

INSURANCE

INS. CASE OWNER:

CC4 UP 1439, K1663

LKK:

HSAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Assessed / Assessed)

BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost:

S\$

2,407.50

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

300

(S\$)

x 5

(days)

Loss of Income (LOI):

S\$

(S\$)

x 5

(days)

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

2,714.95

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,714.95

Name 1:

ACCORD AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF: **ALG****ASSIGNMENT**From _____ Date: **23/01/2019**

Estimated Cost: _____

OD ☒ IP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐To inspect Vehicle No: **SJG 1317Y**at Workshop m/s: **Accord Auto**of **10 Amk Ind. Park 2A #03-11**

Insured: _____

Policy No: _____

Claims No: _____

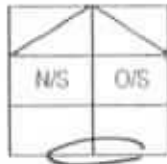
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? Yes or No

GIA / PR Seen: _____

Consistent? Yes or No

Est. Repairs: **05** days

Res: Yes or No

Lum Sum: **20** %

3 Val: Yes or No

CA / REV / REP. / 24 HRS **up**

Date: _____

Person Contacted: _____

Vehicle **IN** / OUTVeh No: **SJG 1317Y** Yt Regn: **04 0P**Type: ☒ M. Car ☐ M. Cycle ☐ Bus ☐ Van ☐ Lorry ☐ Taxi ☐ Prime Mover ☐

Truck / Trailer or _____

Make: **Toy Vios**C.C. **14P7**Colour: **N. Red**

A/C: Insured / Std / NI / NA

Sp. Reading: **193518**

T/Radio: Insured / Std / NI / NA

Eng/No: _____

Ch/No: **NR053HY 9305109433**Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt or _____Brake: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt or _____Modi: Nil ☒ STD A/Rim or _____Tyre Size: F: **195/55R15**

R: _____

☒ BS ☐ DUN ☐ EXNOVA ☐ GY ☐ FS ☐ LIZA ☐ MIC ☐ OHTSU ☐ PIR ☐ SUMI ☐

TOYO / YOKO or _____

Front

Rear

R/Bal: **7** mmR/Bal: **7** mmL/Bal: **7** mmL/Bal: **7** mmD.O.A: **20/1/19**D.O.I: **23/1/19**Survey held at **✓**Des. of Damages: Frt / ☒ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/1 15h pos to Car**31-1-19 L/S \$2,250/-****R (\$4,007.64/64%)**

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) C + RS \$

) Photos

) Others

) -

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech Invs (\$ _____)

☐

Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|----------------------------|------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | Ref : CC4/AIG19001439/Khb3 | | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120 | | Date : 22-01-2019 | |  |
| | | Code : AIG | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLH 6726R | Veh. Inspected | SJQ 1317Y | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 22/01/2019 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 20/01/2019 | Inspection Date | 23/01/2019 | |
| Survey held at | ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Kij

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Not Authorised ESTIMATE

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building #09-16

Singapore 079120

Attn: Motor Claims Department

11 Sep 822501
Recovery After Pain
Solar

Date:

22/01/2019

Vehicle No:

SJQ1317Y

Veh Make/Model:

Toyota Vios E 1.5 A

YOM:

2009

Chassis No:

MR053HY9305109433

Date of Accident:

20/01/2019

| No | Qty | Description | Amount \$ |
|----|-----|-----------------------------|--------------------|
| | | List Items:- | |
| 1 | 1 | Boot lid | \$ 678.00 |
| 2 | 1 | Boot lid center garnish | \$ 395.91 |
| 3 | 1 | Boot lid "VIOS" emblem | \$ 71.50 |
| 4 | 1 | Boot lid "E" emblem | \$ 81.50 |
| 5 | 1 | Boot lid logo | \$ 61.42 |
| 6 | 1 | Boot lid lock | \$ 97.31 |
| 7 | 1 | LH tail lamp | \$ 127.69 |
| 8 | 1 | LH tail lamp gasket | \$ 48.70 |
| 9 | 1 | RH tail lamp | \$ 187.60 |
| 10 | 1 | RH tail lamp gasket | \$ 48.60 |
| 11 | 1 | Rear bumper | \$ 379.81 |
| 12 | 2 | Rear bumper side retainer | \$ 70.57 |
| 13 | 2 | Rear bumper side bracket | \$ 49.18 |
| 14 | 10 | Rear bumper clip | \$ 48.00 |
| 15 | 1 | Rear bumper reflector (LH) | \$ 76.35 |
| 16 | 1 | Rear bumper reflector (RH) | \$ 76.35 |
| 17 | 1 | LH air duct | \$ 96.17 |
| 18 | 1 | RH air duct | \$ 96.17 |
| 19 | 1 | End panel | \$ 495.90 |
| 20 | 1 | End panel top garnish | \$ 156.81 |
| 21 | 6 | End panel top garnish clips | \$ 28.80 |
| 22 | 1 | Floor panel | \$ 697.84 |
| | | Total - List Item | \$ 4,070.18 |
| | | Less 25% | \$ 1,017.55 |
| | | Total | \$ 3,052.64 |
| | | Balance b/f | \$ 3,052.64 |

LKX Auto Consultants hereby notify the Reparer of the following:-
 • To ensure follow-up survey painting
 • To deploy damaged part(s) during survey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be re-surveyed and is subject to final approval from Insurance Company

Acknowledged by (Reparer)

Signature:

Date:

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Not Notarized ESTIMATE

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building #09-16

Singapore 079120

Attn: Motor Claims Department

61 Sep 8?

Resurvey After Paint

5 days

Date :

22/01/2019

Vehicle No :

SJQ1317Y

Veh Make/Model :

Toyota Vios E 1.5 A

YOM :

2009

Chassis No :

MR053HY9305109433

Date of Accident :

20/01/2019

| No | Qty | Description | Amount S |
|----|-----|-----------------------------|------------------------|
| | | List Items:- | |
| 1 | 1 | Boot lid | \$ <i>Per</i> 678.00 ✓ |
| 2 | 1 | Boot lid center garnish | \$ <i>Per</i> 395.91 X |
| 3 | 1 | Boot lid "VIOS" emblem | \$ <i>Per</i> 71.50 ✓ |
| 4 | 1 | Boot lid "E" emblem | \$ <i>Per</i> 81.50 ✓ |
| 5 | 1 | Boot lid logo | \$ <i>Per</i> 61.42 ✓ |
| 6 | 1 | Boot lid lock | \$ <i>Per</i> 97.31 ✓ |
| 7 | 1 | LH tail lamp | \$ <i>Per</i> 127.69 X |
| 8 | 1 | LH tail lamp gasket | \$ <i>Per</i> 48.70 X |
| 9 | 1 | RH tail lamp | \$ <i>Per</i> 187.60 X |
| 10 | 1 | RH tail lamp gasket | \$ <i>Per</i> 48.60 X |
| 11 | 1 | Rear bumper | \$ <i>Per</i> 379.81 ✓ |
| 12 | 2 | Rear bumper side retainer | \$ <i>Per</i> 70.57 ✓ |
| 13 | 2 | Rear bumper side bracket | \$ <i>Per</i> 49.18 X |
| 14 | 10 | Rear bumper clip | \$ <i>Per</i> 48.00 ✓ |
| 15 | 1 | Rear bumper reflector (LH) | \$ <i>Per</i> 76.35 ✓ |
| 16 | 1 | Rear bumper reflector (RH) | \$ <i>Per</i> 76.35 X |
| 17 | 1 | LH air duct | \$ <i>Per</i> 96.17 X |
| 18 | 1 | RH air duct | \$ <i>Per</i> 96.17 X |
| 19 | 1 | End panel | \$ 495.90 ✓ |
| 20 | 1 | End panel top garnish | \$ <i>Per</i> 156.81 ✓ |
| 21 | 6 | End panel top garnish clips | \$ <i>Per</i> 28.80 ✓ |
| 22 | 1 | Floor panel | \$ <i>Per</i> 697.84 X |
| | | Total - List Item | \$ 4,070.18 |
| | | Less 25% | \$ 1,017.55 |
| | | Total | \$ 3,052.64 |
| | | Balance b/f | \$ 3,052.64 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building #09-16
Singapore 079120
Attn: Motor Claims Department

Date : 22/01/2019
Vehicle No : SJQ1317Y
Veh Make/Model : Toyota Vios E 1.5 A
YOM : 2009
Chassis No : MR053HY9305109433
Date of Accident : 20/01/2019

[illegible]

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------|--------------------------|
| Owner ID Type: | Limited Partnership |
| Owner ID: | 0052D |
| Vehicle No.: | SJQ1317Y |
| Vehicle to be Exported: | Yes |
| Intended Deregistration Date: | 22 Jan 2019 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | VIOS E AUTO |
| Primary Colour: | Red |
| Manufacturing Year: | 2009 |
| Engine No.: | 1NZX893941 |
| Chassis No.: | MR053HY9305109433 |
| Maximum Power Output: | 80.0 kW (107 bhp) |
| Open Market Value: | \$12,104.00 |
| Original Registration Date: | 27 Apr 2009 |
| First Registration Date: | 27 Apr 2009 |
| Transfer Count: | 2 |
| Actual ARF Paid: | \$12,104.00 |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 26 Apr 2019 |
| PARF Rebate Amount: | \$6,052.00 |
| COE Expiry Date: | 26 Apr 2019 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 10 |
| QP Paid: | \$5,116.00 |
| COE Rebate Amount: | \$133.00 |
| Total Rebate Amount: | \$6,185.00 |

The information contained herein is correct as at 22 Jan 2019

OK

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

23 March 2019

AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SJQ1317Y and SLH6726R on 20.1.2019 Along Slip Road Alexandra R Twds Telok Blangah Road.

We are the authorized repair workshop for the owner of motor vehicle no: **SJQ1317Y** which was involved in the captioned accident with your insured vehicle: **SLH6726R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|--------------------------------------|----|-----------------|
| 01) Cost Of Repair | \$ | 2,250.00 |
| 02) 7% GST | \$ | 157.50 |
| 03) Loss Of Use 5 days @ \$80 | \$ | 400.00 |
| 04) Loss Of Income 5 Days @ \$300.00 | \$ | 1,500.00 |
| 05) GIA/LTA Search Fee | \$ | 7.45 |
| | | <hr/> |
| | | 4,314.95 |

We enclosed herewith the following documents to support the claims:-

- | | |
|-----------------------------------|--------------------------------|
| a) GIA Report | d) Letter Of Authority |
| b) Repair Statement AMK515 | e) GIA/LTA Search Fee |
| c) Insured NRIC & Driving Licence | f) Income Statement (*Emailed) |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 9274 0999
email: avclaims@mycarworkshop.com.sg



Name: Arman Bin Tompong X
Vehicle: SJQ1317Y
NRIC: S7510848F
Bank: SG | POSB BANK *****2771

Earnings

| | |
|------------------------|--------|
| Fares | 732.00 |
| Incentives | 0.00 |
| Miscellaneous Payments | 8.00 |

SGD **740.00**

Deductions

| | |
|------------------|---------|
| Commissions | -146.40 |
| Rental Fees | 0.00 |
| Vehicle Expenses | 0.00 |
| Adjustments | 0.00 |

SGD **-146.40****Weekly Total**SGD **593.60**

Fares (incl. trip promos)

| | Subtotal |
|---------------------------------|----------|
| Fares Earned from Cash Rides | 303.00 |
| Fares Earned from GrabPay Rides | 429.00 |

SGD **732.00**



Name: Arman Bin Tompong
Vehicle: SJQ1317Y
NRIC: S7510848F
Bank: SG | POSB BANK *****2771

Earnings

| | |
|------------------------|--------|
| Fares | 649.50 |
| Incentives | 0.00 |
| Miscellaneous Payments | 7.00 |

SGD **656.50**

Deductions

| | |
|------------------|---------|
| Commissions | -129.90 |
| Rental Fees | 0.00 |
| Vehicle Expenses | 0.00 |
| Adjustments | 0.00 |

SGD **-129.90****Weekly Total**SGD **526.60**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

185.00

Fares Earned from GrabPay Rides

464.50

SGD **649.50**



Name: Arman Bin Tompong
Vehicle: SJQ1317Y
NRIC: S7510848F
Bank: SG | POSB BANK *****2771

Earnings

| | |
|------------------------|--------|
| Fares | 928.00 |
| Incentives | 0.00 |
| Miscellaneous Payments | 16.00 |

SGD **944.00**

Deductions

| | |
|------------------|---------|
| Commissions | -185.60 |
| Rental Fees | 0.00 |
| Vehicle Expenses | 0.00 |
| Adjustments | 0.00 |

SGD **-185.60****Weekly Total**SGD **758.40**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

295.50

Fares Earned from GrabPay Rides

632.50

SGD **928.00**



Name: Arman Bin Tompong
Vehicle: SJQ1317Y
NRIC: S7510848F
Bank: SG | POSB BANK *****2771

Earnings

| | |
|------------------------|----------|
| Fares | 1,051.50 |
| Incentives | 0.00 |
| Miscellaneous Payments | 16.00 |

SGD **1,067.50**

Deductions

| | |
|------------------|---------|
| Commissions | -210.30 |
| Rental Fees | 0.00 |
| Vehicle Expenses | 0.00 |
| Adjustments | 0.00 |

SGD **-210.30****Weekly Total**SGD **857.20**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

411.50

Fares Earned from GrabPay Rides

640.00

SGD **1,051.50**



Name: Arman Bin Tompong
Vehicle: SJQ1317Y
NRIC: S7510848F
Bank: SG | POSB BANK *****2771

Earnings

| | |
|------------------------|--------|
| Fares | 837.00 |
| Incentives | 2.00 |
| Miscellaneous Payments | 8.00 |

SGD **847.00**

Deductions

| | |
|------------------|---------|
| Commissions | -167.40 |
| Rental Fees | 0.00 |
| Vehicle Expenses | 0.00 |
| Adjustments | 0.00 |

SGD **-167.40****Weekly Total**SGD **679.60**

Fares (incl. trip promos)

Subtotal

Fares Earned from Cash Rides

361.00

Fares Earned from GrabPay Rides

476.00

SGD **837.00**

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 12 April 2019 5:15 PM
To: 'Insurance LCR SG'
Cc: Admin A; Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto)
Subject: ACCIDENT INVOLVING SLH 6726R (LCR) & SJQ 1317Y ON 20/01/2019 ALONG ALEXANDRA ROAD

LCRF PTE LTD

Policy Holder

Your Ref: SLH 6726R
Our Ref: CC4/LCR19001439/Kjb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 6726R (LCR) & SJQ 1317Y ON 20/01/2019 ALONG ALEXANDRA ROAD

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SJQ 1317Y** against your insurance policy.

Based on the information on hand, we are of the opinion that liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SJQ1317Y & 9LH6726R on 20.1.2019 Along Sip Rd
Alexandra Rd Towards Telok Klang Rd.

I/We, HIE-V LP NRIC no. T17LP0052D
of _____

owner of motor vehicle no. SJQ1317Y do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, HIE-V LP

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.


HIE-V LP
T17LP0052D

Signature of Owner

Letter Of Authority

16 April 2019

To Whom It May Concern,

**Accident Involving Vehicle SJQ1317Y and SLH6726R on 20.1.2019 Along Slip Road
Alexandra Road Towards Telok Blangah Road.**

I Nur Afqah Binte Arman , NRIC S9430271D of Blk 559 Ang Mo Kio Avenue 10 #03-1838
Singapore 560559 hirer of motor vehicle no SJQ1317Y do hereby appoint **Accord Auto
Services Pte Ltd** as my authorised representative to negotiate and settle my loss of income
claim against the other party involved in the above mentioned accident.

Thank you.



Nur Afqah Binte Arman

S9430271D

Without Prejudice on Injury Claims

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, ACCORD AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,407.50 (Repair Cost), S\$300.00 (Loss of Use/Rental) S\$7.45 (Disbursement) for vehicle no. SJQ 1317Y that was damaged pursuant to the accident which occurred on 20/01/2019 (date) along SLIP ROAD ALEXANDRA ROAD (location) involving vehicle no/s SLH 6726R. This is pursuant to the inspection conducted on 23/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HIE-V LP ("the third party claimant") of vehicle no. SJQ 1317Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJQ 1317Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of June (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

(Joy)

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
Co/GST Regn No: 201113141K

Date : 23 Mar 2019

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

Our Ref No : AMK515
Insured : HIE-V LP
Insured NRIC : T17LP0052D
Make & Model : Toyota Vios E Auto
DOA : 20.1.2019
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SJQ1317Y ✓

| | | |
|----------------|----|----------|
| Cost Of Repair | \$ | 2,250.00 |
| 7% GST | \$ | 157.50 |

| | |
|-------|----------|
| <hr/> | |
| \$ | 2,407.50 |
| <hr/> | |

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jan 2019 / 18:18:45

Receipt Date/Time : 21 Jan 2019 / 18:18:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190121-003080

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|--|---|---------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SLH6726R | | | | |
| As at 20 Jan 2019/15:15:00 | | | | |
| Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. | | | | |
| 1 | Insurance Enquiry - SLH6726R Enquiry Fee 20190121181736912990 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference | | | 0.04 |
| | Total Amount Payable | | | 7.45 |
| Paid By | | | | |
| | xxxxxxxxxxxx5538 | Credit Card: Visa/MasterCard | | 7.45 |
| | Total | | | 7.45 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 7.45 |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 21 Jan 2019 Edit Reg | | 22 Jan 2019 00:00 Edit Adj Rpt | S\$2,250.00 Edit Estimates | S\$2,250.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | LCRF PTE LTD, Co. Reg. No.: 201624597K | | | | | | | | |
| Main Claimant: | HIE-V LP, Co. Reg. No.: T17LP0052D | | | | | | | | |
| Vehicle Reg. No.: | SJQ1317Y | Date of Loss: | 20/01/2019 15:00 - :59 [116 Months and 24 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1747601136SG | Policy/Cover Note No.: | (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SLH6726R | Policy No. (Claimant): | S105798235 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Grace-TA] Tianaigrace.Ng@aig.com | | | | | | | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 31/01/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SJQ1317Y (1747601136SG)
[SLH6726R]
TP
HIE-V LP
Jan 20 2019 3:00PM
[LCRF PTE LTD]
Accord Auto Services Pte Ltd

| | | | | |
|---|-----------------|--|---|-------|
| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
| Letters/Correspondences | | | 1 per page <input type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | Edit | |
| Photos/Images | | | 3 per page <input type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 13/06/19 12:17 | LKK INSPECTION PHOTOS | Load PDF | |
| 2 | 13/06/19 12:17 | LKK RE-INSPECTION PHOTOS | Load PDF | |
| 3 | 13/06/19 12:17 | LKK RE-INSPECTION PHOTOS 2 | Load PDF | |
| Documentation | | | 1 per page <input type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 22/01/19 15:31 | NOTICE & GIA REPORT | Load PDF | |
| 2 | 22/01/19 15:31 | EMAIL FROM AIG DD 22102019 | Load PDF | |
| 3 | 24/01/19 17:10 | TP ESTIMATE- MARKED | Load PDF | |
| 4 | 19/06/19 09:31 | WORKSHOP INVOICE | Load PDF | |
| 5 | 19/06/19 09:31 | AUTHORISATION TO ACT FORM | Load PDF | |
| 6 | 19/06/19 09:31 | Release Voucher | Load PDF | |
| 7 | 19/06/19 09:31 | LTA SEARCH | Load PDF | |
| 8 | 19/06/19 09:31 | LETTER TO OI | Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 23/01/19 11:24 | OI GIA REPORT | Load PDF | |

Documents Checklist

| | | |
|--|--|--|
| DOCUMENTS CHECKLIST | | Reset Save Print |
| There are no document checklists configured. | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No: | SLH6726R (Insd veh) | Model: | TOYOTA VIOS 1.5 E (A) |
| | SJQ1317Y (TP veh) | | |
| Date of Accident: | 20/01/2019 | | |

| | | | |
|-----------------------|------|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : \$ | 6,695.66 | |
| Final Repair Cost | : \$ | 2,407.50 | |
| Loss of Use | : \$ | 300.00 | 5.00 days at \$60.00 per day |
| Rental (if any) | : \$ | 0.00 | days |
| LTA / GIA Search Fee | : \$ | 7.45 | |
| Others: | : \$ | 0.00 | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 2,714.95 | |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|------------------------------|------|----------|
| 1) | Accord Auto Services Pte Ltd | : \$ | 2,714.95 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

19 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR19001439/KJB3Q2

Date: 19/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No: SJQ1317Y

Insured Vehicle No: SLH6726R

Date of Loss: 20/01/2019

Nature of Claim: TP

Claim No: 1747601136SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJQ1317Y

Make & Model: TOYOTA VIOS, 1.5 E (A)

Reg. Date: 27/04/2009 (Man. Year: 2009)

Colour: Metallic Red

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 1NZX893941

Chassis No: MR053HY9305109433

Odometer: 143518 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55 R15

Rear Tyre Size: 195/55 R15

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 7 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 3,687.63 | 1,531.09 | 2,156.54 | 58.48 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,570.00 | 1,320.00 | 1,250.00 | 48.64 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 6,257.63 | 2,851.09 | 3,406.54 | 54.44 |
| Approved Total (Overridden) (S\$) | | 2,250.00 | | |
| (S\$) | 6,257.63 | 2,250.00 | 4,007.63 | 64.04 |
| + GST 7.00/7.00% (S\$) | 438.03 | 157.50 | 280.53 | 64.04 |
| Nett Amount (S\$) | 6,695.66 | 2,407.50 | 4,288.16 | 64.04 |
| + Loss of Use (5.0 x S\$60.00/day) (S\$) | | 300.00 | | |
| + Doc/Search Fee (S\$) | | 7.45 | | |
| Nett Liability (S\$) | | 2,714.95 | | |

INSPECTION

Date of Assignment: 22/01/2019

Date Inspected: 23/01/2019 Inspected At:

Accord Auto Services Pte Ltd (HQ)
10 Ang Mo Kio Ind Park 2A #03-11, AMK

Auto Point
Singapore 568047

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|------------|------------|
| 1 | 1 | | *BOOT LID | Buckled | 678.00 FL | *678.00 FL |
| 2 | 1 | | *BOOT LID CENTER GARNISH | Serviceable | 395.91 FL | *- FL |
| 3 | 1 | | *BOOT LID VIOS EMBLEM | Necessary | 71.50 FL | *71.50 FL |
| 4 | 1 | | *BOOT LID E EMBLEM | Necessary | 81.50 FL | *81.50 FL |
| 5 | 1 | | *BOOT LID LOGO | Necessary | 61.42 FL | *61.42 FL |
| 6 | 1 | | *BOOT LID LOCK | Dented | 97.31 FL | *97.31 FL |
| 7 | 1 | | *LH TAIL LAMP | Serviceable | 127.69 FL | *- FL |
| 8 | 1 | | *LH TAIL LAMP GASKET | Not Necessary | 48.70 FL | *- FL |
| 9 | 1 | | *RH TAIL LAMP | Serviceable | 187.60 FL | *- FL |
| 10 | 1 | | *RH TAIL LAMP GASKET | Serviceable | 48.60 FL | *- FL |
| 11 | 1 | | *REAR BUMPER | Buckled | 379.81 FL | *379.81 FL |
| 12 | 1 | | *REAR BUMPER SIDE RETAINER | N/S Distorted | 70.57 FL | *35.29 FL |
| 13 | 2 | | *REAR BUMPER SIDE BRACKET | Serviceable | 49.18 FL | *- FL |
| 14 | 10 | | *REAR BUMPER CLIP | Necessary | 48.00 FL | *48.00 FL |
| 15 | 1 | | *REAR BUMPER REFLECTOR (LH) | Cracked | 76.35 FL | *76.35 FL |
| 16 | 1 | | *REAR BUMPER REFLECTOR (RH) | Serviceable | 76.35 FL | *- FL |
| 17 | 1 | | *LH AIR DUCT | Serviceable | 96.17 FL | *- FL |
| 18 | 1 | | *RH AIR DUCT | Serviceable | 96.17 FL | *- FL |
| 19 | 1 | | *END PANEL | Repair | 495.90 FL | *- FL |
| 20 | 1 | | *END PANEL TOP GARNISH | Dented | 156.81 FL | *156.81 FL |
| 21 | 6 | | *END PANEL TOP GARNISH CLIPS | Necessary | 28.80 FL | *28.80 FL |
| 22 | 1 | | *FLOOR PANEL | Repair | 697.84 FL | *- FL |
| 23 | 1 | | *REAR NUMBER PLATE WITH HOLDER | Cracked | 55.00 FS | *45.00 FS |
| 24 | 1 | | *SET REAR REVERSE SENSOR | Scratched | 380.00 FS | *200.00 FS |
| 25 | 1 | | *BOOT LID COMPARTMENT WATERPROOF SEALANT | Not Necessary | 200.00 FS | *- FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|-----------------|-----------------|
| Sub Total (\$\$) | 4,705.18 | 1,959.79 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 1,017.55 | 428.70 |
| Total Parts (\$\$) | 3,687.63 | 1,531.09 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|-----------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | SPRAY PAINTING ON ALL AFFECTED AREA | New | 900.00 | 600.00 |
| 2 | LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA | New | 1,100.00 | 600.00 |
| 3 | TO APPLY ANTI RUST TREATMENT | New | 120.00 | 30.00 |
| 4 | TO CHECK WIRING SYSTEM & LIGHT | New | 80.00 | 20.00 |
| 5 | TO REMOVE AND REPLACE REVERSE SENSOR | New | 120.00 | 50.00 |
| 6 | TO CHECK AND TEST BOOT LID WATER LEAKING | New | 100.00 | 20.00 |
| 7 | TO ADJUST EXHAUST SILENCER SYSTEM | New | 150.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,570.00 | 1,320.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >