

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 20 March, 2019 11:57 AM
To: L Chee
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SLN 3976Z_ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS TUAS ON 17.01.2019
Attachments: 457432ad-a21c-4970-8365-57b32cc1e452.mp4

Dear Sir,

We refer to your below email and the contents were noted.

We had already forward the video footage to our principal for their further review on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: L Chee [mailto:chilli203@hotmail.com]
Sent: Monday, 11 March, 2019 3:00 PM
To: Vic (LKKAUTO)
Subject: RE: YOUR REF: SLN 3976Z_ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS TUAS ON 17.01.2019

Dear Mr Vic Alpeh,

I refer to our teleconversation on 7/3/2019 and 11/3/2019.

Could you kindly check with the AIG reporting centre at Pandan Gardens for the reporting of the accident which I made on 18/1/2019, for which I had also submitted the video recordings from my dash cam (I have 2 sets of dash cam, therefore 2 sets of recording), as well as photos of the damages sustained by the vehicles involved in the accident?

In case it was not too clear from my own video recording that the white Toyota Harrier (SLB 997X) had actually collided first into the back of the grey BMW 318 (SLP2710U) in front of it, before my vehicle (SLN 3976Z) knocked lightly onto the back of the Toyota Harrier later on, I am now attaching a video recording from the rear of the BMW

318 (SLP2710U) which I obtained from its driver. If you are unable to receive this video because of constraints in size of file for video, I can also send to you by other means (eg whatsapp etc).

Please feel free to contact me should you need further clarification, and could you kindly update me periodically with the development of the claim process?

Thank you.

Best Regards,

Chee Lee Ann
Tel: 97764696

Sent from [Mail](#) for Windows 10

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, March 7, 2019 4:44:24 PM
To: Chilli203@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLN 3976Z_ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS TUAS ON 17.01.2019

07 MARCH 2019

CHEE LEE ANN
9 JALAN DERMAWAN
SINGAPORE 668954

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19001435/Khb3
YOUR REF : SLN 3976Z
ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS TUAS ON 17.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLB 997X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLB 997X. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: [Vic \(LKKAuto\)](#)

Sent: Thursday, 7 March 2019 4:44 PM

To: Chilli203@hotmail.com

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: YOUR REF: SLN 3976Z_ACCIDENT INVOLVING SLN 3976Z / SLB 997X / OTHERS ALONG PIE TOWARDS TUAS
ON 17.01.2019

07 MARCH 2019

**CHEE LEE ANN
9 JALAN DERMAWAN
SINGAPORE 668954**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG19001435/Khb3
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Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

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