

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 10 July, 2019 5:23 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: RE: Acceptance of offer Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg
Attachments: img-710164833-0001.pdf

Dear Joy,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$2,750.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: 10/07/2019 15:36
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Acceptance of offer Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

WITHOUT PREJUDICE

Hi Lee Gek,

DV and ATA for your necessary action.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Thursday, 20 June 2019 5:21 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Acceptance of offer Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

Dear Joy,

We accept your offer of \$2,750.00. Please let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: 20/06/2019 11:33

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: CS A Team; Admin A

Subject: RE: URGENT / REMINDER Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

WITHOUT PREJUDICE

Hi Lee Gek,

Sorry for the late reply.

On without prejudice basis and without admission of liability, we offer global sum \$2,750.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 20 June 2019 11:16 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

**URGENT
REMINDER**

Dear Joy,

It has been more than 3 months but to-date we have yet to hear from you.

This is a clear-cut case where your insured is 100% down on liability based on Bola s9.

Please let us have your offer by **28th June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: 11/03/2019 19:01

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; CS A Team

Subject: FW: LOD Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR19001434/Jjb3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Monday, 11 March 2019 4:29 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 19/1/2019 involving SHC 4395S & SLH 8445M (AIG's insured) Our Ref: TAX/01/19/2095/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1900.00
Loss of Rental	\$709.41 (6.5 days x \$109.14)
Loss of Income	\$390.00 (6.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3006.41

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

