

INS. CASE OWNER: CC 3 UR / AIG1900 1474, JH 63 / LKR IDAC

Surveyor: HJ DOI: ASSIGNMENT 21/1/19 Date/Time: 21/1/19 Registered in Meriton: 21/1/19

Pre-assign / CCU / FTE  
 Insured Vehicle No.: SLH 8445M  
 Name of Insured: LKR  
 Insured Tel No.: HP: 010410905464  
 Excess Sec II : \$5 D.O.A.: 1/1/19  
 Is driver the owner? (YES/NO) Nature of Accident: TPYOM  
 Place of Accident: Jambhira Rd & Piolety Park  
 If NO, Driver Name / Age: THET HTOO KMMG  
 Driver Tel No.: (VL: YES/NO) OI GIA REPORT: YES/NO TP GIA REPORT: YES/NO  
 Insured Liability: % Final ? Yes/No

SLC 43952  
 INSRs: WSP: 4 MKT. Tel: Liability: RMKS:  
 INSRs: WSP: Tel: Liability: RMKS:  
 INSRs: WSP: Tel: Liability: RMKS:  
 INSRs: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE/PTC
21/1/19	Non-Reporting hr (1st)	
	Non-Reporting hr (2nd)	
	Non-Reporting hr (Final)	
	Notification hr (if non-pickup)	
	Call OE	20/2/19
	After call hr to OE	
	Documentation Check List: Handler Typist	
	Notification hr (if non-pickup)	
	After call hr to OE	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA/GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

T - JUNCTION; OI COMING OUT.  
 - TP ACCEPTED OFFER  
 - ALL DOCS IN ORDER  
 - TO CLOSE

PRELIMINARY ADVICE Date/Time: Scr By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: HS \$5 1,900.00 (4 days) Reduction: 80% Email: Call:

FINAL SETTLEMENT Date/Time: 20/2/19 Confirm with: LEE HEE Email: Call:

Final Liability: % 100 (Assessed) BOLA S/N No.: 9 If NO or B 28, Ass. Lia

Repair Cost: \$5 1,900.00 Loss of Rental (LOR): \$5 109.14 (5 days)

Loss of Use (LOU): \$5 - (5 days) Loss of Income (LOI): \$5 300.00 (60 x 5 days)

LOR only [ ] LOU only [ ] LOR + LOU [ ] [Tick only one]

GIA/LTA Search \$5 7.50 Medical: \$5 - Disbursement: \$5 - (e.g. Tow/Independent)

Loyal Cost: \$5 - Total: \$5 2,752.70 Global Sum \$5: 2,750.00

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

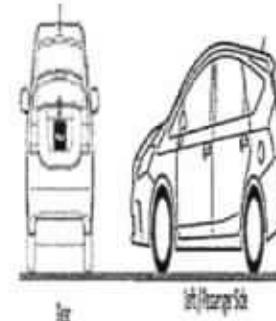
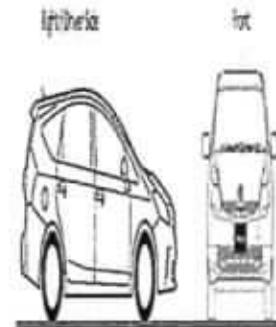
Payee 1: \$5 2,750.00 Name 1: SURET TAXIS PTE LTD

Payee 2: (Strike if N.A.) \$5 - Name 2: -

Payee 3: (Strike if N.A.) \$5 - Name 3: -



Section A - Accident Details	
Registration Number	SHC4395Z
Case Reference Number	TAX/01/19/2095
Registration Date	6/1/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	MUNIANDY S/O ARUNASALAM
Type of Accident	Head To Side
Accident Date and Time	19/1/2019 11:00 AM
Accident Reported Date and Time	21/1/2019 9:04 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099759
Special Instruction to ARC, if any	TP
Prepared Date and Time	21/1/2019 11:32 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$500.00
Total Spray Cost	\$1,872.00	\$750.00
Total Spare Part Cost	\$5,462.96	\$523.68
Total Other Cost	\$1,265.00	\$140.00
<b>TOTAL COST</b>	<b>\$9,613.96</b>	<b>\$1,913.68</b>
Lump Sum Total	\$9,600.00	\$1,900.00 (L/S)
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	21/01/2019 6:30 PM	21/01/2019 3:16 PM
Signature		
Remarks		L/S REPAIR, PHOTO AFTER PAINT



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
 55 Woodlands Industrial Park E4, Singapore 757105  
 FAX Number: 67496592  
 E-Mail: Telephone Number: 69643023  
 Accident Reporting Number: 59623672

