NS. CASE OWNER	PH	cc 4, Asm 1900	145 /, 19	pa3 4	IDAC: 94750
Su sayor:	AWK	DOI: ASSIGNM	1119 Date	Time:	20/1/19
Pre-assign / CCU / Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS	EBJ WANDHUM	3429B/ 1070-118011 00 PIL	Claim No. : _ Policy No. : _ Make / Model : Place of Accident :	CGW	10/804
Is driver the owner? If NO, Driver Nam Driver Tel N	ne / Age :	Nature of Accident: (V/L(YES) NO)	OI GIA REPORT YE Insured Liability :	8)/ NO ; TI %	P GIA REPORT: YES / NO Final ? Yes / No
INSRS: WSP: NOVE Tel: Liability: NA RMKS:	INSRS WSP: Tel: Liabiliti RMKS	y: 🗐	INSRS: WSP: Tel: Linbility: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/ Time	/: D +4 4 1:=14	V 12 1121 1 4111112 1	STAG		DATE/PIC
20/10	100 - 200 or	+ 157 WHEN.	Non-R Non-R Notific Call C After	Reporting ltr () Report	Ist): Znd): Final): em-pickup): Uh 3(4)
3/1/10	NO OF GIA	U	Notifi	mentation Co cation ltr (if n call ltr to OI:	neck List: Handler Typist
191716	FILE PAN TO MINIC TO	c CLOSÉS	Releas Final I Car Re Towin LTA / Medic PIR: Mand	risation To Asse Voucher; Repair Bill: mtal Invoice: g Invoice GIA: al Bill:	
PRELIMINARY ADVICE	Date/Time:	Sent By:		ent Breakdo Repair Photo	Towns of the same
			Other	£	
FINALIZATION Repair Cost:	Date/Time:	Confirm with: days) Reduction:	Conf	irm by:	Email Call
FINAL SETTLEMENT	Date/Time: 2/1/15	Confirm with William Tan	Email	Call	The state of the s
Final Liability: Repair Cost: \[\begin{align*} \text{Cost} & \text{Cost} \\ \text{Loss of Rental (LOR):} \\ \text{Loss of Use (LOU):} \end{align*}	55 140 00 (Agreed (SS) 140 00 (SS)	A (sepsed) BOLA S/N No.: Value days) > \$ 155 000		or B 28, As	
LOR only LOU only/	S\$ 7.45	OR + LOI [Tick only one]			
	55 -			iini status: N port Format:	dermat/Reject/Private Settle
Medical:	S\$ -	Let it. Tensel Indiamendaries			
	S\$ =	(e.g. Tow/Independent)		rvey fee:	\$35D
Medical: Disbursement: Legal Cost		(e.g. Tow/ Independent) Global Sum SS: 3980.00			\$350
Medical: Disbursement: Legal Cost	S\$ -			rvey fee:	\$350

ASSIGNMENT SH 9/24A 22-012019 Date Fioni. Type: M.Car / M.Cycle / Bus / Van / Lorry / Tof / Prime Mover / Estingled Cost Truck / Trailer or Hyunfai Ixa SH SIDLLA Make: To inspect Vehicle No. Confirt Delan Colour at Weekshop min 45 1904 T/Radio: Insu@d / Std / NI / NA 59 wyung Sp.Reading Eng/No: Insured KMHLB4141F40 64379 CBlo: Policy No. Gen Cond: Good / Frig / Poor / Burnt Cimers No. Steering: Inorder / Jammed / Leaked / Burnt or Excess: Sum insured Inorder / Jammed / Leaked / Burnt or Brake (Client's Record) Nil / S/Rim / STD ARim or Make of Veh: 205/60A16 Tyre Size: (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / O/S Remark: The veh had commenced its N/S Westle repair at the time of inspection. TOYO / YOKO or Rear Front Ball or Market Value. R/Bat R/Ball mm Consistent?: Yes or No. mm IDAC Accident Rport: L/Bal (THE L/Bal. mm Consistent?: Yes or No. GIA / PR Seen D.O.I. D.O.A. Res Yes or No Est Repairs: days CORE (Loyens) 3 Val. Yes or No. Survey held at 20 Lum Sum: Des. of Damages: Frt / Rear / O/S / N/Ş / U/C / Rooftop or CA / REV / REP. / 24 HRS 0/1 Rh Vehicle: IN / OUT The U/C / Chassis frame / Body Structure affected due to collision. Person Contacted Dote Date / Time Action / Instruction 4/5 C/s-\$2100 (Red \$2804/572)

Dotter Fitting, Filter Pawk 50 P	: Preli. Report	Days Of Repair:		
1)	: Final Report	Resurvey No. of Trip:	Survey Fee:	
Outo/Time. File Return to?			Temesportation	
(2)		Add Fee: Site Irrsp (\$)5+153(
		Interview (\$) Physics	
Report Format :		Feon Inva (\$	1. Offices	
Lump Sum / LB I: (5)		Wedlend IS		
			TOTAL	

Privacy Statement (https://www.police.gov.sg/content/privacy-statement) | Terms of Use (https://www.police.gov.sg/content/terms-of-use) | Rate this Service (https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6) . © 2019 Singapore Police Force, A Member of The Home Team (https://www.mha.gov.sg).

OMFORTDELGRO ENGINEERING

METIDE Of COMFORTDELCRO

Contortuellare Engineering Fle LE

Andrews Commercial Com

See Mr. May 27th a Singapore Statistic

A Section of the

Date/Time: 21 01 2019 15 01

Page : 1

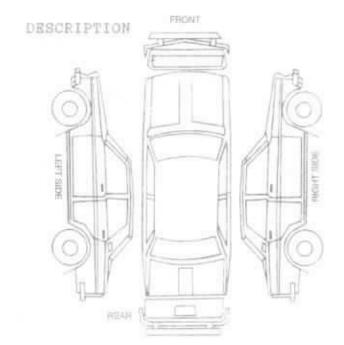
JOB CARD ARC Repair TP(CLSO)1 Sales Order: JCNO: 305262005 REGN NO: SH 9124A DMER. MILEAGE COMFORT TRANSPORTATION PTE LTD FUEL MAKE: 7010045 HYUNDAI DMER NO. 383 SIN MING DRIVE 21.01.2019 10:05 MODEL Singapore SINGAPORE 575717 I - 4065508755 YR OF MANU 30.05.2015 IFO TARGET DATE COMPLETION DATE TIME CHASSIS CODE KMHLB41UMFU069379 JUNE CARD NO.

JOB DESCRIPTION

Accident Date: 21.01.2019 NATURE: 3P 21.01.19 -C

S/NO:

LABOR CODE



KED & PASSED OUT BY:			
SERVICE ADVISOR			CUSTOMER'S SIGNATURE
adgement Stip		Ent Pass	
sH 9124A	JU AXA	Vehicle No.: SH 9124A	
Service Advisor	Signature/Date	Name of Service Advisor	Date
turned to Service Reception upon colle	ction	To be kept by Security Guard	

CCMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

MAKE MODEL

VEHICLE NO: SH 9124A

311 31

: HYUNDAI i40

DATE 21/1/2019 15:19

M

Sum

Qty	Parts Description/ Labour	Type	Unit Price	Amount	1
	Rear Bumper			\$ 553.00	
	Rear Bumper Clip 10 pcs			S 22.00	
	Tail Lamp (RH)			\$ 697.80	
	Rear Fender (RH) X			\$ 2,171.40	
	Rear Windscreen Moulding X			S 28.30	
	Racker Panel Gorail (RH) - SUB TOTAL			S 3,472.50	1
	E D (PM) & CYAL LESS 20%			\$ 694.50	
	Fred for (Kr) X 7 DISCOUNTED TOTAL			\$ 2,778.00	1
	few Am (RH) × Mp ml SUB TOTAL From Am (RH) × Mp ml LESS 20% Few Am Handhar DISCOUNTED TOTAL			3 2,770.00	
	n n n			50.00	
	Rear Bumper Advertisement Logo			\$ 50.00	Net
	Rear Bumper Rubber Mat			\$ 50.00	Net
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Net
	Rear Windscreen Sealant			\$ 46.00	Net
				S 346.00	
	Labour Charge Panel Beating Spray Painting Charge Wiring Charge Tuff Kote Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL	here to not providing the same of the same	Triony	\$ 800.00 \$ 50.00 \$ 30.00 \$ 150.00 \$ 120.00 \$ 1,830.00 \$ 4,954.00	20 メ メ ス ス な
	This is an initial estimate based on a visual inspection of the be prepared after the vehicle is surveyed by a motor Survey		10	0.0	

COMFORTDELGRO ENGINEERING

Our Job Ref No 305262005

Date : 24/01/2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

				Fax: 6546 8156			
FINA	LIZAT	ION FORM					
To		LKK		Fax:			
Attn	3	KALVIN					
		SH 9124A		Date of Accident :	21/01/2019		
The	survey	and estimates of the repairs of the abo	ove-mer	tioned vehicle are as f	follows:-		
13	The	repair job shall bill to:	AXA	, 24 6)	BJ3429B		
2.	The	finalized amount shall be:		****			
	(a)	Spare Parts after List discount					
	(b)	Labour Charges		1011			
		Total for Part-By-Part Repair Cost					
	(c.)	Lumpsum Repair (if applicable) Total for Lumpsum repair cost after I Final Lumpsum Repair cost	Less:	20%	\$2,150.00		
3.	Estin	nated normal period for repairs:	3	working days			
4.		shall treat the above amount as Corr in 7 working days	ect and	Confirmed if there is	no reply from you		
5.	Than	nk you for your assistance.		We confirm the est finalized amount	imates and		
	Sign	ature:	_	Signature :	//		
	Sign	1000000	-	Signature :	Kaki		
	200	100 Sept. 100 Se	-	2611 THE LOCAL PROPERTY OF THE PARTY OF THE	Kahi 24/1/19		

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
Survey Fees				
4. LTA Search Fee	\$7.49			
Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:	Final	Amout	Lbject	t.	Insurana	Apparel



VEHICLE NO.	SH 9124A	TYPE OF CASE	:	AXA	
JOBCARD NO.	305262005	SURVEY BY	Ė	LKK-KALVIN	
ACC.DATE	21/01/2019	DATE	1:		

DESCRIPTION	QTY	ESTIMATE	REMARKS
ROCKER PANEL GARNISH RH	1	\$341.40	LIST
REAR DOOR HANDLE RH	1	\$14.40	LIST
LABOUR			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SH 9124A .

DATE 21/1/2019 15:19

MAKE

Unit Price Amount	: HYUNDAI i40 Parts Description/ Labour Type
\$ 553.00	
S 22.00	Rear Bumper Clip 10 pcs
\$ 697.80	Tail Lamp (RH)
\$ 2,171.40	Rear Fender (RH) X
\$ 28.30	Rear Fender (KH)
\$ 741.45	Rear Windscreen Moulding X ** Racker Panel horse's (RH) - 100
S 3,472.50	Kacker Panel Barker
\$ 694.50	few Arm (RM) X MAN SUBTOTAL
	Fresh Bor (RH) × 19" LESS 2070
\$ 14.40	Free Par (RH) × Mg nl SUB TOTAL From Por (RH) × Mg nl LESS 20% From Por (RH) × Mg nl LESS 20% Rear Por Han Shorr DISCOUNTED TOTAL Pear Por Han Shorr DISCOUNTED TOTAL
S 50.00 Nett	ARK.
The state of the s	Rear Bumper Advertisement Logo
\$ 50.00 Nett \$ 100.00 \$ 200.00 Nett	Real Bullipel Rubbel Mai
\$ 100.00 \$ 200.00 Nett \$ 46.00 Nett	Rear Fender Advertisement Logo (LH/RH)
3 40.00 Neti	Rear Windscreen Sealant
\$ 346.00	See 1
3 340.00	
\$ 800.00 \$ 30.00 \$ 50.00 \$ 150.00 \$ 120.00 \$ 80.00 \$ 1,830.00 \$ 4,954.00	ESTIMATE TOTAL
S SE S S S S S S S S S S S S S S S S S	Spray Painting Charge Wiring Charge Tuff Kote Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor TOTAL LABOUR ESTIMATE TOTAL

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Menu



Re:RE: Pls engage OI on TP's claim & obtain LOA. TY.

Type

Q Question

Message

Hi, no policy issue for this case. Pls proceed to engage OI. TY.

Reply

Menu



<IA UPLOADED> - S9M01BDY [ACCIDENT INVOLVING FBJ 3429B(OI) & SH 9124A(TP) ON 21/01/2019]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong -03 April 2019

Reply



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date 3/4/2019

Survey Details:

Date of loss	21-Jan-19	
Date of appointment	22-Jan-19	
Date of survey	22-Jan-19	
Location of survey	CDGE LOYANG	

Vehicle Details:

THIRD PARTY CLAIM	
SH9124A	
HYUNDAI 140 1.7L CRDI AT ABS	
30-May-15	
\$	
\$	
\$	

Repair details:

T 7:077/2-72	1.4	
Initial Estimate	\$	5,638.64

Proposed/Revised repair cost:

Parts	\$ 1,602.88
Check items (estimate)	\$
Labour	\$ 1,250.00
Total	\$ 2,852.88
Lump Sum(if applicable)	\$ 2,150.00

Subject of days for repair	Number of days for repair	3 days
----------------------------	---------------------------	--------



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 400933 TEL.: (065) 62563561 FAX: (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,300.50	
Loss of use	NIL	no. of days
Loss of rental	\$ 460.00	(4days x \$115.00)
Loss of income	\$ 200.00	(4days x \$50.00)
LTA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 2,967.99	

Menu



Service Request Details

Claim

S9M01BDY

Reference

None &

Loss Date

January 21, 2019

Request Date

January 22, 2019

Due Date

January 29, 2019

Kalum.

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement



Vehicle Information

Incident Vehicle Registration #

SH9124A

Make

TPVD

LKK AUTO CONSULTANTS PTE LTD (TP) ▼ Menu

Service Address

...

Primary Contact/Insured

MANDARIN OPTO-MEDIC CO PTE LTD 30 KAKI BUKIT CRESCENT, KAKI BUKIT TECHPARK 1, 416261, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 January, 2019

MANDARIN OPTO-MEDIC CO PTE LTD

30 KAKI BUKIT CRESCENT KAKI BUKIT TECHPARK 1 SINGAPORE 416261

Dear Sir,

OUR REF

: CC4/ASM19001457/K1pa3 // S9M01BDY

YOUR REF

: FBJ 3429B

ACCIDENT INVOLVING FBJ 3429B AND SH 9124A ON 21/01/2019 ALONG/AT HOUGANG AVE 2 TOWARDS HOUGANG AVE 3

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 2 March 2019 8:11 AM

To:

'motor.doc@axa.com.sg' Admin A; ANG Richard

Cc: Subject:

<Request for Insured GIA Report>S9M01BDY; Insured Veh: FBJ 3429B; Third Party

Veh: SH 9124A; DOA: 21/01/2019 *LKK REF: CC4/ASM19001457/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent:

Monday, 4 March 2019 1:20 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Request for Insured GIA Report>S9M01BDY; Insured Veh: FBJ 3429B; Third Party Veh: SH 9124A; DOA: 21/01/2019 *LKK REF: CC4/ASM19001457/K1pa3

Hi,

As of 04/03/2019, our insured had yet to file an accident report.

Regards, Namrata

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, March 02, 2019 8:11 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>

Subject: < Request for Insured GIA Report>S9M01BDY; Insured Veh: FBJ 3429B; Third Party Veh: SH 9124A; DOA:

21/01/2019 *LKK REF: CC4/ASM19001457/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Disclaimer-----

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

07 MARCH 2019

1st Reminder

MANDARIN OPTO-MEDIC CO PTE LTD 30 KAKI BUKIT CRESCENT KAKI BUKIT TECHPARK 1 SINGAPORE 416261

Dear Madam,

OUR REF

: CC4/ASM19001457/K1pa3

YOUR REF

: FBJ 3429B

ACCIDENT INVOLVING FBJ 3429B & SH 9124A ALONG/AT HOUGANG AVE 2 TWDS HOUGANG AVE 3 ON 21/01/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 15 MARCH 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SH 9124A has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 15 MARCH 2019, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 12 March 2019 6:21 PM To: 'yubo@mandarinoptomedic.com'

Subject: ACCIDENT INVOLVING FBJ 3429B(AXA) & SH 9124A ALONG/AT HOUGANG AVE 2

TOWARDS HOUGANG AVE 3 ON 21/01/2019

Attachments: LETTER OF AUTHORISATION_company.docx

12 MARCH 2019

M/S MANDARIN OPTO-MEDIC CO PTE LTD

Dear Mr Yu,

OUR REF : CC4/ASM19001457/K1pa3

YOUR REF : FBJ 3429B

ACCIDENT INVOLVING FBJ 3429B(AXA) & SH 9124A ALONG/AT HOUGANG AVE 2 TOWARDS HOUGANG AVE

3 ON 21/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

As spoken earlier, we attached here with a copy of letter of authorisation for your necessary action.

Please call us if your have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



COMFORTDELGRO ENGINEERING

Our Ref :

T 0119/ SH 9124A /WT(st)

Your Ref :

Date

30-Jan-19

CDGE Taxi Claims Dept 59 Loyang Drive 4th Fir

Singapore 508969

Facultille +65 6280 9755

Workshops

Braddell

Loyand

Sin Mind 383 Sin Ming Drive Singapore 575717

Singapore 609286

5enoke 24 Simoko Loop Singapore 758158

Sungel Kadut 7 Sungel Kadul Way Singapore 72879

Yellow Industrial Park Singapore 768732

ComfortDelGro Engineering Pte Ltd 205 Breddell Road Singapore 579701

AXA Insurance Pte Ltd 8 Shenton Way

#24-01, AXA Tower Singapore 068811

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 9124A YOUR INSURED FBJ3429B ON 21.01.19 AND OTHER

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No: SH 9124A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver conderned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : FBJ3429B we are submitting these claim for your consideration on behalf of the claimants.

TAXLOWNER'S CLAIM

1	Cost of Repair		\$ 2,300.50
2	4 days Loss of Rental @ \$ 115.00	per day	\$ 460.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee		\$ 7.49
5	GIA / Police Report Fees		\$ •
6	Towing Fees		\$
	E	Sub Total:	\$ 2,767.99

HIRER'S CLAIM

days Loss of Income @ \$ 80.00 per days \$ 320.00 Total Claims: \$ 3.087.99

We enclose herewith the following documents to support the claims: -

Original repair bill and photocopies of photographs

8 pcs

LTA search slip/s of :

c) GIA / Police report/s of : SH 9124A

Letter of authority from owner / hirer / operator

(X) Photocopie/s of Accident Scene Photo/s

(X) Towing receipts

() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of OMFORTDELGRO







51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

12 APRIL 2019

Mandarin Opto-Medic Co Pte Ltd 30 Kaki Bukit Cres, 1 Kaki Bukit Techpark, SINGAPORE 416261

Dear Sir/ Mdm

OUR REF : C

: CC4/ASM19001457/K1pa3

YOUR REF : FBJ 3429B

ACCIDENT INVOLVING FBJ 3429B AND SH 9124A ALONG/AT HOUGANG AVE 3 ON 21/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SH 9124A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
 are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH9124A , FBJ3429B

ON 21-Jan-19 08:10

ALONG

HOUGANG AVE 2 TWDS HOUGANG AVE 3

1 / We

CHUA CHEW MEOW

(Hirer) NRIC No.:

S1780289E

and/or

(Relief) NRIC No.:

Taxi Number

SH9124A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

21-Jan-2019

Name of Hirer

CHUA CHEW MEOW

Hirer NRIC

S1780289E

Signature :

IA.

Address

18 HOUGANG AVENUE 3 #12-177

530018

Contact No.

98192428



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBJ 3429B	(Insd veh)	
	SH 9124A	(TP veh)	Model: Hyundai I40
Date of Accident/ Time:	21/01/2019		No Reducination is

Company Cal	imate	: 5	6.033.54					
Final Repl	iir Cost	. 5						
Loss of Us	e	- 5					days at \$	per day
Bentul (if	any)	: 5					days at 5	per day
LTA / GIA	Search Fee	15						
Others		5						
		- 5						
Final Sett	lement Sum (Global Sum)	: 5	2,900.00					
	me : ComfortDelGro Eng	40000	error) of a party of the property of	NO (Kin	dly indicate	heleuil		
is inited to	arty Workshop GIA Registered	,	YES []	NO. INI	dly indicate	neinwi		
	For Non GIA Registered	Work	shop:	Agreed Liabi	lity	(76)		
Α}	For Non GIA Registered For GIA Registered World	Description.	7.10M.C.				Scenario No: 2	3
A) B)		kshop	1		able: Yes/ No	BOLA		2
Α}	For GIA Registered World	kshop (%)	1	BOLA Applic Assessed Lia	able: Yes/ No bility (*):	BOLA	[96]	3:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: CONFORT DELORO ENGINEERING PILL L'III

IN SELUTANG DRIVE EDUCATORS LONGE

Name of Witness

Signature of Witness / Workshop stamp (if applicable)

COMFORTDELERO ENGINEERING RTE LTD

SHIGHTORE GROOM

AWK Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative:

Date:

Please forward your cheepse made payable to. COMPORTDELGRO ENGINEERING PTE LTC

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

206 Brestoll Feat Bingsperv 579 St Manters - 65 5000 5000 Faccines - 65 5000 5755

Workshops

59 Layeng Dilve Singapore 505956 303 Sin Ming Drive Singapore 575717 45 Pander Foad Singapore 509056 24 Serotu Liop Singapore 758166. 7 Surgel Kadul Wey Singapore 726781. 501 Yolhun Ishasiai Pak A Singapore 768

COMPANY REG. NO.: 199506048W Page: 1

8010010

AXA INSURANCE PTE LTO

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE 068811

CONTACT NO: 63387288

VERTER NO

NO/DATE

91422856 28.01.2019

MAKE HYUNDAT JOB NO. 305262005

MODEL T - 40

ODOMETER READING

DATE OF REG 30.05.2015

CHASSIS (X)DR

JOB TYPE

KMHLB411IMFU069379

Description: 3P 21.01.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt. 7,000

Total Invoice amount

2,300.50

Issued by

: KATHERINETAN 28.01.2019 13:44:45

Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORDELCAD

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT19010595

Date: 28 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

21/01/2019 @ 08:10 hrs

ALONG

HOUGANG AVE 2 TWDS HOUGANG AVE 3

INVOLVING

FBJ3429B

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH9124A (the "Taxi"). The Taxi was hired to CHUA CHEW MEOW IC NO S1780289E a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)	DATE				MIFAGE	The second	A Albania
EAGE READING	TRAVELLED	FROM	10		NAME OF DRIVER	MILEAGE READING	DN	TRAVELLED	MOONS OF	NOORS OFTERATED (TIME)
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0717	23.2	0/33	1.6-							

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time

e/Time Search Status

Insurance Company Code

Insurance Company Name

FBJ3429B

21 Jan 2019 / 08:10:00

Successful

A12

AXA INSURANCE PTE LTD

Previous

SHIPVYA

OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBJ 3429B (In	sd veh)	Model:	HYUNDAI 140
	SH 9124A (TP veh)	1	
Date of Accident:	21/01/2019			
Global Sum Settler	nent : [X] Yes	1 [] No	
Repair Estimate	1 1 25 6	: \$	6,033.34	
Final Repair Cost		: \$	2,300.50	
Loss of Token Surf	í	: \$	200.00	4days at \$50.00 per day
Rental (if any)		: \$	460.00	4 days
LTA / GIA Search F	Fee	: S	7.45	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	um (Global Sum)	: \$	2,900.00	
pelow)	rkshop GIA Registered		Agreed Liability] NO (Kindly indicate
B) For GIA Regis	tered Workshop:		BOLA Applicable27 Assessed Liability	Yes/ No BOLA Scenario No: y (*):(%) uses where BOLA does not apply.
Remarks				
Payment Instruction	on: Payee's Breakdow	n		
1) COMFORTDE	LGRO ENGINEERING	PTE LT	: \$	2,900.0
	/			/
JOANNE I	LEE KHANG MIN		24/05/2019	
	onsultants Pta Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	ationale Des Experts En Auton	nobile
AXA INSURANCE PT	TE LTD	Ref : CC4/ASM1900	1457/K1pa3q2
8 SHENTON WAY #2 AXA TOWERSINGAR ATTN:RICHARD AND	ORE 068811	Date: 24-05-2019 Code: ASM	
1.	Policy Particula	ers :- THIRD PARTY CLA	M
Insured Veh.	FBJ 3429B	Veh. Inspected	SH 9124A
Policy No.	P1492152	Coverage (\$)	0.00
Claim No.	S9M01BDY	Excess (\$)	0.00
Assign From		Assign Date	22/01/2019
2.	Vehicle Pa	articulars & Condition	No. of the last of
Make & Model	HYUNDAI 140	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU069379	Colour	BLUE
Odometer	451904	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4.	Descri	ption of Damages	
THE VEHICLE S DAMAGES SEE	USTAINED DAMAGES AT THE	O/S BODY.	
5.		eral Information	
Accident Date	21/01/2019	Inspection Date	22/01/2019
Survey held at	COMFORTDELGRO ENGIN	EERING PTE LTD	
	59 LOYANG DRIVE SINGAPORE 508969		
5a.		Remarks	
	ION WAS CONDUCTED ON A" ICE TO YOUR INSTRUCTIONS		
5b.	Estima	ate Days of Repair	

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9124A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	сит	553.00	553.00
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
1	TAIL LAMP (RH) (CONSISTENT)	CRACKED	697.80	697.80
1	REAR FENDER (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	2,171.40	
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	28.30	
1	ROCKER PANEL GARNISH (RH) (CONSISTENT)	CRACKED	341.40	341.40
1	REAR DOOR (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	1	
1	FRONT DOOR (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	
1	REAR DOOR HANDLE RH (CONSISTENT)	MISSING	14.40	14.40
	LESS 20% DISCOUNT		-765.66	-325.72
	and the first control of the control		3,062.64	1,302.88
	SPECIAL NETT ITEMS			
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	46.00	
			346.00	300.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER (RH),REAR DOOR (RH) AND FRONT DOOR (RH).		800.00	400.00
	SPRAY PAINTING CHARGE.		1,000.00	800.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.	NOT NECESSARY	150.00	
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	
	REMOVE/REFIX REVERSE SENSOR		80.00	30.00
			2,230.00	1,250.00

Report Ref No. CC4/ASM19001457/K1pa3q2



Page No :2 of 2

GRAND TOTAL	5,638.64	2,852.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)		2,150.00

Report Ref No. CC4/ASM19001457/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

Mil

HO LEONG CHUAN

Automotive Assessor

CLAIMS

CC4/ASM19001457/K1ps3q2

VORBONAN

22 Jan 2019 8:34:18 AM

Report Date

22 January 2019

Request Date

21 January 2019

Loss Days

SHP124A

HYLINDAL DAME Make

Service Address

Primary Contact/Insured

LICK AUTO CONSULTANTS FTE. LTD (TP)

Vendor Name

DUN DANK

Pending verification - Direct Settlement

Third Party Whicle Damage

Type of Loss

MANDABIN OPTO-MEDIC CO PTE LTD 30 KAKI BUKIT CRESCENT, KAKI BUKIT TECHPARK 1, 416261, Singapore

Claim Handler

ANG Richard

richard.angbiellaxa.com.sg

Notes Memics Assessment History Documents Document Soffype Bryoices Document Type Messages

NON-REPORTED

Additional Instructions

SUB-TYPE. Reports & Statement Ĕ Accident Statement HAME

UPLOACED

AUTHOR

Merimen

NAME	Ē	5-14 T-1878	1000	UPLOADED
LADGirvolor (2) pett	Pvelice	Surveydo' Assessor expense	LKK AUTO COMSULTANTS PTE LTD (FR)	27 May 2019
RENTAL RECEIPT and	Forms / Claim Documents	Othern	LICK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
RENTAL MILEAGE POT	Forms / Claim Documents	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
Lawment breakdown.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LTA SEARCH put	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTELTD (TR)	27 May 2019
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LKKGaljartment La (3) pd?	Fishin / Clain Documents	Othern	LKK AUTO CONSULTANTS PTE LTD (FP)	27 May 2019
DS FORM put	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK ALTO CONSULTANTS PTE LTD (FP)	27 May 2019
AUTHORISATION TO ACT FORMulti	Fyrmy / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE.LTD (TP)	27 May 2019
WORSHOP INVOICE EN	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
ALETTER TO CITAR	Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE.LTD (TR)	27 May 2019
LKKK Resurvery Photos.pdf	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	3 April 2019
LiA still 030419 pillt	Form / Claim Documents	Assessment	LKK AUTD CONSULTANTS PTE LTD (TP)	3 April 2019
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P1452152 SN 90006_1 bit Connect	NAME	TVM	344L-INS	AUTHOR	UPLOADED
Froms / Claim Policy Schedule / Covernote / AMG Hickard Documents Certificate of insurance Lick AUTO CONSULTANTS Correspondence Policy Holders / Insured Pric LTD (TP) Regard Form / Claim Estimate / Quotation RUMAR Shalends Documents Estimate / Quotation RUMAR Shalends Correspondence Policy Holders / Insured Pric LTD (TP) Letters and Policy Holders / Insured Pric LTD (TP) Letters and Policy Holders / Insured Pric LTD (TP) Letters and Policy Holders / Insured Pric LTD (TP) Letters and Policy Holders / Insured Pric LTD (TP) FIE LTD (TP)	P1492152,8N,00006_1.bitt	Forms / Clains Documents.	Policy Schedule / Covernote / Certificate of insurance	ANG Richard	27 March 2019
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P GAA Form / Claim Estimate / Quotation KUMAB Shalendra Documents Documents Letters and Folicy Holders / Insured PTE_LTD (TP)	TP ESTIMATE + SUPPout	Reports & Statement	Estimate / Quotation	LICK AUTO COMSULTANTS PTE LTD (TP)	30 Jenuary 2019
Letters and Policy Holders / Insured PTE LTD (7P)	PRI FROM WORKSHOP WITH TP GIA HP124A & ESTBMATE.INIG	Forms / Claim Documents	Estimate / Quotation	KUMAR Stallendra	22 January 2019
	Lite to imuned man responsing poli	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE.LTD (TP)	22 January 2019