

Subject: INSPURS ASSASSMENT Date/Time: 27/1/19 Registered in Merimen: 27/1/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 6782L  
 Name of Insured : UPL  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 27/1/19  
 Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

Claim No. : \_\_\_\_\_  
 Policy No. : \_\_\_\_\_  
 Make / Model : \_\_\_\_\_  
 Place of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_  
 Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Insured Liability : % Final ? Yes / No



INSRS: h260  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>1/2 AM</u>	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: OC

Repair Cost: 45 SS 5,450 ( 3 days) Reduction: 8 % Email  Call

FINAL SETTLEMENT Date/Time: 11-04-19 Confirm with: SHAWEN Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 44  
 Repair Cost: WIKSI SS 5,831.50 OID TO PAPER P.  
 Loss of Rental (LOR): SS 600.00 ( 4 days ) x 150  
 Loss of Use (LOU): SS - ( 5 x days )  
 Loss of Income (LOI): SS - ( 5 x days )  
 LOR only  LOU only  LOR + LOU  LOR - LOI  (Tick one - one)  
 GIA/LTA Search SS 3,45  
 Medical: SS -  
 Disbursement: SS - (e.g. Tow/ Independent )  
 Legal Cost SS -  
 Total: SS 6,467.95 Global Sum SS:  
 1) Claim status: Notified/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: 7600

FINAL PAYMENT Date/Time: 11-04-19 Confirm with: SHAWEN Email  Call

Payee 1: SS 6,467.95 Name 1: ROAD GO AUTO SERVICES PTE LTD  
 Payee 2: \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: \_\_\_\_\_ Name 3: \_\_\_\_\_







> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4179I
<b>Vehicle Details</b>	
Vehicle No.:	SLZ4418Z
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Jan 2020
Vehicle Make:	B.M.W.
Vehicle Model:	Z4 2.5 SDRIVE23I A
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	07197246N52B25AF
Chassis No.:	WBALM32010E356201
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$46,560.00
Original Registration Date:	18 Jan 2010
First Registration Date:	18 Jan 2010
Transfer Count:	2
Actual ARF Paid:	\$46,560.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jan 2020
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	31 Dec 2028
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$31,553.00
COE Rebate Amount:	\$28,236.00
<b>Total Rebate Amount:</b>	<b>\$28,236.00</b>
<b>Message</b>	

The information contained herein is correct as at 23 Jan 2019

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4179I
Vehicle Details	
Vehicle No.:	SLZ4418Z
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Jan 2019
Vehicle Make:	B.M.W.
Vehicle Model:	Z4 2.5 SDRIVE23I A
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	07197246N52B25AF
Chassis No.:	WBALM32010E356201
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$46,560.00
Original Registration Date:	18 Jan 2010
First Registration Date:	18 Jan 2010
Transfer Count:	2
Actual ARF Paid:	\$46,560.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jan 2020
PARF Rebate Amount:	\$23,280.00
Intended COE Rebate Details	
COE Expiry Date:	31 Dec 2028
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$31,553.00
COE Rebate Amount:	\$31,374.00
<b>Total Rebate Amount:</b>	<b>\$54,654.00</b>

The information contained herein is correct as at 21 Jan 2019

OK

**CHEAPEST CAR INSURANCE RENEWAL**



Free roadside assistance

Free claims support

**GET A CHEAPER QUOTE NOW**

**Post an Advertisement**  
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

New 5 Years Cox Roadtax! Toyota Altis 2.5E



Price: \$27,900 (incl GST)  
Mileage: 100k km  
GV Credit Pte Ltd

**Lake View Credit Pte Ltd**  
 > Low prices guaranteed  
 > Specialist in Japanese  
 > Easy loan approval  
 > All terms are negotiable

Sort by Date Posted 20 results

7 vehicles

BMW Z4

BMW Search

Price Any price Depre Any depre Reg Date 2010 to 2010 Eng Cap Any Veh Type All types  
 Fuel Any fuel Mileage Any OMV Any Gear Any Gear Past Owners Any  
 Category All categories Scheme All schemes Dealer Any Dealer Location Any Status Available

Make & Model Price Depreciation Reg Date Eng Cap Mileage Veh Type St



**BMW Z4 sDrive23i (OPC)** \$40,000 \$11,960 /yr 30-Aug-2010 2,497 cc 114,000 km Sports A  
 Low Mileage, Seldom Used. Everything In Running Condition, No Repairs Needed. Items Replaced In Past Year Include ATF Change, Rear Brake Discs And Pads, Eagle F1 Tyres, Windshield Water Pump And Bush...  
 Posted: 21-Jan-2019 Tags: 2010 BMW Z4, 2010 bmw z4, BMW Z4, bmw z4, BMW, Z4, z4, Used BMW



**BMW Z4 sDrive35i (New 10-yr COE)** \$85,988 \$8,590 /yr 15-Apr-2010 2,979 cc - Sports A  
 New 10 Years COE! 100% Loan Available! No Admin Fees. Very Well Kept By Owner. Fully Stock In And Out. 100% Accident Free, Full Servicing History With Receipt To Proof. STA Evaluation Are Most Welcome...  
 Posted: 18-Jan-2019 Tags: 2010 BMW Z4, 2010 bmw z4, BMW Z4, bmw z4, BMW, Z4, z4, Used BMW



**BMW Z4 sDrive35i** \$52,000 \$19,030 /yr 21-Apr-2010 2,979 cc 93,735 km Sports A  
 STA Evaluated. New Road Tax.Oil Leaks And Servicing Just Done. Don't Miss This Before It's Gone.  
 Posted: 16-Jan-2019 Tags: 2010 BMW Z4, 2010 bmw z4, BMW Z4, bmw z4, BMW, Z4, z4, Used BMW



**BMW Z4 sDrive35is** \$68,800 \$25,290 /yr 18-Aug-2010 2,979 cc 91,000 km Sports A  
 Bidded Car Plate. Space Grey Hard Top Convertible. Fa Stest Z4 Model. Low Mileage And Underutilise 2nd Car In The Family. Always Parked Under Shelter And Car Is Waxed Every Other Week. Just Serviced L...  
 Posted: 05-Jan-2019 Tags: 2010 BMW Z4, 2010 bmw z4, BMW Z4, bmw z4, BMW, Z4, z4, Used BMW



**Global media treated to BMW's new Z4**

The brand new BMW Z4, a premium open-top sports car, is the latest addition to the brand's rich history of roadsters delivering pure driving pleasure. Read this article



**BMW Z4 sDrive23i** \$58,800 \$18,900 /yr 23-Nov-2010 2,497 cc 110,000 km Sports A  
 Best Roadster Black In Red W 19" Sports Rims Brembo Brakes, Highest OMV \$48093 Among 23i Hence Lower Depreciation. Another Saving As Road Tax Renew Till 22 May 2019. 6 Months Engine & Gearbox Warranty...  
 Posted: 20-Dec-2018 Tags: 2010 BMW Z4, 2010 bmw z4, BMW Z4, bmw z4, BMW, Z4, z4, Used BMW

**BMW Z4 sDrive23i** \$59,800 \$1,180 /yr 11-Nov-2010 2,497 cc 95,000 km Sports A  
 AA Trust Certified Quality Pre Owned Vehicle. Spacious 2 Seaters Hard Top Convertible. Cheapest Depreciation In The Market. 18"



Rico 60 Auto Services Pte Ltd, Blk 8, Kaki Bukit Avenue 4, #02-24  
Premier @ Kaki Bukit Singapore 415875, Email: claims@rico60.com  
Tel: 6286 6060, FAX: 6286 7060

VEHICLE NUM:	SLZ 4418 Z
MAKE & MODEL:	BMW Z4
MILEAGE:	
TYRE:	
CHASSIS NUM:	

NOT Affected  
L/S  
22/1/19  
The above

3 day

ATTN	NO.	DESCRIPTION- PARTS	QTY	PRICE
	1	FRONT BONNET <i>cut/weld ✓</i>	1	
	2	FRONT BONNET HINGE L+R <i>n 7 X</i>	2	
	3	HEADLAMP L+R <i>o/sora ✓</i>	2	
	4	HEADLAMP BRACKET L+R <i>1 7 X</i>	2	
	5	FRONT GRILLE L+R <i>1 7 X</i>	2	
	6	FRONT GRILLE CHROME L+R <i>1 7 X</i>	2	
	7	FRONT BUMPER <i>cut/weld ✓</i>	1	
	8	FRONT BUMPER LOGO <i>new ✓</i>	1	
	9	FRONT BUMPER RETAINER L+R <i>o/sora 190</i>	2	
	10	FRONT BUMPER BRACKET L+R <i>1 7 X</i>	2	
	11	FRONT BUMPER REINFORCEMENT BAR <i>1 7 X</i>	1	
	12	FRONT BUMPER SPONGE <i>1 7 X</i>	2	
	13	FRONT BUMPER SENSOR <i>1 7 X</i>	4	
	14	FRONT BUMPER SENSOR HOLDER <i>1 7 X</i>	4	
	15	FRONT BUMPER NOZZLE COVER L+R <i>1 7 X</i>	2	
	16	FRONT BUMPER NOZZLE SPRAY L+R <i>1 7 X</i>	2	
	17	FRONT BUMPER GRILLE <i>1 7 X</i>	1	
	18	FRONT BUMPER FOG LAMP GRILLE <i>1 7 X</i>	2	
	19	FRONT BUMPER UNDERCOVER <i>1 7 X</i>	1	
	20	FRONT ABSORBER RH <i>1 7 X</i>	1	
	21	FRONT KNUCKLE RH <i>1 7 X</i>	1	
	22	FRONT KNUCKLE BEARING RH <i>1 7 X</i>	1	
	23	FRONT KNUCKLE BEARING HUB RH <i>1 7 X</i>	1	
	24	FRONT FORWARDER ARM RH <i>1 7 X</i>	1	
		SUBTOTAL		\$ -
		LESS 10%		\$ -
		PARTS TOTAL		\$ -
		<b>SPECIAL NETT</b>	<b>QTY</b>	<b>PRICE</b>
	1	FRONT BUMPER CLIPS <i>new 50</i>	10	\$ 100.00
	2	FRONT BONNET ISOLATOR CLIPS <i>1 7 X</i>	10	\$ 100.00
	3	FRONT FENDER COWLING CLIPS <i>n 7 X</i>	10	\$ 100.00
	4	FRONT RIM RH <i>n 7 X</i>	SET	\$ 8,000.00
	5	FRONT TYRE RH <i>1 7 X</i>	1	\$ 1,000.00
		SPECIAL NETT TOTAL		\$ 9,300.00
		<b>LABOUR</b>	<b>QTY</b>	<b>PRICE</b>
	1	TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN <i>400</i>	1	\$ 1,000.00
	2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA <i>500</i>	1	\$ 1,000.00



## Print Received Message

This mail is associated with :

\*SLZ4418Z (MCT19010762)  
[SHA6782L]

TP

ONG JIAN GUANG STEPHEN  
Jan 20 2019 2:00AM

RICO 60 AUTO SERVICES PTE LTD

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 13/03/2019 09:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SLZ4418Z - Claim Handler: Sherini Pillai

Approved:0.00:Video footage has sound of grazing and rubbing when OID reversed into parking lot next to TP parked vehicle.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jan 2019 16:56	<b>Cim Veh Model Changed</b>	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
2	22 Jan 2019 16:56	<b>Cim Created</b>	Reg No: SLZ4418Z. Acct Date: 2019/01/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] HOW MEI KWAN
3	22 Jan 2019 16:56	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	22 Jan 2019 16:56	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/31	[A] HOW MEI KWAN
5	22 Jan 2019 16:56	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	22 Jan 2019 16:57	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	22 Jan 2019 16:57	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	23 Jan 2019 14:58	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	23 Jan 2019 14:59	<b>Cim Registration Modified</b>	Acct Time:00:00:00->02:00:00.	[A] HOW MEI KWAN
10	23 Jan 2019 14:59	<b>Cim Veh Model Changed</b>	(204808) -> (202615) BMW Z4 2.5 sDrive23i (A).	[A] HOW MEI KWAN
11	12 Mar 2019 17:31	<b>Adj Mandate Request</b>	Cur.Reg:0.00;PODS: LIABILITY: 100% REMARK: B:NIL OID REVERSED HIT PARKED TP (REFER TO TP VIDEO SENT VIA EMAIL)	[A] Asher Sng Rong Yi
12	13 Mar 2019 09:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/31. Mandate Remarks: Video footage has sound of grazing and rubbing when OID reversed into parking lot next to TP parked vehicle.	[I] Zuhaidah Bte Samsuri
13	13 Mar 2019 09:57	<b>Adj Mandate Set</b>	Approved:0.00:Video footage has sound of grazing and rubbing when OID reversed into parking lot next to TP parked vehicle.	[I] Zuhaidah Bte Samsuri
14	21 Mar 2019 09:34	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	21 Mar 2019 09:34	<b>Cim Dtl Modified</b>	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	21 Mar 2019 09:34	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2010/01/18.	[A] JOANNE LEE KHANG MIN
17	21 Mar 2019 09:34	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	25 Mar 2019 12:38	<b>Adj Mandate Request</b>	Cur.Reg:6467.95;PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$5,831.50 + (b) LOR : \$600.00 (4days x \$150) + LTA : \$36.45 Total: a+b+c = \$6,467.95 VEH MO DEL: BMW Z4 2497cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2083688	13/03/2019 09:44	Motor	India International	India International	SLZ4418Z	Zuhaidah Bte Samsuri	xx.xx

## Print Received Message

This mail is associated with :

**\*SLZ4418Z (MCT19010762)**  
**[SHA6782L]**

TP

ONG JIAN GUANG STEPHEN

Jan 20 2019 2:00AM

[-]

RICO 60 AUTO SERVICES PTE LTD

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/03/2019 10:13 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6467.95) - SLZ4418Z - Claim Handler: Sherini Pillai

Approved:6467.95:Video footage has sound of grazing and rubbing when OID reversed into parking lot next to TP parked vehicle.

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 21 January 2019 3:32 PM  
**To:** Enquiry; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Sherini Pillai; Zuhaidah Samsuri  
**Subject:** RE: PRI Arrangement for SLZ 4418 Z  
**Attachments:** PRI Arrangement.pdf

3:43pm @ 21/1/19  
person @ shanelle.  
vehicle in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLZ4418Z and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Enquiry [mailto:claims@rico60.com]  
**Sent:** 21 January, 2019 3:13 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: PRI Arrangement for SLZ 4418 Z

Dear All ,

We would like to choose the below surveyor to survey the said vehicle.

- LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,  
*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**  
Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)

---

**From:** [Motor Claim - III](#)  
**Sent:** Monday, 21 January 2019 3:05 PM  
**To:** [Rico 60](#)  
**Subject:** RE: PRI Arrangement for SLZ 4418 Z

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

---

**From:** Rico 60 [<mailto:claims@rico60.com>]  
**Sent:** 21 January, 2019 2:48 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** PRI Arrangement for SLZ 4418 Z

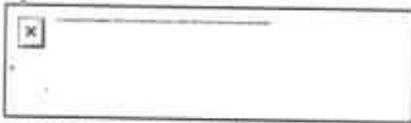
Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLZ 4418 Z  
Your Insured – SHA 6782 L  
DOA – 20/01/2019

Thank you.

Best Regards,  
*Li JinHai*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [enquiry@rico60.com](mailto:enquiry@rico60.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.  
Registration No. 198703792-K

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India International Insurance Pte Ltd.  
Registration No. 198703792-K

14/01



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SLZ 4418 Z

Your Ref.: SHA 6782 L

Date: 22/2/2019

ATTN: Motor Claims Department

INS : INDIA INT'L INS PTE LTD

Dear Sir/Madam,

Accident Involving: SLZ 4418 Z & SHA 6782 L

Date of Accident: 20/1/2019 @ 02:35HRS

Location: 154A Jalan Teck Whye Carpark

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>5,831.50</u>
Loss of Rental		
(\$180/Day x 2 Days) :	\$	<u>360.00</u>
Loss of Rental		
(\$120/Day x 2 Days) :	\$	<u>240.00</u>
LTA Search:	\$	<u>7.45</u>
3rd Report :	\$	<u>29.00</u>
 Grand Total:	\$	<u>6,467.95</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Shanelle Lim @ 6286 6060/9187 8064, or email to [claims@rico60.com](mailto:claims@rico60.com).

Thank You,

Shanelle Lim





RICO 60 AUTO SERVICES PTE. LTD.  
 Co. & GST Reg. No.: 201807623M  
 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24  
 Singapore 415875 | Email: enquiry@rico60.com  
 Tel: +65 6286 6060 | Fax: +65 6286 7060

**LETTER OF AUTHORISATION**

Accident on 20/01/2019 @ 02:30hrs along 154A JALAN TEUK NYE CARPARK  
 involving vehicles nos. SLZ 44182 & SHA 6782L

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SLZ 44182 at my/our request, I/We, ONG SIAN GUANG STEPHEN ("the claimant") of 154 JALAN TEUK NYE #02-83 (S) 690154 (address) bearing NRIC no. 883241791 the owner of motor vehicle no. SLZ 44182 hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 20 day of 01 (month) 2019 (year).

\_\_\_\_\_  
 "The Claimant's" Signature  
 Name: ONG SIAN GUANG STEPHEN  
 NRIC No.: 883241791



Shanelle Lim  
 Rico 60 Auto Services Pte Ltd  
 Name: Shanelle Lim

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

India Ref: MCT19010762  
Claimant Ref: SLZ 4418Z

We/I, RICO 60 AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 5,831.50 (repair cost), S\$ 500.00 (loss of ~~use~~ rental), S\$ 36.45 (search fee), vehicle no. SLZ 4418Z that was damaged pursuant to the accident which occurred on 20/01/2019 (date) at 154A JALAN TECK WHYE CARPARK (location) involving vehicle no. SHA 6782L (insured vehicle). This is pursuant to the inspection conducted on 22/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG JIAN GUANG STEPHEN ("the third party claimant") of vehicle no. SLZ 4418Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLZ 4418Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,467.95 to RICO 60 AUTO SERVICES PTE LTD

Dated this 11 day of 04 2019

**CLAIMANT:**

Signature

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

yvonne teoh peak yik

G18720032P

Blk 27 New Upper Changi Road #03-708 Singapore

482027 Malaysian

Accountant

**WITNESS:**

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



CKS

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

**TAX INVOICE**

India International Insurance Pte. Ltd.

6347 6100

Invoice No. : I201902496  
Invoice Date : February 22, 2019  
Vehicle No. : SLZ4418Z  
Make & Model : BMW Z4  
Chassis No. : WBALM32010E356201  
Mileage : -  
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	5,450.00	5,450.00

7% GST \$381.50

**GRAND TOTAL (INCLUSIVE OF 7% GST) \$5,831.50**

Amount Paid \$0.00

Balance Due \$5,831.50



*Signature*

Signature/Company Stamp

*I agree to the price as listed above and affirm that the goods are received in good condition.*



# ABS RENTAL PTE LTD

Reg No.: 201829910Z

## OFFICIAL RECEIPT

No: 0431

Date: 20/1/19

SKZ4418Z

6001 Beach Road #22-04A  
Golden Mile Tower Singapore 199589  
Tel: 6475 3423 Fax: 6475 3424 Email: absrentalsg@gmail.com

Received from: Ong Jion Guang Stephen

(A)

the sum of Dollar: Three Hundred and Sixty Dollar Only

for Date: 20/1/19 to 22/1/19

\$

Cash/ Cheque No.

<b>VEHICLE DETAILS</b>	
Veh Reg No.	SJN8554Z
<b>HIRE/ PERIOD EXPIRY</b>	
<b>CHARGES</b>	
Daily	2 @ \$180 = \$360.00
Weekly	@ \$
Monthly	@ \$
Hourly	@ \$
Others	@ \$
Delivery Service	
SUB-TOTAL \$ 360.00	

Authorised Signature



# ABS RENTAL PTE LTD

Reg No.: 201829910Z

No: 0231

6001 Beach Road #22-04A  
Golden Mile Tower  
Singapore 199589  
Tel: 6475 3423 Fax: 6475 3424  
Email: absrentalsg@gmail.com

52244182

## VEHICLE RENTAL AGREEMENT

(A)

### HIRER'S PARTICULAR

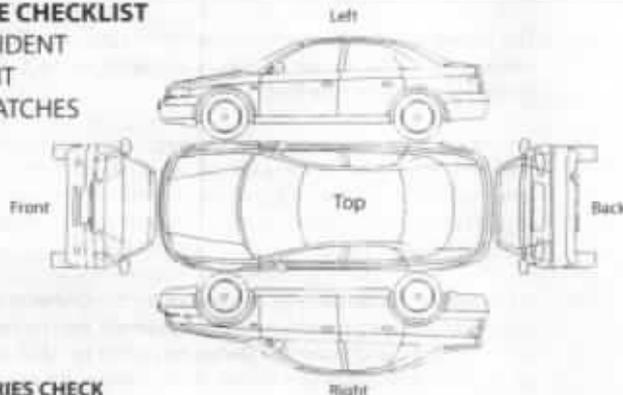
Name (as in Nric):  Ong Jian Guang Stephen   
 NRIC/ Passport No.:  S83 24179E  Date of Birth:  10 / 10 / 1983   
 Address (Residential):  514 154 Jalan Tekong Putih #03-83   
 S 680154   
 Contact:  9225 0858  (Home) \_\_\_\_\_ (Handphone) \_\_\_\_\_  
 Driving Licence No.: \_\_\_\_\_  
 Driving Licence Type: Local / International \_\_\_\_\_  
 Driving Experience: \_\_\_\_\_ Years. Date Passed: \_\_\_\_\_  
 Employer: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Position: \_\_\_\_\_ Contact: \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULAR

Name (as in Nric): \_\_\_\_\_  
 NRIC/ Passport No.: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Driving Licence No.: \_\_\_\_\_  
 Driving Licence Type: Local/ International \_\_\_\_\_  
 Driving Experience: \_\_\_\_\_ Years. Date Passed: \_\_\_\_\_

### VEHICLE CHECKLIST

- (A) - ACCIDENT
- (D) - DENT
- (S) - SCRATCHES



### ACCESSORIES CHECK

- Ashtray  Cig Lighter  S/Tyre  STD Tools  Jack  
 Radio/ Cass  CD/Cartridges  S/Rim  Hub Caps

### VEHICLE DETAILS

Veh Reg. No.:  SJN 81554Z   
 Veh Make:  MAZDA  Model:  3  (Auto/ Manual)  
 Mileage Out: \_\_\_\_\_  
 OUT Date:  2011/11  Time:  210 PM  (Am/Pm)

HIRE/ PERIOD EXPIRY  22/1/19   2010 hrs.

### CHARGES

Daily	<u> 2X @ \$ 180 </u>	<u> \$360.00 </u>
Weekly	@ \$	
Monthly	@ \$	
Hourly	@ \$	
Others	@ \$	
CDW	@ \$	
PAI	@ \$	

Delivery Service

SUB-TOTAL \$  360.00

### FUEL LEVEL



EXTENSION

Misc

ESTIMATED TOTAL RENTAL \$

### INSURANCE EXCESS

Hirer is responsible for the first SGD\$  3000.00  excess for collision / damage to first party. (i.e.) ABS RENTAL PTE LTD vehicle (including windscreen) and first SGD\$  1000.00  excess for collision / damage to third party's vehicle for each and every accident / damage.

### NO SMOKING, NO ILLEGAL ACTIVITIES

Additional Driver's Signature: \_\_\_\_\_

### TERMS & CONDITIONS

- ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- Hirer is responsible for checking and maintaining the engine oil and radiator water level. Veh breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of ABS RENTAL PTE LTD
- All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGD\$300.00 for towing from Singapore Customs. ii) SGD\$150 for resetting of immobiliser.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours
- Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80 - \$200 per tyre.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
- No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
- Windscreen and windows damages are not covered under insurance (Range from SGD\$300 - \$1000)
- Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to ABS Rental Pte Ltd in connection with this agreement is true.

Hirer Name (as in NRIC) & NRIC No

Hirer Signature & Date

ABS RENTAL PTE LTD



# CARS FOR RENT (2016) PTE LTD

Mailing Address: 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre  
 (South Wing), Singapore 415933  
 Workshops: 8 Kaki Bukit Ave 4, #08-40/45/46 Premier@Kaki Bukit,  
 Singapore 415875  
 Co. Reg'n No.: 201609732N

Invoice #: E1901042  
 Date: 29-01-19

Bill To:

Ong Jian Guang Stephen  
 154 Jalan Teck Whye #03-83  
 Singapore 680154

Ship To:

Ong Jian Guang Stephen  
 154 Jalan Teck Whye #03-83  
 Singapore 680154

1

Description

Amount

Job No.

Vehicle Rental for period 23.01.2019 to 25.01.2019  
 (Billing for 2days x \$120.00/day)  
 (Vehicle No. SLZ4418Z)

\$240.00 SJP5430G N-T

(A)

Your Order #: E15483

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	
	N-T	0%	\$0.00	\$240.00	Amount Applied:	\$0.00
	SR	7%	\$0.00	\$0.00	Balance Due:	\$240.00

Terms: Net 30th after

GST:

\$0.00

# CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665  
Tel: 6789 5155 Fax: 67835155

No: E 15483

R10060

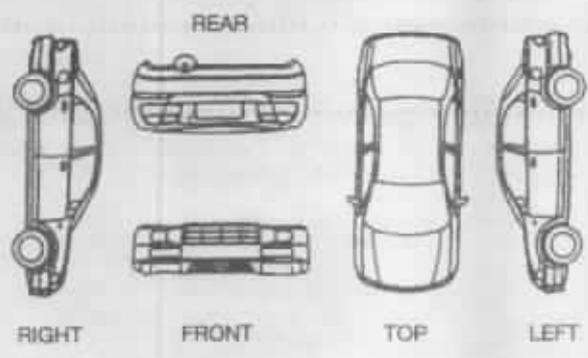
ROC No: 201609732N

## VEHICLE RENTAL AGREEMENT

<p><b>HIRER'S PARTICULAR</b></p> <p>Name: (as in I/C) _____</p> <p>NRIC/PASSPORT No: _____</p> <p>Address (Res): _____</p> <p>Name &amp; Address of Employer: _____</p> <p>Occupation: _____ Driving Exp: _____</p> <p>Driving Licence No: _____ D/L Type: Local / International</p> <p>Issue Date: _____ Date of Birth: _____</p> <p>Tel: (O) _____ (R) _____ HP/PG _____</p> <p><b>ADDITIONAL DRIVER'S PARTICULARS</b></p> <p>Name: (as in I/C) _____</p> <p>NRIC/PASSPORT No: _____</p> <p>Address (Res): _____</p> <p>Driving Licence No: _____ D/L Type: Local / International</p> <p>Issue Date: _____ Date of Birth: _____</p> <p>Occupation: _____ Driving Exp: _____</p>	<p>Vehicle No: <u>SFP 84306</u> Replace Veh No: _____</p> <p>Mileage Out: <u>14288</u> Mileage In: _____</p> <p>Make &amp; Model: <u>NISSAN SLVPHY</u> Auto / Manual Group: _____</p> <p>OUT: Date <u>23/01/19</u> Time: <u>0800AM</u></p> <p>HIRE/PERIOD EXPIRY: _____</p> <p>COLLISION DAMAGE WAIVER Excess <u>2000</u> YES / NO</p> <p>PERSONAL ACCIDENT INSURANCE YES / NO</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">CHARGES</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td><u>2</u> @ \$ <u>120</u></td> <td>per day</td> <td>\$ <u>240</u> <u>00</u></td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td>per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td>per month</td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td>per hour</td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td>per day/month</td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td>per day/month</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>SUB-TOTAL \$</b></td> <td></td> <td></td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="7">PETROL LEVEL</th> </tr> </thead> <tbody> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> </tbody> </table> <p>EXTENSION</p> <p>Collection Service _____</p> <p>Misc. _____</p> <p style="text-align: right;"><b>TOTAL CHARGES \$ <u>240 00</u></b></p> <p>Rented out by: _____</p> <p>Hirer's Signature _____</p> <p>Addition Driver's Signature _____</p>	CHARGES				Daily	<u>2</u> @ \$ <u>120</u>	per day	\$ <u>240</u> <u>00</u>	Weekly	@ \$	per week		Monthly	@ \$	per month		Hours	@ \$	per hour		Others	@ \$			CDW	@ \$	per day/month		PAI	@ \$	per day/month		Delivery Service				<b>SUB-TOTAL \$</b>				PETROL LEVEL							Out	E	1/4	1/2	3/4	F		In	E	1/4	1/2	3/4	F	
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INDICATE:  
D - DENTS  
S - SCRATCHES  
A - ACCIDENTS

### VEHICLE CHECK LIST



**ACCESSORIES CHECK**

- |                                       |                                      |                                    |
|---------------------------------------|--------------------------------------|------------------------------------|
| <input type="checkbox"/> Ashtray      | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre    |
| <input type="checkbox"/> STD Tools    | <input type="checkbox"/> Jack        | <input type="checkbox"/> Hub Caps  |
| <input type="checkbox"/> Radio / Cass | <input type="checkbox"/> CD          | <input type="checkbox"/> Catridges |

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

**\* IMPORTANT**

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND JCR FV WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>23/01</u>	<u>10:00</u>	<u>143188</u>	<u>[Signature]</u>		<u>[Signature]</u>

## TAX INVOICE

Our Ref No: GR-19-024559

Date of Request: 15/02/2019

Your Ref No:

WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 20/01/2019

Vehicle No: SLZ4418Z

Place of Accident: 154A Jalan Teck Whye Carpark

Involving Vehicle No: SHA6782L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA6782L	154A Jalan Teck Whye Carpark	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-013170

Date of Request: 23/01/2019

Your Ref No: WALK IN TAN CW

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SLZ4418Z

Date of Accident: 20/01/2019

Place of Accident: 154A JLN TECK WHYE C/P

Involving Vehicle No: SHA6782L (NO REPORT) VALID TILL 24-1/2

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jan 2019 / 12:10:15

Receipt Date/Time : 21 Jan 2019 / 12:10:15

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190121-001266

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA6782L As at 20 Jan 2019/02:35:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHA6782L Enquiry Fee 20190121120834168126	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			<b>7.45</b>
	<b>Paid By</b>			
	xxxxxxxxxxxx4989		Credit Card: Visa/MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2019 <a href="#">Edit Reg</a>		22 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>ONG JIAN GUANG STEPHEN</b> , ID: S8324179I								
Vehicle Reg. No.:	<b>SLZ4418Z</b>	Date of Loss:	20/01/2019 02:00 - :59 [108 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19010762</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHA6782L</b>	Policy No. (Claimant):	GA424660						
		Excess:							
Repairer:	<b>RICO 60 AUTO SERVICES PTE LTD (HQ)</b> 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 31/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a>   <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (26/03/2019): Alert - Adj Mandate Approved (S\$6467.95) - SLZ4418Z - Claim Handler: Sherini Pillai</li> <li>• III_SG (13/03/2019): Alert - Adj Mandate Approved (S\$0.00) - SLZ4418Z - Claim Handler: Sherini Pillai</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLZ4418Z (MCT19010762)  
 [SHA6782L]  
 TP  
 ONG JIAN GUANG STEPHEN  
 Jan 20 2019 2:00AM  
 [COMFORT TRANSPORTATION PTE LTD]  
 RICO 60 AUTO SERVICES PTE LTD

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Video</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print			
1	13/03/19 09:44	<b>Video - Accident(TP)</b>						Load MP4			
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	13/03/19 09:41	<b>Chassis Number</b>						Load JPG	<input checked="" type="checkbox"/>		
2	13/03/19 09:41	<b>Odometer Reading</b>						Load JPG	<input checked="" type="checkbox"/>		
3	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
4	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
5	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
6	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
7	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
8	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
9	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
10	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
11	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
12	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
13	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
14	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
15	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
16	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
17	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
18	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
19	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
20	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
21	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
22	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
23	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
24	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
25	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
26	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
27	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
28	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
29	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
30	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
31	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
32	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
33	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		
34	13/03/19 09:41	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
36	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
37	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
38	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
39	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
40	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
41	13/03/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
42	13/03/19 09:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	13/03/19 09:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
44	13/03/19 09:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
45	13/03/19 09:41	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 16:57	NOTIFICATION FROM WORKSHOP	Load PDF	
2	22/01/19 16:57	ACKNOWLEDGEMENT EMAIL TO III DD 21.1.19	Load PDF	
3	24/01/19 09:27	TP ESTIMATE - MARKED	Load PDF	
4	24/01/19 09:27	TP GIA REPORT	Load PDF	
5	21/03/19 09:48	WORKSHOP INVOICE	Load PDF	
6	21/03/19 09:48	RENTAL RECEIPT	Load PDF	
7	21/03/19 09:48	LTA SEARCH	Load PDF	
8	21/03/19 09:48	GIA SEARCH	Load PDF	
9	21/03/19 09:48	LOD	Load PDF	
10	13/05/19 09:24	DISCHARGE VOUCHER	Load PDF	
11	13/05/19 09:24	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/01/19 11:01	Singapore Accident Statement	Load PDF	
2	22/02/19 15:51	Letter of Demand from Third Party TPD LOD FROM RUCO 60 AUTO SERVICES PTE. LTD.	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19001460/UEA3Q2

Date: 13/05/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
<b>Claimant Vehicle No :</b> SLZ4418Z	<b>Insured Vehicle No :</b> SHA6782L
Date of Loss: 20/01/2019	Nature of Claim: TP <span style="float: right;">Claim No: MCT19010762</span>

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SLZ4418Z</b>	Engine No: 07197246N52B25AF
Make & Model: BMW Z4, 2.5 sDrive23i (A)	Chassis No: WBALM32010E356201
Reg. Date: 18/01/2010 (Man. Year: 2009)	Odometer: 126014 km
Colour: Black	Engine Capacity: 2497 cc
Market Value/New Car Price: N/A	Sum Insured (S\$): <b>Market Value/New Car Price</b>

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 235/35Z R19	Rear Tyre Size: 265/30Z R19
Front Left Side: Continental 6 mm	Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm	Rear Right Side: Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,208.75	5,823.74	19,385.01	76.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,250.00	1,060.00	2,190.00	67.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>28,458.75</b>	<b>6,883.74</b>	<b>21,575.01</b>	<b>75.81</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,450.00</b>		
	(S\$) 28,458.75	5,450.00	23,008.75	80.85
<b>+ GST 7.00/7.00% (S\$)</b>	1,992.11	381.50	1,610.61	80.85
<b>Nett Amount (S\$)</b>	<b>30,450.86</b>	<b>5,831.50</b>	<b>24,619.36</b>	<b>80.85</b>
<b>+ Car Rental (4.0 x S\$150.00/day) (S\$)</b>		600.00		
<b>+ Doc/Search Fee (S\$)</b>		36.45		
<b>Nett Liability (S\$)</b>		<b>6,467.95</b>		

#### INSPECTION

Date of Assignment: 22/01/2019	
Date Inspected: 22/01/2019 Inspected At:	RICO 60 AUTO SERVICES PTE LTD (HQ) 8, KAKI BUKIT AVENUE 4, #02-24,

PREMIER @ KAKI BUKIT  
Singapore 415875

Estimated Period of Repair: 3.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Mar 2019)
<b>Parts:</b> M1-COUPE	BMW Z4 2.5 sDrive23i (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLZ4418Z)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent / Buckled	2,598.35 F	*2,166.35 FL
2	2		*FRONT BONNET HINGE L+R	Not Necessary	329.20 F	*- FL
3	1		*HEADLAMP L+R	O/S Cracked	4,875.30 F	*2,425.30 FL
4	2		*HEADLAMP BRACKET L+R	Not Necessary	124.20 F	*- FL
5	2		*FRONT GRILLE L+R	Not Necessary	227.30 F	*- FL
6	1		*FRONT GRILLE CHROME L+R	Not Necessary	328.70 F	*- FL
7	1		*FRONT BUMPER	Cut / Deformed	1,408.05 F	*1,369.22 FL
8	1		*FRONT BUMPER LOGO	Necessary	128.50 F	*80.50 FL
9	1		*FRONT BUMPER RETAINER L+R	O/S Bent	72.50 F	*36.25 FL
10	2		*FRONT BUMPER BRACKET L+R	Not Necessary	88.60 F	*- FL
11	1		*FRONT BUMPER REINFORCEMENT BAR	Not Necessary	687.60 F	*- FL
12	2		*FRONT BUMPER SPONGE	Not Necessary	428.60 F	*- FL
13	2		*FRONT BUMPER SENSOR	Not Necessary	1,248.60 F	*- FL
14	4		*FRONT BUMPER SENSOR HOLDER	Not Necessary	684.60 F	*- FL
15	2		*FRONT BUMPER NOZZLE COVER L+R	Not Necessary	126.40 F	*- FL
16	2		*FRONT BUMPER NOZZLE SPRAY L+R	Not Necessary	159.85 F	*- FL
17	1		*FRONT BUMPER GRILLE	Not Necessary	55.15 F	*- FL
18	2		*FRONT BUMPER FOG LAMP GRILLE	Not Necessary	55.50 F	*- FL
19	1		*FRONT BUMPER UNDERCOVER	Not Necessary	287.60 F	*- FL
20	1		*FRONT ABSORBER RH	Not Necessary	541.60 F	*- FL
21	1		*FRONT KNUCKLE RH	Not Necessary	334.70 F	*- FL
22	1		*FRONT KNUCKLE BEARING RH	Not Necessary	476.25 F	*- FL
23	1		*FRONT KNUCKLE BEARING HUB RH	Not Necessary	373.10 F	*- FL
24	1		*FRONT FORWARDER ARM RH	Not Necessary	268.50 F	*- FL
25	10		*FRONT BUMPER CLIPS	Necessary	100.00 FS	*50.00 FS
26	10		*FRONT BONNET ISOLATOR CLIPS	Not Necessary	100.00 FS	*- FS
27	10		*FRONT FENDER COWLING CLIPS	Not Necessary	100.00 FS	*- FS
28	1		*SET FRONT RIM RH	Repair	8,000.00 FS	*- FS
29	1		*FRONT TYRE RH	Not Necessary	1,000.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>25,208.75</b>	<b>6,127.62</b>
- List Item Discount on L Items 0.00/5.00% (\$\$)	0.00	303.88
<b>Total Parts (\$\$)</b>	<b>25,208.75</b>	<b>5,823.74</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO RNR ACCIDENT DAMAGE PARTS ,CUT/WELD ,KNOCK & REALIGN	New	1,000.00	400.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	New	1,000.00	500.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	120.00	30.00
4	TO RNR FRONT SENSOR & CHECK FUNCTION	New	120.00	50.00
5	TO RNR UNDERCARRIAGE SYSTEM	New	250.00	0.00
6	TO CHECK WHEEL ALIGNMENT	New	120.00	60.00
7	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS	New	120.00	20.00
8	TO RNR TYRE AND WHEEL BALANCING	New	120.00	0.00
9	TO DO DIAGNOSIS AND RESET ,REPROGRAM OR CODING FAULT CODE	New	400.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>3,250.00</b>	<b>1,060.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >