# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

Our Ref : 30526205	Via Fax	BMOAT.
Date : 31-149 ·	Your Insured: _	PB 34198
Time of Fax:	Date of Acc:_	H-149.
Attn: Motor Claims Department	FXN	
Dear Sirs		

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident \_\_

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

<ul> <li>Lim Kwok Eng</li> </ul>	Tel: 6214 8316 or HP: 9824 0811	)
<ul> <li>Jumani Bin Masudin</li> </ul>	Tel: 6214 8315 or HP: 9635 5305	jumanibm@cdge.com.sg
<ul> <li>Lim Tien Siong</li> </ul>	Tel: 6214 8398 or HP: 9635 8546	Fax no. 6546 8156
<ul> <li>Chiang Liat Choon</li> </ul>	Tel: 6214 8314 or HP: 9296 6006	ſ
<ul> <li>Larry Ng Nyuk Phin</li> </ul>	Tel: 6214 8315 or HP: 9230 2824	
<ul> <li>Fauzy Bin Mokhtar</li> </ul>	Tel: 6214 8319 or HP: 8125 9176	)

If we do not hear from you within the <u>next 48 hours</u>, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

for Vice President Crash Repairs & Claims Recovery

# COMFORTDELGRO ENGINEERING PTE LTD

# **REPAIR ESTIMATE\***

VEHICLE NO: SH 9124A

DATE 21/1/2019 15:19

MAKE: HYUNDALi40

MODEL	: HYUNDAI i40		<u> </u>				1
Qty	Parts Description/ Labour	Type	Unit Pri	ice		Amount	
	Rear Bumper				\$	553.00	
	Rear Bumper Clip 10 pcs				\$	22.00	<u> </u>
	Tail Lamp (RH)				\$	697.80	
	Rear Fender (RH)				\$	2,171.40	
	Rear Windscreen Moulding				\$	28.30	
	SUB TOTAL				\$	3,472.50	
	LESS 20%				\$	694.50	ļ
	DISCOUNTED TOTAL				\$	2,778.00	1
					ľ	,	
	Door Dryman Advanticement Lan-		1		ď	50.00	NT
	Rear Bumper Advertisement Logo				\$	50.00	1
	Rear Bumper Rubber Mat			100.00	\$		Neti
	Rear Fender Advertisement Logo (LH/RH)		\$	100.00	\$	200.00	Net
	Rear Windscreen Sealant	ļ			\$	46.00	Neti
							4
					\$	346.00	1
-							1
							-
			1				
	Labour Charge						
	Panel Beating				\$	800.00	
	Spray Painting Charge				\$	600.00	
	Wiring Charge				\$	30.00	1
	Tuff Kote				\$	50.00	1
	Remove/Refix Cushion & Upholstery Rear				\$	150.00	1
							ł
	Remove/Refix Rear Windscreen Glass				\$	120.00	1
	Remove/Refix Reverse Sensor				\$	80.00	
					_		4
1	TOTAL LABOUR	4			\$	1,830.00	4
					<u> </u>		4
	ESTIMATE TOTAL	<i>,</i>			\$	4,954.00	_
	This is an initial estimate based on a visual inspection of t	he above v	ehicle. The fin	al repair	quar	ntum will	
	be prepared after the vehicle is surveyed by a motor Surve			_	-		
	100 properties after alle venticle to derveyed by a motor bury	Jor appon	07 1110 1113			J•	

# OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainine + 65 6383 6280 Facsimile + 63 6289 9755

24 Serioko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 578717
45 Pandan Road Singapore 608286
501 Vish

Date/Time<sup>20</sup> Ubi Road 3 Singapore 608289
15:01

Page: 1

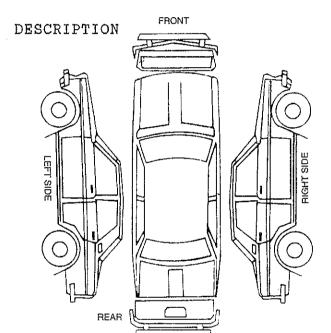
**JOB CARD** Sales Order: JC NO.: 305262005 Team: ARC Repair TP(CLSO)1 REGN NO.: SH 9124A MILEAGE OMER COMFORT TRANSPORTATION PTE LTD **FUEL** IS MAKE: HYUNDAI 7010045 E.....F OMER NO. 383 SIN MING DRIVE DATE/TIME IN 21.01.2019 10:05 MODEL I - 40Singapore SINGAPORE 575717 65508755 YR OF MANU. 30.05.2015 (O) TARGET DATE (R) (P) CHASSIS CODE KMHLB41UMFU069379 COMPLETION DATE/TIME: DUNT CARD NO.

JOB DESCRIPTION

Accident Date: 21.01.2019 NATURE: 3P 21.01.19 -C

S/NO

LABOR CODE



~~~				
KED & PAS	SSED OUT BY:		_	
	SERVICE ADVISOR			CUSTOMER'S SIGNATURE
dedgement :	Slip		Exit Pass	
No.:	SH 9124A	JU AXA	Vehicle No.: SH 9124A	
of Service Are	dvisor Service Reception upon (	Signature/Date	Name of Service Advisor  To be kept by Security Guard	Date

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

	ACCIDENT STATEMENT
Date Of Report	21/01/2019 13:40
Date Of Accident	21/01/2019 08:10
Exact Location Of Accident	HOUGANG AVE 2 TWDS HOUGANG AVE 3
Country/State of Loss	SINGAPORE
1	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SH9124A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEET\$AFETY@CDGTAXI.COM,SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	140
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	
Driver	
Name of Driver	CHUA CHEW MEOW
NRIC No	S1780289E
Date Of Birth	25/09/1966

**OUTDOOR** 

11/04/1989

Driving Experience 29 YEARS AND 9 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98192428

Fax Number

Occupation

**Date Of Driving Pass** 

Contact Number

EMail Address NOEMAIL

Address BLK 18 HOUGANG AVENUE 3 #12-177

Postcode 530018

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured C

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - TAXI DRIVER

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME: :

GENDER:

. -

: MALE

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

POLICE STATION NAME [OTHER] HOUGANG N.P.C

Was notice of intended Prosecution given?

NO

If Yes, against whom?

**Circumstances of Accident** 

PLS REFER TO POLICE REPORT: T/20190121/2016

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

\_

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

FBJ3429B

Vehicle Make/Model/Colour

Details Of Properties

MOTORCYCLE

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

**AXA INSURANCE PTE LTD** 

Page 2 of 24

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1			
Name	RIDER		
Approximate Age			
Injuries Sustain	NOT SURE		
Injured person in which vehicle?	FBJ3429B		
Were seat belts worn?			
Was this injured conveyed to hospital by ambulance?	YES		
Address			
Postcode	·		

# And

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my-workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD

CO REG. NO. 199303821R

Policyholder's Signature Date & Time: Driver's Signature

(If driver is not the policyholder)

Date & Time:

Jackson Head

Reporting Centre Personnel's Signature

NRIC/FIN No.:

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Sketch plan	-
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DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	·
Rofer Patrice	
Roter Police	report outland,
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1 2019019	21/2016
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<i>"</i> \(\text{d}\)	
2	
<b>SE</b>	
2	A=SH9124A
Hou 3 and	
2 9	B=FBJ 3429B
2 14.0	1 10 14210
	<u> </u>
	1
	1
DECLARATION	
1/We declare the foregoing particulars are true in every respect.	21/1/19 Jackson Hear Fackson C30
DMFORT TRANSPORTATION PTE LTD	Jackson Hear
CO. REG. NO 199203921R	C30 DACKSa

Oriver's Signature (If driver is not the policyholder)

Policyholder's Signature

Date & Time:

Reporting Centre Personnel's Signature

Name:





Police Station Of Origin; Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

		1 of 3
Report No. T/20190121/2016	Report No.	T/20190121/2016

Date/Time Report Made: 21/01/2019 09:37		Vide Report No.: F/20190121/0048	Station Diary No.:	
			172010012110040	29
	t's)Partici	llars, I		
	Informant:	•	Address:	
CHUA CHEW MEOW			APT BLK 18 HOUGANG A	AVENUE 3 #12-177 SINGAPORE
ID Type /	ID No.:		Contact No.:	
NRIC NO / S1780289E		39E	Home/Office: Mobile: 98192428	
Nationality SINGAPO	y: DRE CITIZ	EN	Email:	
Sex: Male	Age: 52	Date of Birth: 25/09/1966	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation Taxi drive			Driving Licence Informatio Class: 2B,3	n: Date of Expiry:

Type of Accident:	Injury Attended by Police	Drin Driv	•	Date/Time of Accident: 21/01/2019 08:10	Type of Lo	
HOUGANG AV		avenue 3 near Road Surfac			Road Speed Lim	it:
Traffic Flow: Traffic Control:					Traffic Volume: Heavy	
Type of Collision Between Movin	on: ng Vehicles - Head To I	Rear			Anyone conveyed ambulance: Yes	d by

Details of V	ehicle involved	lipana paga at a				
Wehicle No.	The state of the s	Make	Model	Golor + 44	Condition	No of Passenger,
FBJ3429B	Motorcycle	YAMAHA			Seriously	0
SH9124A	TAXI	HYUNDAI			Damaged	
		THOMBA			Slightly Damaged	1

Details of Person Involved	
Any i coestitati ilivolved: 140	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE

Report No. T/20190121/2016

2 of 3

60 Hougang Avenue 9 SINGAPORE 538775

Tel No: 1800-4890999 CONTINUATION OF REPORT

Driver						
Name	CHUA CHEW MEOW	1		ID No.	-	S1780289E
Related Vehicle	SH9124A (TAXI)			Contac	t No.	98192428
Hospital/Clinic	NIL .			Class of Driving Licence Expiry	₽&	Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL		Date Disc	harge	NIL	
No. of Days granted Medical Leave		NIL	Degree of	Injury	NIL	

#### Brief Details.

On 21/1/2019 at about 0810hrs, I am driving my vehicle bearing SH9124A on the second lane along Hougang avenue 2 towards Hougang avenue 3. The car in front of me stopped hence, I stopped my car too. Suddenly, I felt an impact on the rear of my vehicle. I then alighted to make a check and discover that a motorcycle bearing FBJ3429B collided onto the rear of my car and he was injured. Due to collision, the right rear signal light was broken and some scratch mark on my right rear.

I wish to inform that there was one male passenger in my taxi and he assisted to call for ambulance. I do not have the particulars of the rider and the rider was conveyed to Seng Kang General Hospital. Police also attended to the accident vide F/20190121/0048.

I was not injured due to the accident.

I only have a front dash camera installed.

I lodging this report for insurance claims.





Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

Report No. T/20190121/2016

CONTINUATION OF REPORT

### Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the <u>report number</u> as reference.

F /	ing The Report:	Signature Of Informant:			
Sgt 2 LEE JIA YI	~~;	A.			
Signature Of Interpreter:		Date/Time:			
Not applicable		21/01/2019 09:37			
Officer In Charge Of Case:		Classification Of Case:			
TP / GIT /					
Sr Staff Sgt RAZIZ BIN TAH	AR				
Contact No.: 65476200	1 22	SN 085			
Authentication Stamp NP168	Signatu	A .			