

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 22 January, 2019 4:28 PM
To: 'Motor Claim - III'; assignments
Cc: 'Sherini Pillai'; 'Zuhaidah Samsuri'; Admin A
Subject: RE: Third party survey - SFP6346H Your insured: SHD4312H DOA: 20.01.2019

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 23/01/2019.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 22 January 2019 10:08 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Caymen' <caymen@tlmotor.com.sg>; Sherini Pillai <sherini@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: Third party survey - SFP6346H Your insured: SHD4312H DOA: 20.01.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SFP6346H](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



From: Wei Shong [<mailto:wei.shong@tlmotor.com.sg>]
Sent: 22 January, 2019 10:05 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Caymen' <caymen@tlmotor.com.sg>
Subject: RE: Third party survey - SFP6346H Your insured: SHD4312H DOA: 20.01.2019

Without prejudice

Dear Gabriel,

We select LKK Auto Consultant to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, January 22, 2019 9:52 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>
Cc: 'Caymen' <caymen@tlmotor.com.sg>
Subject: RE: Third party survey - SFP6346H Your insured: SHD4312H DOA: 20.01.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Wei Shong [<mailto:wei.shong@tlmotor.com.sg>]
Sent: 21 January, 2019 5:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Caymen' <caymen@tlmotor.com.sg>
Subject: Third party survey - SFP6346H Your insured: SHD4312H DOA: 20.01.2019

Your Ref: SHD4312H

Our Ref: SFP6346H

DOA: 20.01.2019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

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