

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 20 March, 2019 11:47 AM
To: Mutalip, Nurashikin; Shu Pei (LKKAuto)
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Rumli, Sharizah; Admin A; Vic (LKKAuto)
Subject: RE: SID 13288291 Claim no 5682089262SG

Dear All,

We refer to the below email.

Please be informed that we had spoken to the Insured on 07/03/2019 and addressed his concerns.

We are now currently pending for TP LOD.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mutalip, Nurashikin [mailto:Nurashikin.Mutalip@aig.com]
Sent: Wednesday, 20 March, 2019 11:35 AM
To: Shu Pei (LKKAuto); Vic (LKKAuto)
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Rumli, Sharizah; Admin A; Vic (LKKAuto)
Subject: RE: SID 13288291 Claim no 5682089262SG

Hi Vic,

Please assist to advise on the update.

Thanks and Regards,
Ekynn

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, March 14, 2019 11:33 AM
To: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SID 13288291 Claim no 5682089262SG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG19001435/KHB3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Sent: Thursday, 14 March 2019 9:54 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Subject: FW: SID 13288291 Claim no 5682089262SG

Hi LKK,

Please assist to advise on the update.

Thanks and Regards,

Ekyenn

From: Mutalip, Nurashikin

Sent: Tuesday, March 12, 2019 2:26 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Subject: RE: SID 13288291 Claim no 5682089262SG

Hi LKK,

Please assist to advise on the claim update.

Thanks and Regards,

Ekynn

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, February 28, 2019 6:17 PM

To: Foo, Chityan <Chityan.Foo@aig.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: SID 13288291 Claim no 5682089262SG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG19001435/KHB3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan <Chityan.Foo@aig.com>

Sent: Thursday, 28 February 2019 4:29 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Subject: RE: SID 13288291 Claim no 5682089262SG

Hi LKK,

We refer to the above matter

Please assist to call insured dispute of third party claim.

Thank you

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Mutalip, Nurashikin
Sent: Friday, February 22, 2019 5:50 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>
Subject: SID 13288291 Claim no 5682089262SG

Hi Jimmy,

Insd called and wants to dispute on TP claim. Please assist to ctc insd, Mr Chee @ 97764696.

Thanks and Regards,
Ekynn

**** Entered By: ssfbry (Lum, Bryan) @ 22/02/2019 09:52 AM ****
Hi Team,

Insured called in to dispute the TP claims against him in DOA 17/01/2019 (O00124357/5682089262SG).

He wants to speak with a claims officer regarding his dispute.

Tel: 97764696

Please assign a call back to insured.

Thank you.

From: Mutalip, Nurashikin [<mailto:cl.svc.amb8@aig.com>]
Sent: Friday, February 22, 2019 5:45 PM
To: Mutalip, Nurashikin
Subject: SID 13288291 Claim no 5682089262SG

Referral & Escalation Form

Staff: Mutalip, Nurashikin
Vehicle number : SLN3976Z
Third Party Vehicle number:
Type of Claim:
Type of Account:
Policy number : 2100508018
Policy Holder Name : Chee Lee Ann

Caller Name : Chee Lee Ann

Claims Amount :

Contact Number :

Fax:

Email :

Service Description: Policy Inquiry -

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