Date of Assignment: | 29/01/2019 | |
| Date Inspected: | 23/01/2019 | Inspected At: |
| | | Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941 |

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$4,207.30 NETT)

REPAIR DETAILS

| | | |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 15 Jul 2019) |
| Parts: | 143 | BMW 730LI 3.0 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SMC3324B) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------------------------|-------------|-------------|--------------|
| 1 | 1 | | *REAR BUMPER ADAPTER | *Check | 82.80 FS | *- FS |
| 2 | 1 | | *REAR BUMPER CARRIER | *Check | 971.25 FS | *- FS |
| 3 | 1 | | *REAR BUMPER CENTRE GUIDE | *Check | 60.05 FS | *- FS |
| 4 | 1 | | *REAR LH MOUNT LATERAL | *Check | 160.55 FS | *- FS |
| 5 | 1 | | *REAR RH MOUNT LATERAL | *Check | 160.55 FS | *- FS |
| 6 | 1 | | *LH TRIM EXHAUST TAILPIPE | *Check | 252.10 FS | *- FS |
| 7 | 1 | | *RH TRIM EXHAUST TAILPIPE | *Check | 252.10 FS | *- FS |
| 8 | 1 | | *REAR LH MOULDING ROCKER PANEL | *Check | 52.75 FS | *- FS |
| 9 | 1 | | *REAR RH MOULDING ROCKER PANEL | *Check | 52.75 FS | *- FS |
| 10 | 1 | | *REAR BUMPER CENTRE GUARD | *Check | 85.85 FS | *- FS |
| 11 | 1 | | *REAR BUMPER GUARD | *Check | 105.50 FS | *- FS |
| 12 | 1 | | *REAR BUMPER COVER | *Check | 109.20 FS | *- FS |
| 13 | 1 | | *REAR BUMPER TRIM PRIMED | *Check | 216.45 FS | *- FS |
| 14 | 1 | | *REAR BUMPER PANEL PRIMED (PDC/PMA) | Deformed | 1,690.75 FS | *1,690.75 FS |
| 15 | 1 | | *REAR BUMPER TOWING EYE COVER PRIMED | Serviceable | 57.10 FS | *- FS |
| 16 | 2 | | *EMBLEM GROMMET | Necessary | 1.60 FS | *1.60 FS |
| 17 | 1 | | *LATTERING 730LI | Necessary | 64.10 FS | *64.10 FS |
| 18 | 1 | | *REAR PLAQUE 82MM | Necessary | 71.25 FS | *71.25 FS |
| 19 | 4 | | *DECOUPING RING PDC TORQUE CONVERTER | *Check | 20.20 FS | *- FS |
| 20 | 4 | | *ULTRASONIC SENSOR MINERALWEISS (WA96 | *Check | 1,475.20 FS | *- FS |
| 21 | 1 | | *SUNDRIES | *Check | 150.00 FS | *- FS |
| 22 | 1 | | *REAR EMBOSS NUMBER PLATE | Bent | 83.00 FS | *83.00 FS |

F=Franchise part. S=SpcNett.

| | | |
|--------------------------|-----------------|-----------------|
| Total Parts (S\$) | 6,175.10 | 1,910.70 |
|--------------------------|-----------------|-----------------|

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | TO REPLACE REAR BUMPER,LOWER TRIM AND REMOVE AND INSTALL REAR BOOTLID AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT | New | 2,550.00 | 1,700.00 |
| 2 | PAINTING REAR BUMPER,BOOTLID | New | 2,336.00 | 2,102.00 |
| 3 | TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION | New | 177.00 | 150.00 |
| Gross Labour Cost (S\$) | | | 5,063.00 | 3,952.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >