

15/02/19

INS. CASE OWNER:

CC 3 / CTI1900 1454, KLEBBN2

LKK:
IDAC:

Surveyor:

Kellin

DOI:

ASSIGNMENT

2/1/19

Date / Time:

2/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFD 8407R

Name of Insured:

LIAM FOK 150MM

Insured Tel No.:

HP: 9667170

Excess Sec II :SS

D.O.A: 20/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SNM19DV039 x 102/7

Policy No.:

NMPCSN115M1801

Make / Model:

Toyota

Place of Accident:

PAREE KB & KOLLAM 120

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHE 8045H

INSRS:
WSP:
Tel:
Liability:
RMKS:CUTE
WINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

25/1/19
K3hev

SHE 8045H-X

SFD 8407R-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

EMAIL 08-05-19

After call ltr to OI:

08-05-19 2:20

LAIED OI CONTINUED ACCIDENT. OI REAR ENDED TP. INFORM
TP CLAIM AGREED TO SETTLE.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: JMK

Repair Cost:

45 SS1600

(2 days) Reduction:

47 %

Email

Call

FINAL SETTLEMENT

Date/Time: 23-5-19

Confirm with: WILLIAM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

31

If NO or B 28. Ass. Lia:

Repair Cost:

W/LA SS 1,712.00

OI REAR ENDED TP.

Loss of Rental (LOR):

SS 344.16

(2 days) x = 172.08

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS 100.00

(\$ x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 1.44

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+400

Total:

SS 2,163.65

Global Sum SS:

FINAL PAYMENT

Date/Time: 23.05.19

Confirm with: WILLIAM

Email

Call

Payee 1:

SS 2,163.65

Name 1:

COMFORTDELUX ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
28/5/19



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BEAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Ocr ref: CC3/CTI19001454/K1eb3

Date: 22.01.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC8045H

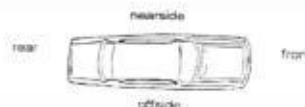
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.01.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,046.00
Revised Estimate Amount	: S\$	2,026.00
"Check" Items Amount	: S\$	600.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MCD619009490 Vehicle Registration No: SHC8045H

Name (as shown in NRIC) : PHUA KWEE WAH NRIC/FIN/Passport No : S0103578I

☒ **Vehicle Driver** ☐ **Vehicle Owner** (*) Please delete as appropriate

Address : BLK 3 TELOK BLANGAH CRESCENT #06-514 Singapore 090003

Contact (Tel) : _____ Mobile No. : _____

Email Address : _____

Date of Accident : 20/01/2019 Time of Accident : 19:00

Place of Accident : FARRER RD B4 X JUNCTION TWDS HOLLAND RD

Insurance Company : India International Insurance Pte Ltd

(B) ADDITIONAL INFORMATION ☒ AMENDMENTS

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Location Of Accident Should Be: FARRER RD B4 X JUNCTION TWDS HOLLAND RD

Policyholder / Driver's Signature
Date:



Reporting Centre Personnel's Signature
Name: xiaoyan
NRIC/FIN No.: _____
Date: 06.05.2019

L/Sun

CHINA

MODEL : MERCEDES BENZ

[illegible]

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8045H

DATE 21/1/2019 11:26

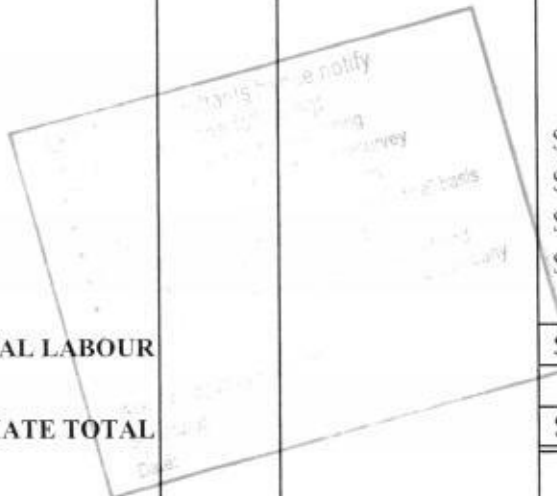
MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Bracket Lower (LH/RH) <i>Xsu</i>		\$ 135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) <i>Xsu</i>		\$ 125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) <i>Xsu</i>		\$ 115.00	\$ 230.00
	SUB TOTAL			\$ 2,260.00
	LESS 20%			\$ 452.00
	DISCOUNTED TOTAL			\$ 1,808.00
	Rear Bumper Sensor <i>5 LK</i>			\$ 388.00
	Labour Charge			
	Panel Beating			\$ 400.00 <i>200</i>
	Spray Painting Charge			\$ 300.00 <i>200</i>
	Wiring Charge			\$ 30.00 <i>Xsu</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>20</i>
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 3,046.00

Kalvin LK
21/1/19 1505H
2 Pys
4/5
After Repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

*LK/Kalvin**L/Sun**LK**CHINA*

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305261716

OMER
IS COMFORT TRANSPORTATION PTE LTD
OMER NO. 7010045
LESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (O)

REGN NO.: SHC8045H	MILEAGE
MAKE: MERCEDES BENZ	FUEL E.....1/2.....F
MODEL E220CDI (E6)	DATE/TIME IN 21.01.2019 08:35
YR OF MANU. 06.05.2015	TARGET DATE
CHASSIS CODE WDD2120012B160527	COMPLETION DATE/TIME:

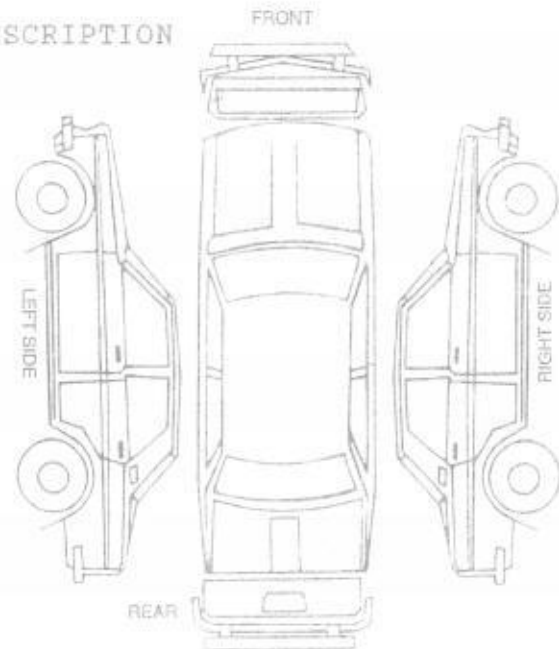
JUNT CARD NO:

CHINA

JOB DESCRIPTION

Accident Date: 20.01.2019
NATURE: 3P 20.01.2019

S/NO LABOR CODE DESCRIPTION



BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No.: SHC8045H

LKE

Vehicle No.:

SHC8045H

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No 305261716

Date : 23.01.19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr KALVIN ANG

Vehicle Reg No. SHC8045H CTPL

20.01.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SFD8407R
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,600.00
Final Lumpsum Repair cost \$1,600.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

Signature : 

Name : Kohn

Date : 23/1/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 24 January 2019 11:15 AM
To: Shu Pei (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: Direct Settlement - Accident Involving SHC8045H (OI : SNM19D200392C02/7) and SFD8407R (TP : LKK REF - CC3/CTI19001454/K1eb3)on 20.01.2019
Attachments: INSURED'S SAS REPORT.pdf

LKK REF - CC3/CTI19001454/K1eb3
CTI REF - SNM19D200392C02/7 (SFD8407R)

Dear Shu Pei/Asher

We noted that Insured's SAS report was given by Irene on 23 January 2019 via email.

Attach herewith another copy of Insured's SAS report (SFD8407R) for your attention and necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 24 January, 2019 9:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SHC8045H (OI : CTI - TBA) and SFD8407R (TP : LKK REF - CC3/CTI19001454/K1eb3)on 20.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of SFD 8407R's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 23 January 2019 3:38 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SHC8045H (OI : CTI - TBA) and SFD8407R (TP : LKK REF - CC3/CTI19001454/K1eb3)on 20.01.2019

Dear Mdm,

We refer to the above matter and your email below.

We enclosed herewith the GIA Report as requested by you.

Thank you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 22 January, 2019 5:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SHC8045H (OI : CTI - TBA) and SFD8407R (TP : LKK REF - CC3/CTI19001454/K1eb3)on 20.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8045H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI19001454/K1eb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 29-05-2019	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFD 8407R	Veh. Inspected	SHC 8045H	
Policy No.	DMPCSN3115291802	Coverage (\$)	0.00	
Claim No.	SNM19D200392C02/7	Excess (\$)	0.00	
Assign From		Assign Date	21/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E220	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WDD2120012B160527	Colour	WHITE	
Odometer	613406	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55 R16	WEST LAKE	7 mm	
L/H Front Tyre	225/55 R16	WEST LAKE	7 mm	
R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm	
L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/01/2019	Inspection Date	21/01/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8045H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	SERVICEABLE	270.00	-
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	SERVICEABLE	250.00	-
2	REAR BUMPER RETAINER MOUNTING (LH/RH) @\$115.00	SERVICEABLE	230.00	-
	LESS 20% DISCOUNT		-452.00	-302.00
			1,808.00	1,208.00
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER SENSOR (SN)	SHORTED	388.00	388.00
			388.00	388.00
	<u>LABOUR</u>			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	30.00
			850.00	430.00
	GRAND TOTAL		3,046.00	2,026.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,600.00

Report Ref No. CC3/CT119001454/K1eb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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