



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SLZ 4418 Z

Your Ref.: SHA 6782 L

Date: 22/2/2019

ATTN: Motor Claims Department

INS : INDIA INT'L INS PTE LTD

Dear Sir/Madam,

Accident Involving: SLZ 4418 Z & SHA 6782 L

Date of Accident: 20/1/2019 @ 02:35HRS

Location: 154A Jalan Teck Whye Carpark

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>5,831.50</u>
Loss of Rental		
(\$180/Day x 2 Days) :	\$	<u>360.00</u>
Loss of Rental		
(\$120/Day x 2 Days) :	\$	<u>240.00</u>
LTA Search:	\$	<u>7.45</u>
3rd Report :	\$	<u>29.00</u>
Grand Total:	\$	<u>6,467.95</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Shanelle Lim @ 6286 6060/9187 8064, or email to claims@rico60.com.

Thank You,

Shanelle Lim





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Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

India International Insurance Pte. Ltd.

6347 6100

Invoice No. : I201902496
Invoice Date : February 22, 2019
Vehicle No. : SLZ4418Z
Make & Model : BMW Z4
Chassis No. : WBALM32010E356201
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	5,450.00	5,450.00

	7% GST	\$381.50
GRAND TOTAL (INCLUSIVE OF 7% GST)		\$5,831.50
	Amount Paid	\$0.00
	Balance Due	\$5,831.50



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 20/01/2019 @ 02:35hrs along 154A JALAN TECK WHYE CARPARK
involving vehicles nos. SLZ 4418Z & SHA 6782L

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SLZ 4418Z at my/our request, I/We, ONG SIAN GUANG STEPHEN ("the claimant") of 154 JALAN TECK WHYE #02-83 (S) 680154 (address) bearing NRIC no. S83241791 the owner of motor vehicle no. SLZ 4418Z hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 20 day of 01 (month) 2019 (year).

"The Claimant's" Signature

Name: ONG SIAN GUANG STEPHEN

NRIC No.: S83241791



Rico 60 Auto Services Pte Ltd

Name: Shanelle Lim



ABS RENTAL PTE LTD

Reg No.: 201829910Z

6001 Beach Road #22-04A
Golden Mile Tower Singapore 199589
Tel: 6475 3423 Fax: 6475 3424 Email: absrentalsg@gmail.com

Received from: Ong Jion Guang Stephen

(A)

the sum of Dollar: Three Hundred and Sixty Dollar only

for Date: 20 / 1 / 19 to 22 / 1 / 19 ²⁵¹

\$

Cash/ Cheque No.

OFFICIAL RECEIPT

No: 0431

Date: 20/1/19

STZ4418Z

VEHICLE DETAILS	
Veh Reg No.	<u>SJN 8554Z</u>
HIRE/ PERIOD EXPIRY	
CHARGES	
Daily	<u>2</u> @ \$ 180 = <u>360.00</u>
Weekly	@ \$
Monthly	@ \$
Hourly	@ \$
Others	@ \$
Delivery Service	
SUB-TOTAL \$ <u>360.00</u>	

Authorized Signature



ABS RENTAL PTE LTD

Reg No.: 201829910Z

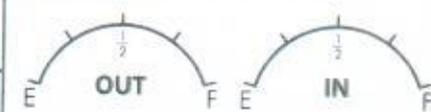
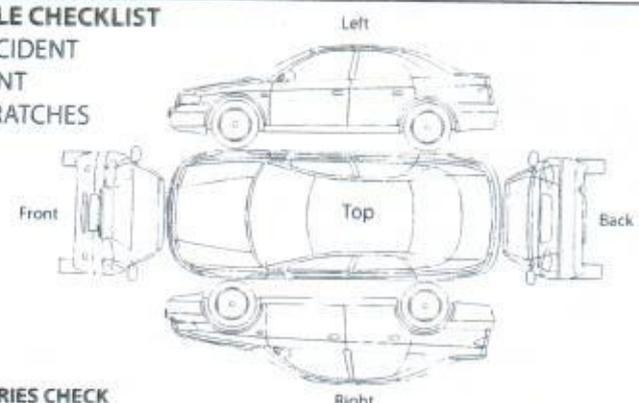
No: 0231

52244182

6001 Beach Road #22-04A
Golden Mile Tower
Singapore 199589
Tel: 6475 3423 Fax: 6475 3424
Email: absrentalsg@gmail.com

VEHICLE RENTAL AGREEMENT

(A)

HIRER'S PARTICULAR Name (as in Nric): <u> Ong Jian Guang Stephen </u> NRIC/ Passport No.: <u> S83 24179E </u> Date of Birth: <u> 10 / 18 / 1983 </u> Address (Residential): <u> blk 154 Jalan Teck Whye #03-83 </u> <u> (S) 680154 </u> Contact: <u> 9225 0858 </u> (Home) _____ (Handphone) _____ Driving Licence No.: _____ Driving Licence Type: Local / International _____ Driving Experience: _____ Years. Date Passed: _____ Employer: _____ Address: _____ Position: _____ Contact: _____		VEHICLE DETAILS Veh Reg. No.: <u> SJN 8554Z </u> Veh Make: <u> MAZDA </u> Model: <u> 3 </u> (Auto/Manual) Mileage Out: _____ OUT Date: <u> 20 / 1 / 19 </u> Time: <u> 2:10 PM </u> (Am/Pm) HIRE/ PERIOD EXPIRY <u> 22/1/19 2010 hrs. </u>																												
ADDITIONAL DRIVER'S PARTICULAR Name (as in Nric): _____ NRIC/ Passport No.: _____ Date of Birth: ____/____/____ Driving Licence No.: _____ Driving Licence Type: Local/ International _____ Driving Experience: _____ Years. Date Passed: _____		CHARGES <table border="1"> <tr><td>Daily</td><td><u> 2X </u> @\$ <u> 180 </u></td><td><u> \$360.00 </u></td></tr> <tr><td>Weekly</td><td>@ \$</td><td></td></tr> <tr><td>Monthly</td><td>@ \$</td><td></td></tr> <tr><td>Hourly</td><td>@ \$</td><td></td></tr> <tr><td>Others</td><td>@ \$</td><td></td></tr> <tr><td>CDW</td><td>@ \$</td><td></td></tr> <tr><td>PAI</td><td>@ \$</td><td></td></tr> <tr><td>Delivery Service</td><td></td><td></td></tr> <tr><td colspan="2">SUB-TOTAL \$</td><td><u> \$360.00 </u></td></tr> </table>		Daily	<u> 2X </u> @\$ <u> 180 </u>	<u> \$360.00 </u>	Weekly	@ \$		Monthly	@ \$		Hourly	@ \$		Others	@ \$		CDW	@ \$		PAI	@ \$		Delivery Service			SUB-TOTAL \$		<u> \$360.00 </u>
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VEHICLE CHECKLIST (A) - ACCIDENT (D) - DENT (S) - SCRATCHES		FUEL LEVEL 																												
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Radio/ Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S/Rim <input type="checkbox"/> Hub Caps <input type="checkbox"/>		ESTIMATED TOTAL RENTAL \$ INSURANCE EXCESS Hirer is responsible for the first SGDS <u> 3000.00 </u> excess for collision / damage to first party. (i.e.) ABS RENTAL PTE LTD vehicle (including windscreen) and first SGDS <u> 1000.00 </u> excess for collision / damage to third party's vehicle for each and every accident / damage.																												
		NO SMOKING, NO ILLEGAL ACTIVITIES Additional Driver's Signature: _____																												

TERMS & CONDITIONS

- ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.**
- Hirer is responsible for checking and maintaining the engine oil and radiator water level. Veh breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of ABS RENTAL PTE LTD
- All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGDS300.00 for towing from Singapore Customs. ii) SGDS150 for resetting of immobiliser.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours
- Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence. the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80 - \$200 per tyre.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
- No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
- Windscreen and windows damages are not covered under insurance (Range from SGD\$300 - \$1000)
- Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to ABS Rental Pte Ltd in connection with this agreement is true.

Hirer Name (as in NRIC) & NRIC No

Hirer Signature & Date

ABS RENTAL PTE LTD



CARS FOR RENT (2016) PTE LTD

Mailing Address: 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre
 (South Wing), Singapore 415933
 Workshops: 8 Kaki Bukit Ave 4, #08-40/45/46 Premier@Kaki Bukit,
 Singapore 415875
 Co. Reg'n No.: 201609732N

Invoice #: E1901042
 Date: 29-01-19

1

Bill To:

Ship To:

Ong Jian Guang Stephen
 154 Jalan Teck Whye #03-83
 Singapore 680154

Ong Jian Guang Stephen
 154 Jalan Teck Whye #03-83
 Singapore 680154

Description	Amount	Job No.
Vehicle Rental for period 23.01.2019 to 25.01.2019 (Billing for 2days x \$120.00/day) (Vehicle No. SLZ4418Z)	\$240.00	SJP5430G N-T

Your Order #: E15483

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	GST:
	N-T	0%	\$0.00	\$240.00		\$0.00
	SR	7%	\$0.00	\$0.00	Amount Applied:	\$0.00
					Balance Due:	\$240.00

CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665
Tel: 6789 5155 Fax: 67835155

(E/901042)
No: E 15483

ROC No: 201609732N

VEHICLE RENTAL AGREEMENT

SL8441-2
Rico60

<p>HIRER'S PARTICULAR</p> <p>Name: (as in I/C) <u>OLIVIAN WANH STEPHEN</u></p> <p>NRIC/PASSPORT No: <u>S83241741</u></p> <p>Address (Res) <u>154 JALAN TECK WHYE C8054</u> <u>#02-63</u></p> <p>Name & Address of Employer _____</p> <p>Occupation: _____ Driving Exp: _____</p> <p>Driving Licence No: _____ D/L Type: Local / International</p> <p>Issue Date: _____ Date of Birth: _____</p> <p>Tel: (O) _____ (R) _____ HP/PG _____</p> <p>ADDITIONAL DRIVER'S PARTICULARS</p> <p>Name: (as in I/C) _____</p> <p>NRIC/PASSPORT No: _____</p> <p>Address (Res): _____</p> <p>Driving Licence No: _____ D/L Type: Local / International</p> <p>Issue Date: _____ Date of Birth: _____</p> <p>Occupation: _____ Driving Exp: _____</p>	<p>Vehicle No: <u>SJP54304</u> Replace Veh No: _____</p> <p>Mileage Out: <u>142888</u> Mileage In: _____</p> <p>Make & Model: <u>NISSAN SLYPHY</u> Auto / Manual Group: _____</p> <p>OUT: Date <u>23/01/19</u> Time: <u>08.00AM</u></p> <p>HIRE/PERIOD EXPIRY: _____</p> <p>COLLISION DAMAGE WAIVER Excess <u>2000</u> YES / NO</p> <p>PERSONAL ACCIDENT INSURANCE YES / NO</p> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="4">CHARGES</th> </tr> <tr> <td>Daily</td> <td><u>2</u> @ \$ <u>120</u></td> <td>per day</td> <td>\$ <u>240.00</u></td> </tr> <tr> <td>Weekly</td> <td>@ \$ _____</td> <td>per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$ _____</td> <td>per month</td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$ _____</td> <td>per hour</td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$ _____</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$ _____</td> <td>per day/month</td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$ _____</td> <td>per day/month</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4" style="text-align: right;">SUB-TOTAL \$</td> </tr> </table> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="6">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table> <p>EXTENSION</p> <p>Collection Service _____</p> <p>Misc. _____</p> <p style="text-align: right;">TOTAL CHARGES \$ <u>240.00</u></p> <p>Rented out by: _____</p> <p>Hirer's Signature _____</p> <p>Addition Driver's Signature _____</p>	CHARGES				Daily	<u>2</u> @ \$ <u>120</u>	per day	\$ <u>240.00</u>	Weekly	@ \$ _____	per week		Monthly	@ \$ _____	per month		Hours	@ \$ _____	per hour		Others	@ \$ _____			CDW	@ \$ _____	per day/month		PAI	@ \$ _____	per day/month		Delivery Service				SUB-TOTAL \$				PETROL LEVEL						Out	E	<u>1/4</u>	1/2	3/4	F	In	E	<u>1/4</u>	1/2	3/4	F
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VEHICLE CHECK LIST

INDICATE: D - DENTS, S - SCRATCHES, A - ACCIDENTS

	REAR			
RIGHT				
	FRONT			

ACCESSORIES CHECK

<input type="checkbox"/> Ashtray	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S/Tyre
<input type="checkbox"/> STD Tools	<input type="checkbox"/> Jack	<input type="checkbox"/> Hub Caps
<input type="checkbox"/> Radio / Cass	<input type="checkbox"/> CD	<input type="checkbox"/> Cartridges

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

*** IMPORTANT**

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND FOR PAI WHERE APPLICABLE.
4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
5. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY** AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY. CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>23/01</u>	<u>0800</u>	<u>143188</u>			



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-024659
Date of Request: 15/02/2019

Your Ref No: WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 20/01/2019
Vehicle No: SLZ4418Z
Place of Accident: 154A Jalan Teck Whye Carpark
Involving Vehicle No: SHA6782L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA6782L	154A Jalan Teck Whye Carpark	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-013170

Date of Request: 23/01/2019

Your Ref No: WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SLZ4418Z
Date of Accident: 20/01/2019
Place of Accident: 154A JLN TECK WHYE C/P
Involving Vehicle No: SHA6782L (NO REPORT) VALID TILL 24-1/2

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jan 2019 / 12:10:15

Receipt Date/Time : 21 Jan 2019 / 12:10:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190121-001266

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA6782L As at 20 Jan 2019/02:35:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHA6782L Enquiry Fee 20190121120834168126	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx4989		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.