Date Generated: 15/03/2014  
 User ID: Pankuan

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$1,014.00	\$500.00 ✓
<b>Total Labour</b>	<b>\$1,014.00</b>	<b>\$500.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00 ✓
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00 ✓
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
TO RESPRAY RIM	\$180.00	\$50.00 ✓
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY RH REAR DOOR	\$378.00	\$200.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$1,872.00</b>	<b>\$750.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00 ✓
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00 ✓
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
<b>Total Other Costs</b>	<b>\$1,265.00</b>	<b>\$140.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given
		82710-47130	QUARTER GLASS RR/RH	0.00	\$848.50	0.00	\$0.00	Replace	Not Given
		88770-52031	HINGE LOWER RHR, DOOR	0.00	\$52.00	0.00	\$0.00	Replace	Not Given
		81804-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair
		87001-47070	DOOR FRT/RH	0.00	\$884.40	0.00	\$0.00	Replace	Not Given





## Case Details

Case Reference Number : TAX/01/19/2095  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHC4395Z

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-5425-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd  
 Accident Date and Time : 19/01/2019 03:00 AM  
 Vehicle Age(In Months) : 60

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			Remarks	
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)		Repair/Replace
One Time Key In	Main			DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	0	0	Not Give *	
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	25.00	45.00	Replace	0	0	Not Give *	
One Time Key In	Main			DOOR RR/RH	1	954.50	954.50	25.00	715.88	Replace	0	0	Not Give *	
One Time Key In	Main			HINGE LOWER RHR, DOOR	1	52.00	52.00	25.00	39.00	Replace	0	0	Not Give *	
One Time Key In	Main			HINGE UPPER RHR, DOOR	1	81.70	81.70	25.00	61.28	Replace	0	0	Not Give *	
One Time Key In	Main			CHECK ASSY, RR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give *	
One Time Key In	Main			DOOR LOCK RR/RH	1	709.30	709.30	25.00	531.97	Replace	0	0	Not Give *	
One Time Key In	Main			DOOR REGULATOR MOTOR REAR RH	1	947.80	947.80	10.00	853.02	Replace	0	0	Not Give *	
One Time Key In	Main			DOOR REGULATOR SUB-ASSY, FRT/REAR RH	1	224.80	224.80	25.00	168.60	Replace	0	0	Not Give *	
One Time Key In	Main			MOULDING BODY, RH	1	673.60	673.60	25.00	505.20	Replace	1	505.20	Replace *	DEF

Total Spare Part Cost 6,813.70

Surveyor Total 654.60

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 5,450.96

Final Sur Total 523.68

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			Remarks	
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			DOOR LOCK STRIKER	1	40.50	40.50	25.00	30.38	Replace	0	0	Not Give	*	
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	*	
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	*	NEC
One Time Key In	Main			STICKER DECAL 8555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	*	NEC
One Time Key In	Main			FENDER LINER RR/RH	1	141.30	141.30	25.00	105.98	Replace	0	0	Not Give	*	
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	*	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	0	Repair	*	
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Give	*	
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give	*	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	*	NEC
One Time Key In	Main			QUARTER GLASS RR/RH	1	846.50	846.50	25.00	634.88	Replace	0	0	Not Give	*	
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give	*	
Total Spare Part Cost									6,813.70	Surveyor Total			654.60		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)			20		
Final Spare Part Cost									5,450.96	Final Sur Total			523.68		

**Labour's Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	1,014.00	500	
Total:			1,014.00	500.00	

**Spray Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT DOOR RH	378.00	0	
2	Main	TO RESPRAY RH REAR DOOR	378.00	200	
3	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
4	Main	TO RESPRAY REAR FENDER RH	378.00	200	
5	Main	TO REPSRAY REAR BUMPER	378.00	200	
6	Main	TO RESPRAY RIM	180.00	50	
<b>Total:</b>			<b>1,872.00</b>	<b>750.00</b>	

**Other Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
4	Main	TO REMOVE / REFIT SEAT	120.00	0	
5	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
6	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0	
7	Main	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0	
8	Main	TO REMOVE AND REFIT WIRE HARDESS	200.00	0	
9	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
10	Main	TO REPLACE SUNDRY PARTS	100.00	0	
11	Main	TO WASH AND VACUUM	60.00	0	
<b>Total:</b>			<b>1,265.00</b>	<b>140.00</b>	

**Summary**

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	5,450.96	523.68
Total Labour Cost	1,014.00	500.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spray Painting	1,872.00	750.00
Other	1,265.00	140.00
Overall Total	9,601.96	1,913.66
Lump Sum Repair Option	0	0
Lump Sum Total	9,600.00	1,900.00
Surveyor Approved Amount		1,900.00
No of Repair Days*	7	4
Remarks		L/S REPAIR, PHOTO AFTER PAINT
Surveyor Name		Hwee Jie
Signature		
Survey Date	21/01/2019	<input type="button" value="Save"/> <input type="button" value="Clear"/>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Joy Irene (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 11 March 2019 4:29 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured)  
Our Ref: TAX/01/19/2095/lg  
**Attachments:** TAX 01 19 2095.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1900.00
Loss of Rental	\$709.41 ( 6.5 days x \$109.14 )
Loss of Income	\$390.00 ( 6.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3006.41</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 20 June 2019 11:36 AM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLH 8445M (LCR) & SHC 4395Z 19/01/2019 ALONG TANGLIN ROAD

**LCRF PTE LTD**

Policy Holder

Your Ref: SLH 8445M  
Our Ref: CC3/LCR19001434/Jjb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 8445M (LCR) & SHC 4395Z 19/01/2019 ALONG TANGLIN ROAD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 4395Z against your insurance policy.

Based on the information on hand, we are of the opinion that liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHC 4395Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4395Z that was damaged pursuant to the accident which occurred on 19/01/2019 (date) along TANGLIN ROAD (location) involving vehicle no/s SLH 8445M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of July (month) 2019 (year)

A circular stamp for SMRT TAXIS PTE LTD with a handwritten signature over it.

\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

A circular stamp for SMRT AUTOMOTIVE SERVICES PTE LTD with a handwritten signature over it.

\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,750.00** (global sum) for vehicle no. **SHC 4395Z** that was damaged pursuant to the accident which occurred on **19/01/2019** (date) along **TANGLIN ROAD** (location) involving vehicle no/s **SLH 8445M**. This is pursuant to the inspection conducted on **21/01/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 4395Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4395Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of July (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190200263  
Date : 20.02.2019  
Vehicle No. : SHC4395Z  
Your Ref No. : TAX/01/19/2095  
Our Ref No. : 24099759  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,900.00
<b>GRAND TOTAL</b>				<b>\$ 1,900.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 19.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/19/2095

From: SMRT Taxis Pte Ltd

Date: 30/01/2019

**ACCIDENT INVOLVING SHC 4395Z & SLH 8445M ON 19/1/2019 AT THE JUNCTION OF TANGLIN RD & RIDLEY PARK**

This is to confirm that the daily rental rate for SHC 4395Z is \$109.14 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Laid Up Report

Accident Start Date : 19/01/2019  
Accident End Date : 27/02/2019

Date Generated : 27/02/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX0119/2095	SHCA396Z	SMRT Taxis Pte Ltd	TOYOTA	PROUS	24098759	19/01/2019 11:57 AM	26/01/2019 6:16 AM

### Enquire Transaction History

Log Date/Time:	21 Jan 2019 / 14:22:47	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLH8445M	Business Transaction Reference No.:	20190121142247911561
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 19 Jan 2019 11:00:00  
 Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
 Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2019 <a href="#">Edit Reg</a>		21 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LCRF Pte Ltd</b> , Co. Reg. No.: NA								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHC4395Z</b>	Date of Loss:	19/01/2019 10:00 - :59 [60 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0104164054SG</b>	Policy/Cover Note No.:	0999994763 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLH8445M</b>	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tee, Chee-Wah</b> ] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 31/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC4395Z (0104164054SG)  
 [SLH8445M]  
 TP  
 SMRT TAXIS PTE LTD  
 Jan 19 2019 10:00AM  
 [LCRF Pte Ltd]  
 SMRT Automotive Services Pte Ltd

<span>Upload Documents</span>   <span>Upload Photos</span>   <span>Compose New Letter</span>   <span>Upload Video</span>   <span>Upload Audio</span>				View	View in Browser
<b>Letters/Correspondences</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	[Draft]	<b>Third Party Express Settlement – Payment Breakdown</b>	1	Edit	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
2	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
4	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
5	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
6	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
7	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
8	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
9	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
10	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
11	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
12	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
13	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
14	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
15	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
16	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
17	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
18	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
19	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
20	23/01/19 11:58	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
21	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
22	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
23	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
24	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
25	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
26	28/01/19 10:34	<b>Photo After Spray</b>	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/01/19 17:31	<b>TP ESTIMATE- MARKED</b>	1	Load PDF	
2	22/01/19 17:31	<b>TP GIA REPORT</b>	1	Load PDF	
3	30/07/19 08:53	<b>WORKSHOP INVOICE</b>	1	Load PDF	
4	30/07/19 08:53	<b>AUTHORISATION TO ACT FORM</b>	1	Load PDF	
5	30/07/19 08:53	<b>Release Voucher</b>	1	Load PDF	
6	30/07/19 08:53	<b>RENTAL RECEIPT</b>	1	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
7	30/07/19 08:53	RENTAL MILEAGE		Load PDF	
8	30/07/19 08:53	LTA SEARCH		Load PDF	
9	30/07/19 08:53	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	23/01/19 12:12	OI GIA REPORT		Load PDF	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLH8445M (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4395Z (TP veh)		
Date of Accident:	19/01/2019		

Global Sum Settlement	: [ X ] Yes	[ ] No
Repair Estimate	: \$	12,984.20
Final Repair Cost	: \$	2,750.00
Loss of Use	: \$	5.00 days at \$60.00 per day
Rental (if any)	: \$	5 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	2,750.00
Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)		
A) For <b>Non GIA Registered Workshop</b> : Agreed Liability _____ 100 _____ (%)		
B) For <b>GIA Registered Workshop</b> : BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	SMRT Taxis Pte Ltd	: \$ 2,750.00
2)		: \$
3)		: \$
4)		: \$

JOANNE LEE KHANG MIN

30 Jul  
2019

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/LCR19001434/JHB3Q2

**Date:** 30/07/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994763
<b>Claimant Vehicle No :</b> SHC4395Z	<b>Insured Vehicle No :</b>	SLH8445M
Date of Loss: 19/01/2019	Nature of Claim: TP	Claim No: 0104164054SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHC4395Z</b>	Engine No:	2ZR6120857
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKN36U305720417
Reg. Date:	06/01/2014 (Man. Year: 2013)	Odometer:	444032 km
Colour:	Maroon	Engine Capacity:	1798 cc
Market Value/New Car Price:	N/A	Sum Insured (S\$):	<b>Market Value/New Car Price</b>

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,833.20	654.60	8,178.60	92.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,151.00	1,390.00	2,761.00	66.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,984.20</b>	<b>2,044.60</b>	<b>10,939.60</b>	<b>84.25</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,900.00</b>		
<b>Nett Amount (S\$)</b>	<b>12,984.20</b>	<b>1,900.00</b>	<b>11,084.20</b>	<b>85.37</b>
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Car Rental (5.0 x S\$109.14/day) (S\$)		545.70		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>2,752.70</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,750.00</b>		

#### INSPECTION

Date of Assignment:	21/01/2019	
Date Inspected:	21/01/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 4.0 days

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**Adjuster:** ONG HWEE JIE

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MOULDING BODY ,RH (DISC 25%)	Deformed	673.60 F	*505.20 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
4	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
5	1		*BUMPER SEAL ,RR RH	Not Necessary	65.70 F	*- F
6	1		*QUARTER GLASS RR/RH	Not Necessary	846.50 F	*- F
7	1		*HINGE LOWER RHR ,DOOR	Not Necessary	52.00 F	*- F
8	1		*DOOR FRT/RH	Not Necessary	894.40 F	*- F
9	1		*HINGE UPPER RHR ,DOOR	Not Necessary	81.70 F	*- F
10	1		*DOOR RR/RH	Not Necessary	954.50 F	*- F
11	1		*CHECK ASSY ,RR DOOR	Not Necessary	150.30 F	*- F
12	1		*DOOR REGULATOR MOTOR REAR RH	Not Necessary	947.80 F	*- F
13	1		*BUMPER REAR	Not Necessary	458.60 F	*- F
14	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
15	1		*STICKER DECAL SMRT (DOOR)	Not Necessary	60.00 F	*- F
16	1		*FENDER LINER RR/RH	Not Necessary	141.30 F	*- F
17	1		*DOOR LOCK RR/RH	Not Necessary	709.30 F	*- F
18	1		*DOOR LOCK STRIKER	Not Necessary	40.50 F	*- F
19	1		*DOOR REGULATOR SUB-ASSY ,FRT/REAR RH	Not Necessary	224.80 F	*- F
20	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
21	1		*FENDER RR/RH	Repair	766.80 F	*- F
22	1		*WHEEL DISC	Repair	1,484.20 F	*- F
<b>Total Parts (S\$)</b>					<b>8,833.20</b>	<b>654.60</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	1,014.00	500.00
2	SPRAY PAINT	New	1,872.00	750.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	60.00
6	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM	New	125.00	0.00
7	TO REMOVE & REFIT REAR QUARTER GLASS RH	New	120.00	0.00
8	TO REMOVE/REFIT SEAT	New	120.00	0.00
9	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	30.00
10	TO REMOVE AND REFIT WIRE HARDESS	New	200.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	0.00
12	TO TRANSFER DOOR MECHANISM	New	120.00	0.00
13	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>4,151.00</b>	<b>1,390.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >