

INSURANCE

INS. CASE OWNER

CC 4/AIG1900

1475

LKR

IDAC

Surveyor

Kenneth

DOI

ASSIGNMENT

20/1/19

Date / Time

20/1/19

Registered in Merimen

20/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SLN 39X62

Name of Insured

CHEE LEE ANN

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

18/1/19

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No.

568 W 8476284

Policy No.

200508018

Make / Model :

LIA

Place of Accident :

PHE

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SLN 39X62

SLB 947X

SLP 2710N



INSRS

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Gun motor

TP



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

20/1/19

20

07/05/19 @ 2:30PM

SLB 947X - 14/1/19 14:40:14 (14/1/19 14:40:14)

SLN 39X62 - 4

OI VIDEO FOOTAGE UPLOADED IN WHATEVER

SPoke to OI. He confirmed accident details in what happened in a 3 veh. c.c. OI said that TP cut in 4 lane - ended for car before he hit TP. OI got video & provided to reporting center. informed TP claim in NCP. OI agreed to settle.

TP LOB IN BY FAX

14/05/19

TYPE REPORT FOR WANDER APPROVAL

14/9/19

FILE FAX TO LSP TO CLOSE

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	
After call Itr to OI	07/05/19 - JC
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
After call Itr to OI	<input checked="" type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	<input checked="" type="checkbox"/>
LTA / GIA	<input checked="" type="checkbox"/>
Medical Bill	<input checked="" type="checkbox"/>
PIR	<input checked="" type="checkbox"/>
Mandate/Reject Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	<input checked="" type="checkbox"/>
Post-Repair Photos	<input checked="" type="checkbox"/>
Others	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 13,200.00	(8 days) Reduction: 39 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 11/9/19	Confirm with: Ah Heng	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No:	28
Repair Cost:	SS 13,200.00		
Loss of Rental (LOR):	SS 700.00	(8 days) X 87.50	
Loss of Use (LOU):	SS —	(5 x days)	
Loss of Income (LOI):	SS —	(5 x days)	
LOI only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOI <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS —		
Medical:	SS —		
Disbursement:	SS —	(e.g. Tow/ Independent)	
Legal Cost	SS —		
Total:	SS 13900.00	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 13900.00	Name 1:	GUAN MOTOR WORKS
Payee 2: (Strike if N.A.)	SS —	Name 2:	—
Payee 3: (Strike if N.A.)	SS —	Name 3:	—

ASS. REC. BY:

REF: C8/AIG19001435/Kvd3

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Mr. Yinnul

of

AIG

Date/Time:

22/1/19 @ 10:46am.

Estimated Cost:

Bill to:

OD / ~~IP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLB 997X

Insured:

SLN 39762

at Workshop no/:

Guan Motor

Tel:

6453 6111

of

176 Sin Ming Drive # 02-03

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17/01/2019

CA / REV / REP. / REV 24 HRS 'up'

H.O.D. Endorsement:

Date/Time:

11:20am @ 22/1/19

Person Contacted:

Ah heng

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SLB 997X - C04/E01 19001363/ f3
	SLN 39762-X

22/1/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG19001435/Khb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 22-01-2019	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLN 3976Z	Veh. Inspected	SLB 997X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	HOR YINRUL	Assign Date	22/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/01/2019	Inspection Date	22/01/2019
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No. 081026001

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

REPAIR ESTIMATE FOR SLB997X

No.	Qty	List Items	
1	1	Front bumper	Bu \$ 1,416.35 ✓
2	1	Front bumper lower spoiler	\$ 606.35 ?
3	1	Front bumper RH fog lamp cover	\$ 112.45 X
4	1	Front bumper RH fog lamp	\$ 397.10 X
5	1	Front bumper grille	\$ 483.10 ✓
6	1	Front bumper RH side retainer	\$ 110.35 ✓
7	1 set	Front bumper clips	\$ 40.00 ✓
8	1	Front bumper inner reinforcement	\$ 417.10 ?
9	1	Front bumper inner centre beam	\$ 291.10 ?
10	1	Front bumper inner RH side beam	\$ 223.10 ?
11	1	Front bumper inner centre foam	\$ 129.45 ?
12	1	Front bumper inner RH side foam	\$ 69.45 ?
13	2	Headlamp	ols ? \$ 6,374.80
14	1	Front grille assy	\$ 519.10 ✓
15	1	Front bonnet lock	\$ 165.10 X
16	1	Front bonnet top chrome	\$ 359.10 ?
17	1	Front support panel	\$ 819.10 X
18	1	Air con condenser	\$ 1,204.95 ?
19	1	Front RH fender	\$ 707.10 ✓
20	1	Front RH fender under shield	\$ 201.10 ?
21	1 set	Front fender under shield clips	\$ 30.00 ?
22	1	Rear bumper	\$ 1,410.35 ✓
23	1	Rear bumper lower spoiler	\$ 654.10 ✓
24	2	Rear bumper reflector	\$ 220.70 X
25	2	Rear bumper side retainer	\$ 248.20 X
26	1 set	Rear bumper clips	\$ 40.00 ✓
27	1	Rear bumper inner foam	\$ 159.10 ?
28	1	Rear tailgate	\$ 1,816.10 ✓
29	1	Rear tailgate centre top "TOYOTA" logo	\$ 75.10 ✓
30	1	Rear tailgate "HARRIER" emblem	\$ 110.35 ✓
31	1	Rear tailgate top lock	\$ 599.10 ?
32	1	Rear tailgate lower lock catch	\$ 40.30 X
33	1	Rear tailgate weatherstrip	\$ 399.10 X
34	1	Rear tailgate inner trim board	\$ 680.10 X
35	1 set	Rear tailgate inner trim board clips	\$ 60.00 X
36	1 set	Rear tailgate windscreen moulding	\$ 210.10 ✓
37	1	Rear end panel	\$ 597.10 ?
38	1	Rear end panel top garnish	\$ 395.45 ?
39	1	Rear exhaust silencer	\$ 1,019.45 X
			\$ 23,410.95
Less 25%			\$ 5,852.74
Total :			\$ 17,558.21

Not Authorised
L1 Day 8?
Assembly After Paint
8-10 days

Special Nett Items

40	1	Front number plate	\$	50.00	45.00
41	1 set	Reverse sensors	\$	250.00	?
42	1 set	Rear windscreen sealant	\$	80.00	40.00
43	1 set	Rear end panel sealant	\$	50.00	?
Total :			\$	430.00	

Labour

1	Labour Charges for remove/refit, cutting/welding and replacement of damages.	\$	1,300.00	?
2	To putty and spray Spray Paintings charges.	\$	1,600.00	1100
3	To remove, refit rear windscreen glass.	\$	140.00	120
4	To check wirings and lightings.	\$	50.00	40
5	To remove, refit reverses sensors & reverse camera.	\$	120.00	60
6	To remove, refit rear tailgate fittings.	\$	80.00	60
7	To remove, refit rear upholstery and attachments.	\$	120.00	?
8	To remove, refit rear exhaust silencer.	\$	80.00	X
9	To supply and apply anti rust treatment	\$	100.00	?
Total :		\$	3,590.00	

Total Parts and Labour : \$ 21,578.21

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party safety is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Pre repair inspection request - SLB997X VS SLN3976Z (OI) DOA: 17/01/2019

From: Hor, Yinnul
To: Admin A (admin-a@lkkauto.com), assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Manesa, Azlan, Syazandira, Chan, Yoke Shi, Lim, Sheng Yang, Mohd Ishak, Mohd Imran, Mithosingh, Aashweengbekaur
Sent: 22/1/2019 10:48:36 AM
Attachments: [tmu0006.tif](#) [tmu0006.tif](#)

Hi,

Please refer to the enclosed request from CK TEO & CO

Claim no : 56820892625G003
Case Owner : CHIT YAN FOO

If you have any queries/concerns, please let us know.
Kindly assist to assign **KENNETH KONG** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rui, Hor (Viviane)
AIG
Claim Adjuster II, Singapore FICL, Claims Operations - Auto
(Shared Services - Malaysia) | Global Business Services

Yinnul.Hor@aig.com | www.aig.sg

From: Willow Tuang [mailto:wtuang@gmail.com]
Sent: Tuesday, January 22, 2019 10:12 AM
To: Hor, Yinnul
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN3976Z AND SLB997X ON 17/01/2019

Dear Sir

We refer to your email of 21st January 2019.

We are agreeable of appointing KENNETH KONG (LKK AUTO) as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue : Guan Motor Works
176 Sin Ming Drive #02-03
Sin Ming AutoCare
Singapore 575721
Tel: 6453 6111 (AH HENG)

Error! Filename not specified.Regards

Tuang Willow
CK TEO & CO
Tel: 63354788
Fax: 63354243

On Mon, Jan 21, 2019 at 3:09 PM Hor, Yinnul <Yinnul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息。请开启附件。

นี่คือข้อความที่ปลอดภัยซึ่งอาจมีไฟล์แนบอยู่ กรุณาคลิกเพื่อเปิดไฟล์แนบ

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-01-28 15:09 +08 to read your message.
After that, open the attachment.

[More info](#)

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defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinrui.Hor@aig.com
To: wluang@gmail.com
Cc: Andy-SY.Fong@aig.com; Lee-Ying.Chin@aig.com; Baljit.Kaur@aig.com; NoorMarissa.AbuKassim@aig.com; Syazsardina.Azlan@aig.com; yokeshi.chen@aig.com; ShengYang.Lim@aig.com; jmrwan.ishak@aig.com; Aashweenjyee@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN3076Z AND SLB997X ON 17/01/2019
Date: Mon, 21 Jan 2019 07:08:58 +0000
Without Prejudice

Your Reference : SLB997X
Our Reference : 5682089262SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)
AIG
Claim Adjuster II, Singapore Pte Ltd, Claims Operations - Asia
Shared Services - Malaysia / Global Business Services

Yinrui.Hor@aig.com / www.aig.ae

NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION

Date : 21/1/2019

Time : 12.00 PM

By Fax : 68357416

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

Accident involving Your insured vehicle No. SLN 3976Z with
My vehicle No SLB 997X on 17/1/2019 along P.I.E EXIT B.K.E (WOODLANDS)

1. I, the owner of Vehicle No. SLB 997X intend to make a 3rd party claim against your insured.
2. My Vehicle is now at the workshop **Guan Motor Works** Tel : 6453 6111 and is available for your inspection before repairs are carried out.
3. Please acknowledge receipt of this Notification by return fax to 6453 8292 and reply within 2 days whether you wish to inspect the vehicle or waive inspection.

TAN ENG CHAI

Signature

Name : TAN ENG CHAI

NRIC : S 2612279A

Willow Tuang

CK TEO & CO

Advocates & Solicitors

101A Upper Cross Street #08-17

People's Park Centre Singapore 058352

Tel : 6535 4768 Fax : 6535 4245

Email : wtuang@gmail.com

Enquire Vehicle & Owner Information (Vehicle No. SLN3976Z As At 17 Jan 2019 / 21:40:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No: TCKWIT5745.2015

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S1777381Z

Owner Name: CHEE LEE ANN

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No: 9

Registered Street Name: JALAN DERMAWAN

Registered Unit No: -

Registered Building Name: -

Registered Postal Code: 668954

Current Vehicle Details

Vehicle No: SLN3976Z

Make Description/Model: KIA / SPORTAGE 2.0(A) FWD

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

MAJ19006471 / An Lim Motor Company - AAK
ENTRY DATE & TIME: 18/01/2019 13:23
SUBMITTED BY: Melli Tan

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 18/01/2019 13:23
Date Of Accident 17/01/2019 21:40
Exact Location Of Accident PIE EXIT BKE (WOODLANDS)
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLB997X
Insured/Policyholder
Name Of Registered Owner TAN ENG CHAI
NRIC No S2612279A
Email Address MOK_LAN.HONG@GIRAUDAN.COM
Mobile Phone No (LOCAL) +65-97211266
Alternative Phone No OFFICE-NOPHONE

Vehicle Particulars

Manufacturer TOYOTA
Model HARRIER
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company EQ INSURANCE COMPANY LTD
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number DMPPHQ18-001566
Cover Note Number 28/03/2018 TO 27/03/2019

Driver

Name of Driver HONG MOK LAN
NRIC No S2615302F
Date Of Birth 07/09/1965
Occupation INDOOR
Date Of Driving Pass 25/11/1993
Driving Experience 25 YEARS AND 1 MONTH
Gender MALE
Mobile Number (LOCAL) +65-97211266
Fax Number
Contact Number
EMail Address MOK_LAN.HONG@GIRAUDAN.COM

Address 89 CASHEW ROAD #05-02
Postcode 679660
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured SPOUSE
Vehicle Registration Number of Driver's Own Vehicle -
Vehicle -
Insurance Company of Driver's Own Vehicle -
-

General Information of the Accident

Type Of Accident CHAIN COLLISION
Weather Conditions DRIZZLE
Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 3
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLN3976Z
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver CHEE LEE ANN
NRIC/Passport Number S1777381Z
Contact Number 97784698
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLP2710U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

SHAHROM BIN MOHAMED AFIFF

NRIC/Passport Number

S6835061A

Contact Number

93826656

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Jia Le (LKK Auto)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Friday, 14 June 2019 11:39 AM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: (Seek Mandate) Our ref:CC4/AIG19001435/Khb3q2, Your ref: 5682089262SG ACCIDENT INVOLVING SLN3976Z(OI) AND SLB997X(TP) ON 17/01/2019

Hi Jia Le,

We refer to your email dated 27.05.19.

We seek your clarification on the replacement parts as follow:

- Front Bumper RH Side Retainer *7*
- Front Bumper Inner Centre Beam *30*
- Front Bumper Inner RH Side Beam *13*
- Front Bonnet Top Chrome *34*
- Air Con Condenser *22*
- Front RH Fender *7/11*
- Front RH Fender Under Shield *25/26*
- Set Front Fender Under Shield Clips *25*
- Rear Tailgate *21/22*
- Rear Tailgate Top Lock *39*
- Set Rear Tailgate Windscreen Moulding *41/42/43/44* *mlc*
- Rear End Panel *32*
- Rear End Panel Top Garnish *40*
- Set Reverse Sensors *40*
- Set Rear Windscreen Sealant *40*
- Set Rear End Panel Sealant *40*

Kindly let us hear from you before approval of mandate in merimen.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, May 27, 2019 2:00 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] (Seek Mandate) Our ref:CC4/AIG19001435/Khb3q2, Your ref: 5682089262SG ACCIDENT INVOLVING SLN3976Z(OI) AND SLB997X(TP) ON 17/01/2019

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **56820892625G**

LKK Ref: CC4/AIG19001435/Khb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLN 3976Z(OI) AND SLB 997X(TP) ON 17/01/2019

We refer to the above matter.

3 vehicles chain collision, insured was the last vehicle. ~~liability is not in our driver's favour~~

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

Under Meri

We seek your approval to offer to Third Party repairer, **"GUAN MOTOR WORKS"** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 21,578.21	\$13,200.00
2. Loss of Rental (8days x \$220.00)	\$ 1,760.00	\$ 1,440.00 (8days x \$180.00)
Total	\$ 23,338.21	\$14,640.00

**08days recommendation for repair

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLB997X (5682089262SG)
[SLN3976Z]**

TP
TAN ENG CHAI
Jan 17 2019 12:00AM
[Chee Lee Ann]
Guan Motor Works

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/08/2019 15:06 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13900.00) - SLB997X - Claim Handler: Foo, Chit Yan

Approved:13900.00:Pls negotiate at best from: \$12,860-13,900

DOCUMENTS SUMMARY

There are no documents.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SLB 997X & SLN 3976Z ALONG
PIE EXIT BKE (WOODLANDS) ON 17/01/2019**

We understand that you are the insurer of SLN 3976Z vehicle.

I/We wish to inform you that my/our vehicle SLB 997X have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 13,200.00
2.	Loss of Use/Rental(<u>S\$220</u> x 8 days)	S\$ 1,760.00
	TOTAL	<u>S\$ 14,960.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 MARCH 2019

**CHEE LEE ANN
9 JALAN DERMAWAN
SINGAPORE 668954**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19001435/Khb3

YOUR REF : SLN 3976Z

**ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS
TUAS ON 17.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLB 997X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLB 997X. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Chilli203@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 7 March, 2019 4:44 PM
To: Chilli203@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLN 3976Z_ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS
ALONG PIE TOWARDS TUAS ON 17.01.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 MARCH 2019

CHEE LEE ANN
9 JALAN DERMAWAN
SINGAPORE 668954

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19001435/Khb3

YOUR REF : SLN 3976Z

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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORISATION TO ACT

I/We, TAN ENG CHAI ("the third party claimant") of 89
CASHEW ROAD #05-02 S 679660 (address), owner of SLB 997X (vehicle
no.) hereby authorize GUAN MOTOR WORKS ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use
("claim") for my vehicle no. SLB 997X that was damaged pursuant to the accident which
occurred on 17/01/2019 (date) along PIE EXIT BKE (WOODLANDS)
(location) involving vehicle no/s SLN 39762 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 18 (day) of JAN (month) 2019 (year)

TAN ENG CHAI

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, GUAN MOTOR WORKS ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$13,900.00 (Global Sum) for vehicle no. SLB 997X that was damaged pursuant to the accident which occurred on 17/01/2019 (date) along PIE EXIT BKE (WOODLANDS) involving vehicle no/s SLN 3976Z.

This is pursuant to the inspection conducted on 22/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN ENG CHAI ("the third party claimant") of vehicle no. SLB 997X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 997X (vehicle no.) as a result of the accident.

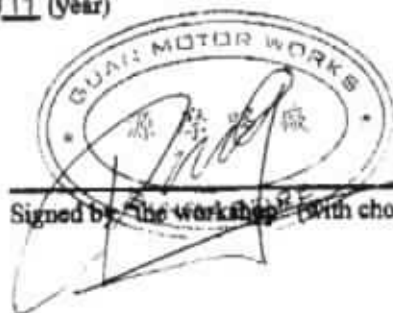
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11th (day) of SEP (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: TAN ENG CHAI

Invoice No: 4958

04-03-2019

Date

TOYOTA HARRIER - SLB 997 X

Lump sum for total repair cost inclusive of spare parts and labour charges.

\$13,200.00

Dollars Thirteen thousand and Two hundred only.



E.&O.E.

GOOD WAY RENT-A-CAR PTE LTD8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807VHA No: 1222
Invoice No: GPLIN1150
Hirer's Vehicle No:**VEHICLE RENTAL AGREEMENT**

UEN: 2015051200

HIRER'S PARTICULARSName: (as in I/C) TAN ENG CHAI
NRIC / FIN No: S2612279-A
Address (Res): 89 CASHEN ROAD
#05-02 SINGAPORE 679660
Name & Address of Employer:

Occupation: _____ Driving Exp: _____

Singapore Driving Licence No: _____

Issue Date: 15-04-1992 Date of Birth: 13-07-1965Tel: (O) _____ (R) _____ HP: 97699129**ADDITIONAL DRIVER'S PARTICULARS**Name: (as in I/C) HONG MOK LANNRIC / FIN No: S2615302-F

Address (Res): _____

Occupation: _____ Driving Exp: _____

Singapore Driving Licence No: S2615302-FIssue Date: 25-11-1993 Date of Birth: 7-9-1965Tel: (O) _____ (R) _____ H/P: 9721266**VEHICLE CHECK LIST**INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES

RIGHT



FRONT



TOP



LEFT

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: SK756272 Replace Veh No: _____
Mileage Out: 69685 Mileage In: _____
Make & Model: Toyota KAPPA Auto / Manual ☒Out Date: 18-01-2019 Time: 11:30 AM

HIRE / PERIOD EXPIRY _____ Time: _____

NON-WAIVER EXCESS=\$ 3000**CHARGES**

Daily	8	\$220	per day	\$1760	-
Weekly		\$	per week		
Monthly		\$	per month		
Hours		\$	per hour		
Extension		\$			
Delivery/Collection Service					

SUB-TOTAL \$**PETROL LEVEL**

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel _____

Traffic / Parking Fines _____

TOTAL CHARGES \$

Hirer's Signature _____

TAN ENG CHAI

Additional Driver's Signature _____

Mok Lan

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
26-01	11.45				
2019	AM				

TAN ENG CHAI
SIGNATURE OF HIRER/DRIVER



Invoice

SLB997X
TAN ENG CHAI
89 CASHEW ROAD
#05-02
S(679660)

Invoice No : GPLIN0001150
Invoice Date : 31/1/2019
Due Date : 31/1/2019
VHA No : 1222
Referral ID : G031

Description :	Amount
Rental for 8 Day/s @ \$220 per Day \$	1,760.00

Vehicle No : SKT 5627 Z

Vehicle Description : Toyota Harrier 2.0A

Rental Period : 18/01/2019 to 26/01/2019

Total Amount Payable : \$ 1,760.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2019 Edit Reg		22 Jan 2019 00:00 Edit Adj Rpt	S\$13,200.00 Edit Estimates	S\$13,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Chee Lee Ann, ID: S1777381Z		
Main Claimant:	TAN ENG CHAI, ID: S2612279A		
Vehicle Reg. No.:	SLB997X	Date of Loss:	17/01/2019 00:00 - :59 [33 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5682089262SG	Policy/Cover Note No.:	2100508018 (Comprehensive)
Vehicle Reg. No. (Insured):	SLN3976Z	Policy No. (Claimant):	DMPPHQ18-001566
		Excess:	
Repairer:	Guan Motor Works (HQ) 176 Sin Ming Drive #02-03 Sin Ming Autocare, 575721 Sin Ming - Tel: 64536111		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com		
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 31/01/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (15/08/2019): Alert - Adj Mandate Approved (S\$13900.00) - SLB997X - Claim Handler: Foo, Chit Y...
- AIG_SG_EXPRESS (01/07/2019): Alert - Adj Mandate Maintained - SLB997X - Claim Handler: Foo, Chit Yan
- AIG_SG (23/01/2019): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB997X (56820892625G)
[SLN3976Z]
TP
TAN ENG CHAI
Jan 17 2019 12:00AM
[Chee Lee Ann]
Guan Motor Works

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	20/03/19 11:49	Video - Accident 01 VIDEO FOOTAGE											<div></div> Load MP4				
Letters/Correspondences														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown											<div></div> Edit				
Assessment Reports														1 per page		<div></div>	<div></div>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	23/01/19 12:07	Accident Statement From: SC - Reg. No: SLN3976Z, Claimant: CHEE LEE ANN											<div></div> Load HTML				
Photos/Images														3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	20/03/19 11:59	Chassis Number											<div></div> Load JPG		<div></div>		
2	20/03/19 11:59	Odometer Reading											<div></div> Load JPG		<div></div>		
3	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
4	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
5	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
6	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
7	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
8	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
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12	20/03/19 12:00	General View											<div></div> Load JPG		<div></div>		
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25	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		
26	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		
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28	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		
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30	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		
31	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		
32	20/03/19 12:01	Reinspection Photo											<div></div> Load JPG		<div></div>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
33	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
34	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
35	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
36	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
37	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
38	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
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43	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
44	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
45	20/03/19 12:01	Reinspection Photo		<input checked="" type="checkbox"/>
46	20/03/19 12:02	Reinspection Photo		<input checked="" type="checkbox"/>
47	20/03/19 12:02	Reinspection Photo		<input checked="" type="checkbox"/>
48	20/03/19 12:02	Reinspection Photo		<input checked="" type="checkbox"/>
49	20/03/19 12:02	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/19 16:05	EMAIL FROM AIG DD 22012019		<input type="checkbox"/>
2	23/01/19 16:05	NOTICE & GIA REPORT		<input type="checkbox"/>
3	23/01/19 18:27	TP ESTIMATE- MARKED		<input type="checkbox"/>
4	07/03/19 16:47	EMAIL TO OI		<input type="checkbox"/>
5	07/03/19 16:47	LETTER TO OI		<input type="checkbox"/>
6	20/03/19 11:58	EMAIL FROM OI		<input type="checkbox"/>
7	22/05/19 10:25	RENTAL RECEIPT		<input type="checkbox"/>
8	19/09/19 12:56	WORKSHOP INVOICE		<input type="checkbox"/>
9	19/09/19 12:56	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
10	19/09/19 12:56	Release Voucher		<input type="checkbox"/>
11	19/09/19 12:56	LOD		<input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/08/19 14:02	Clear Report		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLN3976Z (Insd veh)	Model:	TOYOTA HARRIER 2.4 (A)
	SLB997X (TP veh)		
Date of Accident:	17/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	21,578.21
Final Repair Cost	:	\$	13,200.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	700.00 8 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	13,900.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____100____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Guan Motor Works	:	\$ 13,900.00
2)		:	\$

JOANNE LEE KHANG MIN

19 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19001435/KDB3Q2

Date: 19/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100508018
Claimant
Vehicle No : SLB997X **Insured Vehicle No :** SLN3976Z
Date of Loss: 17/01/2019 **Nature of Claim:** TP **Claim No:** 5682089262SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLB997X
Make & Model: TOYOTA HARRIER, 2.4 (A) **Engine No:** 3ZRB707080
Reg. Date: 28/03/2016 (Man. Year: 2015) **Chassis No:** ZSU600069437
Colour: Metallic Pearl White **Odometer:** 60881 km
Engine Capacity: 1986 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 235/55 R18 **Rear Tyre Size:** 235/55 R18
Front Left Side: Falken 8 mm **Rear Left Side:** Falken 8 mm
Front Right Side: Falken 8 mm **Rear Right Side:** Falken 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,988.21	13,945.09	4,043.12	22.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,590.00	2,500.00	1,090.00	30.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,578.21	16,445.09	5,133.12	23.79
Approved Total (Overridden) (S\$)		13,200.00		
Nett Amount (S\$)	21,578.21	13,200.00	8,378.21	38.83
+ Car Rental (8.0 x S\$87.50/day) (S\$)		700.00		
Nett Liability (S\$)		13,900.00		

INSPECTION

Date of Assignment: 22/01/2019
Date Inspected: 22/01/2019 **Inspected At:** Guan Motor Works (HQ)
176 Sin Ming Drive #02-03 Sin Ming
Autocare
Singapore 575721
Estimated Period of Repair: 8.0 days

Adjuster: KENNETH KONG

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Buckled	1,416.35 FL	*1,310.00 FL
2	1	*FRONT BUMPER LOWER SPOILER	Cracked	606.35 FL	*387.40 FL
3	1	*FRONT BUMPER RH FOG LAMP COVER	Serviceable	112.45 FL	*- FL
4	1	*FRONT BUMPER RH FOG LAMP	Serviceable	397.10 FL	*- FL
5	1	*FRONT BUMPER GRILLE	Distorted	483.10 FL	*340.00 FL
6	1	*FRONT BUMPER RH SIDE RETAINER	Distorted	110.35 FL	*110.35 FL
7	1	*SET FRONT BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
8	1	*FRONT BUMPER INNER REINFORCEMENT	Bent	417.10 FL	*417.10 FL
9	1	*FRONT BUMPER INNER CENTRE BEAM	Buckled	291.10 FL	*291.10 FL
10	1	*FRONT BUMPER INNER RH SIDE BEAM	Bent	223.10 FL	*223.10 FL
11	1	*FRONT BUMPER INNER CENTRE FOAM	Cracked	129.45 FL	*129.45 FL
12	1	*FRONT BUMPER INNER RH SIDE FOAM	Cracked	69.45 FL	*69.45 FL
13	2	*HEADLAMP	Mtg Cracked	6,374.80 FL	*6,374.80 FL
14	1	*FRONT GRILLE ASSY	Cracked	519.10 FL	*519.10 FL
15	1	*FRONT BONNET LOCK	Repair	165.10 FL	*- FL
16	1	*FRONT BONNET TOP CHROME	Cracked	359.10 FL	*359.10 FL
17	1	*FRONT SUPPORT PANEL	Repair	819.10 FL	*- FL
18	1	*AIR CON CONDENSER	Punctured	1,204.95 FL	*1,204.95 FL
19	1	*FRONT RH FENDER	Buckled	707.10 FL	*707.10 FL
20	1	*FRONT RH FENDER UNDER SHIELD	Cracked	201.10 FL	*201.10 FL
21	1	*SET FRONT FENDER UNDER SHIELD CLIPS	Necessary	30.00 FL	*30.00 FL
22	1	*REAR BUMPER	Buckled	1,410.35 FL	*1,381.50 FL
23	1	*REAR BUMPER LOWER SPOILER	Dented / Cut	654.10 FL	*396.90 FL
24	2	*REAR BUMPER REFLECTOR	Serviceable	220.70 FL	*- FL
25	2	*REAR BUMPER SIDE RETAINER	Serviceable	248.20 FL	*- FL
26	1	*SET REAR BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
27	1	*REAR BUMPER INNER FOAM	Cracked	159.10 FL	*159.10 FL
28	1	*REAR TAILGATE	Bent	1,816.10 FL	*1,712.05 FL
29	1	*REAR TAILGATE CENTRE TOP TOYOTA LOGO	Necessary	75.10 FL	*75.10 FL
30	1	*REAR TAILGATE HARRIER EMBLEM	Necessary	110.35 FL	*110.35 FL
31	1	*REAR TAILGATE TOP LOCK	Dented	599.10 FL	*381.70 FL
32	1	*REAR TAILGATE LOWER LOCK CATCH	Repair	40.30 FL	*- FL
33	1	*REAR TAILGATE WEATHERSTRIP	Serviceable	399.10 FL	*- FL
34	1	*REAR TAILGATE INNER TRIM BOARD	Serviceable	680.10 FL	*- FL
35	1	*SET REAR TAILGATE INNER TRIM BOARD CLIPS	Not Necessary	60.00 FL	*- FL
36	1	*SET REAR TAILGATE WINDSCREE MOULDING	Necessary	210.10 FL	*210.10 FL
37	1	*REAR END PANEL	Bent	597.10 FL	*597.10 FL
38	1	*REAR END PANEL TOP GARNISH	Mtg Cracked	395.45 FL	*395.45 FL
39	1	*REAR EXHAUST SILENCER	Repair	1,019.45 FL	*- FL
40	1	*FRONT NUMBER PLATE	Scratched	50.00 FS	*45.00 FS
41	1	*SET REVERSE SENSORS	Cracked	250.00 FS	*200.00 FS
42	1	*SET REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
43	1	*SET REAR END PANEL SEALANT	Necessary	50.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 23,840.95 18,488.45
 - List Item Discount on L Items 25.00/25.00% (\$\$) 5,852.74 4,543.36

Total Parts (\$\$) 17,988.21 13,945.09

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES FOR REMOVE/REFIT ,CUSHION /WELDING AND REPLACEMENT OF DAMAGES	New	1,300.00	1,000.00
2	TO PUTTY AND SPRAY SPRAY PAINTING CHARGES	New	1,600.00	1,100.00
3	TO REMOVE,REFIT REAR WINDSCREEN GLASS	New	140.00	120.00
4	TO CHECK WIRINGS AND LIGHTINGS	New	50.00	40.00
5	TO REMOVE,REFIT REVERSE SENSORS & REVERSE CAMERA	New	120.00	60.00
6	TO REMOVE,REFIT REAR TAILGATE FITTINGS	New	80.00	60.00
7	TO REMOVE,REFIT REAR UPHOLSTERY AND ATTACHMENTS	New	120.00	60.00
8	TO REMOVE,REFIT REAR EXHAUST SILENCER	New	80.00	0.00
9	TO SUPPLY AND APPLY ANTI RUST TREATMENT	New	100.00	60.00
Gross Labour Cost (S\$)			3,590.00	2,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >